

Salsman, Kari

From: Salsman, Kari
Sent: Friday, March 31, 2023 9:17 AM
To: naisleth.rodriquez@usclaro.com
Subject: Annual Report Deficiency for Claro Enterprise Solutions, LLC (BMAR-2023-1167 & BMAR-2023-1168)

This email is a deficiency notice for your 2021 annual report. Your annual report is considered deficient until the following issues are addressed:

- Section 392.550.3(7)(C)RSMo requires companies providing IVoIP service to submit, as part of their annual reports, the number of customers or lines served in each exchange, and requires the Commission to maintain such information as proprietary and not available to the public. The document you previously submitted contains information regarding the number of customers or lines served in your exchange(s) in the public document. Therefore, the company must resubmit its report in two forms, a public (with line counts redacted, even if reporting zero) and non-public version. The Commission has changed the designation of the public version to non-public to keep the line counts proprietary.
- The reports filed as confidential, with revenues redacted, has public submission selected on page one. Please select non-public submission on page one of the confidential report.
- The verification page is lacking affiant signature.

Please resubmit your revised annual report in its entirety to correct the deficiencies. Any revised annual report/response must be filed within the Missouri Commission's Electronic Filing and Information System (EFIS) using the identification numbers in the subject of this email.

Thanks,
Kari Salsman | Missouri Public Service Commission | 573-526-5630