

Missouri Public Service Commission

IntelePeer, Inc.

Company Name

(Provide the full name of the company as certificated or registered with the Missouri Public Service Commission. Do not abbreviate; include any Commission approved d/b/a or fictitious name, if applicable.)

TELÉCOMMUNICATIONS COMPANY OR IVoIP PROVIDER

ANNUAL REPORT TO THE MISSOURI PUBLIC SERVICE COMMISSION

For the Calendar Year of January 1 - December 31, 2009

Please select how the company is certificated or registered with the Commission under the Company Name as shown above (check all that apply):

Incumbent Local Telecommunications Company (not competitively classified ILEC)

Incumbent Local Exchange Telecommunications Company (competitively classified ILEC)

Competitive Local Exchange Telecommunications Company (CLEC)



Interexchange Telecommunications Company (IXC)



Local Non-switched Telecommunications Provider (classified in EFIS as IXC)

Interconnected Voice over Internet Protocol Service Provider (IVoIP)

Please choose one of the following filing options to indicate the security level of the filing:



Public submission (NOT Proprietary or Highly Confidential)



Non-Public submission (Highly Confidential or Proprietary filing) (See instructions for special requirements.)

Please review the instructions document before proceeding by using the link below: Instructions - 2009 Annaul Report Form for Telco and IVoIP



For use when filing under seal

Adobe Interactive Rev. 03/25/2010

| Annual Report of IntelePeer, Inc |
|----------------------------------|
|----------------------------------|

for the calendar year of January 1 - December 31, 2009

1. State in full the company's information below:

| | 2855 C | 0 | 650-525-9200 | |
|----|-----------------------|-----------------------|-------------------|------------------------|
| | Co | mpany Street Address | | Telephone Number |
| | 2855 C | 650-287-2628 | | |
| | Cor | npany Mailing Address | | Fax Number |
| | San Mateo | CA | 94403 | asimone@intelepeer.com |
| | City | State | Zip | E-Mail Address |
| !. | This company is curre | ntly a (check approp | iate box): | |
| | Corporation | Sole Proprietorship | 🗌 LP | |
| | Partnership | | 🗋 Other - Explain | |
| | | | | |

3. Annual Report Contact Information:

List the contact information of the person completing the form, whether an employee or a third-party preparer. This may differ from the address in Item No. 1.

| Sc | Scotty Amos | | | | | | |
|------------|------------------------------|-------|----------------|--|--|--|--|
| | Name | | | | | | |
| 624 Travis | Str <u>ee</u> t, Suite 800 | _ | 319-425-2904 | | | | |
| Str | Street Address | | | | | | |
| 624 Travis | 624 Travis Street, Suite 800 | | | | | | |
| Ma | iling Address | | E-mail Address | | | | |
| Shreveport | LA | 71101 | | | | | |
| City | State | Zip | - | | | | |

4. Identify the principal or general officers of the company at the end of the year. Please include an additional sheet, if enough space is not provided on this page, to completely provide the requested information.

| Title of General Officer | Name of Person Holding Office |
|-----------------------------------|-------------------------------|
| Founder & Chief Visionary Officer | Haydar Haba |
| CEO | Frank Fawzi |
| CFO | Andre Simone |
| VP / Corporate Controller | Todd Smith |

5. Please provide a list of all mergers, consolidations, and reorganizations involving the registered or certificated company and completed during the last year. Do not include internal company reorganizations or personnel issues.

