

Complainant references damages sustained to a laundry business and seeks replacement costs for damaged equipment and lost income. If Complainant is pursuing a complaint on behalf of a L.L.C., or other corporate entity, then Complainant must have representation of an attorney licensed to practice law in Missouri. Consequently, the Commission will direct the Complainant to file a statement clarifying whether she is pursuing this complaint on behalf of herself personally or on behalf of the business entity “On The Line, L.L.C.”

This is a contested case¹ pursuant to Section 386.390, RSMo 2000, although the statutes and Commission regulations allow for a decision without a hearing.² The Commission will set a deadline for Ameren Missouri to file an answer and a deadline for its Staff to complete an investigation and file a report. The Commission will include a copy of its procedural rules with this notice and order and notes that the Commission's discovery rules are located at 4 CSR 240-2.090.

THE COMMISSION ORDERS THAT:

1. No later than April 6, 2012, Donna L. Reseck shall file a statement clarifying for the Commission if she is pursuing this complaint on behalf of herself individually or on behalf of "On The Line, L.L.C."

2. The Commission's Data Center shall send, by certified mail, a copy of this notice and order, and a copy of the complaint, to Union Electric Company d/b/a Ameren Missouri at:

Legal Department
Union Electric d/b/a Ameren Missouri
1901 Chouteau Avenue
P.O. Box 66149
St. Louis, MO 63166-6149

3. No later than April 26, 2012, Union Electric d/b/a Ameren Missouri shall file an answer to this complaint.

4. The Staff of the Missouri Public Service Commission shall investigate this complaint and file a report with the Commission no later than May 3, 2012.

¹ A "[c]ontested case' means a proceeding before an agency in which legal rights, duties or privileges of specific parties are required by law to be determined after hearing." Section 536.010.4, RSMo Supp. 2010.

² Sections 536.060 and 536.063, RSMo 2000; Commission Rule 4 CSR 240-2.115.

5. The Commission's Data Center shall send a copy of this notice to the Complainant along with a copy of the Commission's procedural rules.

6. This order shall become effective immediately upon issuance.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'S. Reed', is positioned above the printed name of the Secretary.

Steven C. Reed
Secretary

(S E A L)

Harold Stearley, Deputy Chief Regulatory Law Judge
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 27th day of March, 2012.