

**SERVICE LIST FOR
CASE NO: TW-97-333**

Office of the Public Counsel
P.O. Box 7800
Jefferson City, MO 65102

General Counsel
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

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Brydon, Swearengen & England
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Jefferson City, MO 5102-0456

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1000 GTE Dr., P.O. Box 307
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305 E. McCarty St., Third Floor
Hawthorn Center, P.O. Box 1438
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5454 W. 110th St.
Overland Park, KS 66211

Julie Grimaldi, Julie Bowles
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8140 Ward Parkway
Kansas City, MO 64114

Paul G. Lane, Diana J. Harter
Leo J. Bub, Anthony K. Conroy
Southwestern Bell Telephone Company
One Bell Center, Room 3520
St. Louis, MO 63101

Stephen Morris
MCI Telecommunications Corporation
701 Brazos, Suite 600
Austin, Texas 78701

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Goller, Gardner & Feather
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Jefferson City, MO 65101

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Michael J. Ensrud
Competitive Telephone Association of Missouri
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Mission, KS 66202

Ronald Molteni
Assistant Attorney General
221 W. High St., P.O. Box 899
Jefferson City, 65102

Notice of *Ex Parte* Contact

TO: Records Department: All Commissioner
All Parties in Case No. **TW-97-333**

FROM: Commissioner Harold Crumpton

DATE: January 9, 1998



On **December 31, 1997**, I received a letter from **Senator Larry Rohrbach** concerning the Community Optional Service (COS) case. Senator Rohrbach expressed his concern about the public having inadequate notice of the deliberations prior to the decision. He also indicated that his desire to see a termination date later than March 31st for COS. The Commission is currently considering the same issues as to those set out in this document in Case No. **TW-97-333**. The Commission is bound by the same *ex parte* rule as a court of law.

Pursuant to 4 CSR 240-4.020(4) it is improper for any person to attempt to sway the judgement of the Commission by undertaking, directly or indirectly, outside the hearing process, to bring pressure or influence to bear upon the Commission, or the Regulatory Law Judge assigned to the proceeding.

Whenever such contact might occur 4 CSR 240-4.020(a) states: as *ex parte* communications (either oral or written) may occur inadvertently, any member of the Commission or Regulatory Law Judge who received the communication shall immediately prepare a written report concerning the communication and submit it to the Chair and each member of the Commission. The report shall identify the person(s) who participated in the *ex parte* communication, the circumstances which resulted in the communication, the substance of the communication, and the relationship of the communication to a particular matter at issue before the Commission.

Therefore, out of an abundance of caution, I think it appropriate to submit this notice of *ex parte* contact pursuant to the standards set out in the rules cited above. This will ensure that any party to this case will have notice of the attached information and a full and fair opportunity to respond to the comments contained therein.

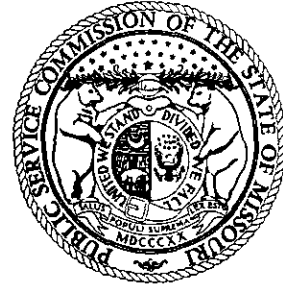
cc: Executive Director
Secretary/Chief Regulatory Law Judge
General Counsel

Notice of *Ex Parte* Contact

TO: All Commissioners
All Parties in Case No. TW-97-333

FROM: Commissioner Harold Crumpton

DATE: January 28, 1998



On **January 4, 1998**, I received a phone call from **Senator Larry Rohrbach** concerning the Community Optional Service (COS) case. Senator Rohrbach expressed his concern about the public having inadequate notice of the deliberations prior to the decision. He also indicated his desire to see a termination date later than March 31st for COS. The Commission is currently considering the same issues as to those set out in this document in Case No. **TW-97-333**. The Commission is bound by the same *ex parte* rule as a court of law.

