

Now Communications Inc. d/b/a Now Communications of Delaware,
Cleartel Communications

Company Name

(Provide the full name of the company as certificated or registered with the Missouri Public Service Commission. Do not abbreviate; yet include any Commission approved d/b/a or fictitious name, if applicable.)

REDACTED PUBLIC VERSION

**COMPETITIVE TELECOMMUNICATIONS CARRIER
ANNUAL REPORT
TO THE
MISSOURI PUBLIC SERVICE COMMISSION**

For the Calendar Year of
January 1 - December 31, 2008

Please select how the company is certificated or registered with the Commission under the Company Name as shown above (check all that apply):

- ☐ Competitively Classified Incumbent Local Exchange Telecommunications Carrier (ILEC)
- ☒ Competitive Local Exchange Telecommunications Carrier (CLEC)
- ☒ Competitive Interexchange Telecommunications Carrier (IXC)
- ☐ Interconnected Voice over Internet Protocol Service Provider (VoIP) *

Please choose one of the following filing options to indicate the security level of the filing:

- ☐ **Public submission** (NOT Proprietary or Highly Confidential)
- ☒ **Non-Public submission (Highly Confidential or Proprietary filing)**
(For this filing to be considered highly confidential or proprietary, additional submission of materials is required pursuant to Commission rule 4 CSR 240-3.540 and Section 392.210, RSMo, as found in the instructions inside this form.)

*VoIP Providers are required to submit a Proprietary and Public Version regarding customer line counts pursuant to H.B. 1779 and Section 392.550 RSMo. See Instructions Page 1 for details.

Missouri Public Service Commission 2008 Annual Report Instructions

General Form Information

This report is due to the Missouri Public Service Commission on or before **April 15th** and is required to be filed on a calendar year basis pursuant to the Commission rules (4 CSR 240-3.540). Failure to file this report by the deadline of April 15, 2009, could result in penalties up to \$100 for every day the report is late pursuant to Section 392.210, RSMo.

- You shall use the form provided by the Commission. You may use one of the three versions provided: 1) the Adobe Fillable document, 2) the Excel version, or 3) the Adobe document that shall be printed and completed by hand.
- If the document has been prepared by a third-party preparer, it is the responsibility of the company personnel attesting to the accuracy of the document to review the document before submission to the Missouri Public Service Commission.
- After the annual report is complete, save the file to your computer or print the form, keep a copy for your records, and prepare for mailing. If saved to your computer, you may submit it electronically through the Commission's Electronic Filing and Information System (EFIS), as a non-case related submission (see Electronic Filing Instructions on Instructions Pages 4 - 5 for details).
- The Excel form is "read only". You must save or copy the file to your computer's hard drive to input information into the annual report form.
- If additional space is needed for entering information on a page, please insert a worksheet or page and copy the cell formats or lines into the new sheet to accommodate the necessary information.

Questions about the annual report form or its contents may be submitted to: Joan Wandel at (573) 751-4785 or by e-mail at joan.wandel@psc.mo.gov.

VoIP Providers

VoIP providers must complete a **separate** annual report form for each registered/certificated company. Each report shall contain information relating to only the company registration listed on the cover page and at the top of all subsequent pages. The report shall not contain information for any other Commission registered/certificated company(s) including a company with the same name but certificated as a(n) ILEC, CLEC, or IXC.

VoIP Proprietary Requirement

Pursuant to House Bill 1779 and the Missouri Revised Statutes Section 392.550, all companies registered as VoIP, shall submit customer line counts as Proprietary.

If you plan to file information as Highly Confidential in addition or in place of Proprietary, please follow the instructions for Treatment of Highly Confidential Information (Submission Under Seal) on Instructions Page 2.

Two versions of the annual report must be provided;

- 1) A fully completed Non-Public version to be kept as Proprietary with restricted access and
- 2) A Public version with the Proprietary information redacted (removed) that clearly informs the reader that the redacted information has been submitted as Proprietary.

(Directions for what to include in each version are on the next page.)

-Instructions Page 1-

VoIP Proprietary Requirement -- continued

Below are procedures outlining the requirements for each type of submission:

Missouri Public Service Commission 2008 Annual Report Instructions

(A) Public Version

1. Cover – Check the “Public Submission” box and denote “NP” (Non-Proprietary) in the lower right corner.
2. Completion – All pages should be completed excluding the non-public information.
3. Page Designation – Each page that has had Proprietary information removed must have a “NP” (Non Proprietary) designation in the lower right corner.
4. Format – where Proprietary information has been removed, blank spaces must be left to insure the information remains on the same line and page as in the Proprietary version.

(B) Proprietary Version

1. Cover – Check the “Non-Public Submission” box and denote “P” (Proprietary) in the lower right corner.
2. Completion – All pages should be completed including the Proprietary customer line count information.
3. Page Designation – Each page that contains Proprietary information must have a “P” (Proprietary) designation in the lower right corner.

Treatment of Highly Confidential Information (Submission Under Seal).

Utilities may request classification of selected portions of their annual report as non-public (highly confidential / filed under seal) pursuant to the Commission rules at 4 CSR 240-3.540.

Please note that all information classified as non-public will still remain subject to potential disclosure as provided under the Missouri open records act (Chapter 610 RSMo) and Section 386.480, RSMo.

In order to include Highly Confidential information in the annual report, the submitter must:

Provide two versions of the annual report;

- 1) a Public version with the Highly Confidential information redacted (removed), and
- 2) a fully completed version to be kept as Highly Confidential with restricted access.

