OF THE STATE OF MISSOURI

Adam P. Zimmerman,)
Complainant,)
v.	Case No. EC-2008-0195
Kansas City Power and Light Co.,)
Respondent.)

ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT

Issue Date: December 20, 2007 Effective Date: December 20, 2007

Adam P. Zimmerman filed a formal complaint against Kansas City Power & Light Company ("KCPL") on December 17, 2007. On December 20, 2007, the Commission notified KCPL of the complaint and allowed it thirty days in which to answer as provided by 4 CSR 240-2.070(7).

The Commission would like to have the benefit of an investigation and report by its Staff before it further considers this matter.¹ Given the circumstances described in the complaint, Staff should be able to complete its investigation and prepare a report concerning the results of that investigation no later than one week after KCPL files its answer, which is due no later than January 21, 2008.

¹ KCPL's answer period has just begun. However, 4 CSR 240-2.070(10) states that "[t]he commission may order, at any time after the filing of a complaint, an investigation by its staff as to the cause of the complaint."

IT IS ORDERED THAT:

- 1. The Staff of the Missouri Public Service Commission shall promptly commence an investigation of Adam P. Zimmerman's formal complaint against Kansas City Power & Light Company.
- 2. The Staff of the Missouri Public Service Commission shall file a report concerning the results of its investigation no later than one week after Kansas City Power & Light Company files its answer to Mr. Zimmerman's complaint.
 - 3. This order shall become effective on December 20, 2007.

BY THE COMMISSION

Colleen M. Dale Secretary

(SEAL)

Benjamin H. Lane, Regulatory Law Judge, by delegation of authority under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 20th day of December, 2007.