

Salsman, Kari

From: Salsman, Kari
Sent: Wednesday, January 26, 2022 11:28 AM
To: jason.cantrel@claconnect1.com
Subject: Annual Report Deficiency for Vertical Communications (BMAR-2021-1716)

This email is a deficiency notice for your annual report. Your annual report is considered deficient until the following issue(s) are addressed:

- The company only submitted a “non-public” version of the annual report. In such instances a company must also submit a “public” version of the annual report.
- The company is reporting 0 line quantities on page 4 but is reporting positive Missouri retail revenues (Row 1 Column A and/or Row 4 Column A of the revenue table on page 3) and relay revenue on page 5. If your annual report should have reported line quantities then please amend page 4 of your annual report accordingly.
- Pg 5 states the company didn’t impose the Relay Missouri Surcharge because the company only provided IVoIP services. The surcharge is applicable to IVoIP services.

NOTE: section 392.550.3(7)(C)RSMo requires companies providing IVoIP service to submit, as part of their annual reports, the number of customers or lines served in each exchange, and requires the Commission to maintain such information as proprietary and not available to the public. Please ensure the public version has the line counts redacted.

Please resubmit your revised annual report in its entirety if your annual report needs to be revised to correct the deficiency. Any revised annual report/response must be filed within the Missouri Commission's Electronic Filing and Information System (EFIS) using the identification number(s) in the subject of this email. This deficiency must be resolved within the next 20 days. Failure to respond and adequately resolve the deficiency by this deadline may result in punitive action against the company.

Kari Salsman | Missouri Public Service Commission | 573-526-5630