The following are the procedures outlining the requirements for each type of submission:

(A) Public version

1. Cover – Check the “Public Submission” box and denote “NP” (Non-Proprietary) in the lower right corner.
2. Completion – All pages should be completed excluding the non-public information.
3. Page Designation – Each page that has had Highly Confidential information removed must have a “NP” (Non-Proprietary) designation in the lower right corner.
4. Format – where Highly Confidential information has been removed, two (2) asterisks shall be placed before and after the information, e.g. ****highly confidential information removed****. Blank spaces must be left to insure the information remains on the same line and page as in the Highly Confidential version.

(Directions for the Highly Confidential version are on the next page.)

Treatment of Highly Confidential Information (Submission Under Seal) - continued

(B) Highly Confidential version

Missouri Public Service Commission 2008 Annual Report Instructions

1. Cover – Check the “Non-Public Submission” box and denote “HC” in the lower right corner.
2. Completion – All pages should be completed including the Highly Confidential information
3. Page Designation – Each page that contains Highly Confidential information must have a “HC” (Highly Confidential) designation in the lower right corner.
4. Format – Highly Confidential information shall be designated by two (2) asterisks before and after the information, e.g. ****your highly confidential information here****.

(C) Additional documents required with both submissions

1. A cover letter stating the utility is designating some or all of the information in its annual report as confidential and requesting non-public treatment under seal. The name, phone number and e-mail address (if available) of the person responsible for addressing questions regarding the confidential portions of the annual report must be included.
2. A notarized affidavit that clearly identifies the specific types of information to be kept under seal. Justification of why the specific information should be a closed record and a statement attesting that none of the information is available to the public in any format.

Options for Submitting the Annual Report to the Missouri Public Service Commission

The annual report may be submitted to the Missouri Public Service Commission by either of the following methods:

1. Electronically through the Electronic Filing and Information System (EFIS).

This system accepts submissions 24 hours a day and saves on postage/shipping expenses. Please see ***Instructions Page 4 - 5*** for detailed instructions to use this system. If you have questions while using EFIS, staff is available Monday - Friday from 8:00 a.m. - 5:00 p.m. (excluding State holidays) to assist you at (573) 751-7496.

NOTE: E-mails and faxes are NOT acceptable methods of filing the annual report electronically.

or

2. Mail to the following address:

Missouri Public Service Commission
Attention: Data Center

For package delivery:

200 Madison Street, Suite 100
Jefferson City, MO 65101

For U.S. Mail:

P.O. Box 360
Jefferson City, MO 65102-0360

Missouri Public Service Commission 2008 Annual Report Instructions

Electronic Filing of 2008 Annual Report Information

If you submit your information electronically, please do **not** send in a paper copy.

In order to file in the Electronic Filing and Information System (EFIS):

- You must have a user ID and password,
- The company you are filing on behalf of must be registered in EFIS.
(All certificated companies are already registered in EFIS. Please do not create a company registration),
- The person making the filing must be registered as a contact for the company/firm they are making the filing on behalf of, and
- You need to have the information you want to submit saved electronically.

If you are unsure if you have a user ID, if your company is registered, or if you are registered as a contact for the company, please contact the Data Center at datacenter-psc@psc.mo.gov or (573) 751-7496 before completing new registration information.

To access EFIS, go to the PSC website at <http://www.psc.mo.gov>. Click the 'EFIS / Case Filings' link from the menu on the left-hand side. Scroll down to the 'Main Menu Section of EFIS' and click on the 'EFIS' link. This will take you to the EFIS Welcome Screen.

- Click the orange 'Logon' button on the left-hand side.
- Enter your User ID and Password.

NOTE: Passwords are case sensitive.

Submission of Annual Report

- Click on the 'Filing/Submission' menu option.
- Click on the 'Non-Case Related Submission' link.

Complete the Non-Case Related Submission screen with the following information:

- Type of Utility – Select the utility type for which the company is certificated/registered. Separate submissions are required if a company has multiple certifications/registrations (Example: Water and Sewer; or CLEC and IXC).
- Company – Select certificated company name.
Choose d/b/a name, if applicable. This name should match the name at the top of the annual report's cover page.
- Type of Submission – Select 'Annual Report (Mo PSC)'.
- Report for Calendar Year - Type in 2008.
- Applicable Case No. – Leave blank.
- Date Filed – Will already be filled in.
- Comments – Type in 2008 Annual Report.
- Click on the 'Continue' button.

This will take you to the Filing/Submission Attachment screen.

- Click on 'Browse' – Select the file that contains the completed annual report.
- Choose the security level for your document: Public, Highly Confidential, or Proprietary.
- Click the 'Attach' button.

On screen instructions are provided for attaching more than one document.

Confirm that the correct document is attached before proceeding.

- Click the 'Done with Attach' button.
This will return you to the original submission screen.
- Scroll down and click on the 'Submit' button.

This will complete your submission and assign a non-case related tracking number (BMAR-2009-xxxx). Please retain this number for your records.

Missouri Public Service Commission 2008 Annual Report Instructions

Electronic Filing of 2008 Annual Report Information (continued)

Submission of Additional Information

If you are asked to provide additional information or need to file amended information, file it as a 'Non-Case Related Supplemental Submission' using the tracking number from your original annual report submission.

Instructions for this type of submission can be found by clicking on the blue 'Help' button on the left-hand side of any EFIS screen. Scroll down to 'Filing / Submission – Non-case Related'. Then choose 'Make a subsequent filing to a non-case related submission'.