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cc: Executive Director
Secretary/Chief Regulatory Law Judge
General Counsel



Commissioners

SHEILA LUMPE
Chair

HAROLD CRUMPTON

CONNIE MURRAY

M. DIANNE DRAINER
Vice Chair

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
573-526-5695 (TT)
<http://www.ecodev.state.mo.us/psc/>

CECIL I. WRIGHT
Executive Director

WESS A. HENDERSON
Director, Utility Operations

GORDON L. PERSINGER
Director, Advisory & Public Affairs

ROBERT SCHALLENBERG
Director, Utility Services

DONNA M. KOLILIS
Director, Administration

DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge

DANA K. JOYCE
General Counsel

January 29, 1998

The Honorable Larry Rohrbach
State Capitol Building
Room 433
Jefferson City, MO 65101

Dear Senator Rohrbach:

The Commission appreciates knowing your opinion.

This case is an open case, so I cannot comment on it. Your letter will be shared with all the Commissioners and be placed in the official file so all parties can view it.

Thank you for taking the time to write.

Sincerely,


A handwritten signature in cursive script that reads "Harold".

Harold Crumpton
Commissioner

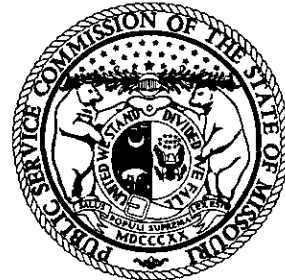
cc: Commissioners

Notice of *Ex Parte* Contact

TO: Records Department: All Commissioner
All Parties in Case No. TW-97-333

FROM: Commissioner Harold Crumpton 

DATE: February 6, 1998



On **January 16, 1998** I received the attached document from **Joy M. Harrison**. The Commission is currently considering the same issues as to those set out in this document in Case No. **TW-97-333**. The Commission is bound by the same *ex parte* rule as a court of law.

Pursuant to 4 CSR 240-4.020(4) it is improper for any person to attempt to sway the judgement of the Commission by undertaking, directly or indirectly, outside the hearing process, to bring pressure or influence to bear upon the Commission, or the Regulatory Law Judge assigned to the proceeding.

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cc: Executive Director
Secretary/Chief Regulatory Law Judge
General Counsel

X-Sender: joyh@mail2.theonramp.net
Date: Fri, 16 Jan 1998 16:24:08 -0600
To: hcrumpto@mail.state.mo.us
From: "Joy M. Harrison" <joyh@mail2.theonramp.net>

Harrison Farms/Structural Movers
HCR 85, Box 255a
Buffalo, Missouri 65622
417-345-2808

January 13,

1998

Dear Mr. Crumpton:

My husband and I own a farm in Dallas County. The Public Service Commission's recent decision resulting in the elimination of GTE's Community Option Service is discriminating against rural residents. In our case we will lose our COS plan to Springfield. The loss of this plan will adversely effect our farm financially and personally our quality of life.

Furthermore, this decision will put many telecommuters out of business. I urge you to repeal the your decision.

Joy Harrison



Commissioners

SHEILA LUMPE
Chair

HAROLD CRUMPTON

CONNIE MURRAY

M. DIANNE DRAINER
Vice Chair

Missouri Public Service Commission

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Director, Advisory & Public Affairs

ROBERT SCHALLENBERG
Director, Utility Services

DONNA M. KOLILIS
Director, Administration

DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge

DANA K. JOYCE
General Counsel

February 6, 1998

Joy Harrison
Harrison Farms/Structural Movers
HCR 85, Box 255a
Buffalo, Missouri 65622

Dear Joy Harrison:

The Commission appreciates knowing your opinion.

This case is an open case, so I cannot comment on it. Your letter will be shared with all the Commissioners and be placed in the official file so all parties can view it.

Thank you for taking the time to write.

Sincerely,


A handwritten signature in black ink, reading "Harold Crumpton", is written over a horizontal line.

Harold Crumpton
Commissioner

cc: Commissioners

Notice of *Ex Parte* Contact

TO: Records Department: All Commissioner
All Parties in Case No. TW-97-333

FROM: Commissioner Harold Crumpton 

DATE: February 6, 1998



On **December 13, 1997**, I received the attached document from **Bob Hellrung and Cheryl Leeds**. The Commission is currently considering the same issues as to those set out in this document in Case No. **TW-97-333**. The Commission is bound by the same *ex parte* rule as a court of law.

