1 STATE OF MISSOURI 2 PUBLIC SERVICE COMMISSION 3 TRANSCRIPT OF PROCEEDINGS 4 Local Public Hearing 5 June 9, 2014 6 Caruthersville, Missouri 7 Volume 1 8 Noranda Aluminum, Inc., et al,) 9 Complainants,)) 10 V.) File No. EC-2014-0223) Union Electric Company, d/b/a 11) Ameren Missouri) 12 Respondent.)) Noranda Aluminum, Inc., et al, 13) Complainants,) 14)) File No. EC-2014-0224 v. 15) Union Electric Company, d/b/a) 16 Ameren Missouri) Respondent.) 17 18 MORRIS L. WOODRUFF, Presiding CHIEF REGULATORY LAW JUDGE 19 STEPHEN M. STOLL, DANIEL Y. HALL, 20 COMMISSIONERS REPORTED BY: 21 Midwest Litigation 22 Jill Crowder, CCR #565 23 711 North 11th Street 24 St. Louis, Missouri 63101 2.5

1 APPEARANCES 2 3 Representing Ameren: 4 TOM BYRNE 5 1901 Chouteau Avenue 6 St. Louis, MO 63103 7 8 Representing Noranda Aluminum: 9 CAROLE ILES 10 DIANA VUYLSTEKE Bryan Cave LLP 11 12 221 Boliver Street 13 Jefferson City, Missouri 65101 14 Representing the Office of Public Counsel: 15 DUSTIN ALLISON 16 17 P.O. Box 720 18 Jefferson City, Missouri 65102 19 20 Representing the PSC as Staff Counsel: 21 AKAYLA JONES 22 P.O. Box 2360 Jefferson City, Missouri 65102 23 24 25

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1	PROCEEDINGS	
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3	JUDGE WOODRUFF: Good evening, once again.	
4	We're going to start the formal on-the-record proceeding	
5	of the pre-hearing conference now, and I want to make a	
6	few preliminary remarks here.	
7	My name is Morris Woodruff and I'm the Chief	
8	Regulatory Judge of the Service Commission. I'm on the	
9	podium, we have two commissioners. To my right is Mr.	
10	Stephen Stoll.	
11	Mr. Stoll, you want to make any opening	
12	remarks?	
13	COMMISSION STOLL: I would just like to tell	
14	everyone we do appreciate you coming out. Local public	
15	hearings are very important to us. And, point out that	
16	there are five members of the Missouri Public Service	
17	Commission. Three of them are, couldn't be here today,	
18	but, I can assure you that they will be reading the	
19	evidence in the record. We have a court reporter here,	
20	and they will be reading your comments this evening.	
21	So, other than that, I just want to welcome you again	
22	and say that we look forward to hearing your comments	
23	and concerns.	
24	JUDGE WOODRUFF: Thank you. To my left is	
25	Commissioner Daniel Hall.	

1	COMMISSIONER HALL: Good evening. I'm gonna
2	be very brief. We are here to listen to you. Like
3	Commissioner Stoll said a moment ago, we take these
4	hearings very seriously and we welcome your input, and
5	look forward to hearing you from you today.
6	JUDGE WOODRUFF: Chairman, Robert Kenney was
7	planning on being here tonight. He had a family
8	emergency come up and couldn't make it, so he sends his
9	regrets.
10	We're here for two different cases,
11	ES-2014-0223, which is the case of over-earnings and
12	Noranda has filed a complaint against Ameren wishing
13	that these rates would be reduced in the future.
14	The second is ES-2014-0224, which is, again,
15	by Noranda against Ameren, and that is alleging that the
16	Ameren rates charged to Noranda should be reduced with
17	the other customers, Ameren customers taking up the
18	slack.
19	So we'll begin by taking up these
20	appearances by the attorneys who are here. So we know
21	who is here. On behalf of Noranda?
22	CAROLE ILES: Your Honor, Carole Iles, 221
23	Boliver Street, Jefferson City, Missouri.
24	DIANA VUYLSTEKE: And Diana Vuylsteke, Bryan
25	Cave, LLP, 221 Bolivar Street, Jefferson City, Missouri.
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1	JUDGE WOODRUFF: And, for Ameren?
2	TOM BYRNE: Your Honor, I'm Tom Byrne,
3	representing Ameren, Missouri. My address is 1901
4	Chouteau Avenue, St. Louis, Missouri, 63103.
5	JUDGE WOODRUFF: Is anyone here from the
6	staff of the commission?
7	AKAYLA JONES: On behalf of Commission Staff
8	Counsel Akayla Jones, P.O. Box 2360, Jefferson City,
9	Missouri, 65102.
10	JUDGE WOODRUFF: And the office of public
11	counsel?
12	DUSTIN ALLISON: Dustin Allison, Office of
13	Public Counsel, P.O. Box 720, Jefferson City, Missouri,
14	65102.
15	JUDGE WOODRUFF: Any other attorneys here?
16	All right, well, as you were coming in here,
17	you signed up on the sign-up list here. What I'm going
18	to do is call the names on the list and have you come up
19	to the podium up here and then I'll swear you here, and,
20	to tell the truth, nothing but the truth and you can
21	make your statement. After you made your statement,
22	then I'll ask the commission if they have any questions
23	for you, and I may have some questions for you and I'll
24	ask the parties also if they have any questions for you.
25	So let's go ahead and get started. The first name on my

Page 6 list is Senator Doug Liable. 1 2 JUDGE WOODRUFF: Good evening, Senator. SENATOR LIABLE: Good evening. 3 JUDGE WOODRUFF: Would you please raise your 4 5 right hand. 6 (Speaker is sworn by Judge Woodruff.) 7 SENATOR LIABLE: Thank you, Commissioner. Ι 8 welcome you to the Bootheel. Doug Liable, state 9 senator, 25th District, welcome you to my district. Thank you for providing me the opportunity to speak 10 today. I've heard a lot of testimony around the 11 12 Capitol building and people visiting with me, and I 13 understand that no one wants to pay higher electric rates. But, by the process of the Jefferson City and 14 the Public Service Commission, there's no doubt that 15 because Noranda is fighting for all consumers, they 16 17 bring much more value to all customers than what Noranda is requesting. All customers rates will be 18 significantly higher if it wasn't for Noranda, and not 19 to mention rates will increase even more if Noranda is 20 21 no longer in business. This is exactly what I tell my constituents when asked. The Public Service 22 Commission, our Public Service Commission has an 23 24 opportunity to do something crucial for our economy. Ιt will help the entire state, and, in particular, 25

1	southeast Missouri, one of the poorest regions of this
2	entire country. My district that you're in here now, I
3	have eight counties I represent. Four of my counties
4	are the poorest counties in the state of Missouri.
5	Also, the congressional district that you're in, is one
6	of the poorest congressional districts in the United
7	States. I know at one time we were in the top 10 being
8	the poorest. Think we've now got out of the top 10, and
9	we're maybe somewhere in the low teens, but I don't
10	think that's because we're doing better, somebody must
11	have gotten a little bit worse. But I do appreciate you
12	being here and I appreciate the atmosphere and the
13	questions that we got awhile ago, and I'm not gonna take
14	a lot longer. But, I do have two other things I'd like
15	to address real quick. As you know, the viability of
16	the Noranda Aluminum smelter in New Madrid and the nine
17	hundred family-sustained jobs at that plant are almost
18	entirely dependent on having reliable, affordable
19	energy. Recently the affordability of energy in
20	Missouri has come under attack. Ameren alone has
21	raised electric rates by 43 percent over the last six
22	years. This dramatic increase has hurt families and
23	business, so this is more than just about Noranda here,
24	which is what I've always said in the Capitol.
25	According to public testimony filed with the Public

1	Service Commission this would make Noranda significantly
2	less competitive. Of the smelters located in the U.S,
3	Noranda has the second highest electric right. It is
4	also one of two electric smelters not receiving any type
5	of economic support in power costs. Now Noranda has
6	brought in competitive rate request case to help fix the
7	situation and has done so in a way to protect consumers.
8	Me and many of my fellow legislators support this
9	competitive rate request because we know the value of
10	keeping these nine hundred higher paid family sustaining
11	manufacturing jobs in Missouri. Frankly too many of our
12	Missouri manufacturers have now moved to China or
13	Mexico. I will tell you, international competition is
14	fierce. I come from a background of business and
15	manufacturing and international competition is at an all
16	time high. I hate to see what the economy in the
17	Bootheel will look like. And, basically, it will look
18	bleak. In other words, if Noranda closes, these jobs
19	simply can't and probably will not be replaced. If
20	successful, the New Madrid plant was hoping to have the
21	second highest of any smelter, this proposal in front of
22	the PSC, importantly and neutral to Ameren. Any
23	increase to other rate payers is estimated to be 1.8
24	percent or less. As we know, nobody fights harder for
25	consumers in Missouri than Noranda has. They take all

rate hikes seriously. In this particular case, the 1 2 consumer rate in this position, if Noranda was, if 3 Noranda were to no longer be an Ameren customer, either because the plant has closed, or Noranda is forced to 4 5 start buying power on the private market, consumers would see a significant increase. This is why smart 6 7 consumers support this common sense proposal in front of the PSC. The other matters in front of the PSC are 8 Ameren's rate for business and residence. As I've 9 already advised, they've already raised rates by 46 10 11 percent over the last six years, and is proposing a 10 12 percent by the PSC. According to public documents, Ameren has earned \$100 million more than it's authorized 13 in just the past two years. I would ask the Commission 14 15 to hold Ameren accountable for those earnings and to lower rates. It's also been reported that Ameren has 16 17 received over \$500 million in surcharges since 2009 on top of this. In fact, if Noranda is successful in both 18 cases, all of customers, Ameren's customer rates will go 19 20 down in the first year. Every so often public service 21 opportunities present themselves for us to make a real and meaningful difference in people's lives. Now is 22 the time I ask this Commission to do just that. Thank 23 you very much for your time today. I want to say one 24 more thing in closing, just so you know, in four of my 25

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1	counties, in my district, median income for a family of	
2	four, believe it or not, is just a little over \$26,000 a	
3	year. So, you know, what may seem insignificant to	
4	some areas, for instance, in the Jefferson City area the	
5	median income family of four is approximately \$57,000,	
6	in St. Charles it's close to \$80,000, so that's what	
7	we're up against. I'm committed for economic	
8	development in the Bootheel for good family sustaining	
9	jobs and willing to work with anyone to make sure that	
10	happens. Thank you.	
11	JUDGE WOODRUFF: Thank you.	
12	Mr. Stoll, do you have any questions?	
13	COMMISSIONER STOLL: No. I did just want to	
14	thank you for your testimony.	
15	JUDGE WOODRUFF: Mr. Hall?	
16	MR. HALL: No questions, except thank you.	
17	JUDGE WOODRUFF: Any questions?	
18	Terry Swinger?	
19	Would you please raise your right hand?	
20	(Speaker is sworn by Judge Woodruff.)	
21	JUDGE WOODRUFF: What would you like to tell	
22	us?	
23	TERRY SWINGER: My name as Terry Swinger.	
24	Southeast Missouri's been my home all my life. I grew	
25	up in Stoddard County, and after attending the	

1	University of Missouri and Southern College of
2	Optometry, I moved to Pemiscot County here in
3	Caruthersville where a short time I practiced optometry
4	for thirty-five years. This area has been a great place
5	to live, to work, and to raise my family. I had the
6	privilege of representing all of Pemiscot County and
7	parts of Dunklin and New Madrid Counties in the Missouri
8	legislature from the first of 2004, to the end of 2012.
9	I'm currently the Collector of Revenue in Pemiscot
10	County. Therefore, I'm keenly aware of the tough
11	economic challenges we face. There are not enough jobs
12	in this area, and, many of the jobs we have do not pay a
13	living wage. When I was first elected to the
14	legislature I was able to go along with the other newly
15	elected representatives on a tour of the state, and we
16	toured southwest Missouri and we went to Springfield
17	where we were told that one out of four of all the new
18	jobs that were being created in Missouri were being
19	created in Springfield. Then we passed through Ozark
20	where we were told that it had grown from 3,000 to
21	10,000 in the last two decades. And, finally, in
22	Branson, we were told that of all the hotel rooms being
23	built in Missouri, one out of six was being built in
24	Branson. I'm pleased that southwest Missouri has
25	enjoyed this positive growth, and I wish it happened all