Request for Extension (Less than 30 days)

If you will not be able to file your annual report by the April 15th deadline, you must request an extension on or before April 15th.

Follow the instructions for filing an annual report with these modifications.

- Type of Submission - Select Annual Report (MO PSC) Extension Request
- Comments - Type in 2008 Annual Report Extension Request
- Under "Browse", attach your documentation for requesting an extension
Please include an email address where you can be contacted, usually in five business days or less, with approval or denial of the extension request.

Once your submission is complete, you will be assigned a non-case related tracking number (BARE-2009-xxxx). Please retain this number for your records.

Additional instructions can be found under the blue 'Help' button in EFIS on how to:

- Access EFIS.
- Log on to EFIS.
- Obtain a user ID and password.
- Reset my password.
- File an annual report, statement of revenue, or other non-case related submission.
- Make a subsequent filing to a non-case related submission.

Missouri Public Service Commission 2008 Annual Report Instructions

Detailed Form Information

Page Definitions and/or Instructions

Cover **Company Name:** This shall reflect the certificated name of the company that the Commission approved in a case; when this field is filled in, it will automatically populate the company name at the top of each of the following sheets.
The company name listed on the cover shall include any Commission approved fictitious name or d/b/a name.
Year: When the reporting period year is entered, it will automatically populate at the top of all subsequent pages.

First set of check boxes (certification/registration type):

Select all boxes applicable to the type(s) of certification(s)/registration(s) issued by the Commission for the exact Company Name listed on the cover sheet.

Second set of check boxes (security level/filing options):

For VoIP Providers, pursuant to House Bill 1779, the line counts shall remain proprietary and not available to the public. For this purpose, two versions of the report shall be submitted. This also applies to all telecommunications companies submitting reports with Highly Confidential information; see Instructions Pages 1 - 3 for more information on the VoIP Proprietary Requirement and Treatment of Highly Confidential information.

If submitting **only** a public version of the annual report (not applicable to VoIP providers), check the top box (**Public submission**).

If submitting both an annual report containing proprietary or highly confidential information, two copies of the report are required (please see Instructions Pages 1 - 3), a copy is required for each version with one cover checking the Public Submission box, and one with a check in the Non-Public Submission box.

Check the top box (Public submission) when submitting the version that shall be accessible by the public and have the proprietary or highly confidential information redacted (hidden); these pages should be marked with "NP" (Non-Proprietary).

Check the bottom box (Non-Public submission) for the version that shall contain the proprietary customer line counts or highly confidential information and have applicable pages marked with a "P" if proprietary or "HC" if highly confidential.

- Page 1**
- No. 1** Include the company's business location, telephone number, facsimile number and e-mail address.
- No. 2(A)** List the case number and effective date in which the company was granted service authority under the name listed at the top of the sheet. In the event of a name change or merger, list the case number and effective date of the most recent Order approving this change.
- No. 2(B)** For companies registered as Incumbent Local Exchange Carriers (ILEC), enter the case number and effective date of competitive classification approval by the Commission.
- No. 3** Check the box indicating the business structure of the company.
If Other is chosen, use the lines below the boxes to explain.
- No. 4** This information is the contact information of the person completing the form, whether it is an employee of the company or a third-party preparer. This may differ from Item No. 1.

Missouri Public Service Commission 2008 Annual Report Instructions

Detailed Form Information

<u>Page</u>	<u>Definitions and/or Instructions</u>
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Page 1	No. 5 Provide the contact person's name, telephone number, and e-mail address relating to consumer complaints.
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Page 2	No. 6 List all contact information for the person who will be handling regulatory issues, include name, address, telephone number, fax number, and e-mail address.
	No. 7 List the principal or general officers, and their titles at the end of the reporting year.
	No. 8 List mergers, consolidations, and reorganizations of the company during the reporting year. Do not include departmental internal company reorganizations or personnel issues.

Page 3	No. 9 Complete all Missouri Jurisdictional and Total Company Revenues requested including Local Service Revenues, Interexchange Revenues, Non-Switched Telecommunications Service Revenues, Bundled or Packaged Revenues, Wholesale Revenues, Miscellaneous Revenues, Federal USF and State USF Revenues, and Uncollectible Revenues, which were received by the company named at the top of the form.
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Wholesale Revenue (Row 7) should only reflect income derived from services provided to other carriers, whether it (the revenue) is derived from switched access, special access and private line, and payphone revenue provided to other carriers.

USF Revenues refer to the support received from the Universal Service Fund for the following programs: High-Cost, Low Income, Schools and Libraries, and Rural Health.

Net Jurisdictional Revenues (Row 14) shall equal RETAIL SUBTOTAL (Row No. 6) subtracting the amount for Retail Uncollectible Revenues (Row 5).

Page 4	No. 10 Check the appropriate box indicating if your company offers basic local telecommunications service or IVolP service under 386.020 (CLEC, ILEC, VoIP).
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If the box for 'yes' is checked, **complete** the chart that follows including the number of low income and Missouri disabled subscribers you served.