Pursuant to 4 CSR 240-4.020(4) it is improper for any person to attempt to sway the judgement of the Commission by undertaking, directly or indirectly, outside the hearing process, to bring pressure or influence to bear upon the Commission, or the Regulatory Law Judge assigned to the proceeding.

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cc: Executive Director
Secretary/Chief Regulatory Law Judge
General Counsel

FILE

Notice of Participation
to
Missouri Public Service Commission
Attention: Secretary Dale Roberts
12-12-97

From:
Bob Hellrung and Cheryl Leeds
P.O. Box 30
Bourbon, MO 65441
(573) 732-5833

REC 15 1997

This is a notice of our desire to participate in the Internet access case which the Public Service Commission has established.

We are regular users of the Internet through Fidelity Telephone in Sullivan, Missouri, which is a toll call from Bourbon **even though it is only 6 miles down the Interstate**. There is no local access number for the Internet in the Bourbon exchange. We pay an extra \$16 per month to GTE to have Community Optional Service flat-rate calling to Sullivan so that we can regularly access the Internet without the cost being prohibitive.

We access the Internet for innumerable reasons, including health care research, downloading tax forms, investment research, public affairs/campaign materials, contacting our State Representative, following legislation in the Missouri legislature, sending and receiving e-mail to/from friends and relatives, ordering books, reading articles in various magazines and newspapers, and on and on.

In short, the Internet has become an indispensable tool in our household, and it becomes even more important to us as we learn more about what is available on the World Wide Web. We consider it an essential tool for citizens who want to actively participate in our democracy. As such, its importance can hardly be exaggerated.

Ten miles down the Interstate from Bourbon in the other direction from Sullivan is Cuba, where there is also a local access number for the Internet. However, Cuba is also a toll call from Bourbon. Having lived many years in St. Louis County before moving to Bourbon in 1990, we were shocked by the tripling and quadrupling of our phone bills after the move. We continue to be amazed at the way the phone companies have been allowed to discriminate against rural Missourians by carving the rural population into tiny toll charge areas.

Now that Community Optional Service (which was obviously designed to correct some of these inequities) is about to be abolished, we feel it's even more important that the Public Service Commission require phone companies to provide a local access number for the Internet in each of their toll areas. Please don't let us down. We appreciate your interest in our opinions and our experience.

✓ cc: Commissioner Sheila Lumpe
Office of the Public Counsel: Michael Dandino



Commissioners

SHEILA LUMPE
Chair

HAROLD CRUMPTON

CONNIE MURRAY

M. DIANNE DRAINER
Vice Chair

Missouri Public Service Commission

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Director, Advisory & Public Affairs

ROBERT SCHALLENBERG
Director, Utility Services

DONNA M. KOLILIS
Director, Administration

DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge

DANA K. JOYCE
General Counsel

February 6, 1998

Bob Hellrung and Cheryl Leeds
P.O. Box 30
Bourbon, MO 65441

Dear Bob Hellrung and Cheryl Leeds:

The Commission appreciates knowing your opinion.

This case is an open case, so I cannot comment on it. Your letter will be shared with all the Commissioners and be placed in the official file so all parties can view it.

Thank you for taking the time to write.

Sincerely,


A handwritten signature in cursive script that reads "Harold Crumpton".

Harold Crumpton
Commissioner

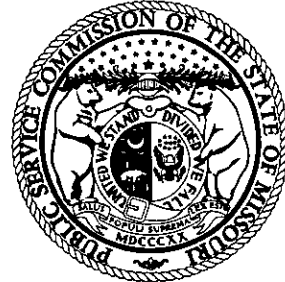
cc: Commissioners

Notice of *Ex Parte* Contact

TO: Records Department: All Commissioner
All Parties in Case No. TW-97-333

FROM: Commissioner Harold Crumpton 

DATE: February 6, 1998



On **December 10, 1997**, I received the attached document from **Representative Delbert Scott**. The Commission is currently considering the same issues as to those set out in this document in Case No. **TW-97-333**. The Commission is bound by the same *ex parte* rule as a court of law.