1	over the state, but that's not the case. For instance,
2	in Pemiscot County, if you go down to the courthouse
3	where there's a historical marker down there, and it
4	says in 1900 population is like 12,115. In 1950, the
5	population is 45,624. And, today, the population of
6	Pemiscot County is 18,000. That's not unlike what's
7	happening in the rest of the counties in this area. I
8	know how hard it is to create jobs in this area. That's
9	what makes it so important that we retain the jobs that
10	we have now. I believe the retention of these jobs is
11	critical to the fragile economic health of our area.
12	There's a lot of documented facts about Ameren, about
13	Noranda. We've heard that there's nearly a thousand
14	employees at Noranda. There's nearly a hundred million
15	dollar's payroll of the year. There's nearly a \$300
16	million annual impact to our area. I know personally
17	what Noranda has meant to our optometric practice. I'd
18	been in practice less than ten years when the plant
19	opened in New Madrid and we had the optometric practice
20	here in Caruthersville, and Pemiscot County, but also
21	have one in Kennett and Dunklin County. We have one in
22	Portageville, less than ten miles from the plant, in New
23	Madrid County. For years, New Madrid, the plant at New
24	Madrid, Noranda, paid our full fee for our services,
25	and, now in all three of our practices, we're seeing

1	second and third generation employees from this very
2	important vital plant to our area. We've already heard
3	that there's been a 43 percent increase in just the past
4	five years, and, what Noranda is paying for their
5	electrical power. And, that is unsustainable to any
6	business. And I'm not here to decry or to talk negative
7	about Ameren. On the contrary. When we had the
8	devastating tornado here in 2006, Ameren did an
9	exemplary job. Many of their employees working
10	eighteen hours a day, basically rebuilding the entire
11	power system in our county. In '09 when we had the
12	devastating ice storm, again, we saw Ameren come in. It
13	was like a military operation. They'd already fought
14	the battle in '06, and in '09. I mean, they came in in
15	wave after wave, one truck after another. And in a
16	record amount of time, we had the power restored to this
17	area. Time and time again Ameren does a terrific job,
18	but my contention is, having served in the legislature,
19	as I know you have, Commissioner Stoll, and, having
20	served in the executive branches, I know you have
21	Commissioner Hall, if we were able to have a proposal
22	before us that we could have a plant move to Missouri
23	that would create nearly a thousand jobs with an annual
24	payroll of a hundred million dollars, with an impact of
25	nearly \$300 million annually to our area, I bet we would

1	all vote for a package that would give all kind of
2	incentives and tax breaks to that industry, just like we
3	did in 2010 with Governor Nixon had incentives for a
4	special tax we when were about to close the plant. We
5	put in place incentives, where the plant not only
6	stayed, it thrived. The automobile industry now in St.
7	Louis have benefitted from that and they thrive from
8	that too. And I bet your good corporation partner,
9	Ameren, if they could create that again, it would be a
10	plus for everyone the rate that Ameren has been put to
11	them now, I bet they'd jump on board and help us attract
12	that industry, to attract all those job. Well,
13	Commissioners, that industry is here. It's much more
14	beneficial to retain an industry when the infrastructure
15	is already in place. We have a wonderful opportunity
16	to retain these important jobs, and keep these economic
17	drivers that floats nearly all the economic ships in
18	this area. I want to thank you for the privilege of
19	being able to make this presentation tonight. I know,
20	I know you, I know, I'm familiar with your past record
21	of service, and I admire your commitment to service.
22	We all here appreciate that you've had the hearing in
23	our area, and I know that you'll make the right decision
24	for our area and our state. Thank you, very much.
25	JUDGE WOODRUFF: Mr. Stoll, any questions?

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Page 15 COMMISSIONER STOLL: I just want to thank you 1 2 for coming out this evening and I appreciate your 3 comments. TERRY SWINGER: Thank you, Commissioner 4 5 Stoll, I appreciate you. 6 MR. HALL: No comments. 7 JUDGE WOODRUFF: All right, and, some more 8 names here. I do want to remark that we've got about 9 thirty-five names on the list, so if you can follow the representatives that have already spoken and keep it to 10 about five minutes, I would appreciate it, and, your 11 12 neighbors would appreciate it too. The next name on the list is Don Moore. 13 14 JUDGE WOODRUFF: Good evening, sir, please 15 raise your right hand and I'll swear you. 16 (Speaker is sworn by Judge Woodruff.) 17 JUDGE WOODRUFF: And your name is Don Moore? 18 DON MOORE: My name is Don Moore, yes, sir. 19 JUDGE WOODRUFF: Go ahead. 20 DON MOORE: First, of I want to thank you 21 for allowing me to speak. I'm just an ordinary guy, I hold no office. 22 23 JUDGE WOODRUFF: We're having a hard time 24 hearing you, you might want to raise the microphone. 25 DON MOORE: How about if I just lean over.

1	I want to thank you for allowing me to
2	speak. I thought when I got here tonight that I would be
3	the oldest person in the room. As it turned out, Dr.
4	Swinger came in and I knew that was not going to be the
5	fact. He and maybe a couple of others are old enough
6	to remember what I want to relate to you tonight. Now,
7	you heard a lot of statistics. You heard a lot of
8	policy. But I want to relate this personally in two or
9	three different ways. It will be basically the same
10	story that you heard and there won't be anything new in
11	what I say, but it never hurts to be reminded. Again,
12	my name is Don Moore. I live in Sikeston, Missouri. I
13	work as a sales manager for Stewart Steel, and Stewart
14	Steel has been a vendor, a supplier of metal product at
15	Noranda Aluminum for over forty years, almost since it's
16	beginning. I'm also an Ameren customer, and, like all
17	the other customers, I really don't want to see my rate
18	go up. But, again, I'm probably one of the few people
19	that do remember when Noranda was not here. I remember
20	a fairly consistent migration of people, and even
21	sometimes young people in particular, but sometimes
22	whole families who would leave the area go to
23	neighboring states to larger cities to try to be able to
24	find work that would sustain them and their families.
25	But I remember when that migration came to a trickle.

1	I remember when property values all over this area began
2	to go up. And I remember when I hoped for a better
3	life and the future for the citizens of this area became
4	a reality. In the 1960's, and I know that's before a
5	time when many of the people in this room were born,
6	there were men of means with a vision that dreamed and
7	brought in to reality of St. Jude Industrial Park. And
8	one of the first, if not the very first tenant was
9	Noranda Aluminum. All of us who have lived here since
10	that time have benefitted directly or indirectly from
11	having an industrial complex like Noranda Aluminum in
12	our area. I could not guess the number of individuals
13	who have worked for Noranda, been directly employed by
14	them over the forty-five years for so of their
15	existence, but whatever the number is that have worked
16	directly for Noranda, just as many people have
17	benefitted in this area, by the increase of this area of
18	their own talents and abilities because of the
19	appreciation of the labor market came to this area. I'm
20	here to convey Stewart Steel's assessment of what would
21	happen to its business if Noranda Aluminum closed.
22	Stewart Steel has 110 employees and two major divisions.
23	The structural division where I work at of sixty-seven
24	employees. Usually there are seven to nine of those
25	employees working on Noranda projects all the time.

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1	Those jobs will be directly affected by the loss of	
2	Noranda Aluminum. This kind of loss would be	
3	multiplied many times over this area as other businesses	
4	associated with Noranda Aluminum cope with its closure.	
5	The entire area has benefited from the construction and	
6	operation of Noranda Aluminum for almost two	
7	generations. Those who were born after Noranda	
8	economic impact to this area matured, and do not fully	
9	realize the way they have benefitted, may be surprised	
10	at their suffering through the years following a closure	
11	of Noranda Aluminum as Noranda's positive economic	
12	impact diminishes and drains from every southeast	
13	Missouri community and the migration resumes. Thank	
14	you for letting me speak.	
15	JUDGE WOODRUFF: Any questions, Commissioner	
16	Stoll?	
17	COMMISSIONER STOLL: Thank you for your	
18	testimony.	
19	JUDGE WOODRUFF: Mr. Hall?	
20	COMMISSIONER HALL: Thank you.	
21	JUDGE WOODRUFF: Any questions?	
22	Thank you, sir.	
23	The next name on the list is Roger Johnson.	
24	Roger Johnson? Move on to Russell Oliver.	
25	Good evening. You are Russell Oliver?	

RUSSELL OLIVER: I am. I'm the Stoddard 1 2 County Prosecuting Attorney. 3 JUDGE WOODRUFF: Please raise your hand, and I'll swear you. 4 5 (Speaker is sworn by Judge Woodruff.) RUSSELL OLIVER: Commissioners, I have a 6 7 letter to deliver and it's signed -- may I approach? JUDGE WOODRUFF: You may. 8 RUSSELL OLIVER: This letter is signed by 9 every county elected official in the Bootheel are 10 fifty-six elected officials that signed this letter. 11 12 They are, all the elected firm from New Madrid, Dunklin, Pemiscot, Stoddard, and Butler Counties with the 13 exception of two individuals that were not able to be 14 reached. And I'd like to read that letter to the 15 16 commission at this time. "We, the elected county officials of New 17 Madrid, Dunklin, Pemiscot, Stoddard, and Butler Counties 18 write you today as a collective group to express our 19 extreme concern for the economic well-being of our 20 communities should the unthinkable event of the closure 21 of Noranda Aluminum occur due to increased electric 22 rates charged by Ameren Missouri. 23 2.4 As it is certainly understandable that a company such as Noranda could not survive an increase of 25

1	\$44 million over six years for a single overhead item
2	such as electricity, we support the rate reduction
3	requested by Noranda. We respect the heavy burden this
4	decision places upon you as Public Service Commissioners
5	and request that you consider the disastrous effects to
6	our region that the closure of Noranda will cause in
7	your deliberations.
8	What we can say with certainty is the dire
9	economic ramifications that the closure of Noranda
10	Aluminum would have on our region. Noranda is not
11	simply the foundation for the economy of New Madrid
12	County, it si in many ways the bedrock to multiple
13	sectors of the economy for this entire region. The loss
14	of nine hundred high-paying jobs with substantial
15	benefits will cause irreparable cascading damage to many
16	business sectors that rely on both serving as vendors
17	for the supply and maintenance of the smelter as well as
18	those businesses that rely on the patronage of those
19	employees of Noranda. It is difficult to conceive of a
20	business sector that will not be devastated by the loss
21	of these nine hundred high-paying jobs with substantial
22	benefits. The housing market will plummet in all
23	counties, with the epicenter falling in New Madrid and
24	cascading across the surrounding counties. The
25	construction industry, including hardware supply stores,

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1	carpenters, plumbers, and electricians, will suffer as
2	nine hundred fewer high-paying jobs means far less new
3	home construction in the region. The banking industry
4	will suffer crushing numbers of defaults and home
5	foreclosures when these nine hundred families suddenly
6	face the grim reality of having far less or no income to
7	pay their notes. The list goes on and on. The scenario
8	that plays out throughout this region upon the closure
9	of Noranda Aluminum can be summed up in one word: Dire.
10	The citizens of this region are a proud, resilient
11	people. They pride themselves on working hard and being
12	self-sufficient and self-sustaining. The sad reality of
13	this situation is that should Noranda shut its doors, no
14	matter how determined the people are, we will not
15	recover. This area and its proud history will be
16	forever damaged and its people forever injured. The
17	socio-economic fabric of this region will never be the
18	same. Therefore, we, the elected officials of New
19	Madrid, Dunklin, Pemiscot, Stoddard, and Butler Counties
20	implore you in your deliberations to consider the
21	citizens of our counties and the drastic effect your
22	decision will have on each and every one of their lives.
23	To preserve our regional economy and way of life, we
24	respectfully request that you grant Noranda Aluminum
25	their requested rate reduction. Respectfully, the

1	elected county officials of New Madrid, Dunklin,
2	Pemiscot, Stoddard, Scott, and Butler Counties."
3	Attached to this letter, you've find a signature page of
4	fifty-six county officials that all in unison agree with
5	what this letter says. I'm sure that most of you have
6	been around politicians, and, I've been around Missouri
7	state politicians, I've been around local politicians,
8	and I guarantee you that these county officials, if
9	you've been around county officials very much in your
10	life, you would agree that you probably couldn't find
11	two officials that could agree on what color to paint
12	the courthouse walls, but they're all unison on this
13	issue. These officials come from varying backgrounds.
14	They're all leaders in respective communities. Some
15	come from real estate, some from small business, some
16	factory workers, some farmers. They represent all walks
17	of life, and they all describe the future of the
18	Bootheel without Noranda as bleak. I want that thank you
19	for taking time out of your lives to come to our part of
20	the world, and before you leave the Bootheel, before you
21	leave Caruthersville, before you return to your part of
22	the world, I ask you to do one thing. I ask you to stop
23	at a diner, stop at a gas station, stop anywhere where
24	people are gathered here in the Bootheel. When you do
25	that, you'll see the faces of good, honest, hard working