Pages 5(a) and 5(b)

Access Lines Report for Residential and Business Access Lines

A. Instructions for Section A: Local Voice Service and IVolP Service.

Use these columns to report residential and business exchange access lines used to provide local voice service, as defined by Subsection 392.245.5(3) RSMo, and interconnected VoIP service, as defined by Subsection 386.020(23) RSMo., as amended by H.B. 1779, if the end-user's rates for these services are set by the filer. Lines should include all analog and digital (whether circuit switched or packet switched) exchange lines and single and bi-directional Key/PBX trunk facilities connecting end-users to the Public Switched Telephone Network, or permitting such connections pursuant to Subsection 386.020 (23) RSMo., as amended by H.B. 1779. Do not use these columns for any exchange access lines or interconnected VoIP lines that enable another provider to serve end-user customers. Use these columns only in instances where the filer sets the rates paid by end-users.

(Pages 5(a) and 5(b): Access Lines Report for Residential and Business Access Lines continued on the next page.)

Missouri Public Service Commission 2008 Annual Report Instructions

Detailed Form Information

Page

Pages 5(a) and 5(b)

Access Lines Report for Residential and Business Access Lines

B. Instructions for Section B: Other Integrated Voice over Internet Protocol (I-VolP).

Use these columns to reflect Interconnected VoIP residential or business lines that enable another provider to serve end-user customers. Do not report lines in Section B if the filer of this annual report provides Interconnected VoIP service or local voice service whereby the filer sets the end-user's rates for the service; instead report such lines in the appropriate column in Section A. This column (column B) is also used for CLECs reporting lines for affiliated entities pursuant to Subsection 392.550.3(7) RSMo.

C. Instructions for Section C: Internet Service Provider Lines.

If data collection methods permit, use this column to reflect dial-up ISP lines provided to Internet Service Providers. Otherwise, report dial up ISP lines in Section A.

Definitions:

Exchange Access Lines:

Exchange Access Lines refers to analog or digital lines used in the provisioning of local voice service or interconnected VoIP service. For DS-1 or higher band-width facilities, whether circuit or packet switched, a voice grade equivalency must be used. For channelized service, report the number of channels subscribed to by the customer. For example, a fully configured DS-1 facility is to be counted as 24 voice-grade equivalent lines. For partially equipped DS-1 facilities, count only the number of channels actually subscribed to by the end-user. For non-channelized facilities, filers are instructed to use a good-faith estimate of the number of voice grade equivalent lines used for voice communications.

Exchange:

Exchange is used as that term is defined by Subsection 386.020 (16) RSMo. Exchange refers to the telephone exchange listings as found in the tariffs of local exchange carriers. Rate centers, wire centers, and central offices are not always the same as exchanges.

Local Voice Service and Interconnected VoIP (I-VolP) Service:

Local Voice Service refers to voice-grade telephone lines as that term is defined by Subsection 392.245.5 (3) RSMo.

Interconnected VoIP Service is used as that term is defined by Subsection 386.020 (23) RSMo. as amended by H.B. 1779.

Full Facility:

Facility is used as that term is defined in Subsection 386.020 (53) RSMo., as amended by H.B. 1779.

Full Facility refers to arrangements where your company or an affiliate owns the switch and the local loop.

Partial Facility:

Partial Facility refers to arrangements where your company or an affiliate owns either the switch or the local loop, but not both.

Resale:

Resale refers to the provision of service pursuant to Subsection 386.020 (47) RSMo., as amended by H.B. 1779.

Resale refers to arrangements where your company does not own, operate, or control any telecommunications facilities but rather, leases facilities from another carrier (such as an incumbent LEC), either through a negotiated or arbitrated agreement, or via a tariffed discounted rate.

Completion of Page 5(a) and 5(b) required only for companies providing local voice services as listed under 392.245.5(3) RSMo. or IVolP service as listed under 386.020 RSMo.

VoIP providers must submit pages 5(a) and 5(b) as proprietary (P); see Instructions Page 1 for submission requirements.

Missouri Public Service Commission 2008 Annual Report Instructions

Detailed Form Information

<u>Page</u>	<u>Definitions and/or Instructions</u>
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Page 5(a)	No. 11	Use the definitions on the previous pages to complete the chart. VoIP providers must submit this page as proprietary (P); see Instructions Page 1 for submission requirements.
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Page 5(b)	No. 12	Use the definitions on the previous pages to complete the chart. VoIP providers must submit this page as proprietary (P); see Instructions Page 1 for submission requirements.
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Page 6	No. 13	Check the appropriate box indicating if your company offers basic local telecommunications service or IVolP service under 386.020 (CLEC, ILEC, VoIP).
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If the box for '**yes**' is checked, **complete** the chart that follows including the revenues in each category.

No. 14	List the amount charged to your customers monthly per line for the Relay Missouri Surcharge.
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No. 15	If you answered ' yes ' to No. 13, explain why the Relay Missouri Surcharge was not imposed.
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Verification Page The verification page must be completed in full, including notary seals, if or where applicable.

This page must accompany all versions of this report including any original or revised, highly confidential, proprietary and public versions.

The **State Of** and **County Of** fields shall be filled with the location where the notary operates and where this document was notarized.

Legal Name of Affiant: Any representative of the company authorized to attest to the accuracy of the annual report.

Official Title of the Affiant: Title of the representative named on the line just above this one.

Exact Legal Title or Name of the Respondent: Company Name as certificated/registered with the Commission, as listed on the cover and the top of the verification sheet.

Signature of Affiant: Signature of authorized company representative named above on the verification page.

The remaining fields are for completion by the notary including the date, month and year of the notarization, the notary's commission expiration date, notary signature, and placement of the notary stamps or seals, where applicable.

This page must accompany all versions of this report including any original or revised, highly confidential, proprietary and public versions.

