
Interexchange Services

WAIVER OF RULES AND REGULATIONS

The following Rules and Regulations have been waived for purposes of the interexchange services set forth herein:

STATUTES:

392.210.2	uniform system of accounts
392.240.1	rates-rentals-service & physical connections
392.270	valuation of property (ratemaking)
392.280	depreciation accounts
392.290	issuance of securities
392.300.2	acquisition of stock
392.310	stock and debt issuance
392.320	stock dividend payment
392.330	issuance of securities, debts and notes
392.340	reorganization(s)

COMMISSION RULES:

4 CSR 240-10 .020	depreciation fund income
4 CSR 240-30 .040	uniform system of accounts

SECTION 4 - SERVICE DESCRIPTIONS**4.1 MESSAGE TELECOMMUNICATIONS SERVICE**

- 4.1.1 The following MTS service plans allow Customers to originate interstate calls in areas with Equal Access capabilities served by the Company by presubscribing to one of its MTS long distance calling service plans. All MTS service plans include calling from U.S. Mainland to Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam, American Samoa, and the Northern Marianas (Saipan, Tinian and Rota). Any services originating from a payphone will have a payphone surcharge applied.

The applicable usage rate depends upon the distance between originating and terminating points and the rate period(s) in which the call occurs. Calls are billed in six (6) second increments after an initial minimum billable period of one minute.

Refer to Section 5, Service Charges (5.1.1.1).

4.3 CALLING CARD SERVICE

- 4.3.1 Description - Calling Card Service is a one-way, dial in or out multipoint service. Calling Card Customers may originate calls from the U.S. Mainland, Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam, and the Northern Marianas (Saipan, Tinian and Rota), and terminate calls within U.S. Mainland, Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands. Subscribers who originate calls can access the Company's Calling Card Platform by dialing a toll free 8XX access number. The Company's calling card plan offers Customers a flat rated calling plan which is non-distance nor time of day sensitive for all their direct dialed long distance calling. The calls are billed in one (1) minute increments and rounded up to the next full minute. A per call surcharge will be charged to the Customer. Any services originating from a payphone may have a payphone surcharge applied.
- 4.3.2 A Customer may subscribe to Calling Card Service without subscribing to other Company services.
- 4.3.3 Usage Charges - The charges for Calling Card Service will be the usage rates appearing in the Section 5.3.1.

4. SERVICE DESCRIPTIONS (Cont'd)**4.4 Inbound Services (Cont'd)**

- 4.4.8 If a Customer places an order for the Company to carry Customer's already existing 800/888 number service, the Customer shall provide to the Company the contact names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to the Company Inbound Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its 800/888 number(s) to the Company Resp. Org. in writing within 48 hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or inbound service carrier. The Company assumes no responsibility or liability with respect to any obligations of Customer to such previous service providers existing at the time of transfer to the Company.
- 4.4.9 The Company's Resp. Org. functions include 1) search for and reservation of Inbound numbers in the SMS/800/888; 2) creating and maintaining the Inbound number Customer record in the SMS/800/888; and 3) provision of a single point of contact for trouble reporting.
- 4.4.10 In the event that a Customer cancels its Company Resp. Org. or Inbound Service, the customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any service obtained by or on behalf of the Customer by the Company.
- 4.4.11 It is the Customer's responsibility to provide answer supervision back to the Company point of connection even when the Company Inbound Services is connected to switching equipment or a Customer-provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the Customer's switching equipment or communications system and ends upon termination of the call.
- 4.4.12 Inbound Feature Charges - Feature Charges are determined by the specific feature requested by an Inbound Customer. These charges are in addition to Inbound usage charges and are not subject to discounting unless specifically indicated in Section 5, Service Charges (5.4.2).

4. **SERVICE DESCRIPTIONS** (Cont'd)

4.4 **Inbound Services** (Cont'd)

4.4.13 In the event that a Customer cancels its 800 Service, the Customer may elect to retain the Company as its Resp. Org.

4.4.14 The Company Resp. Org. Charges - Where the Company serves as a Resp. Org. for a non-Company Inbound Service Customer, the Company will pass on the tariffed Local Exchange Carrier charges for SMS/800 Database and related services. In addition, the Company charges in Section 5, Service Charges (5.4) will apply.

4.4.15 Special Inbound Services - Residential

4.4.15.1 Homebound 800/888 Service

.1 Description - Homebound 800/888 is an inbound service available to the Company residential customers only. This service enables the Customer to receive Inbound service calls that originate from the U.S. Mainland, Alaska, Hawaii, Puerto Rico, and the US Virgin Islands at their residence. The residential Customer will be assigned an Inbound telephone number to receive calls that are paid for by the Customer rather than the calling party.

.2 Usage Charges - Usage Charges are determined by the time of day, rate periods and minutes of use within each rate period.

.3 Rate Periods:

PEAK

All calls that occur between 8:00 A.M. and 4:59 P.M. Monday through Friday.

OFF PEAK

All call that occur between 5:00 P.M. and 7:59 A.M. Monday through Friday, and all calls between 5:00 P.M. Friday and 7:59 A.M. Monday.

