

The Phone Connection Inc. dba Affordable Phone Company

Company Name

(Provide the full name of the company as certificated or registered with the Missouri Public Service Commission. Do not abbreviate; yet include any Commission approved d/b/a or fictitious name, if applicable.)

COMPETITIVE TELECOMMUNICATIONS CARRIER OR VOIP PROVIDER

ANNUAL REPORT TO THE

MISSOURI PUBLIC SERVICE COMMISSION

FILED³

MAR 10 2009

Missouri Public
Service Commission

For the Calendar Year of
January 1 - December 31, 2008

Please select how the company is certificated or registered with the Commission under the Company Name as shown above (check all that apply):

- ☐ Competitively Classified Incumbent Local Exchange Telecommunications Carrier (ILEC)
- ☒ Competitive Local Exchange Telecommunications Carrier (CLEC)
- ☐ Competitive Interexchange Telecommunications Carrier (IXC)
- ☐ Interconnected Voice over Internet Protocol Service Provider (VoIP) *

Please choose one of the following filing options to indicate the security level of the filing:

- ☒ **Public submission** (NOT Proprietary or Highly Confidential)
- ☐ **Non-Public submission (Highly Confidential or Proprietary filing)**
(For this filing to be considered highly confidential or proprietary, additional submission of materials is required pursuant to Commission rule 4 CSR 240-3.540 and Section 392.210, RSMo, as found in the instructions inside this form.)

*VoIP Providers are required to submit a Proprietary and Public Version regarding customer line counts pursuant to H.B. 1779 and Section 392.550 RSMo. See Instructions Page 1 for details.

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1. State in full the company's information below:

<u>808 S. Baker Street</u>			<u>870-425-4676</u>
Company Street Address			Telephone Number
<u>808 S. Baker Street</u>			<u>870-425-3606</u>
Company Mailing Address			Fax Number
<u>Mountain Home</u>	<u>AR.</u>	<u>72653</u>	<u>payadv@centurytel.net</u>
City	State	Zip	E-Mail Address

2. Missouri Commission Authorization

(A.) Identify the most recent case number(s) and the effective date(s) of any Commission orders authorizing the company to provide telecommunications and/or VoIP services. Include cases in which the Missouri Public Service Commission approved a company name change. Explanation should explain Commission action (e.g., "Granted certificate to provide basic local telecommunications services" or "Approved name change from Company A to Company B").

Case Number	Effective Date	Explanation
TA-2002-367	7/12/2002	order granting certificate to provide basic local telecom services

(B.) If the company is an incumbent local telecommunications company with status as a competitive company, identify the case number and effective date of the Commission Order granting competitive classification:

Case No.: TA-2002-367 Date: 7/12/2002

3. This company is currently a (check appropriate box):

☒ Corporation ☐ Sole Proprietorship ☐ LP
☐ Partnership ☐ LLC ☐ Other - Explain

4. Annual Report Contact Information: State in full the name, address, telephone number, and e-mail address of the company personnel or third-party preparer completing this Annual Report:

<u>James Beijen</u>			<u>870-425-4676</u>
Name			Telephone Number
<u>808 S. Baker Street</u>			<u>870-425-3606</u>
Street Address			Fax Number
<u>808 S. Baker Street</u>			<u>jimb_pc@centurytel.net</u>
Mailing Address			E-mail Address
<u>Mountain Home</u>	<u>AR</u>	<u>72653</u>	
City	State	Zip	

5. Consumer Complaint Contact Information: Please provide company contact information in the event a complaint is received from a company subscriber.

Name: Virginia Holaway
Telephone Number: 870-425-4676
E-mail Address: payadv@centurytel.net

(See Instructions Pages 6 - 7 for more information to complete this page.)

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6. Please provide the current name, address, telephone number and e-mail address for the regulatory contact person in the company. This information should be the same as shown in the Electronic Filing and Information System (EFIS), required by 4 CSR 240-3.545 (22) for telecommunications companies.

Name	<u>Virginia Holaway</u>	Telephone Number	<u>870-425-4676</u>
Street Address	<u>808 S. Baker Street</u>	Fax Number	<u>870-425-3606</u>
Mailing Address	<u>808 S. Baker Street</u>	E-mail Address	<u>payadv@centurytel.net</u>
City	<u>Mountain Home</u>	State	<u>AR</u>
		Zip	<u>72653</u>

7. Identify the principal or general officers of the company at the end of the year. Please include an additional sheet, if enough space is not provided on this page, to completely provide the requested information.

<u>Title of General Officer</u>	<u>Name of Person Holding Office</u>
<u>President</u>	<u>Charles Huck</u>
<u>Chief Operating Officer</u>	<u>Virginia Holaway</u>
<u></u>	<u></u>
<u></u>	<u></u>

8. Please provide a list of all mergers, consolidations, and reorganizations involving the registered or certificated company and completed during the last year.