When submitting the annual report form electronically, complete the verification page in full. Electronic signatures are acceptable pursuant to Sections 432.200 through 432.295 RSMo.

The original document shall be notarized and kept for your records. On the electronic version, type the electronic signatures (/s/ John Doe) and dates that are reflected on the original document.

**Now Communications Inc. d/b/a Now Communications of Delaware, Cleartel
Communications**
Annual Report of _____
for the calendar year of January 1 - December 31, 2008

1. State in full the company's information below:

<u>12124 High Tech Avenue</u> Company Street Address	<u>888-389-1400</u> Telephone Number
<u>Suite 100</u> Company Mailing Address	<u>877-612-3027</u> Fax Number
<u>Orlando, FL 32817</u> City State Zip	<u>jvillanueva@cleartel.com</u> E-Mail Address

2. Missouri Commission Authorization

(A.) Identify the most recent case number(s) and the effective date(s) of any Commission orders authorizing the company to provide telecommunications and/or VoIP services. Include cases in which the Missouri Public Service Commission approved a company name change. Explanation should explain Commission action (e.g., "Granted certificate to provide basic local telecommunications services" or "Approved name change from Company A to Company B").

Case Number	Effective Date	Explanation
LN-2006-0448	6/26/2006	Approved name change of Now Aaquisition Corporation to Now Communications, Incorporated of Delaware d/b/a Cleartel Comm.

(B.) If the company is an incumbent local telecommunications company with status as a competitive company, identify the case number and effective date of the Commission Order granting competitive classification:

Case No.: _____ Date: _____

3. This company is currently a (check appropriate box):

- | | | |
|---|--|--|
| <input checked="" type="checkbox"/> Corporation | <input type="checkbox"/> Sole Proprietorship | <input type="checkbox"/> LP |
| <input type="checkbox"/> Partnership | <input type="checkbox"/> LLC | <input type="checkbox"/> Other - Explain |

4. Annual Report Contact Information: State in full the name, address, telephone number, and e-mail address of the company personnel or third-party preparer completing this Annual Report:

<u>Xandria Lemon</u> Name	<u>407-740-8575</u> Telephone Number
<u>Street Address</u> <u>P.O. Drawer 200</u> Mailing Address	<u>407-740-0613</u> Fax Number
<u>Winter Park, FL 32790-0200</u> City State Zip	<u>xlemon@tminc.com</u> E-mail Address

5. Consumer Complaint Contact Information: Please provide company contact information in the event a complaint is received from a company subscriber.

Name: Awilda Santiago
Telephone Number: 407-215-4726
E-mail Address: asantiago@cleartel.com

(See Instructions Pages 6 - 7 for more information to complete this page.)

- 6. Please provide the current name, address, telephone number and e-mail address for the regulatory contact person in the company.** This information should be the same as shown in the Electronic Filing and Information System (EFIS), required by 4 CSR 240-3.545 (22) for telecommunications companies.

Jamie Villanueva	407-215-9736
Name	Telephone Number
	877-612-3027
Street Address	Fax Number
12124 High Tech Avenue, Suite 100	jvillanueva@cleartel.com
Mailing Address	E-mail Address
Orlando, FL 32817	
City	State
	Zip

- 7. Identify the principal or general officers of the company at the end of the year.** Please include an additional sheet, if enough space is not provided on this page, to completely provide the requested information.

Title of General Officer	Name of Person Holding Office
President and Chief Marketing Officer	Randall P. Muench
CEO, Chairman	John S. Patton, Jr.

- 8. Please provide a list of all mergers, consolidations, and reorganizations involving the registered or certificated company and completed during the last year.**

None

(See Instructions Page 7 for more information to complete this page.)

9. Please provide the following information concerning the company's revenues for this calendar year:

Row	Revenues:	MO Jurisdictional	Total Company ¹
1.	Local Service Revenues includes revenues attributed to local telecommunications services, extended area service, secondary features such as call forwarding, caller ID, local operator services, directory-related services, etc. and for VoIP service.	XXXXXX	XXXXXX
2.	Interexchange Revenues includes revenues attributed to interexchange telecommunications services such as toll services, 800 services, interexchange operator services and interexchange VoIP services.	XXXXXX	XXXXXX
3.	Non-Switched Telecommunications Service Revenues includes revenues attributed to retail local and interexchange private line services (but not special access or private line services provided to other telecommunications carriers).	XXXXXX	XXXXXX
4.	Bundled or Packaged Revenues includes any revenues whereby the company is providing voice services in combination with multiple services whereby revenue can not be easily attributed to local, interexchange or non-switched categories. If such bundles includes Internet, video or some non-regulated service then the company's revenue shall be based on the company's rate offer for solely voice services. The excess revenue associated with the bundled service which is over the amount related to revenue associated with voice only service shall be recorded in the Total Company column. If voice service is only offered as part of a bundled service, the company shall identify all revenue associated with the bundle of services in the Missouri Jurisdictional column.	XXXXXX	XXXXXX
5.	Retail Uncollectible Revenues from telecommunications revenues. (This amount is generally a negative number.)	XXXXXX	XXXXXX
6.	RETAIL SUBTOTAL (This amount should equal the total of Rows 1 - 5 above.)	XXXXXX	XXXXXX
7.	Wholesale Revenues includes intrastate switched, private line, and special access service revenues, carrier billing and collection revenues, and any other revenues derived from other telecommunications carriers.	XXXXXX	XXXXXX
8.	Miscellaneous Revenues includes directory revenues, rent revenues, corporate operations revenues, special billing arrangements, customer operations, plant operations, other incidental regulated revenues, and other revenue settlements.	XXXXXX	XXXXXX
9.	Other Uncollectible Revenues from other revenues. (This amount is generally a negative number.)	XXXXXX	XXXXXX
10.	High-Cost Federal USF Revenues includes all revenues received as support from the Universal Service Fund for the High-Cost program.	XXXXXX	XXXXXX
11.	Other Federal USF Revenues includes all revenues received as support from the Universal Service Fund for the following programs: Low Income, Schools and Libraries, and Rural Health.	XXXXXX	XXXXXX
12.	State USF Revenues includes all revenues received as support from the Universal Service Fund.	XXXXXX	XXXXXX
13.	TOTAL (This amount should equal the total of Rows 6 - 12 above.)	XXXXXX	XXXXXX

