Company Full Certificated Name (Do not abbreviate; include any Commission approved AKA/DBA/Fictitious Name, if applicable.)

SHARED TENANT SERVICES (STS)

ANNUAL REPORT

TO THE

MISSOURI PUBLIC SERVICE COMMISSION

For the Calendar Year of January 1 - December 31,

Please choose one of the following filing options:

Public submission (NOT Highly Confidential)

Non-Public submission

(Highly Confidential / Filed Under Seal) For this filing to be considered Highly Confidential, additional submission of materials is required pursuant to Commission rule 4 CSR 240-3.540, Section 392.210, RSMo., and/or Section 393.140, RSMo.

Adobe Interactive Revised 1/14/2010

Missouri Public Service Commission Annual Report Instructions

General Form Information

This report is due to the Missouri Public Service Commission on or before **April 15th** and is required to be filed on a calendar year basis pursuant to the Commission rules (4 CSR 240-3.540). Failure to file this report by the deadline of April 15, 2010, could result in penalties up to \$100 for every day the report is late pursuant to Section 392.210, RSMo.

- If the document has been prepared by a third-party preparer, it is the responsibility of the company personnel attesting to the accuracy of the document to review the document before submission to the Missouri Public Service Commission.
- You shall use the form provided by the Commission. You may use one of the three versions provided: 1) the Adobe Fillable document, 2) the Excel version, or 3) the Adobe document that shall be printed and completed by hand.
- The Excel form is "read only". You must save or copy the file to your computer's hard drive to input information into the annual report form.
- If additional space is needed for entering information on a page, please insert a worksheet or page and copy the formats or lines into the new sheet to accommodate the necessary information.
- After the annual report is complete, save the file to your computer. You may submit it electronically through the Commission's Electronic Filing and Information System (EFIS), as a non-case related submission (see Electronic Filing Instructions on Instructions Pages 4 5 for details) or print the form, keep a copy for your records, and prepare for mailing.

Questions about the annual report form or its contents may be submitted to: Joan Wandel at (573) 751-4785 or by e-mail at joan.wandel@psc.mo.gov.

Treatment of Highly Confidential Information (Submission Under Seal).

Utilities may request classification of selected portions of their annual report as non-public (highly confidential / filed under seal) pursuant to the Commission rules at 4 CSR 240-3.540.

Please note that all information classified as non-public will still remain subject to potential disclosure as provided under the Missouri open records act (Chapter 610 RSMo) and Section 386.480, RSMo.

In order to include Highly Confidential information in the annual report, the submitter must: Provide two versions of the annual report:

Provide two versions of the annual report;

- 1) a Public version with the Highly Confidential information redacted (removed), and
- 2) a fully completed version to be kept as Highly Confidential with restricted access.

Below are the procedures outlining the requirements for each type of submission:

(A) Public version

- 1. Cover Check the "Public Submission" box and denote "NP" (Non-Proprietary) in the lower right corner.
- 2. Completion All pages should be completed excluding the non-public information.
- **3.** Page Designation Each page that has had Highly Confidential information removed must have a "NP" (Non-Proprietary) designation in the lower right corner.
- 4. Format where Highly Confidential information has been removed, two (2) asterisks shall be placed before and after the information, e.g. **highly confidential information removed**. Blank spaces must be left to insure the information remains on the same line and page as in the Highly Confidential version.

Treatment of Highly Confidential Information (Submission Under Seal) continued on the next page.

Treatment of Highly Confidential Information (Submission Under Seal) - continued

(B) Highly Confidential version

- 1. Cover Check the "Non-Public Submission" box and denote "HC" in the lower right corner.
- 2. Completion All pages should be completed including the Highly Confidential information.
- **3.** Page Designation Each page that contains Highly Confidential information must have an "HC" (Highly Confidential) designation in the lower right corner.
- **4.** Format Highly Confidential information shall be designated by two (2) asterisks before and after the information, e.g. **your highly confidential information here**.