None

6. Please provide the following information concerning the company's revenues for this calendar year:

| Rov | | | MO Jurisdictional (Column A) | | Total Company ¹ (Column B) |
|-------|--|---|---------------------------------|---|--|
| I. RI | | ** | ** | ** | termine a standard to a strength to a streng |
| 1. | Local Service Revenues include tariffed revenues attr buted to local telecommunications services, extended area service, secondary features such as call forwarding, caller ID, local operator services, directory-related services, etc. and for IVoIP service. | anna y year | \$ 0.00 | | \$0.00 |
| 2. | Interexchange Revenues include revenues attributed to interexchange telecommunications services such as toll services, 800 services, interexchange operator services and interexchange IVoIP services. | | \$ 0.00 | | \$0.00 |
| 3. | Non-Switched Telecommunications Service Revenues include revenues attributed to retail local and interexchange private line services (but not special access or private line services provided to other telecommunications carriers). | . | \$ 0.00 | · M | \$0.00 |
| 4. | Bundled or Packaged Revenues include any revenues whereby the company is providing voice services in combination with multiple services whereby revenue can not be easily attr buted to local, interexchange or non-switched categories. If such bundles includes internet, video or some non-regulated service then the company's revenue shall be based on the company's rate offer for solely voice services. The excess revenue associated with the bundled service which is over the amount related to revenue associated with voice only service shall be recorded in the Total Company column. If voice service is only offered as part of a bundled services in the Missouri Jurisdictional column. | ar (1997) va mantete sense or objective of the | \$ 0.00 | , τη το ποιοιογιατική τη μαγικά πολογιστικά το στο το ποιοιογιατικό το ποιοιογιατικό το ποιοιογιατικό το στο πο | \$0.00 |
| 5. | Retail Uncollectible Revenues from telecommunications revenues. (This amount is generally a negative number.) | | \$ 0.00 | | \$0.00 |
| 6. | RETAIL TOTAL (This amount should equal the total of Rows 1 - 5 above and should also match your Missouri Universal Service Fund Net Jurisdictional Revenue Report amount) | | \$ 0.00 | | \$0.00 |
| | THER | | | | |
| 7. | Wholesale Revenues include intrastate switched, special access service revenues, carrier billing and collection revenues, and any other revenues derived from other telecommunications carriers. | | \$ 3,162,963.09 | | \$76,255,063.52 |
| 8. | Miscellaneous Revenues² assoclated with non-retail services , such as, advertising revenues, rent revenues, corporate operations revenues, special billing arrangements, customer operations, plant operations, other incidental regulated revenues, and other revenue settlements. (<i>NOTE FOR ILEC ONLY</i> : refer to FCC account #s: 5230, 5240, 5250, 5261, 5262, 5263, 5264, 5269, and 5270.) | 2 Vyrmanii 2 | \$ 0.00 | | \$0.00 |
| 9. | Other Uncollectible Revenues from other revenues. (This amount is generally a negative number.) | | \$ 0.00 | | \$0.00 |
| 10. | High-Cost Federal USF Revenues include all revenues received as support from the Universal Service Fund for the High-Cost program. | | N/A | | \$0.00 |
| 11. | Other Federal USF Revenues include all revenues received as support from the Universal Service Fund for the following programs: Low Income, Schools and Libraries, and Rural Health. | | N/A | | \$0.00 |
| 12. | State USF Revenues include all revenues received as support from the Universal Service Fund. | ψ. | \$ 0.00 | ~ | \$0.00 |
| 13 | TOTAL REVENUES (This amount should equal the total of Rows 6 - 12 above.) Total MO Jurisdictional Revenue (Column A) should match Total Gross Intrastate Operating Revenue on the Statement of Revenue . | | \$ 3,162,963.09 | | \$76,255,063.52 |

"Telecommunications Service" as defined by Missouri Revised Statutes Section 386.020(54).

"Interconnected Voice over Internet Protocol service" as defined by Section 386.020(23) RSMo.

¹ List total regulated revenue and IVoIP revenue provided by a registered company and, if applicable, non-regulated revenue for company name as listed at the top of this page. (This form may be submitted by an affiliate, but a separate form must be completed by each certificated or registered entity. Do not include revenues for any company NOT listed at the top of the page.

² If you have miscellaneous revenue related to retail telecommunications services, then enter it in Row 1.



Annual Report of IntelePeer, Inc.

for the calendar year of January 1 - December 31, 2009

7. <u>Low Income and Disabled Universal Service Fund Subscriber Quantities</u> Do you offer basic local telecommunications service or IVoIP service as listed under 386.020 RSMo.?