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1	people. You'll see families, some young and some old,
2	some starting out on life's journey, and some nearing
3	its end. Some of these people can reminisce about the
4	good old days when if you lived in the Bootheel and you
5	were willing to work, there's a job that could support a
6	family. Some of the people you will see weren't lucky
7	enough to experience those days. Go look in the faces
8	of these people's whose decisions will alter their lives
9	permanently. After you've done this, after you've seen
10	the faces, then realize the Bootheel's dirty little
11	secret that no one talks about. Every third person you
12	see, every third person you meet and talk to lives in
13	poverty. Every third person you pass on the road as
14	you are leaving and driving home, you're meeting a
15	person that's driving home to a household ripped by the
16	chains of poverty. Every third child this gets off
17	that big yellow Caruthersville school bus, steps off the
18	bus in to the harsh realities of poverty. That third
19	person all too often is a single mother not knowing
20	where the next meal for her family is coming from.
21	These are the same people whose economic struggle will
22	be exacerbated when faced with living in the Bootheel
23	without Noranda. These are the same people whose
24	schools will have a lower tax base when Noranda shuts
25	its doors. These are the same people who work minimum

1	wage jobs at coffee shops, the gas stations, the
2	restaurants that are directly dependent on Noranda's
3	employees purchasing their services to survive and to
4	stay in business. Now the other two people that you
5	meet, these are not in poverty. These are two people
6	they can pay their mortgage. They can and do donate to
7	local charities, to their church, to civic
8	organizations. They pay taxes. They plan and they
9	hope for the future. They're not wealthy, but they're
10	able to scrimp and pay for their kids' braces, their
11	college tuition. They furnish their family with what
12	every American wants to provide, a chance for a better
13	life for their kids, to give their kids what every
14	American deserves, opportunity. And a great number of
15	them, over nine hundred people in households are held
16	out of the depths of poverty because there still remains
17	one remnant of the good old days, Noranda Aluminum.
18	Noranda still provides those job, if you're willing to
19	work, you can earn and sustainable wage. They provide
20	benefits like retirement, and, peace of mind through
21	financial security to your family. These are nine
22	hundred household with kids, a wife, mortgage, a car
23	payment. They're all sustained because of Noranda. We
24	as a State spend hundred of million dollars seeking
25	economic development, seeking jobs, seeking living

1	wages, but consumers that are now asked to bear the cost
2	of a couple dollars per month, in a rate shift, are the
3	same that every year are required by the state of
4	Missouri to pay, in their tax dollars, to help Missouri
5	find more jobs. In the hopes to provide for jobs to our
6	state, Missouri takes from these same p people sums that
7	are exponentially greater than what is being requested
8	to save these nine hundred real jobs. Far too many
9	times those tax dollars spent chasing the rabbit of
10	economic development end in fruitless endeavors. Those
11	tax dollars rarely equate directly to real on-the-ground
12	jobs, instead they are spent on the bureaucracy of the
13	Department of Economic Development, tax credits that
14	don't create jobs, Mamtek, Cape Dentistry. But in this
15	situation, this return on investment is real, it's
16	cognizable, it's definite. It's nine hundred jobs kept
17	in an economically depressed area. These are nine
18	hundred real world jobs paying enviable, sustainable
19	wage. These are not projections, this is reality.
20	These are not nine hundred jobs that may come in the
21	future. These are nine hundred jobs that are here.
22	These are not pie-in-the-sky hopes touted by
23	grandstanding politicians. These are nine hundred
24	families being able to pay for your kids college or
25	barely being able to buy groceries. These are not

		Page 26
1	punchlines. These were not sound bites. These are nine	
2	hundred real now present jobs that are not coming to the	
3	Bootheel and will never be replaced by jobs at these pay	
4	levels. I've asked numerous community leaders, what	
5	does the Bootheel look like without Noranda. There is	
6	an unwavering, universal response, I don't even want to	
7	think about that. Noranda is this region's Doe Run.	
8	Those nine hundred jobs are never coming back to the	
9	hills of central Missouri. Those 1300 jobs will never	
10	be replaced with other \$80,000 a year jobs. If you	
11	could bring back those other 1300 jobs to those	
12	communities, if you could bring back the tax base to	
13	those schools, the family security, opportunity, and the	
14	pride and self-worth of earning a sustainable wage,	
15	would you? Is the closure of Noranda an economic	
16	Armageddon? For New Madrid County it is. For	
17	Pemiscot, Dunklin, Scott, Butler, and Stoddard County,	
18	yes, sir. For those businesses that supply Noranda it	
19	certainly is. Will there be looting in the streets?	
20	No. Will there be a slow pervasive inescapable malaze	
21	envelope this region when these nine hundred people	
22	become that third person living in poverty? Absolutely.	
23	Thank you for your time.	
24	JUDGE WOODRUFF: Questions?	
25	COMMISSIONER STOLL: No questions, thank you	

Page 27 1 for your comments. 2 COMMISSIONER HALL: No questions. 3 JUDGE WOODRUFF: Thank you. Mr. Oliver, I'm going to go ahead and mark 4 5 your letter is Exhibit 1 and admit it in to the record. 6 Next name on the list is Vincent Berry. 7 JUDGE WOODRUFF: Good evening, sir. 8 (Speaker is sworn by Chief Woodruff.) 9 JUDGE WOODRUFF: Thank you. VINCENT BERRY: I want to thank you, the 10 11 members of the commission, for having us speak today. Ι 12 come before you to speak kind of as an employee of 13 Noranda Aluminum, a proud steel worker. I also come as an elected alderman from the city of Portageville, and 14 most importantly as a father I've been with Noranda 15 Aluminum for over eight years, is an excellent job, it's 16 17 something that I could dare say I couldn't imagine my life without it. So the impact to me, should Noranda 18 Aluminum close is very adamant. As an alderman and as 19 20 elected official for the city of Portageville, today I 21 spend some time in my city hall and by my calculation, 22 we have about 147 businesses in and around Portageville 23 that should close, of course in a tax basis, multiplying 24 that out, on the number of restaurant workers they would 25 lose, supermarket workers we would lose. The layoffs

1	that we have to indefinitely come through our school
2	system as families, because of the loss of jobs, we
3	would lose literally hundreds of thousands. In fact, in
4	order to support our city, that means less cops on the
5	job, that means less fire fighting ability, that means
6	less street patrols. The impact to not only just
7	Portageville, but every community around the area would
8	just be catastrophic. It would be beyond belief. As a
9	father, I look forward to my children growing up,
10	getting the best education possible, and someday
11	hopefully getting a job with a sustainable wage as a
12	future like I have. I will lose that because of the
13	loss of Noranda. We look at, and we go along doing
14	better for our children, and, in that, we look at what
15	are we going to leave them. Now, I understand that we
16	have to leave our children better than we are, and in a
17	better environment, but when we take the cost of
18	compliance that is being saddled not only in Noranda,
19	but also Ameren, we continue to increase the cost
20	compliance, and not only in a legislative process, but
21	from an administrative process that we as voters have no
22	way of controlling. This goes against everything that
23	America is founded upon. So, as a Public Service
24	Commission that is where we need to reign this in. We
25	need to reign in this cost of compliance.

1 JUDGE WOODRUFF: What do you mean by cost of 2 compliance? 3 VINCENT BERRY: Well, again a 30 percent reduction cap in green house gases. The amount of 4 5 compliance issue that we have, I am a laboratory tech. I know the costs of compliance up there, and every year 6 7 something more comes down the industry that goes, more 8 and more of our capital goes to capital with regulatory 9 requirement than environmental requirements. Ι understand, I want to leave my children a better place, 10 but I am not willing to bet on an Armageddon that may 11 12 happen in twenty years environmentally and take an 13 economic Armageddon that's gonna happen in two years if we close. We are cutting off our nose to spite our 14 15 face. So from an employee standpoint, from an elected individual standpoint, and from a father's standpoint, I 16 17 implore you to look at this in the way that we see it from here. There is no coming back from this. The, 18 the economics of this are plain and simple, we will lose 19 whatever base of support we have taken away. 20 21 COMMISSIONER STOLL: Thank you. COMMISSIONER HALL: Thank you. 22 23 JUDGE WOODRUFF: The next name on the list 24 is Neil Priggel. 25 Good evening, sir.

		Page 30
1	NEIL PRIGGEL: Good evening. How you are?	
2	(Speaker is sworn by Judge Woodruff.)	
3	JUDGE WOODRUFF: Thank you. And for the	
4	benefit of the court reporter, can you state your name,	
5	please?	
6	NEIL PRIGGEL: My name is Neil Priggel,	
7	P-R-I-G-G-E-L.	
8	JUDGE WOODRUFF: Thank you, very much.	
9	NEIL PRIGGEL: We would like to welcome you	
10	to southeast Missouri. As a community, we thank you for	
11	establishing this meeting to hear our support with the	
12	cases currently before you. I would like to take this	
13	opportunity to explain what Noranda Aluminum means to me	
14	and the community of southeast Missouri. In order to	
15	understand the importance of the New Madrid smelter to	
16	the Bootheel region, my family, and myself, I think it's	
17	important to review our history. As I said, my name is	
18	Neil Priggel. Our family has been part of the	
19	Portageville community for over 100 years. We moved	
20	out of the lead mines of Fredericktown to pursue the	
21	occupation of agriculture. As a young man coming	
22	through high school, I had dreams of being a farmer, but	
23	besides the farms have become so large, that was evident	
24	to me that I should get an engineering degree from the	
25	University of Missouri and then come back and work for	

1	
1	Noranda. I have worked for Noranda nineteen years.
2	Earlier we talked about the plant, talked about how
3	Noranda came to be. I think it's important to review
4	the history of it to actually see what kind of effort is
5	needed to bring manufacturing of these jobs like we have
6	to this area. In 1960 the Bootheel area was mostly
7	farming. Technology was progressing and slowly
8	removing the need for farm labor, much like it is today.
9	Local small town banker by the same of Sam Hunter
10	realized that some type of manufacturing was needed to
11	advance the Bootheel economy and I'm talking about good
12	paying jobs like the one's we have at Noranda. He took
13	a year off from the bank to work on this project,
14	meeting many residents in the Bootheel area who thought
15	his endeavor was a lost cause. In 1967 Mr. Hunter was
16	almost certain that our region lost the plant to
17	Kentucky. I've talked to his son and he said that Mr.
18	Sam got down on his knees and he prayed like never
19	before. Mr. Sam did not give up, and he worked for the
20	coal and the power companies and was able to win Noranda
21	back to New Madrid. In December of 1967 Noranda
22	announced they were coming. In recognition of his
23	answered prayers, the New Madrid Industrial Park's name
24	is St. Jude Industrial park. You may question why the
25	name St. Jude was picked. Mr. Sam has said that if

1	there ever was a desperate case for a lost cause, this
2	project was it. St. Jude was one of the twelve
3	apostles and is known as the patron saint of desperate
4	cases and lost causes. I personally feel that Noranda
5	is the best thing that that's ever happened to southeast
6	Missouri. The economic impact the plant has on the
7	local economy is staggering. Yearly payroll, benefits
8	that exceeds 95 million. Value to area business
9	exceeds 136 million each year. Employees, nine hundred
10	people, seventy-three communities, not just
11	Caruthersville, Portageville, not just New Madrid.
12	People drive every, 14 out of 28 days they drive over 60
13	miles one way to work a 12-hour shift. That's the kind
14	of job we're talking about. Retirement payments that
15	exceed 7.6 million. Noranda impact supports about nine
16	hundred Missouri jobs with annual wages of salaries of
17	158 million. Noranda pays 17.9 percent of the total
18	taxes which I don't know who will pay if they would
19	leave New Madrid. Noranda pays 28.7 percent of the
20	taxes through the New Madrid R-1 schools. Noranda also
21	helps support by over \$500,000 the United Way, Community
22	Sheltered Workshop, and organizations such as Kenny
23	Rogers. Noranda has continued to invest in the plant
24	with approximately \$304 million over the past decade.
25	So, let's talk about poverty. Noranda's contribution

1	to the economy is enormous. Even with the income, the
2	Bootheel area still has three of the 10 lowest median
3	household incomes in the state. If we should ever lose
4	the plant, I think that would be safe to say that the
5	Bootheel will drop, will have the top three median
6	household incomes, and was we heard earlier today,
7	instead of every third kid getting off the bus being
8	poor, it would be every, it would be two out of three.
9	Never close? Noranda is such a vital part of the
10	southeast Missouri area, local and states citizens think
11	that it's impossible for this plant to close. Growing
12	up in Portageville, I thought the same thing. Noranda
13	is never going to close. They got forty acres under
14	roof, they own a 3,000 acres industrial park. They'll
15	never close. So as I went to school and I got my
16	engineering degree I came back and I started to work at
17	Noranda and my eyes were opened. I traveled to other
18	smelters, some twice as big as ours, and I look at
19	buying equipment from them because they are no longer
20	viable. I tell you how we drove up and we drove up to
21	these places and as you approach the plant there's a
22	fence, but a majority of the equipment, the building,
23	the columns, the quarter mile long aluminum smelter
24	buildings have all been removed, the only thing left is
25	a concrete hole. How can that happen? It will never

