

(Insert EMBARQ™ transition logo (transition logo: diamond Sprint is now EMBARQ™ ) may be used from legal separation in mid-May to brand launch in early June. The Brand group can provide you with the appropriate logo (CH).)

[DATE]

[CUSTOMER'S ADDRESS]

Re: Sprint Payphone Services, Inc. Name Change

Dear [RECIPIENT'S NAME]:

Sprint Nextel will soon be spinning off its local telecommunications division and related assets and operations. The new local company will be called EMBARQ. As a result of this action, Sprint Payphone Services, Inc. recently changed its name to Embarq Payphone Services, Inc. ("Embarq").

Embarq will continue to operate as a leading provider of payphone services, just as has been the case in the past. The familiar red diamond logo will be phased out, and you will see it replaced with the new Embarq logo and brand on our vehicles, equipment and company correspondence. You can still count on the reliable and dependable services you currently enjoy from us today.

In addition, your payphone contracts will remain with Embarq after these changes occur. Please be assured that all of the rights, obligations, and requirements contained in these contracts will continue in force and remain effective. The services you are being provided today will continue to be provided to your company by Embarq pursuant to the terms of your contracts.

Below is the list of contracts:

[INSERT NAME OF AGREEMENT] by and between [CUSTOMER] and [SPRINT ENTITY] effective [EFFECTIVE DATE] [AS AMENDED {DATE} {AMENDMENT NO \_\_\_\_}], Contract Number {INSERT CONTRACT NUMBER}

Embarq values its continued partnership with [CUSTOMER]. If you have any questions regarding this notice, please contact [Who??] at [TELEPHONE].

Sincerely,

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