4. SERVICE DESCRIPTIONS (Cont'd)**4.5 OTHER SERVICE ARRANGEMENTS****4.5.1 REAL SAVINGS**

4.5.1.1 Description - Customers Real Savings is defined as a Customer's billed usage and service charges for a monthly billing period for the combined total of domestic and international Dial Station calls, domestic and international Card Calls (which are billed to the Customer's Main Billed Account), domestic and international Operator Handled Calls, (which are billed to the Customer's Main Billed Account). Eligible Customer Usage is defined as Real Savings including any interstate calling. The discount set forth in Section 5.5.1 will be applied to the Eligible Customer Usage during each monthly billing period in which the Real Savings is within the specified range.

4.5.1.2 Usage from conference calls, 900 Services, 800 Plan Service, calls to Directory Assistance, calls billed to a Local Exchange Company calling card, Company Card Calls which are not billed to the Customer's Main Billed Account, mobile, marine, or cellular services, Company Domestic Optional Calling Plans, any of the Customer Network Services, and any of the Company Commercial Affiliation Programs do not qualify for either Real Savings or Eligible Customer Usage. In addition, monthly recurring charges, nonrecurring charges and taxes are also excluded.

4.5.1.3 To receive the Discount offered, Customers must subscribe by completing and returning an enrollment form provided by the Company, by calling an 800 number designated or by enrolling during a marketing contact by the Company. In addition, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic.

4. **SERVICE DESCRIPTIONS** (Cont'd)4.5 **OTHER SERVICE ARRANGEMENTS** (Cont'd)4.5.2 **ANYTIME, ANYWHERE**

4.5.2.1 Description - Anytime, Anywhere calling service is an optional interLATA, and intraLATA Message Toll Telephone Service offered to customers. This call plan offers the customer a flat rated calling plan which is non-distance sensitive for all their direct dialed long distance calling. Charges are not based on the time period (Peak/Off Peak) in which the call is placed. There is a monthly recurring charge to subscribe to this plan. All calls will be billed for the first whole minute and rounded up to the next whole minute.

This service is available to customers PIC'd to the Company for both intraLATA and interLATA long distance.

This service is a single flat rate per minute regardless of time of day or jurisdiction in which the call is placed to.

4.5.2.2 **Usage Charges**

Refer to Section 5, Service Charges (5.5.2)

4. **SERVICE DESCRIPTIONS** (Cont'd)4.5 **OTHER SERVICE ARRANGEMENTS** (Cont'd)4.5.3 **FLAT-RATE PER-MINUTE**

4.5.3.1 Description – Flat-Rate Per-Minute calling offers customer a flat rated calling plan which is non-distance sensitive for all their direct dialed long distance calling. Charges are based on the time period (Peak/Off Peak) which the call is placed. Peak and Off-Peak time periods are defined in Section 4.5.3.2 following. Ten Cents a Minute is provided as an add-on service to the Company's interstate offering. Directory Assistance and Operator Services are available to the Ten Cents a Minute subscriber.

4.5.3.2 **Rate Period**

Peak Period: Between 7:00 AM to *7:00 PM, Monday through Friday

Off-Peak: Between 7:00 PM to *7:00 AM, Monday through Friday, and all day Saturday and Sunday.

* To but not including

4.5.3.3 **Usage Charges**

Refer to Section 5, Service Charges (5.5.3.1.).

4. **SERVICE DESCRIPTIONS** (Cont'd)

4.6 **SUPPLEMENTAL SERVICES**

4.6.1 Directory Assistance

4.6.1.1 Long Distance Directory Assistance is available to Customers of Company's switched services. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Up to two requests may be made on each Directory Assistance call.

4.6.1.2 A credit allowance for a Directory Assistance call will be provided if the Customer experiences poor transmission quality, receives an incorrect telephone number, or inadvertently misdials the intended Directory Assistance number.

4.6.1.3 The applicability of usage volume discounts toward directory assistance charges is addressed within each individual service section.

4.6.1.4 Usage Charges

Refer to Section 5.6.1.1 Usage Charges

4.6.1.5 Handicapped Exemption - Handicapped customers who qualify for exemptions from Directory Assistance charges due to visual or other physical disabilities will be required to submit a written letter of verification to the Company. Each Directory Assistance billed call will appear on the subsequent month's bill as a credit.

4.7 **PROMOTIONAL OFFERINGS**

4.7.1 Certain promotional offerings may be provided from time to time via these Terms and Conditions. These promotional offerings may only apply to certain services, and may be limited to certain dates, times, and locations.

5. **SERVICE CHARGES** (Cont'd)5.5 **OTHER SERVICE ARRANGEMENTS**5.5.1 **REAL SAVINGS**5.5.1.1 **Usage Charges**

The Company will provide a Discount in accordance with the following schedule to Basic Customers who enroll:

<u>Combined Monthly Usage</u>	<u>Discount Level for Eligible Customer Usage</u>
\$00.00 - 14.99	10%
15.00 - 39.99	20%
\$40.00 - +	30%

5.5.2 **ANYTIME, ANYWHERE**5.5.2.1 **Usage Charges**

Each call will be billed for at least the first whole minute.

- | | |
|-----------------------------|--------|
| a. Per Minute | \$0.08 |
| b. Monthly Recurring Charge | \$1.95 |

Note: This plan cannot be used with any other discount plan.

5.5.3 **FLAT-RATE PER-MINUTE**5.5.3.1 **Usage Charges**

Each call will be billed for at least the first whole minute.

a.	<u>Per Minute Rate</u>
	<u>Rate</u>
Peak	\$.22
Off-Peak	\$.10