

FILED²

OCT 18 2017

SAMPLE COMPLAINT FORM

Attach extra pages as necessary.

Missouri Public
Service Commission

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Edward Lander,
(Your name here)
Complainant,
v.
MISSOURI AMERICAN
Water Co.
(Utility's name here)
Respondent,

File No.

(PSC fills this in)

COMPLAINT

1. Complainant resides at:

185 Ladue Pines Dr.
(Address of complainant)
Creve Coeur, Mo 63141
(City) (State) (Zip Code)

2. The utility service complained of was received at:

a. Complainant's address listed in paragraph 1.

b. A different address:

(Address where service is provided, if different from Complainant's address)

(City) (State) (Zip Code)

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3. Respondent's address is:

(Address of complainant)

(City)

(State)

(Zip Code)

4. Respondent is a public utility under the jurisdiction of the Missouri Public Service Commission.

5. The amount at issue is: \$

800⁰⁰

(If your complaint is about money state how much is in dispute here.)

6. Complainant now requests the following relief:

(Explain what you want the Commission to do: the specific results you are seeking in this complaint.)

The Water Co. charged me for
about 200,000 gallons in the last quarter.
It is impossible for me to use that much.
My swimming pool only holds 10,000 gallons
& has no leaks

7. The relief requested is appropriate because Respondent has violated a statute, tariff, or Commission regulation or order, as follows:

(Explain why the Commission should grant the relief you seek: the facts that constitute a violation of a statute, tariff, or Commission regulation or order.)

over charging, gouging
and threatening to shut off my water

[illegible]

8. The Complainant has taken the following steps to present this matter to the Respondent:

(Please describe in detail what steps you have already taken to resolve this complaint.)

wrote, called had meter checked
checked all appliances + sprinkler
system for leaks

Date 10/13/17

Date _____

314-434. 2634
Complainant's Phone Number

Complainant's Phone Number

Alternate Contact Number

Alternate Contact Number

Arvind Lamba
Signature of Complainant

Signature of Complainant

Edward Lander
Complainant's Printed Full Name

Complainant's Printed Full Name

Complainant's E-mail Address none

Complainant's E-mail Address

*Attach additional pages, as necessary. Attach **copies** of any supporting documentation. Do **not** send **originals** of any supporting documentation.*

EDWARD LANDER

Attorney at Law
185 Ladue Pines Dr.
Creve Coeur, Missouri 63141

SAINT LOUIS MO 630

14 OCT 2017 PM 7 L



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Actn Justin

65102-036060