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1	happen to Noranda I used to think, but not now. In the
2	last thirty-two years twenty-three of thirty-two
3	aluminum smelters have closed in the United States.
4	Many of these smelters' employees have come to work
5	seeking employment. As I have talked to these people
6	they tell me that they also thought that their plant
7	would never close and that one day you show up and you
8	get a pink slip. They were champions of communicating
9	to our employees and we cannot let this happen to us or
10	southeast Missouri's economy. So what is Noranda doing
11	to prevent from becoming number twenty-four out of
12	thirty-two? Noranda has realized that we have to
13	improve in our operation. We started in 1997 with a
14	single purpose and we are going to fight that we don't
15	become 24. Unfortunately Noranda's not a monopoly. We
16	sell a commodity business. We cannot pass our cost onto
17	the consumer. In order to survive, Noranda has recently
18	pursued our cost as lowering our costs struck further in
19	three areas. First thing you do is increase
20	production. Since 1997 we've increased over \$304
21	million. We have increased our production per year by
22	twenty-two percent, 105 million pounds. So as you
23	increase your production, you make the tough decisions
24	if you still can survive. The toughest thing I have
25	ever been involved with in my nineteen years at Noranda

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1	is the reduction in labor. Noranda has reduced the
2	number of employees from 1150 to 900. I have had to
3	walk people to the gate, colleagues, friends, family,
4	and it is tough. Raw materials, that's the next thing
5	you go after. We have learned to use different grades
6	of raw materials that costs less. One would think that
7	these advancements would ensure that we remain
8	competitive and ensure that Noranda is here for my kids,
9	but unfortunately it has not. Electricity accounts for
10	a third of our smelter's operating cost, and electricity
11	has basically resulted in the closing of the
12	twenty-three smelters that are referenced earlier.
13	Since we have joined Ameren, our power costs have
14	increased \$44 million. Also, Ohio didn't, our brothers
15	in the smelting industry, they tried to get a
16	competitive power rate and they were unsuccessful and
17	that plant has closed and you will hear from one of
18	those employees tonight. Noranda is currently paying
19	as eighth th out of the nine smelters that are left,
20	they're paying the second highest. I have a son that's
21	currently in high school interested in becoming an
22	engineer and working at the plant. I would like to
23	recommend to him that this would be a wise career
24	choice, but I'm concerned about our power. So when you
25	start to notice that you're in trouble, you start to

1	look around so you go back to the years that someone has
2	been here. So, I talked to my father, and he has been
3	here a resident of Portageville of seventy-eight years,
4	and we contemplated how the plant, how life would be
5	without Noranda, how it would be without nine hundred
6	jobs, how it would be without \$95 million. We also
7	discussed the local farm economy. It cannot support the
8	work force. Equipment is larger, less people are
9	needed, and that's the reason why it cannot. So he
10	stated to me that, basically, if Noranda closes, we will
11	become a welfare state which caught me by surprise and I
12	started to think about it, and think about it more. As
13	I get in my car and as you get in your car and you head
14	to St. Louis, you're gonna leave Caruthersville, think
15	about nine hundred jobs gone. Go past Hayti, go past
16	Kennett, go past Portageville, New Madrid, Gideon,
17	Campbell, all the way up through Sikeston, and when you
18	get on top of the Benton Hill, you'll look back at the
19	flat lands, the swamps, and then you'll realize that
20	everything down there will be a welfare state. And as
21	you continue to Cape, they'll survive, Cape will
22	survive, but we will not eat at Cape because we will not
23	afford to go to Cape, because that's where everybody
24	goes. That they'll be hit too. As we finished our
25	conversation, he made a profound statement that has kept
1	me awake at night. He stated son, make sure that the
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2	grandkids get a good college degree. If that plant
3	closes it will not be a good place to live in southeast
4	Missouri. It brings me great concern that a man as a
5	family has been deeply rooted in southeast Missouri for
6	over a hundred years. I'm concerned that it might not
7	be an acceptable place to raise a family in the future.
8	So I'm going to close with this. I'd like to close to
9	request that you consider the impact of southeast
10	Missouri when making your decision. The Noranda smelter
11	is not a lost cause, and continue to be a viable
12	manufacturing facility providing good jobs. The only
13	thing the New Madrid facility needs is lacking, is a
14	competitive power rate. So, as I lay down to sleep
15	tonight, I will say a prayer to the patron saint of the
16	industrial park, St. Jude, that he may give you guidance
17	in making a wise decision and give the citizens of
18	southeast Missouri hope.
19	JUDGE WOODRUFF: Thank you.
20	Any questions?
21	COMMISSIONER STOLL: No questions. Thank you
22	for your testimony.
23	COMMISSIONER HALL: No questions.
24	JUDGE WOODRUFF: The next name on my list is
25	Mike Newman. Mike Newman. Fred Felter I'm sorry,

Mr. Newman. 1 2 JUDGE WOODRUFF: Raise your right hand. 3 (Speaker is sworn by Chief Woodruff.) JUDGE WOODRUFF: And could you state your 4 5 name for the court reporter? 6 MICHAEL NEWMAN: Michael Newman, 7 N-E-W-M-A-n. 8 JUDGE WOODRUFF: What would you like to tell 9 us? 10 MICHAEL NEWMAN: Well, my story comes from a little bit of a different direction than the other 11 12 speakers so far tonight. Before I begin, though, my 13 wife and I wish to proceed what went on earlier. One of the gentleman up here speaking kept saying calling 14 15 Noranda they, they. And, as we look around, we thought this is Noranda as much as it is in Nashville. This is 16 17 Noranda. These are the people. More personal to us. Anyway, as I said, my story is from a different 18 19 direction. When I was first asked to speak this evening, my impulse was to decline. I felt that since 20 21 I've only worked at Noranda since more of 2003, I didn't necessarily have the investment in the plant compared to 22 some of the others who have worked here much longer and 23 have lived in this area much of their whole lives. But 24 as I thought about the scenario facing Noranda's future 25

1	and I begun to think maybe my story needed to be told,
2	if only to add some perspective and positive point of
3	view. It consists of three sections, and my story here
4	not, by the way, is not unique in the room. There were
5	others who have the same story very similar. As early
6	March of '55, my first 10 years I lived in Pierce, South
7	Dakota. The state capitol is a town similar to Sikeston
8	where my wife and I have lived since before moving to
9	Missouri in 2003, it is in the center of the state, on
10	the Missouri River. My dad was an iron worker, work for
11	the Oahe Dam, my granddad, my dad's dad, also worked the
12	Oahe Dam as a carpenter. Being so young at the time,
13	I, my only actually memory of when my dad worked was at
14	the Oahe Dam, and when it was built, it was the biggest
15	in the world. I remember seeing President Kennedy from
16	a distance in 1962. I was seven years old when he was
17	there to dedicate the dam, and as a seven-year-old, I
18	remember two things. He had on a blue shirt and talked
19	funny. You probably think to how that is even relevant
20	to why we're here today. I'll try to explain. After
21	the work stopped at the Oahe Dam, work became sparse,
22	and, my dad had to support his family and had to go to
23	work where work was available, which happened to be to
24	Washington state. Boundary Dam employed iron workers.
25	At this point to offering this information was that the

1	only home I had ever known from Pierce, South Dakota,
2	and the thought of moving from there to Washington was
3	frightening to me. But the first thing is saying
4	goodbye to my grandma, grandpa, my dad's parents. It
5	just felt wrong. My mom was a telephone worker. She
6	was able to transfer to Spokane, Washington, and,
7	retired. There were a few relatives living in Spokane,
8	so they were the only people I knew, but because of the
9	distance, we were not real acquainted. The reality of
10	relocation affects everyone obviously, but at age 10, it
11	affected me. I was very aware that I was lagging behind
12	from the other students being integrated, but socially
13	and academically, the population in South Dakota is
14	3,000. The population in Spokane was 240,000. The
15	surrounding are was around 400,000 people. My two
16	older sisters seemed fine. My younger brother, five,
17	adapted, obviously, but I struggled for a home, leaving
18	friends behind was not a good time for me, but that's
19	life. Part two, I'm here tonight because obviously I
20	survived the trials and tribulations, got better, as
21	years past. In 1972 I met Shelly, my wife of
22	thirty-nine years who's here tonight. Together we raised
23	three sons, and now five grandchildren. On April 1st,
24	1974, I begin working for a Spokane plant, which was the
25	Wenatchee plant was built in '41. It was one of several

1	plants built by the government during World War II to
2	support the efforts. After the government, fearing
3	Alcoa may not be sustainable was relieved when
4	eventually Kaiser bought the plant in 1946. Which at
5	one time in the 60's, the plant employed full time
6	employees, I specifically remember my shift at the
7	plant, graveyard, of course, and my first thought was
8	what have I got myself in to. The plant was hard too,
9	and I think I just begged them in to hiring me. And
10	since I had to need this job and contact lenses were not
11	allowed at the time, and contact lenses is what I had
12	worn for years, and prior to trying to get a job at
13	Kaiser, when my time came for an exam, knowing I
14	couldn't see it, I memorized the 20/20 line when the
15	nurse was out of the room. When she came back in, she
16	asked me to read the eye chart. She pointed to the
17	20/20 line and asked me to read it backwards. It took me
18	a while to running back and forth in my mind. Something
19	I couldn't do now. Without going in to too much detail,
20	the years went by, the work was hard, my sons grew up
21	and prospered. We have a very nice home, shopping is a
22	few blocks, friends and families were a few blocks, and
23	I had some success at Kaiser, working several
24	compartments in the plant. Spent a little time as GF,
25	spent some time working in on special projects, and our

1	foreseeable future at the time was generally sunny and
2	bright. Relative to this evening's discussion is that
3	even if a person working at an aluminum reduction
4	facility is not directly related to the topic of energy
5	use, my experience is that you can't work there very
6	long before you are made aware of the importance of
7	operating efficiency to keep costs as low as possible,
8	and such as the case at Kaiser, where we had a friendly
9	competition between the hotlines to achieve the best
10	numbers every month. Part three, and last. During
11	early 2000 rumors were abounding regarding a potential
12	cost of power in the future. The drought and power
13	plant in California, Kieser's contract with the EPA, a
14	power company called Enron that we later learned was
15	manipulating the entire power situation in California
16	and these on the entire weeks and months, those of us
17	with our nose to the grindstone who trusted the
18	leadership of our company to look out for the big
19	details, like power, were stunned or shocked to hear
20	that Kaiser intended to take down their plant and sell
21	the power grid, which would go to northern California
22	for enormous profits. It was Kaiser had decided to keep
23	the plant, and work through expensive costs. Twelve
24	hundred Spokanites, and 1200 families suddenly found
25	themselves without a job. Three-hundred fifty

1	employees of the Kaiser Tacoma plant faced same crisis.
2	\$370 million annually was forced from the economy.
3	Richard Heard stated and people wondered when we would
4	close and Keith Forsyth, former Kaiser vice president
5	says that the smelter got too hard once the energy
6	market went goofy. The annual tax bill was
7	non-existent. I was one of the handful of people who
8	didn't immediately lose their job, and, we stayed for
9	trespassers, and watched for the plant for the restart
10	which we thought was coming. We all felt sure that the
11	plant was, at the time it shut down, was running at the
12	highest efficiency ever, and with the lowest number of
13	employees, and, the hotline options. Restarting the
14	plant was not to be. We meaning Shelly and I didn't
15	realize immediately that all our hopes and dreams for
16	the future we'd envisioned were gone. For our part, we
17	envisioned being close to our sons and helping raise our
18	grandchildren, which we were sure was going to start
19	arriving soon. Being there for graduations from
20	kindergarten, elementary school, high school, birthdays,
21	broken arms, and, trips to the ball games, movies, sleep
22	overs, and on and on. However, on December 14, 2001, I
23	also found myself unemployed, and needing a skill set,
24	regarding, that smelting is not immediately
25	transferrable to life outside the plant. Some were

