Company Name

(Provide the full name of the company as certificated or registered with the Missouri Public Service Commission, including any Commission approved d/b/a, if applicable. Please do not abbreviate.)

TELECOMMUNICATIONS COMPANY OR IVOIP PROVIDER ANNUAL REPORT TO THE

MISSOURI PUBLIC SERVICE COMMISSION

For the Calendar Year of January 1 - December 31, This filing is required pursuant to Commission Rule 20 CSR 4240-28.012 and/or Section 392.210 RSMO. Please select how the company is certificated and/or registered with the Commission (check all that apply): Incumbent Local Telecommunications Company (ILEC) Competitive Local Exchange Telecommunications Company (CLEC) Interexchange or Local Non-Switched Telecommunications Company (IXC) Interconnected Voice over Internet Protocol Service Provider (IVoIP) If more than one certificate or registration is held by the company you must file an annual report in the Commission's Electronic Filing and Information System (EFIS) for each certificate or registration. In such situations, we anticipate the annual reports to be identical; however please verify the following: The various annual reports filed in EFIS are identical. The various annual reports filed in EFIS are different. Not applicable (Company only has one certificate or registration; therefore only one annual report was filed in EFIS.) Please choose one of the following filing options to indicate the security level of the filing: Public submission (NOT Confidential)

Excel Issue Date: 11/08/2019 For use when filing under seal.

Non-Public submission (Confidential) (See instructions for special requirements.)

Rule 20 CSR 4240-2.135.

For this filing to be considered Confidential, additional submission of materials is required, pursuant to Commission

Annual Rep	ort of		
	for the cale	endar year of Jan	uary 1 - December 31,
State in full the compa	any's information belo	w:	
Compa	any Street Address		Telephone Number
Company Mailing Addr	ess (if different from street	address)	
City	State	Zip	
The company's contact	information in EFIS has	been reviewed (a	and updated as applicable).
Yes	☐ No		
from the address in Item I			er an employee or a third-party preparer. This may dif
S	Street Address		
M	ailing Address		
City	State	Zip	
Tel	ephone Number		
E	mail Address		
	op three principal or ger	neral officers at t	-
Tit	ile		Name

5.	Please provide the following revenue information:						
Row	RETAIL END USER REVENUES	**	MO Intrastate	**	**	Total Company	**
1.	Local Service (Basic local telecommunications service, IVoIP service and features associated with these services)		(Column A)			(Column B)	
2.	Interexchange Service (Message toll services, 800 services, interexchange operator services).						
3.	Non-Switched Services (Dedicated non-switched private line services typically used by business customers. Do not include special access or private line services provided to other telecommunications or IVoIP service providers which are reported in Row 7).						
4.	Bundled Voice Service (If telecommunications or IVoIP service is bundled with non-regulated services then a company may apply either of two methods in reporting bundled revenue in Column A. Method 1: Report bundled revenue in Column A based on the unbundled rate for telecommunications or IVoIP service; or Method 2: Report all bundled revenue in Column A.)						
5.	Retail Uncollectibles. (Amount is typically a negative number.)						
6.	RETAIL END-USER TOTAL (Row 1+2+3+4+5) Revenue in Column A will be provided to Missouri USF Administrator for assessment purposes.)						
	WHOLESALE CARRIER'S CARRIER AND UNIVERSAL SERVICE FUND	RE	VENUES				
7.	Revenue from services provided for resale as telecommunications or IVoIP services from another telecommunications or IVoIP service provider. This row typically includes revenue associated with switched access service, special access service, billing and collection service. NECA settlements, if any, should be reported solely in Column B.						
8.	Miscellaneous Carrier's Carrier Revenue (Remaining Carrier's Carrier Revenue provided in FCC Form 499-A, Block 3 that is not reported in Row 7).						
9.	Wholesale Uncollectibles. (Amount is typically a negative number.)						
10.	Federal USF Revenue (List federal USF revenue in Column B; however, any Connect America Fund Intercarrier Compensation funding used to replace revenue caused by mandatory intrastate switched access rate reductions should be reported in Column A.)						
11	State USF Revenue						
12	TOTAL REVENUES (Row 6+7+8+9+10+11) The Total Revenue in Column A should match the Total Gross Intrastate Operating Revenue reported on the Missouri PSC's Statement of Revenue form.						

for the calendar year of January 1 - December 31, ___

Revenue reporting clarifications:

Annual Report of

Total Company Revenue (Column B) = Missouri Intrastate revenue in Column A + Interstate revenues + International revenues.

IVoIP revenue: If unable to distinguish Missouri Jurisdictional revenue in Column A then a safe harbor percentage can be applied to total revenue that corresponds to the FCC's safe harbor percentage.