(C) Additional documents required with both submissions:

- 1. A cover letter stating the utility is designating some or all of the information in its annual report as confidential and requesting non-public treatment under seal. The name, phone number and e-mail address (if available) of the person responsible for addressing questions regarding the confidential portions of the annual report must be included.
- 2. A notarized affidavit that clearly identifies the specific types of information to be kept under seal. Justification of why the specific information should be a closed record and a statement attesting that none of the information is available to the public in any format.

Detailed Form Information

Page Definitions and/or Instructions

Cover Company Name: This shall reflect the certificated name of the company that the Commission approved in a case; when this field is filled in, it will automatically populate the company name at the top of each of the following sheets.

The company name listed on the cover shall include any Commission approved fictitious name or d/b/a name.

Year: When the reporting period year is entered, it will automatically populate at the top of all subsequent pages.

Check boxes (security level/filing options):

Check the first box (Public Submission) if this is the public version of the annual report.

Check the bottom box (Non-Public Submission) only if the annual report contains proprietary or highly confidential information in the report. The annual report submission will be considered deficient unless this submission is accompanied by the required documentation. Please see Treatment of Highly Confidential Information in the above section for details.

Verification Page The verification page must be **completed** in full, including notary seals, if or where applicable.

This page must accompany all versions of this report including any original or revised, highly confidential, proprietary and public versions.

The **State Of** and **County Of** fields shall be filled with the location where the notary operates and where this document was notarized.

Legal **Name of Affiant:** Any representative of the company authorized to attest to the accuracy of the annual report.

Official Title of the Affiant: Title of the representative named on the line just above this one.

Detailed Form Information (continued) Page Definitions and/or Instructions

Verification Page (continued)

Exact Legal **Title or Name of the Respondent:** Company Name as certificated/registered with the Commission, as listed on the cover and the top of the verification sheet.

Signature of Affiant: Signature of authorized company representative named above on the verification page.

The remaining fields are for completion by the notary including the date, month and year of the notarization, the notary's commission expiration date, notary signature, and placement of the notary stamps or seals, where applicable.

When submitting the annual report form electronically, complete the verification page in full. Electronic signatures are acceptable pursuant to Sections 432.200 through 432.295 RSMo.

The original document shall be notarized and kept for your records. On the electronic version, type the electronic signatures (/s/ John Doe) and dates that are reflected on the original document.

Options for Submitting the Annual Report to the Missouri Public Service Commission

The annual report may be submitted to the Missouri Public Service Commission by either of the following methods:

1. Electronically through the Electronic Filing and Information System (EFIS).

This system accepts submissions 24 hours a day and saves on postage/shipping expenses.

Please see Instructions Page 4 - 5 for detailed instructions to use this system.

If you have questions while using EFIS, staff is available Monday - Friday from 8:00 a.m. - 5:00 p.m. (excluding State holidays) to assist you at (573) 751-7496.

NOTE: E-mails and faxes are NOT acceptable methods of filing the annual report electronically.

or

2. Mail to the following address: Missouri Public Service Commission Attention: Data Center

<u>For package delivery:</u> 200 Madison Street, Suite 100 Jefferson City, MO 65101

<u>For U.S. Mail:</u> P.O. Box 360 Jefferson City, MO 65102-0360

Electronic Filing of Annual Report Information

If you submit your information electronically, please do not send in a paper copy.

In order to file in the Electronic Filing and Information System (EFIS):

- You must have a user ID and password,
- The company you are filing on behalf of must be registered in EFIS. (All certificated companies are already registered in EFIS. Please do not create a company registration),
- The person making the filing must be registered as a contact for the company/firm they are making the filing on behalf of, and
- You need to have the information you want to submit saved electronically.

If you are unsure if you have a user ID, if your company is registered, or if you are registered as a contact for the company, please contact the Data Center at <u>datacenter-psc@psc.mo.gov</u> or (573) 751-7496 before completing new registration information.

To access EFIS, go to the PSC website at http://www.psc.mo.gov. Click the 'EFIS / Case Filings' link from the menu on the left-hand side. Scroll down to the 'Main Menu Section of EFIS' and click on the 'EFIS' link. This will take you to the EFIS Welcome Screen.

- Click the orange 'Logon' button on the left-hand side.
- Enter your User ID and Password.

