

Salsman, Kari

From: Salsman, Kari
Sent: Friday, December 09, 2022 11:49 AM
To: jason.cantrell@claconnect.com
Subject: FW: Annual Report Deficiency for Vertical Communications (BMAR-2022-1704)

This email is a continued deficiency notice. Page 5 should of the report should include the assessment collected for relay Missouri, not the company's intrastate revenue reported on page 3. Please correct by amending page 5 to include the amount collected as the relay Missouri surcharge and the applicable amount remitted.

Please resubmit your revised annual report in its entirety (both the non-public and public version) to correct the deficiency. Any revised annual report/response must be filed within the Missouri Commission's Electronic Filing and Information System (EFIS) using the identification number(s) in the subject of this email. Failure to respond and adequately resolve the deficiency may result in punitive action against the company.

Kari Salsman | Missouri Public Service Commission | 573-526-5630

From: Salsman, Kari
Sent: Friday, May 06, 2022 12:58 PM
To: jason.cantrell@claconnect1.com
Subject: Annual Report Deficiency for Vertical Communications (BMAR-2022-1704)

This email is a deficiency notice for your 2021 annual report. Your annual report is considered deficient until the following issue(s) are addressed:

- The company is reporting local service revenue but isn't reporting line quantities on page 4 or relay Missouri revenue on page 5. Please explain.

Please resubmit your revised annual report in its entirety if needed to correct the deficiency. Any revised annual report/response must be filed within the Missouri Commission's Electronic Filing and Information System (EFIS) using the identification number(s) in the subject of this email. This deficiency must be resolved within the next 20 days. Failure to respond and adequately resolve the deficiency by this deadline may result in punitive action against the company.

Kari Salsman | Missouri Public Service Commission | 573-526-5630