

## Salsman, Kari

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**To:** Robin Cole  
**Subject:** Annual Report Deficiency Notice

Good morning Mr. Cole,

This email is a deficiency notice for your annual reports. Your annual reports are considered deficient until the following issue(s) are addressed:

- The public versions are marked Confidential on page 1. Please select Public.
- The public version has blank fields (pages 2, 3 & 4). Please place two asterisks in the field provided on each side of the blanks to indicate confidential data has been removed. The confidential version has these asterisks, however they need to be on the public version.
- Item No. 5 of page 2 of your annual report fails to identify the proper Relay Missouri surcharge. Please verify the Relay Missouri surcharge applied to customers. If the surcharge was not \$.04 for 2019 through 2021 and \$.10 for 2022 please provide an explanation.

Please resubmit your revised annual reports in their entirety to correct the deficiency. Any revised annual report/response must be filed within the Missouri Commission's Electronic Filing and Information System (EFIS) using the identification number(s) below as a non-case related supplemental submission. Please resolve these deficiencies within the next 20 days.

BMAR-2019-1981 for 2019  
BMAR-2023-2108 for 2020  
BMAR-2023-2109 for 2021  
BMAR-2023-2110 for 2022

Kari Salsman | Missouri Public Service Commission | 573-526-5630