

**Salsman, Kari**

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**To:** jason.cantrell@claconnect1.com  
**Subject:** Annual Report Deficiency for Vertical Communications (BMAR-2022-1704)

This email is a deficiency notice for your 2021 annual report. Your annual report is considered deficient until the following issue(s) are addressed:

- The company is reporting local service revenue but isn't reporting line quantities on page 4 or relay Missouri revenue on page 5. Please explain.

Please resubmit your revised annual report in its entirety if needed to correct the deficiency. Any revised annual report/response must be filed within the Missouri Commission's Electronic Filing and Information System (EFIS) using the identification number(s) in the subject of this email. This deficiency must be resolved within the next 20 days. Failure to respond and adequately resolve the deficiency by this deadline may result in punitive action against the company.

Kari Salsman | Missouri Public Service Commission | 573-526-5630