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Missouri Public
Service Commission

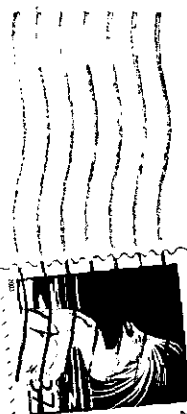
RE: Case No. EC-2005-0341

I received notice about my complaint against Ameren UE but the notice didn't include a court date. Please advise when we are to appear in court or hearing. Also my social worker had me fill out a paper for energy assistance. On April 27, 2005 the energy people called me and informed me they would be pledging 199.00 on my bill, they also said that Ameren UE told them they will be shutting off my electricity here on May 13, 2005 for that old 5 year old bill. Now I have never been late or not paid my current bill at my new residence. But since I have been here they have put that 5 year old bill on my new bill and want me to pay them a late fee on top of it. That's why I came to the Public Service, because they are not being fair, and it seems to me that the Public Service lets all these companies do what they want to people. Now I want to know if there is a dispute about an old bill, that

has nothing to do with a new address
why do they have the power to
charge you a late fee & turned
off your new resident when there
is no problem with that bill?
I am a disabled American on
disability, living off Social Security,
I have rights too. I believe
Ameren UE is an unfair company,
who are greedy and only wanted
me to contact these agencies that
will give them money on my
behalf. The only reason I sign
those papers ^{was} because my social
worker told me, Ameren UE has been
unfair to a lot of people & you all
will not stop them.

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