Total MO Jurisdictional Revenues should match revenues reported for PSC assessment purposes as reported by the company in its Statement of Revenue form.

	MO Jurisdictional
14. Net Jurisdictional Revenues used for MoUSF assessment purposes. (This amount should equal the Retail Subtotal (Row 6) above.)	XXXXXX

For additional definitions see:

"Telecommunications Service" as defined by Missouri Revised Statutes Section 386.020(54).

"Interconnected voice over internet protocol service" as defined by Section 386.020(23) RSMo.

FCC Part 32-Uniform System of Accounts for Telecommunications Companies.

¹ List total regulated (including interconnected VoIP revenue) and, if applicable, non-regulated revenue for company name as listed at the top of this page. Do not include revenues for any company NOT listed at the top of the page.

for the calendar year of January 1 - December 31, 2008

10. Low Income and Disabled Universal Service Fund Subscriber Quantities

Do you offer basic local telecommunications service or IVoIP service as listed under 386.020 RSMo.?

☒ Yes

☐ No

If yes, please quantify the number of low income and disabled subscribers as reported to USAC (federal support, Form 497) and to the Missouri Universal Service Fund administrator for the past calendar year. (Insert "0"s if you do not have such subscribers.)

Month	Number of Missouri Low Income Subscribers	Number of Missouri Disabled Subscribers
January	0	0
February	0	0
March	0	0
April	0	0
May	0	0
June	0	0
July	0	0
August	0	0
September	0	0
October	0	0
November	0	0
December	0	0
TOTAL:	0	0

(See Instructions Page 7 for more information to complete this page.)

Communications Inc. d/b/a Now Communications of Delaware,
Communications
for the calendar year of January 1 - December 31, 2008

Exchange Access Lines Provided to RESIDENTIAL Customers

Exchange	Section A:			Section B: Other IVoIP Provided to Other Entities
	Local Voice Service & IVoIP Service			
	Full Facility	Partial Facility	Resale	
SEE ATTACHED				
Totals:				

Completion of Page 5(a) **required only** for companies providing local voice services as listed under 392.245.5(3) RSMo. or IVoIP service as listed under 386.020 RSMo. VoIP providers must submit this page as proprietary (P); see Instructions Page 1 for submission requirements.

(See Instructions Pages 7 - 9 for more information to complete this page.)

Relay Missouri Annual Billing, Collections and Retention

13. Do you offer basic local telecommunications service or VoIP service as listed under 386.020 RSMo.?

☒ Yes

☐ No

If yes, complete the following:

*Note, amounts below include Local and VoIP

Month	Relay Missouri Revenue Collected	Relay Missouri Retention Amount	Relay Missouri Revenue Remitted to Commission
January	\$ 6.89	\$ 30.00	\$ -
February	\$ 6.50	\$ 30.00	\$ -
March	\$ 6.37	\$ 30.00	\$ -
April	\$ 6.62	\$ 30.00	\$ -
May	\$ 6.49	\$ 30.00	\$ -
June	\$ 6.27	\$ 30.00	\$ -
July	\$ 5.59	\$ 30.00	\$ -
August	\$ 5.59	\$ 30.00	\$ -
September	\$ 5.46	\$ 30.00	\$ -
October	\$ 5.33	\$ 30.00	\$ -
November	\$ 5.33	\$ 30.00	\$ -
December	\$ 5.14	\$ 30.00	\$ -
Total	\$ 71.58	\$ -	\$ -

14. Please indicate the per line value of the Relay Missouri Surcharge you charge your customers each month.

\$ 0.13

15. If your firm did not impose the Relay Missouri Surcharge, please explain:

(See Instructions Page 7 for more information to complete this page.)

Now Communications Inc. d/b/a Now Communications of Delaware, Cleartel
Annual Report of Communications

for the calendar year of January 1 - December 31, 2008

VERIFICATION

The foregoing report must be verified by the oath of the President, Treasurer, General Manager or Receiver of the company. The oath required may be taken before any person authorized to administer an oath (Notary Public) by the laws of the State in which the same is taken.

OATH

State Of Florida }

County Of Orange }

ss:

Jamie Villanueva

makes oath and says that

Name of Affiant (Company Official/Representative)

s/he is

Regulatory Manager

Official Title of the Affiant (Company Official/Representative)

of Now Communications Inc. d/b/a Now Communications of Delaware, Cleartel Communications
Exact Legal Title or Name of the Respondent (Certificated Company Name)

and is located at 12124 High Tech Avenue, Suite 100, Orlando, FL 32817

Address and Telephone Number of the Affiant (Company Official/Representative)

that s/he has examined the foregoing report; that to the best of his or her knowledge, information, and belief, all statements of fact contained in the said report are true and the said report is a correct statement of the business and affairs of the above-named respondent.