Retail non-switched private line service revenue: All of a customer's non-switched private line service revenue can be reported in Column B if 10% of more of the customer's private line network traffic is considered interstate traffic.

Annual Report of	
_	for the calendar year of January 1 - December 31.

6. Line Quantities for Basic Local Telecommunications &/or IVoIP Services

		Lir	ne Q	uant	tities	
Exchange	**	Residential	**	**	Business	**
Totals:						

About reporting line quantities:

- 1. Report line quantities for basic local telecommunications service and/or IVoIP service as those terms are defined in 386.020(4) and (23).
- 2. Lines include analog and digital. For DS-1 or higher band-width facilities a voice grade equivalency must be used. For channelized service report the number of channels subscribed to by the customer. For non-channelized facilities, filers are instructed to use a good-faith esitmate of the number of voice grade equivalent lines used for voice service.
- 3. Exchange refers to areas as listed in ILEC tariffs. (Exchanges are not always the same as rate centers, wire centers and central offices.)
- 4. Per 392.550(7)(c) IVoIP line quantities must be filed on a confidential basis. See instructions for how to file annual report information on a confidential basis.

F	or use when filing under seal

Form Page 4

Α	nnual Report of
	for the calendar year of January 1 - December 31,
	Relay Missouri Assessment ¹
	Annual Totals
7.	Revenue Collected From Relay Missouri Surcharge
	Amount Retained for Billing and Collecting the Surcharge
	Relay Missouri Revenue Remitted to Relay Missouri Fund
	Please indicate the per line value of the Relay Missouri Surcharge applied to your customers in December. If your firm did not impose the Relay Missouri Surcharge, please explain:
1	ILECs, CLECs and IVoIP providers are required to complete this page; however, companies classified solely as IXCs are not expected to complete this page.
	For use when filing under sea

EnTelegent	Solutions.	Inc.
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Annual Report of En leiegent Solutions, me.

for the calendar year of January 1 - December 31, 2020

VERIFICATION

The foregoing report must be verified by the Oath of the President, Treasurer, General Manager or Receiver of the company. The Oath required may be taken before any person authorized to administer an oath (Notary Public) by the laws of the State in which the same is taken.

		OATH	
State Of	North Carolina	<i>3</i> 0	}}
County Of	Cabarrus		} ss:
s/he is	Jerry Weikle Name of Affiant (Cor Regulatory	mpany Official/Representat	makes oath and says that
3/116-13		itle of the Affiant (Company	y Official/Representative)
of	EnTelegent Solutions, Exact Legal Title		ent (Certificated Company Name)
and is located at		r, Suite 200, Charlotte, No none Number of the Affiant	t (Company Official/Representative)
all statements of f business and affai	act contained in the said irs of the above-named re t information in EFIS; to t	report are true and the said espondent, and 2) examined	er knowledge, information, and belief, dereport is a correct statement of the ed (and updated as applicable) the vledge, information, and belief, all
from	January 1,	2020 , to and includ	ding December 31 , 2020
	Month/Day		Month/Day Year (Company Official/Representative) used, you must use "/s/" before the name.)
My Commission exp	LA K. HARTIS ARY PUBLIC VLY COUNTY	(If electronic signatures are us	re of Notary Public used, you must use "/s/" before the name.)
INT COMMISSI	ON EXPIRES 3/12/2022	Notary Co	ommission Number .

imper 2T'	ember	31.	202
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Company Name:

For the calendar year January 1 - December EnTelegent Solutions, Inc.

		VERIFICATION	
The foregoing repo	rt must be verified by the Oath of th	e President, Treasurer, Ge	neral Manager or Receiver of the Compar
		OATH	
State Of	North Carolina	}}	
County Of	Cabarrus	}	ss:
oun, o.	Jerry Weikle	,	makes oath and says that
	Name of Affiant (Comp	any Official/Representative)	
	Regulatory		
s/he is		cial Title of the Affiant (Compa	any Official/Representative)
of	EnTelegent Solutio	ns, Inc.	
	Exact Lega	Title or Name of the Respon	dent (Certificated Company Name)
			and (commence company manny)
and is located at	2520 Whitehall Park Dr,	Suite 200, Charlot	
and is located at			
that s/he has 1) exa statements of fact of of the above-name	Address and T mined the foregoing report; that to the contained in the said report are true a il respondent, and 2) examined (and it er knowledge, information, and belief	elephone Number of the Affli ne best of his or her knowl and the said report is a cor applicable) the	te, NC 28273 704-909-641 ant (Company Official/Representative) edge, information, and belief, all rect statement of the business and affairs Company's contact information in EFIS; t
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Missouri Revised Statutes § 392.210 or §393.140 and §509.030 See the Instructions for more information to complete this page.