1	transferable. I was fortunate to receive a six-month
2	separation, and, not everyone was as fortunate as I was.
3	Anyway, I spent most of 2002 looking for work, and,
4	after Keiser I had no success. Our child, grandchild
5	Gracie was born December 27, 2002, and Shelly's and our
6	youngest son Noah, were lucky to be standing outside the
7	room, and would have fallen in the door if it had
8	opened, and heard her first cry. And at that point,
9	life took a positive spin. Before Keiser I worked with
10	Roger Peaker and Greg Lester, both Kaiser employees who
11	were already working. I met with Tim William and Greg
12	Kingston and I received a job offer. Shelly and I had
13	desperately hoped to stay in Spokane giving me the
14	ability to turn down the job offer in Missouri and stay
15	where we felt we belonged. But it was not to be. I
16	can tell you honestly that we had many, many,
17	discussions about our future, and we both shed many
18	tears. Children move away from their parents, parents
19	moving away from the children was something else. As
20	the weeks went by, it became apparent that moving to
21	Noranda is the best option. I agreed to working for
22	Noranda in March, of 2003. I left Spokane on February
23	28. Shelly did not come initially. She prepared to stay
24	with our household and preparing to move. The hardest
25	thing I've ever done in my life is get in my vehicle in

1	Spokane that morning. We both knew that nothing would
2	ever be the same and not even close to the future we
3	envisioned. I remember calling Shelly distraught, in
4	the hopes that she would tell me to turn around. She
5	was strong enough for the both of us. Incidentally,
6	our second grandchild was born when I was 30 miles south
7	of Sioux Falls when I was driving to Noranda. Again, my
8	story is not unique in this room, and, is not unique to
9	the 350 Kaiser employees. Make no mistake, I do feel
10	lucky to have my job at Noranda. Since we've been here,
11	we've met what we consider to be the nicest people on
12	the planet. The problem is sisters, brothers, cousins,
13	uncles, aunts, mothers, brothers, fathers, and exactly
14	the way we left, when we drive to Sikeston, I hope and
15	pray that none of them will be here tonight having
16	experienced what Shelly and I have. Because it never
17	goes away. And as a last point, I am certain that I am
18	not fully apprised of all the detail. I'm equally
19	certain as you are, when people were gainfully employed,
20	and long-term employees are a very special and
21	increasingly rare treasure. I want to share our story,
22	what would happen to one family when a huge industrial
23	plant shuts down and share that our story here today is
24	one that you see in the future come to pass as exactly a
25	vision. Thank you.

Page 46 COMMISSIONER STOLL: Thank you for your 1 2 testimony. 3 MICHAEL NEWMAN: You're welcome. JUDGE WOODRUFF: Fred Helton. 4 5 FRED HELTON: Good evening. JUDGE WOODRUFF: Please raise your right 6 7 hand. 8 (Speaker is sworn by Chief Woodruff.) 9 JUDGE WOODRUFF: State your name. 10 FRED HELTON: My name is Fred W. Helton. JUDGE WOODRUFF: What would you like to tell 11 12 us? FRED HELTON: Sir, good evening. My name is 13 Fred W. Helton, and I'm the medical product supervisor 14 at Noranda. Six hundred thirty-five miles ago, at a 15 year and a half ago, I leave a Ormet Aluminum in 16 17 Hannibal, Ohio I never ever thought that I'd have to leave Ormet Aluminum. My hometown. You see I'm a 18 retired Master Sergeant of United States Army. I 19 traveled all over this world. I'm a father of three 20 21 beautiful daughters, two grandchildren, and a husband of my beautiful wife, Cynthia. But most of all, at this 22 point in my life, I'm a member of the Noranda team. 23 24 The position that I was forced to take over a year ago due to the very thing that we are here to talk about 25

1	tonight, electricity. I would like to read a letter
2	dated April of 2013, from the CEO and president at
3	Ormet, Mike Tanjac. For immediate release October 4th,
4	2013, full contentment of hand over operations in
5	Hannibal, Ohio, second the Public Utility Commission of
6	Ohio deny the majority of Ormet's request for energy
7	transition plant that would allow the operation while
8	constructing an on-site natural gas based power
9	generated natural facility, due to this possession,
10	Ormet cannot emerge from bankruptcy and must immediately
11	shut down operations. Ormet's estimates that an
12	additional six hundred people will lose their job at
13	this time. That was on top of the three hundred that
14	had already lost their jobs. The members of your team
15	here today hold the hands and the lives of nine hundred
16	people standing behind me. Employees like Jerry
17	Pendergrass, Floyd Pendergrass, James Sutton, Bobby
18	Smith, Tim Onus, Thomas McGee, Mitch Sheeter, LaDawn
19	Hill, John Dixon, Jerry Moody, and many, many more of
20	women and men that have worked hard at Noranda, long
21	before I came around and hopefully long after I'm gone.
22	Not to mention you have an impact on their lives, but
23	impact what would happen to our local communities here,
24	i.e. the taxes that help pay for the schools, the lack
25	of the buying of the product in the local stores, crime

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1	rate increase, and how many people would have to move
2	out of this area to go seek employment somewhere else.
3	I came here a year and a half ago. I don't want to have
4	to leave again in another year and a half to go seek
5	employment someplace else. You see, back in the Ohio
6	Valley a lot of people are still without work. Some
7	have moved to the gas and the oil field, it's booming
8	back there. Some truck drivers. Some are still
9	fighting for unemployment. Some are going to school,
10	and, even some are on welfare as we speak. But, see,
11	here in this region it's different. There is no gas
12	and oil. Most of southeast Missouri's farmlands,
13	there's no other big industries like Noranda that will
14	employee nine hundred employees. So we ask you at this
15	time not to allow Noranda to come the next Ormet.
16	Which by the way is going to be scrapped out after
17	fifty-five years of employment in the United States of
18	America. Please don't allow the parking lots of Noranda
19	to become an empty lot like I see when I go back home.
20	Please allow the 900 hard working people, yes, I've said
21	people, because every one of them are, with families to
22	stay right here and keep working. Keep working at
23	Noranda. Give 'em the break that's needed. We talk
24	about 10 percent here, 10 percent there. The company
25	didn't give us a break, \$38 million profit, the first

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		Page 49
1	quarter 2014. Why do you need to make that much money?	
2	Give that a break that is needed for Noranda to stay	
3	here. And let's not look back and say what if, what	
4	if, what if we had done this. A time years ago when to	
5	cry, and the cry was this, we are Marshall. Today, I	
6	stand here and I tell you we are Noranda. Thank you,	
7	sir.	
8	JUDGE WOODRUFF: Any questions?	
9	COMMISSIONER STOLL: Sir, thank you for your	
10	testimony. We appreciate it.	
11	COMMISSIONER HALL: Thank you for your	
12	testimony.	
13	JUDGE WOODRUFF: The next name on the list is	
14	Dennis Epstein.	
15	Good evening, Mr. Epstein.	
16	Please raise your right hand.	
17	(Speaker is sworn by Judge Woodruff.)	
18	JUDGE WOODRUFF: And, can you tell us your	
19	name?	
20	DENNIS EPSTEIN: Dennis Epstein. Very	
21	common name. I'm very short and sweet. Just have two	
22	cards. I've worked at Noranda Aluminum since May of	
23	1978. Thirty-six years has provided for me and my	
24	family. Live comfortable all those years. I've	
25	appreciated the time that I spent there. My story is	

1	to shed a little bit different light on things, kind of
2	like Don Moore did earlier. He works for Stewart Steel.
3	My stepson is handicapped, mentally handicapped, and he
4	works at a place called the Community Sheltered
5	Workshop. They make wood products that Noranda
6	purchases, pallets, wood strips. He's very proud of his
7	job. They employee over a hundred disabled kids up
8	there. I went there today, as a matter of fact, and had
9	lunch with him and saw him, and I guess I could have
10	brought him here to where he could be up here with me
11	tonight, but, it's, I guess what my fear is, if Noranda
12	Aluminum closes, it would be heartbreaks, but it will
13	also extend a lot further than just these people in this
14	room. It would extend to so many lives would be
15	affected by it, so, please, please, do what you can to
16	help keep us open. Thank you.
17	COMMISSIONER STOLL: No questions, but, once
18	again, I want to thank you for your testimony.
19	DENNIS EPSTEIN: Thank you.
20	JUDGE WOODRUFF: The next name on the list is
21	John Gies.
22	Good evening, sir.
23	And, raise your right hand.
24	(Speaker is sworn by Judge Woodruff.)
25	JUDGE WOODRUFF: And if you could, spell your

 name to the court reporter and spell it for her. JOHN GIES: My name is John Gies, G-I-E-S. JUDGE WOODRUFF: Thank you. JOHN GIES: I stand before you today as foreman of the power grid for Noranda and the local wor 	
 JUDGE WOODRUFF: Thank you. JOHN GIES: I stand before you today as 	
4 JOHN GIES: I stand before you today as	
5 foreman of the power grid for Noranda and the local wor	
	-
6 force, this is for local Missouri jobs as well as	
7 American jobs and product. I come from the northwest	
8 where I spent over 30 years working in two different	
9 smelters. Which, one, at one time, Oregon, Montana	
10 working in the third key operating smelter, now there's	
11 two. Of the thirteen, ten of the smelters' building	
12 equipment has been torn down and sold for scrap,	
13 probably sold to China. I worked at a smelter for	
14 Alcoa-Tennessee that was shut down because of the high	
15 power rates. That smelter is one of the newest, most	
16 modern in the United States, and, now that electric, an	ł
17 now that the electric rates for all the rest of the	
18 usage in that area have gone up because Algoa no longer	
19 pays large utility every month to help support Big Rive	•
20 Power grid. In the northwest, that power was picked u)
21 by California but they've even closed. Ten thousand	
22 unemployed workers that have to find other work if they	
22 unemployed workers that have to find other work if they 23 could. Noranda employees are good strong employees,	

1	America. I think there are more than 1,000 trucks a
2	month that bring in product from the plant every month.
3	For every Noranda dollar earned, it's local business
4	benefits as well as strong tax base for local and state
5	and federal government. China is one of the very few
6	countries building new smelters and continues to operate
7	environmentally solid smelters, and these are all
8	strongly supported by the China government that would
9	very much like to control the world aluminum market. It
10	would be a very sorry and sad time for America to have
11	to buy China aluminum as we now buy much of our goods
12	made in China factories. America and Missouri need
13	these jobs, and I strongly support a lower and low power
14	rate for Noranda.
15	JUDGE WOODRUFF: Thank you.
16	COMMISSIONER STOLL: Thank you, sir, for your
17	testimony.
18	JUDGE WOODRUFF: Stan Ivie.
19	Good evening. Please raise your right
20	hand.
21	(Speaker is sworn by Judge Woodruff.)
22	STAN IVIE: Stan Ivie. I-V-I-E. Thank
23	you for the opportunity to speak tonight. I'm the
24	president of the United Steel Workers 7686 at the
25	Noranda plant. We've got close to nine hundred steel

1	workers there. Noranda is the largest employer in the
2	Bootheel that provides family sustaining jobs for over
3	nine hundred families. It has survived markets and many
4	other challenges in the past forty years of operation.
5	It has offered economic security in the Bootheel of
6	Missouri. It's no secret by most measures our little
7	corner of the state is poor. Poverty is everywhere you
8	look, which leads to significant other problems like
9	crime. All of you know our jobs are more than just
10	putting food on the table. They provide a tax base,
11	good schools for our children, safe communities to live
12	in, and the ability to have the American dream. Jobs
13	like these make Missouri a better place to live. If
14	Noranda goes out of business, it will be a broad impact.
15	Power customers see higher bills, schools, and local
16	government struggles from reduced taxes. Over nine
17	hundred workers would face unemployment. Other jobs
18	that depend on Noranda would also be in trouble. We
19	don't need more jobs going overseas. From the nine
20	other smelters in the United States, Noranda pays the
21	second highest electric rate. This is also one of the
22	two smelters in the country not currently receiving some
23	of the economic support for power costs. Our union has
24	seen an impact with the aluminum jobs firsthand.
25	Recently one of the power companies refused to lower

1	their rates, that decision left a thousand steel workers
2	out of jobs. We are seeing the situation arise in
3	other parts of the country. We cannot allow the same
4	outcome for these nine hundred workers. We need your
5	help. Ameren has raised more than \$494 million since
6	2009, according to the testimony filed with the PSC.
7	These are over earnings. For the Missouri businesses
8	and residents, Ameren has raised rates by 46 percent
9	over the past six years, has allowed a return of nearly
10	10 percent. Unfortunately, Missouri's large economy
11	can't make up the ability by covering these costs with
12	Ameren having earned \$100 million more than authorized.
13	This is just one example of how Noranda is saving
14	residents money every month of rates. I would ask to
15	hold the commission accountable after lower earnings and
16	lower rate. Thank you for your time and we need your
17	help.
18	COMMISSIONER STOLL: Thank you for your
19	testimony, sir.
20	JUDGE WOODRUFF: Dallas Snider.
21	Good evening. Please raise your right
22	hand.
23	(Speaker is sworn by Judge Woodruff.)
24	JUDGE WOODRUFF: Can you tell us your name?
25	DALLAS SNIDER: Dallas Snider. S-N-I-D-E-R.
1	