If yes, please quantify the number of low income and disabled subscribers as reported to USAC (federal support, Form 497) and to the Missouri Universal Service Fund administrator for the past calendar year. (Insert "0"s if you do not have such subscribers.)

| | Number of Missouri Low Income Subscribers | Number of Missouri Disabled Subscribers |
|-----------|---|---|
| January | 0 | 0 |
| February | 0 | 0 |
| March | 0 | ·0 |
| April | 0 | 0 |
| May | 0 | 0 |
| June | 0 | 0 |
| July | 0 | 0 |
| August | 0 | 0 |
| September | 0 | 0 |
| October | 0 | 0 |
| November | 0 | 0 |
| December | 0 | 0 |
| TOTAL: | 0 | 0 |



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for the calendar year of January 1 - December 31, 2009

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8.

Line Quantities for Local Voice Service & IVoIP Service¹

| , h - ð | | 2. 2. | _ | | | Re | tai | | | _ | | | | Wholesale to Non-Registered | Г |
|-----------------------|----|-----------------------------|----|----|-------------------------|------------|-----|-----------------------------|---------|---------------|-------------------------|----|-----------|--------------------------------|------------------|
| i li | | Residential Business | | | | | SS | | | Nomadic IVolP | | | | | |
| Exchange ² | ** | Facility-based ³ | ** | ** | Resale/UNE ⁴ | ** | ** | Facility-based ³ | ** | ** | Resale/UNE ⁴ | ** | ** | Providers ⁵ | ** |
| | Γ. | 0 | | | 0 | Γ | ; | 0 | | | 0 | | Π | 0 | Τ |
| | | | | | | Γ | | | W119 25 | | | | | | |
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| | | | | | | | | | | | | | | | 1 |
| Totals: | | 0 | | | 0 | | | 0 | Г | | 0 | | | 0 | T |

¹ See instructions for additional clarification about filling out this page.

² Exchange refers to areas as listed in ILEC tariffs. (Exchanges are not always the same as rate centers, wire centers and central offices.)

³ Facility-based refers to lines served whereby your company or an affiliate owns the switch and/or local loop.

⁴ Resale/UNE refers to lines served whereby your company leases all switch and loop facilities from a non-affiliated carrier either through an agreement or a discounted tariffed rate.

⁵ Wholesale to Non-registered Nomadic IVoIP Providers refers to arrangements where your company is providing wholesale services for a nomadic IVoIP provider who is not registered with the Missouri PSC. (Do not use this column for retail line quantities or if your company sets the end user's rates.)

IntelePeer, Inc. does not have any customer lines in the state of Missouri.

| Annual Report of | IntelePeer, Inc. | | |
|------------------|---|------|--|
| | for the calendar year of January 1 - December 31. | 2009 | |

Relay Missouri Annual Billing, Collections and Retention

9. Do you offer basic local telecommunications service or IVoIP service as listed under 386.020 RSMo.?

Yes

No No

If yes, complete the following:

| Month | (0 | elay Missouri Reven Collected ollected or received, accord your record-keeping metho | cording (of the amount collected) | | | | | Relay Missouri Revenue Remitted to Commissior (of the amount collected) | | | | |
|-----------|----|---|-----------------------------------|------|---------|-----------|----|---|----|--|--|--|
| | ** | | ** | ** | | . | | 4 | ** | | | |
| January | | \$ 0.00 | | | \$ 0.00 | | | \$ 0.00 | 露 | | | |
| February | | \$ 0.00 | ij | | \$ 0.00 | | | \$ 0.00 | | | | |
| March | Ľ | \$ 0.00 | 5 | 1 | \$ 0.00 | аран С | Ŷ, | \$ 0.00 | | | | |
| April | ÷ | \$ 0.00 | 2 | 1 | \$ 0.00 | 3. 1 | 5 | \$ 0.00 | 8 | | | |
| May | 10 | \$ 0.00 | | | \$ 0.00 | | | \$ 0.00 | | | | |
| June | | \$ 0.00 | | | \$ 0.00 | | · | \$ 0.00 | S | | | |
| July | ۹. | \$ 0.00 | | | \$ 0.00 | | | \$ 0.00 | | | | |
| August | Ë | \$ 0.00 | | | \$ 0.00 | | | \$ 0.00 | 圞 | | | |
| September | 躢 | \$ 0.00 | | ÷8. | \$ 0.00 | | | \$ 0.00 | | | | |
| October | 12 | \$ 0.00 | | | \$ 0.00 | | | \$ 0.00 | | | | |
| November | | \$ 0.00 | | 2840 | \$ 0.00 | 13 | | \$ 0.00 | | | | |
| December | 6 | \$ 0.00 | É. | | \$ 0.00 | 9.C. | 圞 | \$ 0.00 | | | | |
| Total | | \$ 0.00 | | | \$ 0.00 | | | \$ 0.00 | | | | |

