

Annual CPNI Compliance Certificate

Name of company covered by this certification: *Norlight, Inc. ("Company")*

Date: *April 13, 2010*

I, *Lohn Weber*, certify that I am an officer or agent of the company named above, and in my capacity have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Missouri Public Service Commission's CPNI rules of 4 CSR 240-33.160(7).

A. The company has implemented a system by which the status of a customer's CPNI approval can be clearly established prior to the use of CPNI.

It is the policy of Company not to use CPNI for any activity other than those permitted by applicable law. If Company is not required by law to disclose CPNI or if the intended use is not otherwise permitted under the FCC or MPSC rules, Company will first obtain the customer's consent prior to using or sharing CPNI. Company relies on the involvement of its legal team to ensure that no use of CPNI is made until a full review of the applicable law has occurred.

B. The company has implemented personnel training as to when they are and are not authorized to use CPNI including an express disciplinary process.

Company trains its personnel regarding when they are authorized to use CPNI, as well as when they are not authorized to use CPNI. Company personnel are trained to consult legal counsel prior to making any decisions regarding the use or release of CPNI. Associates that make unauthorized use of CPNI are subject to disciplinary action by Company including remedial training, reprimands, probation and termination depending on the circumstances of the violation (including the severity of the violation, whether the violation was a first time or repeat violation, whether appropriate guidance was sought or received from a supervisor, and the extent to which the violation was or was not deliberate or malicious).

C. The company maintains records for at least one year of their own, their agents' their affiliates', their joint venture partners' or their independent contractors' sales and marketing campaigns that use their customers' CPNI. Such records include a description of each campaign, the specific CPNI that was used in the campaign and what products and services were offered as a part of the campaign.

Company will maintain a record of all sales and marketing campaigns that make use of CPNI. These records will include a description of each campaign, the specific CPNI that was used in the campaign, and what products and services were offered as part of the campaign. Company maintains these records in its offices for a minimum of one year. Prior to commencement of a sales or marketing campaign that utilizes CPNI, Company will obtain prior approval and informed consent from its customers in accordance with CPNI Rules. As part of obtaining customer approval, Company will provide notice to the customer of the right to restrict the

use of, disclosure of, and access to CPNI. Company does not market or sell CPNI information to any third party. Any disclosure of CPNI to other parties (such as affiliates, joint venturers, vendors and agents) occur only if it is necessary to conduct a legitimate business activity related to the services being provided to the customer by Company. The Company's employees and billing agents may use CPNI to initiate, render, bill and collect for services provided by Company. Company requires third parties to enter into a confidentiality agreement to ensure compliance with CPNI Rules.

D. The company has a supervisory review process for outbound marketing situations.

Company does not use CPNI in any marketing campaigns. If, however, Company does use CPNI in marketing campaigns, Company will involve its legal counsel to ensure no use of CPNI is made until a full review of the applicable law has occurred. Company's legal department must approve any marketing campaign that utilizes CPNI. In deciding whether the contemplated use of the CPNI is proper, Company's corporate counsel will consult one or more of the following: the Company's compliance manual, the applicable FCC regulations, the FCC's Compliance Guide, and if necessary, other legal counsel.

E. The company has procedures in place whereby the company will provide the Missouri Commission written notice within five business days of any instance where the opt-out mechanisms do not work properly, to such a degree that customers' inability to opt-out is more than an anomaly.

The Company's corporate counsel personally oversees the use of the opt-in, opt-out approval methods, and the notice requirements (such as notification to the customer of the right to restrict the use of, disclosure of, and access to CPNI), contained in the FCC's regulations.

F. The company *has not* taken any actions against any individual or entity that unlawfully obtains, uses, discloses or sells CPNI.

G. The company *has not* received any customer complaints in the past year concerning the unauthorized release of CPNI.

H. The company *does not* share CPNI with joint venture partners or independent contractors (except for billing and collection services).