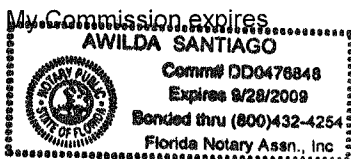
from January 1, 2008, to and including December 31, 2008
Month/Day Year Month/Day Year

Jamie Villanueva

Signature of Affiant (Company Official/Representative)

Subscribed and sworn to before me, a Notary Public, in and for the State and County above named,

this 8th day of April, 2009



Awilda Santiago

Signature of Notary Public

Missouri Revised Statutes § 392.210 or §393.140

Now Communications Inc. d/b/a Now Communications of Delaware, Cleartel Communications
Missouri Exchange Access Lines Provided to RESIDENTIAL Customers
For the Calendar Year of January 1, 2008 to December 31, 2008

Company	Acct Type	Line Type	City	NPANXX	CLLI	State	Lines
NOW	Resi	DS0 - Resale	ANNADA	573847	PYVLMOTIRS7	MO	1
NOW	Resi	DS0 - Resale	Bellefontaine Neighb	314867		MO	1
NOW	Resi	DS0 - Resale	Bellefontaine Neighb	314867		MO	1
NOW	Resi	DS0 - Resale	Berkeley	314521		MO	1
NOW	Resi	DS0 - Resale	Berkeley	314522		MO	1
NOW	Resi	DS0 - Resale	Berkeley	314890		MO	1
NOW	Resi	DS0 - Resale	Bismarck	573734	BSMRMOPERSO	MO	1
NOW	Resi	DS0 - Resale	Black Jack	314653		MO	1
NOW	Resi	DS0 - Resale	Burke City	314521		MO	2
NOW	Resi	DS0 - Resale	Burke City	314522		MO	1
NOW	Resi	DS0 - Resale	Country Club Hills	314867		MO	1
NOW	Resi	DS0 - Resale	Dellwood	314388		MO	1
NOW	Resi	DS0 - Resale	Desloge	573431	FLRVMOGEDSA	MO	1
NOW	Resi	DS0 - Resale	Edmundson	314521		MO	1
NOW	Resi	DS0 - Resale	Edmundson	314524		MO	1
NOW	Resi	DS0 - Resale	Ferguson	314521		MO	2
NOW	Resi	DS0 - Resale	Ferguson	314522		MO	2
NOW	Resi	DS0 - Resale	Ferguson	314524		MO	1
NOW	Resi	DS0 - Resale	Festus	636937	FSTSMOYEDSO	MO	1
NOW	Resi	DS0 - Resale	Florissant	314438		MO	1
NOW	Resi	DS0 - Resale	Florissant	314521		MO	1
NOW	Resi	DS0 - Resale	Florissant	314653		MO	1
NOW	Resi	DS0 - Resale	Florissant	314838		MO	1
NOW	Resi	DS0 - Resale	Florissant	314839		MO	1
NOW	Resi	DS0 - Resale	Florissant	314921		MO	1
NOW	Resi	DS0 - Resale	Glasgow Village	314868		MO	1
NOW	Resi	DS0 - Resale	Greendale	314383	STLSMO02CG0	MO	2
NOW	Resi	DS0 - Resale	Greendale	314863	STLSMO07CG0	MO	1
NOW	Resi	DS0 - Resale	Hazelwood	314524		MO	1
NOW	Resi	DS0 - Resale	Hazelwood	314731		MO	1
NOW	Resi	DS0 - Resale	Hazelwood	314831		MO	1
NOW	Resi	DS0 - Resale	Jennings	314382	STLSMO02CG0	MO	1
NOW	Resi	DS0 - Resale	Jennings	314385	STLSMO02CG0	MO	1
NOW	Resi	DS0 - Resale	Jennings	314389	STLSMO02CG0	MO	1
NOW	Resi	DS0 - Resale	Jennings	314867		MO	1
NOW	Resi	DS0 - Resale	Jennings	314869		MO	1
NOW	Resi	DS0 - Resale	Joplin	417626	JPLNMOMADSO	MO	1
NOW	Resi	DS0 - Resale	Kinloch	314521		MO	1
NOW	Resi	DS0 - Resale	Maplewood	314781	STLSMO06CG0	MO	1
NOW	Resi	DS0 - Resale	MOBERLY	660269	MBRLMOAMDSO	MO	1
NOW	Resi	DS0 - Resale	Moline Acres	314389	STLSMO02CG0	MO	1
NOW	Resi	DS0 - Resale	Moline Acres	314867		MO	2
NOW	Resi	DS0 - Resale	Moline Acres	314868		MO	4