Pursuant to 4 CSR 240-4.020(4) it is improper for any person to attempt to sway the judgement of the Commission by undertaking, directly or indirectly, outside the hearing process, to bring pressure or influence to bear upon the Commission, or the Regulatory Law Judge assigned to the proceeding.

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cc: Executive Director
Secretary/Chief Regulatory Law Judge
General Counsel

CAPITOL OFFICE

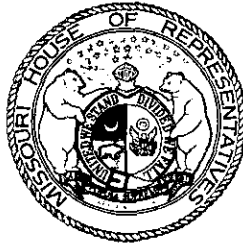
State Capitol • Room 204

Jefferson City, MO 65101

Tele: 573 • 751-8793

FAX: 573 • 526-8793

E-mail: dscott@services.state.mo.us



HOME ADDRESS

Box 147

Lowry City, MO 64763

Tele: 417 • 644-2784

Fax: 417 • 644-7506

File

Minority Floor Leader

DELBERT L. SCOTT

State Representative • District 119

December 9, 1997

Mr. Harold Crumpton
Public Service Commission
Truman State Office Building
Room 720, P.O. Box 360
Jefferson City, MO 65102

Dear Mr. Crumpton:

Recently you made a decision in regard to Community Optional Service that affected a large number of Missourians. Through your actions concerning case TW-97-333 many of my constituents, as well as a number of people across the state, have been left without an affordable means of telecommunications.

When you consider the fact that this service is such a vital service for both families and businesses, it is a matter of extreme importance to the local telephone customer. Many people in my area depend on COS as a means of limiting their telephone costs and providing affordable access to the Internet.

I feel that it would have been more appropriate to ensure that alternatives were already in place in the areas where there were large concentrations of people enrolled in COS. Currently these individuals are now faced with the decision of either accepting the increase in costs or waiting it out until an alternative presents itself.

In light of this situation I would recommend that the PSC either reinstate COS until alternatives are available or take steps to ensure that alternatives are in place by March 31, 1998, the scheduled date for COS to end.

Respectfully,

A handwritten signature in dark ink, appearing to read "Delbert L. Scott".

Rep. Delbert L. Scott
Minority Floor Leader

DLS/mm



Commissioners

SHEILA LUMPE
Chair

HAROLD CRUMPTON

CONNIE MURRAY

M. DIANNE DRAINER
Vice Chair

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
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CECIL I. WRIGHT
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DONNA M. KOLILIS
Director, Administration

DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge

DANA K. JOYCE
General Counsel

February 6, 1998

The Honorable Delbert Scott
State Capitol Building
Room 204
Jefferson City, MO 65101

Dear Representative Scott:

The Commission appreciates knowing your opinion.

This case is an open case, so I cannot comment on it. Your letter will be shared with all the Commissioners and be placed in the official file so all parties can view it.

Thank you for taking the time to write.

Sincerely,


A handwritten signature in black ink, reading "Harold Crumpton", is written over the typed name.

Harold Crumpton
Commissioner

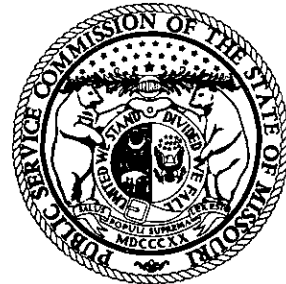
cc: Commissioners

Notice of *Ex Parte* Contact

TO: Records Department: All Commissioner
All Parties in Case No. **TW-97-333**

FROM: Commissioner Harold Crumpton 

DATE: February 6, 1998



On **November 20, 1997**, I received the attached document from **Senator James L. Mathewson**. The Commission is currently considering the same issues as to those set out in this document in Case No. **TW-97-333**. The Commission is bound by the same *ex parte* rule as a court of law.