10. Please indicate the per line value of the Relay Missouri Surcharge you charge your customers each month.

\$ 0.00

11. If your firm did not impose the Relay Missouri Surcharge, please explain: No end-user customers in Missouri at this time.



Annual Customer Proprietary Network Information (CPNI) Compliance Certificate

(A copy of a company's FCC CPNI filing will suffice for the required descriptions for all items except H.2.)

- Check this box if the company submitted its annual CPNI filing for this year in a separate filing to the MO Public Service Commission that is not attached to the company's annual report. If this box is not checked, please complete the requested items shown below:
- **13.** The company affirms having established operating procedures that are adequate to ensure compliance with the Missouri Public Service Commission's CPNI rules of 4 CSR 240-33.160(7).

Indicate which of the following apply with Y (Yes) or N (No).

12.

A. The company has implemented a system by which the status of a customer's CPNI approval can be clearly established prior to the use of CPNI. Attached is a brief description of the company's system.

| Y | |
|---|--|
| | |

B. The company has implemented personnel training as to when personnel are or are not authorized to use CPNI including an express disciplinary process. Attached is a brief description of the company's training and disciplinary process.

|--|

C. The company maintains records for at least one year of sales and marketing campaigns of its own, its agents, affiliates, joint venture partners and any independent contractors, that use its customers' CPNI. Such records include a description of each campaign, the specific CPNI that was used in the campaign and what products and services were offered as a part of the campaign. Attached is a brief description of the company's record maintenance system.



D. The company has a supervisory review process for outbound marketing situations. Attached is a brief description of the company's review process.

| | | Y |
|--|--|---|
|--|--|---|

E. The company has procedures in place whereby the company will provide the Missouri Commission written notice within five business days of any instance where the opt-out mechanisms do not work properly, to such a degree that customers' inability to opt-out is more than an anomaly. Attached is a brief description of the company's procedures.

Indicate which of the following apply with a check mark in the appropriate box for each item (F - H). F. Actions Taken - Select one of the options below checking the box next to it.

| \checkmark | • | |
|--------------|---|--|
| | | |

1. The company has not taken any actions against any individual or entity that unlawfully obtains, uses, discloses or sells CPNI.



2. The company has taken actions against an individual or entity that unlawfully obtains, uses, discloses or sells CPNI, a description of which is attached.

G. Complaints Received - Select one of the options below checking the box next to it.

| \checkmark | |
|--------------|--|
| | |
| | |

1. The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.



2. The company has received customer complaints in the past year concerning the unauthorized release of CPNI, a summary of which is attached.

H. Sharing CPNI Information - Select one of the options below checking the box next to it.



1. The company does not share CPNI with joint venture partners or independent contractors (except for billing and collection services)

2. The company obtains **OPT-IN** approval from customers before disclosing a customer's CPNI to its joint venture partners or independent contractors (except for billing and collection services). The company enters into confidentiality agreements that comply with 4 CSR 240-33.160(3)(A)3 if the company shares CPNI with agents, affiliates, joint venture partners, or independent contractors. Attached is a description of how the agreements comply with MoPSC rules for sharing information with such entities.

