

**From:** Carle, Erin  
**Sent:** Tuesday, August 17, 2010 11:18 AM  
**To:** 'alexander.stewart@thomsonreuters.com'  
**Subject:** Windjammer Communications 2009 Annual Report, Mo PSC IVoIP, Deficient

Mr. Stewart,

Thank you for submitting your 2009 Annual Report to the Missouri Public Service Commission. As a result of my review, I have identified the following items that need to be corrected:

1. On page 7, Item 13 (CPNI Information), the required attachments were not included with the Annual Report. Please provide a brief description as required in questions A through E.
2. On the cover page of the report you checked that you are certificated as a Competitive Interexchange Telecommunications Carrier (IXC). Our records indicate you are only certificated as an IVoIP, and given that the subsequent pages in the report do not indicate otherwise, we believe that the IXC box was inadvertently checked. We will notate in your annual report file that this is the case, with no further action necessary on your part. However, if this is incorrect and you are currently operating as an IXC, please notify us immediately so that the proper changes can be made.
3. The response to Item 9, on page 3, the Total Revenues column data was omitted.

A response for this/these item(s) is required in order to show your report as complete and remove it from deficiency status.

You **must resubmit** the annual report with the appropriate changes and the reference number below for it to be properly entered into the system.

Your prompt attention to resolving this matter is appreciated. The Commission's rule 4 CSR 240-3.540 (4) states that a utility company which receives a notice of deficiency for the information provided in the annual report shall respond to that notice within **20 days**, or the utility company is subject to a **penalty of \$100** for each day that it is late in filing its response to the deficiency.

The completed document/revision should be submitted electronically under EFIS (accessible from the Commission's Web page <http://www.psc.mo.gov/>) or mailed to:

Data Center  
Missouri Public Service Commission  
200 Madison Street, Suite 100, Jefferson City, MO 65101  
(P.O. Box 360, Jefferson City, MO 65102-0360)

When contacting the Commission concerning your report, please reference the following identification number: **BMAR-2010-1637**.

Sincerely,

*Erin Carle*

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