NOW	Resi	DS0 - Resale	Moline Acres	314869		MO	3
NOW	Resi	DS0 - Resale	Northwoods	314385	STLSMO02CG0	MO	2
NOW	Resi	DS0 - Resale	Northwoods	314428		MO	1
NOW	Resi	DS0 - Resale	Northwoods	314890		MO	1
NOW	Resi	DS0 - Resale	Overland	314429		MO	1
NOW	Resi	DS0 - Resale	Pagedale	314862	STLSMO07CG0	MO	1
NOW	Resi	DS0 - Resale	Park Hills	573431	FLRVMOGEDSA	MO	2
NOW	Resi	DS0 - Resale	Park Hills	573518	FLRVMOGEDSA	MO	3
NOW	Resi	DS0 - Resale	Park Hills	573562	LDWDMOLORS3	MO	2
NOW	Resi	DS0 - Resale	Pine Lawn	314381	STLSMO02CG0	MO	2
NOW	Resi	DS0 - Resale	Pine Lawn	314389	STLSMO02CG0	MO	1
NOW	Resi	DS0 - Resale	Riverview	314869		MO	3
NOW	Resi	DS0 - Resale	Saint Ann	314426		MO	2
NOW	Resi	DS0 - Resale	Saint Charles	636724	STCHMO63DSA	MO	1
NOW	Resi	DS0 - Resale	Saint John	314429		MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314289	STLSMO05CG0	MO	4
NOW	Resi	DS0 - Resale	Saint Louis	314352	STLSMO03CG0	MO	2
NOW	Resi	DS0 - Resale	Saint Louis	314353	STLSMO03CG0	MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314355		MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314361	STLSMO04CG0	MO	4
NOW	Resi	DS0 - Resale	Saint Louis	314367	STLSMO04CG0	MO	3
NOW	Resi	DS0 - Resale	Saint Louis	314371	STLSMO05CG0	MO	4
NOW	Resi	DS0 - Resale	Saint Louis	314381	STLSMO02CG0	MO	7
NOW	Resi	DS0 - Resale	Saint Louis	314382	STLSMO02CG0	MO	6
NOW	Resi	DS0 - Resale	Saint Louis	314383	STLSMO02CG0	MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314383	STLSMO02CG0	MO	5
NOW	Resi	DS0 - Resale	Saint Louis	314385	STLSMO02CG0	MO	10
NOW	Resi	DS0 - Resale	Saint Louis	314388		MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314388		MO	4
NOW	Resi	DS0 - Resale	Saint Louis	314389	STLSMO02CG0	MO	5
NOW	Resi	DS0 - Resale	Saint Louis	314423		MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314427		MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314428		MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314436	STLSMO01DSC	MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314438		MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314457	STLSMO03CG0	MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314521		MO	5
NOW	Resi	DS0 - Resale	Saint Louis	314522		MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314522		MO	2
NOW	Resi	DS0 - Resale	Saint Louis	314524		MO	3
NOW	Resi	DS0 - Resale	Saint Louis	314531	STLSMO05CG0	MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314531	STLSMO05CG0	MO	3
NOW	Resi	DS0 - Resale	Saint Louis	314534	STLSMO05CG0	MO	3
NOW	Resi	DS0 - Resale	Saint Louis	314535	STLSMO05CG0	MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314535	STLSMO05CG0	MO	2
NOW	Resi	DS0 - Resale	Saint Louis	314544	STLSMO11DSA	MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314577	STLSMO08CG0	MO	1

NOW	Resi	DS0 - Resale	Saint Louis	314577	STLSMO08CG0	MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314588	STLSMO01DSC	MO	2
NOW	Resi	DS0 - Resale	Saint Louis	314621	STLSMO01DSC	MO	2
NOW	Resi	DS0 - Resale	Saint Louis	314645	STLSMO06CG0	MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314646	STLSMO06CG0	MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314652	STLSMO05CG0	MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314652	STLSMO05CG0	MO	2
NOW	Resi	DS0 - Resale	Saint Louis	314653		MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314664	STLSMO08CG0	MO	6
NOW	Resi	DS0 - Resale	Saint Louis	314721	STLSMO07CG0	MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314725	STLSMO07CG0	MO	2
NOW	Resi	DS0 - Resale	Saint Louis	314727	STLSMO07CG0	MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314752	STLSMO03CG0	MO	2
NOW	Resi	DS0 - Resale	Saint Louis	314762	STLSMO08CG0	MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314771	STLSMO08CG0	MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314772	STLSMO08CG0	MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314773	STLSMO08CG0	MO	2
NOW	Resi	DS0 - Resale	Saint Louis	314776	STLSMO08CG0	MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314776	STLSMO08CG0	MO	4
NOW	Resi	DS0 - Resale	Saint Louis	314781	STLSMO06CG0	MO	2
NOW	Resi	DS0 - Resale	Saint Louis	314821	STLSMO41CG0	MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314832	STLSMO03CG0	MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314862	STLSMO07CG0	MO	2
NOW	Resi	DS0 - Resale	Saint Louis	314865	STLSMO08CG0	MO	2
NOW	Resi	DS0 - Resale	Saint Louis	314867		MO	9
NOW	Resi	DS0 - Resale	Saint Louis	314868		MO	11
NOW	Resi	DS0 - Resale	Saint Louis	314869		MO	7
NOW	Resi	DS0 - Resale	Saint Louis	314989	STLSMO21DS3	MO	1
NOW	Resi	DS0 - Resale	Saint Louis	314997	STLSMO21DS3	MO	1
NOW	Resi	DS0 - Resale	Spanish Lake	314355		MO	2
NOW	Resi	DS0 - Resale	Spanish Lake	314438		MO	1
NOW	Resi	DS0 - Resale	Spanish Lake	314653		MO	1
NOW	Resi	DS0 - Resale	Spanish Lake	314867		MO	1
NOW	Resi	DS0 - Resale	University City	314725	STLSMO07CG0	MO	1
NOW	Resi	DS0 - Resale	Wellston	314454	STLSMO04CG0	MO	1
NOW	Resi	DS0 - Resale	Wellston	314862	STLSMO07CG0	MO	1

Total = 242