N/A

(See Instructions Page 7 for more information to complete this page.)

for the calendar year of January 1 - December 31, 2008

9. Please provide the following information concerning the company's revenues for this calendar year:

Row	Revenues:	MO Jurisdictional	Total Company ¹
1.	Local Service Revenues includes revenues attributed to local telecommunications services, extended area service, secondary features such as call forwarding, caller ID, local operator services, directory-related services, etc. and for VoIP service.	\$ 199,852.00	\$ 397,554.00
2.	Interexchange Revenues includes revenues attributed to interexchange telecommunications services such as toll services, 800 services, interexchange operator services and interexchange VoIP services.	\$ -	\$ -
3.	Non-Switched Telecommunications Service Revenues includes revenues attributed to retail local and interexchange private line services (but not special access or private line services provided to other telecommunications carriers).	\$ -	\$ -
4.	Bundled or Packaged Revenues includes any revenues whereby the company is providing voice services in combination with multiple services whereby revenue can not be easily attributed to local, interexchange or non-switched categories. If such bundles includes Internet, video or some non-regulated service then the company's revenue shall be based on the company's rate offer for solely voice services. The excess revenue associated with the bundled service which is over the amount related to revenue associated with voice only service shall be recorded in the Total Company column. If voice service is only offered as part of a bundled service, the company shall identify all revenue associated with the bundle of services in the Missouri Jurisdictional column.	\$ -	\$ -
5.	Retail Uncollectible Revenues from telecommunications revenues. (This amount is generally a negative number.)	\$ (10,714.00)	\$ (21,070.00)
6.	RETAIL SUBTOTAL (This amount should equal the total of Rows 1 - 5 above.)	\$ 189,138.00	\$ 376,484.00
7.	Wholesale Revenues includes intrastate switched, private line, and special access service revenues, carrier billing and collection revenues, and any other revenues derived from other telecommunications carriers.	\$ -	\$ -
8.	Miscellaneous Revenues includes directory revenues, rent revenues, corporate operations revenues, special billing arrangements, customer operations, plant operations, other incidental regulated revenues, and other revenue settlements.	\$ -	\$ -
9.	Other Uncollectible Revenues from other revenues. (This amount is generally a negative number.)		
10.	High-Cost Federal USF Revenues includes all revenues received as support from the Universal Service Fund for the High-Cost program.	N/A	
11.	Other Federal USF Revenues includes all revenues received as support from the Universal Service Fund for the following programs: Low Income, Schools and Libraries, and Rural Health.	N/A	
12.	State USF Revenues includes all revenues received as support from the Universal Service Fund.		
13.	TOTAL (This amount should equal the total of Rows 6 - 12 above.)	\$ 189,138.00	\$ 376,484.00

Total MO Jurisdictional Revenues should match revenues reported for PSC assessment purposes as reported by the company in its Statement of Revenue form.

	MO Jurisdictional
14. Net Jurisdictional Revenues used for MoUSF assessment purposes. (This amount should equal the Retail Subtotal (Row 6) above.)	\$ 189,138.00

For additional definitions see:

"Telecommunications Service" as defined by Missouri Revised Statutes Section 386.020(54).

"Interconnected voice over internet protocol service" as defined by Section 386.020(23) RSMo.

FCC Part 32-Uniform System of Accounts for Telecommunications Companies.

¹ List total regulated (including interconnected VoIP revenue) and, if applicable, non-regulated revenue for company name as listed at the top of this page. Do not include revenues for any company NOT listed at the top of the page.

(See Instructions Page 7 for more information to complete this page.)

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10. Low Income and Disabled Universal Service Fund Subscriber Quantities

Do you offer basic local telecommunications service or IVoIP service as listed under 386.020 RSMo.?

☒ Yes

☐ No

If yes, please quantify the number of low income and disabled subscribers as reported to USAC (federal support, Form 497) and to the Missouri Universal Service Fund administrator for the past calendar year. (Insert "0"s if you do not have such subscribers.)

Month	Number of Missouri Low Income Subscribers	Number of Missouri Disabled Subscribers
January	0	0
February	0	0
March	0	0
April	0	0
May	0	0
June	0	0
July	0	0
August	0	0
September	0	0
October	0	0
November	0	0
December	0	0
TOTAL:	0	0

(See Instructions Page 7 for more information to complete this page.)

for the calendar year of January 1 - December 31, 2008

11.

Exchange Access Lines Provided to RESIDENTIAL Customers

Exchange	Section A: Local Voice Service & IVoIP Service			Section B: Other IVoIP Provided to Other Entities
	Full Facility	Partial Facility	Resale	
255 West Plains			4	
256 West Plains			12	
257 West Plains			3	
258 Marionville			4	
263 Branson			2	
265 Wasola			4	
273 Theodosia			4	
284 Caufield			3	
296 Lawson			1	
341 Rolla			3	
356 Columbia			6	
372 Gravois			4	
442 Columbia			11	
445 Columbia			3	
457 Raymondville			3	
458 Marshfield			5	
474 Columbia			14	
477 Coal			10	
498 Eugene			5	
532 Lebanon			5	
Totals:	0	0	106	0

Completion of Page 5(a) **required only** for companies providing local voice services as listed under 392.245.5(3) RSMo. or IVoIP service as listed under 386.020 RSMo.