NOTE: Passwords are case sensitive.

Submission of Annual Report

- Click on the 'Filing/Submission' menu option.
- Click on the 'Non-Case Related Submission' link.

Complete the Non-Case Related Submission screen with the following information:

- Type of Utility Select the utility type for which the company is certificated/registered. Separate submissions are required if a company has multiple certifications/registrations (Example: Water and Sewer; or CLEC and IXC).
- Company Select certificated company name. Choose d/b/a name, if applicable. This name should match the name at the top of the annual report's cover page.
- Type of Submission Select 'Annual Report (Mo PSC)'.
- Total Missouri Jurisdictional Revenue Enter the amount listed on Page 2, Item No. 7.
- Report for Calendar Year Type in 2009.
- Applicable Case No. Leave blank.
- Date Filed Will already be filled in.
- Click on the 'Continue' button.
- This will take you to the Filing/Submission Attachment screen.
- Click on 'Browse' Select the file that contains the completed annual report.
- Choose the security level for your document: Public, Highly Confidential, or Proprietary.
- Click the 'Attach' button.
- On screen instructions are provided for attaching more than one document.
- Confirm that the correct document is attached before proceeding.
- Click the 'Done with Attach' button.
- This will return you to the original submission screen.
- Scroll down and click on the 'Submit' button.

This will complete your submission and assign a non-case related tracking number (BMAR-2010-xxxx). Please retain this number for your records.

Electronic Filing of Annual Report Information (continued)

Submission of Additional Information

If you are asked to provide additional information or need to file amended information, file it as a 'Non-Case Related Supplemental Submission' using the tracking number from your original annual report submission.

Instructions for this type of submission can be found by clicking on the blue 'Help' button on the left-hand side of any EFIS screen. Scroll down to 'Filing / Submission – Non-case Related'. Then choose 'Make a subsequent filing to a non-case related submission'.

Request for Extension

(Less than 30 days)

If you will not be able to file your annual report by the April 15th deadline, you must request an extension on or before April 15th.

All annual report extension requests must be on company letterhead and signed by an officer of the company or on the form provided on the PSC website (www.psc.mo.gov/forms) and signed electronically. A Request for Extension of less than 30 days, must include an email address where you can be notified (usually within 5 business days) of approval or denial of the extension request.

Follow the instructions for filing an annual report with these modifications.

- Type of Submission Select Annual Report (MO PSC) Extension Request.
- Comments Type in 2009 Annual Report Extension Request.
- Under "Browse", attach your documentation for requesting an extension.

Once your submission is complete, you will be assigned a non-case related tracking number (BARE-2010xxxx). Please retain this number for your records.

Additional instructions can be found under the blue 'Help' button in EFIS on how to:

- Access EFIS.
- Log on to EFIS.
- Obtain a user ID and password.
- Reset my password.
- File an annual report, statement of revenue, or other non-case related submission.
- Make a subsequent filing to a non-case related submission.

STS Annual Report of _____

for the calendar year of January 1 - December 31,

1. State in full the exact **'certificated'** name of the Shared Tenant Services Carrier (STS): (Do not abbreviate; yet include any Commission approved AKA/DBA/Fictitious Name, if applicable.)

State in full the **parent** company name of the Utility Company below, if applicable:

2. State in full the company's information below:

	Company Street Address Company Mailing Address			Telephone Number Fax Number	
	City	State	Zip	E-mail Address	
	pany certificated ir me periods involve		•	ame(s)? If yes, please provide all ion:	
Corporation		arrier is a: Sole Proprie	etorship	LP Other - Explain	
If different t explain:	han certificated nam	ne listed above (e.	.g. parent corp	poration name) or if 'Other' is identified	
. Under the law	vs of which state is	s the telephone of	company org	anized:	
	ne name, street ad personnel or third			x number, and e-mail address of nis Annual Report:	
	Nar	ne		Telephone Number	
	Street A	ddress		Fax Number	
	Mailing A			E-mail Address	

State Zip

STS Annual Report of

Do not abbreviate; include any Commission approved AKA/DBA/Fictitious Name, if applicable.