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for the calendar year of January 1 - December 31,2009

| | must be verified by the oath of the President, equired may be taken before any person authorize | | |
|---|--|--|---|
| of the State in which | the same is taken. | | |
| | OATH | | |
| State Of | | ١ | |
| State Of | Louisiana | <i>\$</i> | |
| | | } ss: | |
| County Of | Caddo | } | |
| | | | |
| | Scotty Amos Name of Affiant (Company Official/Representati | makes oath and s | ays that |
| | | | |
| s/he is | CPA Official Title of the Affiant (Comp | | <u> </u> |
| | | any onoise operational | |
| of | IntelePee | | <u>, </u> |
| | Exact Legal Title or Name of the Respo | nioent (Certilicated Company Name |) |
| and is located at | 624 Travis Street, Suite 800 Address and Telephone Number of the Aff | | , |
| statements of fact cor affairs of the above-n EFIS; to the best of h Certification, chosen t | ined the foregoing report; to the best of his or her ntained in the said report are true and the said rep- amed respondent, 2) examined (and updated as a is or her knowledge, information, and belief, all list the applicable alternatives and attached all require meany's CPNI safeguards. | ort is a correct statement of the b pplicable) the company's contact ed contacts are correct, and) rea | usiness and information in ad the CPNI |
| statements of fact cor affairs of the above-n EFIS; to the best of h Certification, chosen t | ntained in the said report are true and the said rep- amed respondent, 2) examined (and updated as a is or her knowledge, information, and belief, all list | ort is a correct statement of the b pplicable) the company's contact ed contacts are correct, an d) rea ed documentation, which is a true | usiness and information in ad the CPNI |
| statements of fact cor affairs of the above-n EFIS; to the best of h Certification, chosen t description of the corr | atained in the said report are true and the said rep- amed respondent, 2) examined (and updated as a is or her knowledge, information, and belief, all list the applicable alternatives and attached all require apany's CPNI safeguards. <u>January 1</u> , <u>2009</u> , to and inc Month/Day | ort is a correct statement of the b pplicable) the company's contact ed contacts are correct, and3) rea ed documentation, which is a true studing | usiness and information in ad the CPNI and correct 2009 Year |
| statements of fact cor affairs of the above-n EFIS; to the best of h Certification, chosen f description of the corr from | and sworn to before me, a Notary Public, in and fe | ort is a correct statement of the b pplicable) the company's contact ed contacts are correct, and read documentation, which is a true studing <u>December 31</u> , Month/Day Affant Company Official/Represent or the State and County above na | usiness and information in ad the CPNI and correct 2009 Year |
| statements of fact cor affairs of the above-n. EFIS; to the best of h Certification, chosen t description of the corr from Subscribed this | antained in the said report are true and the said report armed respondent, 2) examined (and updated as a is or her knowledge, information, and belief, all list the applicable alternatives and attached all require apany's CPNI safeguards. <u>January 1</u> , 2009, to and income Month/Day Year and sworn to before me, a Notary Public, in and for Z Z day of <u>Aptic</u> | ort is a correct statement of the b pplicable) the company's contact ed contacts are correct, and (a) read ad documentation, which is a true cluding <u>December 31</u> , Month/Day | usiness and information in ad the CPNI and correct 2009 Year |
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| statements of fact cor affairs of the above-n. EFIS; to the best of h Certification, chosen t description of the corr from from Subscribed this My Commise | and sworn to before me, a Notary Public, in and fe 2 3 day of <u>Aptric</u> and swores <u>2 3</u> day of <u>Aptric</u> | ort is a correct statement of the b pplicable) the company's contact ed contacts are correct, and read documentation, which is a true studing <u>December 31</u> , Month/Day Affant Company Official/Represent or the State and County above na | usiness and information in ad the CPNI and correct 2009 Year |
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| statements of fact cor affairs of the above-n. EFIS; to the best of h Certification, chosen f description of the corr from Subscribed this My Commis: Netary, Pub Cocco for | antained in the said report are true and the said replared respondent, 2) examined (and updated as a sis or her knowledge, information, and belief, all tist the applicable alternatives and attached all require the applicable alternatives and attached all requires attached alternatives and attached alternatives attached | ort is a correct statement of the b pplicable) the company's contact ed contacts are correct, and read documentation, which is a true studing <u>December 31</u> , Month/Day Affant Company Official/Represent or the State and County above na | usiness and information in ad the CPNI and correct 2009 Year |







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