VoIP providers must submit this page as proprietary (P); see Instructions Page 1 for submission requirements.

(See Instructions Pages 7 - 9 for more information to complete this page.)

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11.

Exchange Access Lines Provided to RESIDENTIAL Customers

Exchange	Section A: Local Voice Service & IVolP Service			Section B: Other
	Full Facility	Partial Facility	Resale	IVolP Provided to Other Entities
549 Nevada			3	
581 Mexico			6	
582 Mexico			6	
592 Fulton			10	
635 Jefferson City			5	
642 Fulton			10	
665 Kirksville			6	
667 Nevada			8	
668 Winfield			3	
674 Licking			5	
682 Centralia			3	
683 Ava			23	
687 Sturgeon			3	
696 Hallsville			5	
697 Belleview			5	
729 Salem			5	
736 Crocker			3	
739 Strafford			5	
762 Newberg			5	
774 Waynesville			8	
778 Alton			8	
Totals:	0	0	135	0

Completion of Page 5(a) required only for companies providing local voice services as listed under 392.245.5(3) RSMo. or IVolP service as listed under 386.020 RSMo.

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11.

Exchange Access Lines Provided to RESIDENTIAL Customers

Exchange	Section A: Local Voice Service & IVoIP Service			Section B: Other
	Full Facility	Partial Facility	Resale	IVoIP Provided to Other Entities
814 Columbia			8	
835 Exeter			5	
875 Columbia			3	
882 Boonville			5	
885 Clinton			27	
890 Clinton			8	
924 Mansfield			4	
962 Cabool			10	
967 Houston			5	
Totals:	0	0	316	0

Completion of Page 5(a) **required only** for companies providing local voice services as listed under 392.245.5(3) RSMo. or IVoIP service as listed under 386.020 RSMo.

VoIP providers must submit this page as proprietary (P); see Instructions Page 1 for submission requirements.

(See Instructions Pages 7 - 9 for more information to complete this page.)

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12.

Exchange Access Lines Provided to BUSINESS Customers

Exchange	Section A: Local Voice Service & Interconnected VoIP Service			Section B: Other	Section C: ISP
	Full Facility	Partial Facility	Resale	IVoIP to Non-Certificated Carriers	Internet Service Provider
Totals:	0	0	0	0	0

Completion of Page 5(b) **required only** for companies providing local voice services as listed under 392.245.5(3) RSMo, or IVoIP service as listed under 386.020 RSMo.

VoIP providers must submit this page as proprietary (P); see Instructions Page 1 for submission requirements.

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Relay Missouri Annual Billing, Collections and Retention

13. **Do you offer basic local telecommunications service or IVoIP service as listed under 386.020 RSMo.?**

☒ Yes
☐ No

If yes, complete the following:

Month	Relay Missouri Revenue Collected	Relay Missouri Retention Amount	Relay Missouri Revenue Remitted to Commission
January			
February			
March			
April			
May			
June			
July			
August			
September			
October			
November			
December			
Total	\$ 0	\$ 0 -	\$ 0 -

14. **Please indicate the per line value of the Relay Missouri Surcharge you charge your customers each month.**

\$ 0.00

15. **If your firm did not impose the Relay Missouri Surcharge, please explain:**

We include in basic charge

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VERIFICATION

The foregoing report must be verified by the oath of the President, Treasurer, General Manager or Receiver of the company. The oath required may be taken before any person authorized to administer an oath (Notary Public) by the laws of the State in which the same is taken.

OATH

State Of Arkansas }

County Of Baxter }

ss:

Virginia Holaway makes oath and says that
Name of Affiant (Company Official/Representative)

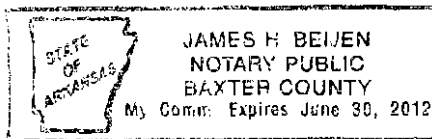
s/he is Chief Operating Officer
Official Title of the Affiant (Company Official/Representative)

of The Phone Connection Inc dba Affordable Phone Company
Exact Legal Title or Name of the Respondent (Certificated Company Name)

and is located at 808 S. Baker Street, Mountain Home, AR. 72653
Address and Telephone Number of the Affiant (Company Official/Representative)

that s/he has examined the foregoing report; that to the best of his or her knowledge, information, and belief, all statements of fact contained in the said report are true and the said report is a correct statement of the business and affairs of the above-named respondent.

from January 1, 2008, to and including December 31, 2008
Month/Day Year Month/Day Year



Virginia Holaway
Signature of Affiant (Company Official/Representative)

Subscribed and sworn to before me, a Notary Public, in and for the State and County above named,

this 5th day of March, 2009

My Commission expires 06/30/2012

[Signature]
Signature of Notary Public

Missouri Revised Statutes § 392.210 or §393.140