for the calendar year of January 1 - December 31,

7. Please provide the following information concerning Total Company and gross intrastate operating revenues (i.e., Missouri Jurisdictional) for the Calendar Year

Revenues:	Total Company	MO Jurisdictional
Operating Revenues* from Telecommunication Services		
MO Jurisdictional should match Statement of Revenue		

MO Jurisdictional should match Statement of Revenue (MoPSC Assessment)

8. Please provide a listing of all mergers, consolidations, and reorganizations, completed during the last year.

* Missouri Revised Statutes §386.020(53)

(53) "Telecommunications service", the transmission of information by wire, radio, optical cable, electronic impulses, or other similar means. As used in this definition, "information" means knowledge or intelligence represented by any form of writing, signs, signals, pictures, sounds, or any other symbols. Telecommunications service <u>does not include</u>:

(a) The rent, sale, lease, or exchange for other value received of customer premises equipment except for customer premises equipment owned by a telephone company certificated or otherwise authorized to provide telephone service prior to September 28, 1987, and provided under tariff or in inventory on January 1, 1983, which must be detariffed no later than December 31, 1987, and thereafter the provision of which shall not be a telecommunications service, and except for customer premises equipment owned or provided by a telecommunications company and used for answering 911 or emergency calls;
(b) Answering services and paging services;

(c) The offering of radio communication services and facilities when such services and facilities are provided under a license granted by the Federal Communications Commission under the commercial mobile radio services rules and regulations;
(d) Services provided by a hospital, hotel, motel, or other similar business whose principal service is the provision of temporary lodging through the owning or operating of message switching or billing equipment solely for the purpose of providing at a charge telecommunications services to its temporary patients or guests;

- (e) Services provided by a private telecommunications system;
- (f) Cable television service;
- (g) The installation and maintenance of inside wire within a customer's premises;
- (h) Electronic publishing services; or

(i) Services provided pursuant to a broadcast radio or television license issued by the Federal Communications Commission.

STS Annual Report of	
Do not abbreviate; include any	Commission approved AKA/DBA/Fictitious Name, if applicable.
	for the calendar year of January 1 - December 31,
9. Please provide the following information for	or each shared tenant service location:
Name of Location:	
Location Description:	
Full Address:	
Local Phone Company:	
Operator Services Provider:	
Number of Stations:	
Is STS Offered in Multiple Buildings?	(Yes/No):
Name of Location:	
Location Description: Full Address:	
Local Phone Company:	
Operator Services Provider:	
Number of Stations:	
Is STS Offered in Multiple Buildings?	(Yes/No):
Name of Location:	
Location Description:	
Full Address:	
Local Phone Company:	
Operator Services Provider:	
Number of Stations:	
Is STS Offered in Multiple Buildings?	(Yes/No):

Annual Report of _________ for the calendar year of January 1 - December 31, _______

		VERIFICATION		
company. The oa		the oath of the President, Tre before any person authorized en.		
		OATH		
A A A			l	
State Of			_}	
			} ss:	
County Of			_}	
	Name of Affiant (Co	ompany Official/Representative)	makes oath and	d says that
	· ·	- · · /		
s/he is				
	Offic	ial Title of the Affiant (Company	Official/Representative)	
,				
of	Exact Legal	Title or Name of the Responde	nt (Certificated Company Nar	ne)
and is located at		elephone Number of the Affiant		
	Address and To	elephone Number of the Affiant	(Company Official/Represent	ative)
statements of fac	t contained in the said re above-named responder		oort is a correct statement o	
from	January 1 Month/Day	_,, to and includ Year	ing December 31 , Month/Day	Year
	Month/Day	real	Month/Day	real
		Signature of Affiar	t (Company Official/Represe	ntative)
Subscri	hed and sworn to before	me, a Notary Public, in and f	or the State, and County al	nove named
Subsch		The, a Notary Fublic, in and I	or the State and County a	Jove named,
this		day of	,.	
My Com	mission expires			
		Signa	ure of Notary Public	
Missouri Re	evised Statutes § 392.21	0 or §393.140		