JUDGE WOODRUFF: Thank you. What you would 1 2 like to tell us? 3 DALLAS SNIDER: All right, I've been at Noranda for twenty-eight years. I'm a chief steward 4 5 with the coal workers. I live three miles from where I was born in the community. I've got two and three 6 7 generations that I've worked with over the years. I'm 8 not gonna sit up here and repeat a lot of this stuff and 9 I know you've appreciated, it's done been said, but one thing left out is another 66 million that we buy goods 10 11 yearly in this community, that the jobs will be lost 12 over what these other employees was told earlier. 13 Seventeen percent of our county taxes comes out of Noranda, so there's jobs will be lost there, bridges, 14 15 roads, county courthouses, police, and all that. At twenty-eight percent of the school taxes is from there. 16 17 I've got three kids that's got a super education out of that school district here in New Madrid County. I'd 18 love to see my grandkids have the same thing and all the 19 20 workers' kids and grandkids. I'm not gonna repeat 21 everything else, I'd just like for you to consider the 22 loss that would be out here in the community, and, all the states, Arkansas, and I want to mention Arkansas, 23 Tennessee, Kentucky, and Illinois has employees that 24 work here too. Please consider what we're asking and be 25

1 fair with us. Thank you. 2 JUDGE WOODRUFF: Thank you, sir. 3 COMMISSIONER STOLL: Thank you, sir. JUDGE WOODRUFF: Gary Harper. 4 5 Good evening. 6 GARY HARPER: Good evening. 7 JUDGE WOODRUFF: Please raise your right 8 hand. 9 (Speaker is sworn by Judge Woodruff.) 10 JUDGE WOODRUFF: Please if you could spell 11 your name. 12 GARY HARPER: Gary Harper. Hello. Thank you for letting me talk. Um, I just kind of want to 13 let you know, I'm a single dad who has three children. 14 15 I have two still living with me. I'm their only means of support. I don't get child support, I don't get 16 17 government help. Noranda helps me support my kids. If we lose these job, I don't know what we're going to do. 18 There is no other jobs around here, not that pays what 19 20 we get. And, that's how I raise my kids. And I'm not 21 the only one, there's a lot more out there. So, I'm asking for your help, short and sweet. You already 22 heard all the other suggestions and all that, I'm just 23 24 asking for your help, please. Thank you. 25 JUDGE WOODRUFF: Thank you, sir.

1 Darren Halter. 2 (Speaker sworn by Judge Woodruff.) 3 JUDGE WOODRUFF: And state your name for the 4 report. DARREN HALTER: Darren Halter. H-A-L-T-E-R. 5 Thank you, and thanks for the opportunity to talk 6 7 tonight. Like I said, my name is Darren Halter. I'm the director of operations at the Noranda. I've worked 8 9 at New Madrid for about 20 years now. Other than the 10 time away from college, I've lived in southeast Missouri 11 all my life. I was born and raised here and hopefully continue to work here for a long time. You know, once 12 13 again, I don't want to repeat everything that everybody said, I think it's well documented the facts and numbers 14 15 of the case, but I just want to point out to you a few things. The plant has been in southeast Missouri here 16 17 for forty-five years. We are not, you know, we're not in a business that we can pass on higher costs to 18 consumers. Aluminum is a commodity-based business, so 19 20 we compete with smelters around the world. The pricing 21 of aluminum is set on the aluminum metal exchange, so we are a global economy. Like I said, we don't have a 22 whole lot of control over the prices we can charge. 23 We have invested capital to try invest to help. The bigger 24 you are, like the power rates, the more power you use, 25

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1	the quantity that you buy, you get a little break in
2	price. So the same things, the more aluminum you make,
3	obviously it distributes your fixed costs, so that's how
4	we've tried to stay competitive. We have received
5	capital to many projects to modernize smelters and we
6	have stayed on an even playing field with most smelters
7	in the U.S. We have other opportunities, but we can't
8	afford to improve those opportunities because of the
9	cash strap. And we have run out of ways to cut that
10	raising cost. We've worked to, like I said, improve
11	our commissions. We've even had to take drastic steps
12	to reduce our work force. We don't want a handout, we
13	just want a level playing field with our competitors.
14	In closing, you've heard from all types of people
15	tonight that depend on this smelter to operate. You've
16	heard from union representative workers, some of those
17	multi-generational, people that work in the plant.
18	You've heard from local people that have worked in the
19	plant and managed part of the works in the plant.
20	You've heard from management personnel that have come
21	from other closed plants and had to relocate to their
22	places of expertise. You've heard from local vendors
23	and emergency personnel that would be devastated if the
24	plant closed. And unlike some other areas in the
25	country, there are not opportunity to make up for lost

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1	wages if something happened to the plant. And like I	
2	stated earlier, nobody likes the thought of higher power	
3	rates. If Noranda were shut down, rates were gonna go	
4	up, no matter what. Thank you for the opportunity.	
5	JUDGE WOODRUFF: Thank you.	
6	COMMISSIONER STOLL: Thank you.	
7	JUDGE WOODRUFF: Michelle Fayette.	
8	Raise your right hand.	
9	(Speaker is sworn by Judge Woodruff.)	
10	MICHELLE FAYETTE: My name is Michelle	
11	Fayette, F-A-Y-E-T-T-E. I'm gonna talk about something	
12	a little bit different tonight. I'm the Director of the	
13	Kenny Rogers Children's Center. We're a small	
14	non-profit that has been around for forty years. During	
15	that time we have provided physical, occupational, and	
16	special therapy to children all throughout southeast,	
17	Missouri, and we have never charged any family for any	
18	of the services that they've received. I'm gonna ask	
19	everybody in the room here tonight if you have a family	
20	members or if you know someone who has been treated at	
21	the Kenny Rogers Children's Center during your lifetime,	
22	please raise your hand. Some of the families that have	
23	been here tonight, have talked about, I recognize some	
24	of those names, some of the kids that we treat. A year	
25	ago, actually, two, in '11, we finished a million	

1	dollars, we completed a million dollar expansion. We
2	currently have 17,000 square feet that enabled us to go
3	from 13 full-time employees, therapists, we actually
4	have 25 full-time employees, to 20 full-time therapists.
5	At that time, we were able to treat about five hundred
6	kids in southeast Missouri. They've already talked
7	tonight about some of the impoverishment that we see
8	there, and a lot of times we have kids with these
9	special needs, need immediate attention, specialized
10	equipment. So a lot of times when you get to southeast
11	Missouri and you go by the way, you need, physical,
12	occupational, and special therapy, at some point
13	something has to give, so we're very proud of the fact
14	that we've been able to provide this as much as for
15	another 40 years, and, again, we've never charged a
16	family. Just to give you an idea of how much support
17	we get from Noranda, our biggest fundraiser is every
18	year in March. This year we went over the hundred
19	thousand dollars. Noranda combined with the steel works
20	and payroll deduction, Noranda's donation was \$40,000.
21	So, once again, we're looking at that all important 10
22	percent figure which is very important. Just to give
23	you an idea, just in the last eight years, just from
24	payroll deduction from the steel workers, we have
25	received over \$74,000. Noranda Aluminum's annual

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deductions, and, again, this is just in the last eight 1 2 years is over \$200,000, and, with the, the steel works 3 union had \$3,000 donation, that's \$27,000, so that is \$302,000. That's just Noranda. We talked tonight 4 5 about all these nine hundred workers and their families that if they lost their jobs, how, that would impact the 6 7 community and the area, so that would continue onto us, 8 and even though Noranda is a major supporter, all of 9 these families are major supporters as well. You see a man that ended up tonight, he was an alderman in the 10 town of Portageville, he's gone, it's a very small town, 11 12 just the town of the Portageville has several families that we treat at the center. These families raise on 13 their own, individually, we have little different ways 14 15 that families can raise money, individually raised 10 to 15 thousand per family. Just this past year, the town 16 17 of Portageville has raised over \$50,000. That's verv substantial. The majority of the kids that we treat 18 come from Scott, Mississippi, and New Madrid County, 19 which is also the majority of our donor base. 20 So if 21 Noranda Aluminum went away, I mean, we're very proud of the amount that we've grown in the last for years that 22 we've been able to continue to provide this service, but 23 without Noranda here, it, it could potentially be very 24 devastating for our children as well here in southeast 25

1 Missouri. Thank you. 2 COMMISSIONER STOLL: Thank you for your 3 testimony, ma'am. JUDGE WOODRUFF: Jim Atchison. 4 5 Good evening. Please raise your right hand. (Speaker is sworn by Judge Woodruff.) 6 7 JUDGE WOODRUFF: Thank you. And if you could 8 state your name for the court reporter. JIM ATCHISON: I'm Jim Atchison. I'm the 9 presiding commissioner of Pemiscot County. Thank you 10 very much, gentlemen, for being here tonight. 11 We 12 especially appreciate you holding this hearing in 13 Pemiscot County. I hope everyone that's here spends a lot of money while they're here tonight. There is no, 14 15 no possible way that I could say to you gentlemen tonight any statement that has not already been 16 17 provided. I just want to, I quess, perhaps very briefly restate a couple of points that have been made. 18 And, first, my colleague from our Pemiscot County 19 20 courthouse, our collector Dr. Terry Swinger acknowledged 21 that, the tremendous service of Ameren Missouri had we 22 have had disasters here in the community, and, certainly, they are, their attention to our needs were 23 24 most appreciated. But, I must say to you tonight that the survival of New Madrid, of the Noranda plant at New 25

1	Madrid is critically important to the economy of this
2	area. But, the survival of that company is urgent,
3	and, that's been said over and over tonight. But, I
4	want to also mention that as presiding commissioner of
5	this county, I represent the residents that,
6	unfortunately, have the distinction of being the
7	residence of the poorest county in our state, and,
8	unfortunately many other measurements that apply to the
9	residents of our county are not good. And, the point
10	that I want to make that in information prepared by your
11	staff, the point was made that if, if Noranda was lost
12	as a customer to Ameren, that other Ameren Missouri
13	customers' rates would have to increase by 10 to \$20
14	million a year. Our residents are already the poorest
15	in the state, and we absolutely cannot afford to pay
16	higher utility rates that we are already paying. So, I
17	think that the urgency of assuring that Noranda stays in
18	business is two fold. It's certainly important for the
19	economy of the area. It's important for the nine
20	hundred employees and their families who are employed
21	there. But it's also important that no action comes
22	about that causes all of the other residents of the
23	area, or the, the Ameren customers of the area to have
24	to pay higher utility rates. So, thank you very much
25	for your consideration. Thank you for being here

Page 64 tonight. 1 2 COMMISSIONER STOLL: I just want to thank you 3 again for your comments this evening. And, I'll fill up my tank before I leave town. 4 5 JIM ATCHISON: Absolutely, thank you, appreciate that. I hope all of the rest of you do 6 7 also. JUDGE WOODRUFF: Herman Stiles. Herman 8 9 Stiles? Jimmy Jones? Peggy, and is it, Barnes? 10 Cameron Redd? 11 Good evening. 12 CAMERON REDD: Good evening. 13 (Speaker is sworn by Judge Woodruff.) 14 JUDGE WOODRUFF: Thank you, and could you 15 tell the court reporter your name? 16 CAMERON REDD: My name is Cameron Redd, 17 R-E-D-D. Um, first I'd like to apologize all my talking points were taken up, and, y'all have heard all of the 18 19 facts forwards and backwards. What you've had described to you is like a black hole. We hear of all the bad 20 21 things that are going to happen here and it just implodes on itself. The tax base goes down, on and on 22 and on, the infrastructure, you know how all of this 23 24 works. The good news is you being here and the Commission have the power to save this community. 25 Τt

		Page 65
1	rests with you. I grew up very poor. I don't want my	
2	daughter in no poverty. I don't want to tell the	
3	children in here to be more impoverished than me.	
4	Thank you.	
5	JUDGE WOODRUFF: Thank you, sir.	
6	COMMISSIONER STOLL: I just want to thank you	
7	for your testimony. I know it's emotional for you and	
8	I appreciate you getting up and testifying.	
9	CAMERON REDD: Thank you for being here.	
10	JUDGE WOODRUFF: Thank you, sir.	
11	Jeff Shawn.	
12	Good evening, sir.	
13	(Speaker is sworn by Judge Woodruff.)	
14	JUDGE WOODRUFF: Could you speak your name?	
15	JEFF SHAWN: Jeff Shawn, S-H-A-W-N.	
16	Gentlemen, thank you for giving me a few moments to	
17	speak. A lot of what you've heard tonight has been	
18	heart wrenching and is emotional. And I'm doubly noble	
19	to be up here before you after hearing the testimony of	
20	these folks who are so directly affected by this. So,	
21	really I could just say well what they said, and be	
22	done. I'd like to offer a couple of things. First of	
23	all, I'm not an elected official but I am a county	
24	official from Butler County, so I traveled 65, 70 miles	
25	to be here to appear this evening, and, I just want to	