Pursuant to 4 CSR 240-4.020(4) it is improper for any person to attempt to sway the judgement of the Commission by undertaking, directly or indirectly, outside the hearing process, to bring pressure or influence to bear upon the Commission, or the Regulatory Law Judge assigned to the proceeding.

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cc: Executive Director
Secretary/Chief Regulatory Law Judge
General Counsel

File



JAMES L. (JIM) MATHEWSON

SENATOR, TWENTY-FIRST DISTRICT
89TH GENERAL ASSEMBLY

STATE CAPITOL, ROOM 323
JEFFERSON CITY, MISSOURI 65101
(573) 751-4771
TDD (573) 751-3969

142 SOUTH LIMIT
SEDALIA, MISSOURI 65301-3655

MISSOURI SENATE

November 19, 1997

COMMITTEES:

LOCAL GOVERNMENT & ECONOMIC
DEVELOPMENT

COMMERCE & ENVIRONMENT

FINANCIAL & GOVERNMENTAL
ORGANIZATION

GOVERNATORIAL APPOINTMENTS

INSURANCE & HOUSING

LABOR & INDUSTRIAL RELATIONS

RULES, JOINT RULES & RESOLUTIONS

Mr. Harold Crumpton
Commissioner
Public Service Commission
Truman Building, Room 530
P.O. Box 360
Jefferson City, MO 65102

Dear Commissioner Crumpton:

I want to register my strong objections to your recent decision to terminate Community Optional Service and urge you to reconsider the decision. I believe the decision is not in the public interest and should be reversed or at least postponed until there is a realistic indication that competition is coming into the areas.

In conversations with a Commissioner, PSC staff and in your press release, the main reason given for eliminating COS was to prepare for competition—but there is no evidence that there are any telecommunication firms prepared to compete in most of the areas where COS exists. In formal surveys done by citizens, there are no alternative providers prepared to offer competitive local service nor are there any comparable alternatives for COS. Importantly, because many of the areas with COS are not digital, I am told it will be more than five years before any competition can develop.

My research suggests that the recent federal telecommunications act encourages competition but also calls for universal service. Universal dial tone service does very little good if there are very few people to call. In the affected areas virtually all fire, police and government services are in other communities and most of the business and personal calls will become toll calls without COS.

As you probably know, the federal act also calls for comparable service to be available in the metropolitan and rural areas. Since hundreds of thousands of telephone subscribers in St. Louis and Kansas City have metropolitan calling area plans available, how can you decide to eliminate this comparable service in rural areas? If this is to prepare for competition, isn't it more likely that the urban areas will have competition first? It seems that the facts would suggest that you eliminate that service in the urban areas first.

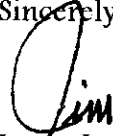
Mr. Harold Crumpton

Page 2

November 19, 1997

In a recent public meeting, the question was asked several times as to why the public was not made aware that the Public Service Commission was considering this action? Out of several hundred people attending, not one citizen was aware of this case until it was announced that a decision had been made. As part of a reconsideration of this decision, I urge you to hold hearings in several areas which are affected by the decision. I understand that the Public Counsel is intended to represent the public in these proceedings but it is the Commission's duty to be sure that the affected public is heard.

Sincerely,

A handwritten signature in dark ink, appearing to read "Jim", is written over the printed name.

James L. Mathewson
21st Senatorial District

JLM/bfz



Commissioners

SHEILA LUMPE
Chair

HAROLD CRUMPTON

CONNIE MURRAY

M. DIANNE DRAINER
Vice Chair

Missouri Public Service Commission

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DONNA M. KOLILIS
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DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge

DANA K. JOYCE
General Counsel

February 6, 1998

The Honorable James L. Mathewson
State Capitol Building
Room 323
Jefferson City, MO 65101

Dear Senator Mathewson:

The Commission appreciates knowing your opinion.

This case is an open case, so I cannot comment on it. Your letter will be shared with all the Commissioners and be placed in the official file so all parties can view it.

Thank you for taking the time to write.

Sincerely,

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Harold Crumpton
Commissioner

cc: Commissioners