1	reflect that the effect of what would happen if Noranda
2	closed would be far reaching. Obviously it would be
3	devastating to this community, but I'm telling you, and
4	nearby Butler County, Poplar Bluff, where we have a much
5	larger economy, and it's the largest county south of
6	Cape County, in southeast Missouri, we would be deeply
7	affected by this. And, so, I don't think, I'm not an
8	economist, but I don't think that it would be far
9	reaching to say that would be something that would be
10	felt throughout the entire state. I'm a fourth
11	generation Missourian. George Washington Shawn and
12	Newman Shawn and came from Ohio in the 1800's and
13	settled in Stoddard County. My uncle was the town
14	barber in a little town in Dunklin County. My aunt was
15	a teacher in Senath in Dunklin County, so I have a lot
16	of roots in this part of the county. I've been amazed
17	at some of the testimony from Mr. Priggel and Mr. Halter
18	from the perspective of things that Noranda has done to
19	try to remain profitable. And, everything I was
20	thinking as I was driving over there it seems that
21	Noranda was extremely smart and extremely wise in the
22	selection of the location of this plant. It being on
23	the Mississippi River, it being, you know, in the middle
24	of the United States. It being near the interstate.
25	There was just a lot of foresight, but, I was then

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1	amazed when we were talking about the innovation when we
2	were describing them, I still didn't really understand
3	them. But, I think, and by the way, I haven't talked
4	to anyone from Noranda. I don't think that I personally
5	know anyone that works for Noranda, but having lived
6	thirty-three of my fifty-eight years in southeast
7	Missouri, I think I understand something about folks in
8	this part of the country, and it's my belief based on a
9	lifetime of experience, that, if you talk to the Noranda
10	executives, I think they would tell you that one of the,
11	one of the remarkable resources is the productivity of
12	the people that work for them here. I believe that
13	that's one of their biggest edges, and so here we are in
14	a global economy, and you know, I recently heard about
15	one of our plants that left over in Butler County to go
16	to Mexico and the reason was the workers there are going
17	to get \$3 an hour, and it was a business decision. And
18	I don't resent them for making that decision, so I look
19	at Noranda in looking at how they remain, try to remain
20	competitive in a global economy where so many industries
21	are leaving our economy and going oversees and leaving
22	Americans destitute, and I think about what an economic
23	black hole it would be here. It would just be a darn
24	shame that they would have invested years in innovation,
25	years of people working hard to be productive so they

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1	can compete for a better wage and a better benefit to be	
2	driven out of the business because of, from what I	
3	understand, nearly a third of all the production costs	
4	of Noranda is simply power. I just think it would be	
5	and incredible shame if that one element would be the	
6	thing that would get them. Everything that they've	
7	fought and proceeded to do to try to survive, and then	
8	they're just driven out as a result of this. I have to	
9	say, I admire you folks for, for the awesome	
10	responsibility you have. To take this on, to make	
11	decisions that are so far reaching, and I want you to	
12	know that I admire you for that. I appreciate you, and	
13	I depend upon you to be wise and fair. And I want to	
14	thank you for being willing to shoulder that	
15	responsibility. It's truly awesome. So that's all my	
16	comments. Thank you.	
17	JUDGE WOODRUFF: Thank you.	
18	COMMISSIONER STOLL: Thank you for your	
19	testimony, sir.	
20	JUDGE WOODRUFF: Tim Aslin.	
21	Good evening.	
22	TIM ASLIN: Good evening.	
23	JUDGE WOODRUFF: Please raise your right	
24	hand.	
25	(Speaker is sworn by Judge Woodruff.)	

JUDGE WOODRUFF: Please state your name for 1 2 the record. 3 TIM ASLIN: Tim Aslin, A-S-L-I-N. I'm the president of the Board of Alderman in Dexter, Missouri. 4 5 And, I'm not as eloquent as some of the speakers here 6 tonight, so I'm going to try to make up for that by 7 being brief. I have served over 16 years in municipal government. We also share in Noranda's success or 8 9 failure in the city of Dexter. We have over 10 twenty-seven employees that live in our city. Over fifty-eight in the county of Stoddard, where Dexter is 11 12 situated. Using the generally accepted number of the 13 five times everything multiplier economic effect, we're looking at over \$16 million annually in our county 14 15 directly attributable to Noranda given that we're over an hour away. I think that's pretty significant. 16 17 Again, I don't have a lot of numbers, and, things that dazzle you with, most of those are already been brought 18 out by others that are much more knowledge and, but the 19 20 city of Dexter would be impacted negatively by Noranda's 21 closure. We urge you to consider in approving their request. And, gentlemen, that's all we have. 22 23 JUDGE WOODRUFF: Thank you. 2.4 COMMISSIONER STOLL: Thank you for your 25 testimony.

1	JUDGE WOODRUFF: Mark Baker.
2	Good evening.
3	(Speaker is sworn by Judge Woodruff.)
4	JUDGE WOODRUFF: Please state your name for
5	the court reporter.
6	MARK BAKER: Mark Baker, B-A-K-E-R. Good
7	evening. I'd like to extend my personal appreciation to
8	the Judge, Commissioners, and the staff of the PSC for
9	the opportunity to present my testimony in this matter.
10	I live at 2064 Greenridge Lane in Jackson, Missouri. As
11	a resident of this address, since May of 1998, I have
12	been an Ameren customer for over sixteen years now. My
13	family and I have been able to enjoy many years of
14	electricity in my electric home. With three children
15	that have grown up in my house, we have had many
16	memorable birth date parties, Christmas, and family get
17	togethers. As an Ameren customer just outside the city
18	limits of Jackson, I have seen the investment that
19	Ameren has made in this investment. The line and the
20	substation that I live affects many, it has been
21	upgraded from a small conducted single ways to a large
22	conductor. As many were without power during the ice
23	event of 2008, we lost power on less than 28 hours, but
24	in the larger ice storm, our lights never blinked.
25	Further more, traveling throughout the region throughout

1	the larger ice storm even, Ameren restored to most
2	customers within seven days, while other municipalities
3	required three weeks. The Public Service Commission
4	currently finds itself in a precarious situation. You
5	have been asked to consider the subsidizing a larger
6	consumer operating here in southeast Missouri, of its
7	electric rates by the rest of the power company's
8	customers. This is in sense the decision that you will
9	ultimately be making. No doubt each side will flood you
10	with volumes of documentation in support of their
11	decision, but in the event this is the final decision
12	and I ask you to deliberate very carefully. Before
13	appearing here tonight, I took it upon myself to
14	research the issue so that you might be impressed by my
15	testimony. That's a little joke. I have researched
16	electricity with regard to electrical supplies. What I
17	have learned the general assemblies back in 2003 passed
18	Senate Bill 556, passed by now Governor, and, it was
19	entitled, I want to review just one of the bills
20	tonight. It starts off with being entitled "Electricity
21	for Smelting Facilities." The General Assembly of the
22	state of Missouri as follows, Section 91.03 RSMO is
23	repealed and two new sections enacted in lieu thereof to
24	be known as sections 991.026 and 91.030 to read as
25	follows, and I'll skip down to item number 491026.4.

1	"The aluminum smelting facilities change of supplier
2	shall have no negative financial impact on any past
3	supplier or suppliers or to other electricity consumers
4	of such supplier or suppliers." Oddly enough, upon
5	further examination of 2003 Senate Bill 555, and Section
6	2.63 which states any transaction or contracts pursuant
7	to this section or electric power and energy and
8	delivered services shall not be subject to the
9	jurisdiction of the commission with regard to the
10	determination of rates. Could and may be should lead to
11	the conclusion that this matter is really not provable
12	for the commission, but I would not be so well to
13	suggest. What I do find out is that the situation,
14	this legislation that this provides for back in 2003.
15	The ability for an aluminum smelter, such as Noranda in
16	this action, to go to the open market to purchase power
17	and to do so with no oversight by the PSC. Then eleven
18	years later they come back to the PSC with the claims
19	that it should intervene in forcing Ameren to provide
20	for subsidized rates. I'm no legislator or regulatory
21	scholar, but it seems to me that approach is
22	contradictory in nature. I'm curious in the
23	commissioner's opinion of itself with respect to the
24	issue. I mean, I know you are holding these public
25	hearings, but to what event. Somewhat suggest by doing

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1	so, you are promoting a possession of authority over not
2	opening this up, but in some degree and willingness to
3	act in contradiction to the already passed laws
4	addressing this matter. I'll leave that to the workers
5	to sort out. Here's what I do know. As a natural born
6	United States citizen, I've been afforded many wonderful
7	rights and responsibilities throughout my entire life.
8	As a child, I've benefited from the public education
9	system. Graduated from Jackson in 1989, a place I would
10	argue is as good as a school district as any in this
11	state. Hey, you've got to be true to your school. I
12	travel every year on roads that are provided for a tax
13	base in this country and in this state. My children
14	have all enjoyed a regional library as well as the local
15	park system. We enjoy the protection of the local
16	sheriff's department and have previously been watched
17	over by the city police when we resided within the
18	Jackson city limits. All of these resources are
19	provided through tax payer furnishing, of which those in
20	a progressive seat would agree is necessary. I am
21	somewhat more peculiar as I know, as I do not despise
22	paying my share of taxes. I understand what they are
23	used for and the luxuries that they provide. Now you
24	may ask what correlation I draw as they relate to this
25	situation. Here is my complaint. Notwithstanding

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1	Noranda's investment and positive impact on the
2	southeast Missouri region with their plant, and with no
3	negative compression, or intention to the good, to make
4	that great people that work there at that plant. There
5	is absolutely no manner in which their request for
6	mandated, subsidized rate from Ameren should be
7	considered. It would provide for a government
8	corrected from customer of one company to a different
9	customer within that same company. Additionally, a
10	precedence of ludicrous and impractical public policy
11	would be set which I believe the PSC should consider
12	carefully. If the Commission finds it's even remotely
13	interested in the idea of allowing such directive which
14	with all do respect I personally believe is beyond the
15	scope of the PSC, you will find yourself in the position
16	of a slough of new and civil requests of such
17	accommodations from any and all residential, commercial
18	and industrial industries from all over this state.
19	Thank you for your time and consideration.
20	COMMISSIONER STOLL: Thank you for taking the
21	time to come out and give your testimony.
22	JUDGE WOODRUFF: We've been going for two
23	hours straight, now, and we've got a court reporter
24	here. For her benefit and our benefit as well, we're
25	going to take about a five-minute break and we'll come

Page 75 back at 8:35. 1 2 (Break. After concluding, the following was 3 had:) 4 JUDGE WOODRUFF: Come to order, please. 5 The next name on my list is Bill Hampton. 6 (Speaker is sworn by Judge Woodruff.) 7 JUDGE WOODRUFF: Please, and you are Bill 8 Hampton? 9 BILL HAMPTON: Bill Hampton, H-A-M-P-T-O-N. 10 JUDGE WOODRUFF: If everyone in the audience 11 could get quiet, we'll be starting. 12 JUDGE WOODRUFF: Mr. Hampton. BILL HAMPTON: For sixty-six years I've 13 lived, I was born, raised, and lived in Malden, which is 14 15 approximately 50 miles from here, approximately 25 miles from New Madrid where Noranda is located. In 2000 I 16 17 became the economic developer, Chamber director there in Malden. At that time we had a plant in Malden called 18 Federal Mogul. That plant employed 330 people. At 19 that time the population of Malden was 5,750. In 2006, 20 21 Federal Mogul moved across the border to Mexico. Three hundred thirty jobs lost. Population as of today is 22 4,250 people. We've lost 1500 people in a very short 23 24 time. Naturally all 1500 do not work there, but the cost of business and businesses closing because Federal 25

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1	Mogul is no longer there has displaced population. Our	
2	school population has decreased in the last eight years	
3	by seventy-seven students. Noranda employs three times	
4	the employees that Federal Mogul had. Multiply those	
5	figures over a period of time you'll see that migration,	
6	the population will disperse in this area. It's been	
7	said that \$300 million comes from Noranda that is spent.	
8	Being an economic developer, you multiply that \$7 for	
9	every one, there's a lot of zeros behind that, 2.1	
10	billion, with a B, dollars would be displaced in our	
11	area. Be very hard to overcome that. You've already	
12	heard the figures, poverty and everything else. We've	
13	got good people here, hard working people. They want	
14	to work. They want the opportunity to work. Please	
15	give them that opportunity. Thank you.	
16	JUDGE WOODRUFF: Thank you.	
17	COMMISSIONER STOLL: Thank you for your	
18	testimony, sir.	
19	JUDGE WOODRUFF: Kent Hampton.	
20	(Speaker is sworn by Judge Woodruff.)	
21	JUDGE WOODRUFF: Please state your name for	
22	the court reporter.	
23	KENT HAMPTON: Kent Hampton. I'm gonna	
24	start out a little bit different than maybe than what	
25	we've heard. I want to start back in 1969 when what we	

1	call a love bug hit me. And I married that love bug,
2	and, my thought was to start an insurance agency, but by
3	late 1970 my family was growing faster than my agency
4	was. At that point in time there was a decision to be
5	made. There was a new company that had moved in to our
6	area, it's called Noranda Aluminum. I was fortunate
7	enough to be hired by that company, and I remained with
8	this company in different positions for thirty-eight
9	years. That company supported myself, my family,
10	allowed us to live in an area we called home, which you
11	can't put a value on. There wasn't a lot of other
12	industries starting up like that. So I thank the
13	Public Service Commission for being here tonight. We'd
14	like to welcome you back. Thank you for Noranda being
15	here. The good group that has shown up in support of
16	itself. Ameren, as we talk about the amount of power
17	that Noranda uses, let's identify it to the third
18	largest city in the state of Missouri. Springfield,
19	Missouri. We use the same amount of electricity. Now
20	we can agree to disagree, and I won't have to disagree
21	with the thought that Ameren would be better without
22	Noranda, that is a point that I strongly disagree
23	itself. Aluminum product is a highly energy intensive
24	process and unlike other industries cost increases are
25	not passed along to customers because the price of

1	aluminum is set on the London Metal Exchange. So they
2	are competing on a world market. Not a local market,
3	but a world market. And I know through the years that I
4	was there, sometimes they were producing less than what
5	their cost was. And they continue to hold on to the
6	personnel. Why do they do that? They realized the
7	value of the personnel, the greatest asset any and all
8	companies and industries can have on their behalf.
9	Myself and many of my fellow legislators support this
10	competitive rate request because we know the value of
11	keeping nine hundred plus high paying manufacturing
12	jobs. And I'd like to stop there for a minute. We
13	identify the word nine hundred. There's a family that
14	goes with that. And, in most instances there's a wife
15	and probably a couple babies at home. So, when we
16	multiply that, we could be up to 3600 people that are
17	dependent upon this job here and what is in area they
18	call home. In the event that this facility would close,
19	these families would be forced to relocate. The area
20	known of the Bootheel would have sage bush blowing
21	across the streets, and the economic impact would affect
22	small business, because if the dollars are not there to
23	spend, and it's often said that a dollar will turn over
24	seven times within a community where it's spent, if the
25	dollar is not there to be spent, there's not anything

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1	you can turn over. So as we've heard earlier and I	
2	want to reiterate once again, we're not speaking of the	
3	nine plants here in the United States, we're speaking of	
4	nine. Nine manufacturing is left in the great USA.	
5	We want to continue to make sure that that plant is here	
6	at least another hundred years, where the people that	
7	are working there now, where their sons and daughters	
8	and grandchildren and one thing and another will have	
9	the opportunity. It is a very competitive market.	
10	Everyone is looking to the U.S. to push their goods	
11	through. So, Noranda is competing on a world market.	
12	I appreciate the Public Service Commission for getting	
13	involved on this rate case. Similar to the old T.V.	
14	show Dragnet, and, basically it's them was, just the	
15	facts. I thank you for the opportunity to speak before	
16	you tonight. A thank you for being here in the	
17	community.	
18	JUDGE WOODRUFF: Thank you.	
19	COMMISSIONER STOLL: Thank you for your	
20	testimony, sir.	
21	COMMISSIONER HALL: Thank you.	
22	JUDGE WOODRUFF: The next name on my list is	
23	one whose handwriting is a little questionable. I think	
24	it's Amber Kay Miles. Does that sound like anything?	
25	No one's coming forward on that. Shelly Keen?	

(Speaker is sworn by Judge Woodruff.)
JUDGE WOODRUFF: State your name for the
court reporter.

SHELLY KEEN: Shelly Keen. Thank you for 4 5 the opportunity to speak with you this evening. As I said my name is Shelly Keen and I serve as the State 6 7 representative for the 145 District which is Bollinger, 8 Madison, and Perry Counties. You might be wondering why 9 I'm here to speak on this issue when Noranda is not located in my legislative district. To add to that, I 10 will offer a little background information. 11 Before 12 being elected, I worked as a legislative assistant for state senator who represented a portion of the Bootheel 13 area. In that role I had my first visit to Noranda. I 14 quickly learned how important Noranda is to the 15 southeast Missouri region. Since that time, I have 16 17 learned that I have had family members of constituents who work at the New Madrid County facility and was 18 surprised to learn that I even had constituents or at 19 20 least did a couple years ago who make the long drive 21 because of the good wages and the benefits the plant 22 offers. So I have no problem saying that the jobs at Noranda have a wide impact. They allow people to own 23 24 homes, support local businesses, pay taxes, and support 25 local charities. Even in my direction, which is

1	located more than an hour and a half from the plant.
2	For many years the legislature has been working on
3	economic development operations, trying to figure out
4	the best ways to maintain and grow the businesses in our
5	state. Obviously this is, this is challenging since we
6	have differing opinions on how to do this. For years
7	legislators have asked businesses what they need to
8	maintain and grow. We have done this with Noranda
9	officials as well, as other businesses that are across
10	our state. Noranda has expressed great concern that
11	increasing electric rates are one of their biggest
12	hurdles as Missouri's larges consumer. Noranda has
13	experienced the larges increase, their electricity cost
14	has increased by \$44 million since 2009 at the New
15	Madrid plant. As debate on this issue has continued, I
16	have learned that Noranda now pays the second highest
17	rates out of the nine U.S. aluminum smelters.
18	Continuous increase in electric rates would cause anyone
19	to look at their business plan and bottom line and
20	determine if they can continue on. Noranda is no
21	different and their management is doing just that.
22	Rate hikes threaten to shut down the Noranda plant, New
23	Madrid County, and its nine hundred good paying jobs,
24	hurting our state's economy, families, and businesses.
25	Some of those families with direct ties to the people I

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1	represent. I wholeheartedly believe that if the New												
2	Madrid facility were to go out of business, it would be												
3	a devastating blow to southeast Missouri. You face												
4	tough decisions that affect rate payers all across our												
5	state, and I appreciate the opportunity to speak with												
6	you this evening. Thank you for your service to the												
7	people of Missouri.												
8	COMMISSIONER STOLL: Thank you for your												
9	testimony, ma'am.												
10	JUDGE WOODRUFF: Carolyn McClung.												
11	Good evening. Please raise your right hand.												
12	(Speaker is sworn by Judge Woodruff.)												
13	CAROLYN MCCLUNG: Carolyn McClung.												
14	M-C-C-L-U-N-G. I'm the legislative assistant for the												
15	representative Holly Raehder. She couldn't be here												
16	tonight, but I'm here to give her rendered testimony. I												
17	also have a personal interest in this because my dad												
18	retired from Noranda in 2008 from almost thirty years												
19	there with the job that supported him and my mom and												
20	four children. So, I personally support the rate												
21	reduction. But, Representative Raehder's testimony is,												
22	"I appreciate the opportunity to address the Commission												
23	today regarding the importance of Noranda Aluminum in												
24	our area. I apologize I could not be there in person,												
25	you are most kind to allow rendered testimony. Noranda												

1	has been a long-standing employer in southeast Missouri,
2	providing over nine hundred jobs for people all over the
3	Missouri Bootheel. They are one of our largest
4	employers and also one of our largest corporations and
5	charitable contributors to our community as well. In
6	the 2010 census, all counties lost population. In the
7	last four years, counties in my district, Mississippi
8	County and Scott County, have both lost large
9	manufacturing employers. Noranda currently employees
10	many throughout my district. If this smelter were to
11	close, economic impact would be detrimental to an
12	already wounded area. As a business owner myself, I
13	know firsthand the businesses are being faced with the
14	additional burden and regulations everyday. More and
15	more we see our margins shrinking and are faced with
16	decision to continue operating or not. Many are closing
17	but the reward no longer outweighs the risk. In the two
18	years that I have been in the Missouri legislature, I've
19	been witness to many efforts to bring new business to
20	the state. Tax credits and incentives are discussed
21	freely and a necessary means to economic development.
22	However, I propose the best form of economic development
23	is to cultivate and support our long-standing business
24	partners who have been with us for the long haul.
25	Those who have been supporting Missouri and Missourians

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1	for the past many years, all, while being proud	
2	corporate sponsors in our community, Noranda Aluminum is	
3	such a place. They've never been promised a regular	
4	return, they have remained in operation through good and	
5	poor economic years. I hope we stay a long-committed,	
6	strong manufacturer in southeast Missouri." Thank you	
7	again for the opportunity to speak before your	
8	commission today. So thank you.	
9	JUDGE WOODRUFF: Thank you.	
10	COMMISSIONER STOLL: Thank you for your	
11	testimony.	
12	JUDGE WOODRUFF: The next name on the list is	
13	one I'm gonna have to guess at, Virginia Stribble,	
14	Stuble, does that sound familiar to anyone? Okay, I'll	
15	add also that at the end of the list, I'll give you a	
16	chance to anybody who decided later on that they want to	
17	testify, I'll give them a chance, so, if I did mangle	
18	your name you'll still have an opportunity. Hampton	
19	Donald. Okay, Paula Deprow, Deprow. That's the list.	
20	The list I have here.	
21	Is there anybody else who would like to give	
22	testimony come on down.	
23	JUDGE WOODRUFF: Good evening, sir.	
24	(Speaker is sworn by Judge Woodruff.)	
25	JUDGE WOODRUFF: And could you tell us your	

1 name.

2	RAY MURPHY: My name is Ray Murphy,
3	M-U-R-P-H-Y. It might have been my name that you had
4	trouble reading. I don't want to pick a lot of what
5	has already been said, just the fact that I've been at
6	this plant since 1979. I've seen the changes that this
7	company has invested in to keep us a viable, productive
8	operation. The aluminum industry in this country is a
9	dying breed, and it's directly tied to the cost of
10	power. Third world countries, China, even smelters in
11	Dubai, the foreign countries are all subsidized to the
12	point where the power cost them virtually nothing.
13	Ameren UE represents the fact that their costs are
14	constantly going up. Well that also happened at Noranda
15	also too. We have the same EPA environmental
16	regulations that has to be met, safety issues, and all
17	other issues that all big industries in this country
18	face. This nation has gone through some hard times
19	over recent years, and, if you look at the national
20	unemployment rate, it's still got a long ways to go.
21	The effect that the closure of this plant would have on
22	this part of the country, and in my personal opinion
23	I'd be looking at what would have happened to the auto
24	industry nation wide comparatively to this small
25	region. I don't envy you gentlemen for the decision

Page 86 you have to make, but I think it is in the right place 1 2 for that decision to be made by the Public Service 3 Commission. And that's the end of my statement. Thank you. 4 5 JUDGE WOODRUFF: Thank you. 6 COMMISSIONER STOLL: Thank you for your 7 testimony, sir. 8 RAY MURPHY: Yes, sir. 9 JUDGE WOODRUFF: Anyone else would like to testify? Anybody else coming forward. 10 Commissioner Stoll, any final comments? 11 12 Anyone? 13 COMMISSIONER STOLL: No, I just want to thank you for coming out, and, I know Commissioner Hall would 14 15 like to say a little bit, and, I'd just leave it at 16 that. 17 COMMISSIONER HALL: It's been a long night, it's been a long night, but I think it's been I very 18 worth while night. I think we've heard a lot of moving, 19 20 emotional, well-read testimony. We very much 21 appreciate you taking the time to share your experiences with us, and we will certainly take in to 22 account when we render a decision in this matter. 23 Thank you. 24 25 JUDGE WOODRUFF: All right, thank y'all very

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1	CERTIFICATE OF REPORTER
2	
3	I, Jill Crowder, a Certified Court Reporter (NO
4	CCR No. 565), do hereby certify that the hearing in the
5	foregoing transcript was duly sworn by me; that the
6	testimony of said speakers was duly sworn by me; that
7	the testimony of said parties was taken by me to the
8	best of my ability and thereafter reduced to typewriting
9	under my direction; that I am neither counsel for,
10	related to, nor employed by any of the parties to the
11	action in which this deposition was taken, and further,
12	that I am not a relative or employee of any attorney or
13	counsel employed by the parties thereto, nor financially
14	or otherwise interested in the outcome of the action.
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19	/s/ Jill Crowder
20	Jill Crowder
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