

From: Hanneken, Lisa*
Sent: Monday, August 30, 2010 12:40 PM
To: 'tchale-rush@aquaamerica.com'
Cc: 'bdestep@aquaamerica.com'
Subject: Aqua Missouri (RU) Water 2009 Annual Report Deficiency Notice

Importance: High

Thank you for submitting your 2009 Annual Report to the Missouri Public Service Commission. As a result of my review, I have identified the following items that need to be corrected:

1. The company's name was incorrectly listed. Our records indicate the company's current certificated name is **Aqua Missouri, Inc.** The name currently listed on the report will need to be changed to reflect this. Given that Aqua Missouri has three separate units operating under the same name, you may wish to place the designation behind the certificated name in parenthesis, such as (CU) or (RU) for clarification purposes. This will be acceptable. In addition, please only include the Missouri certificated name(s) on the line provided on the cover sheet; do not include any other names (such as Aqua America).
2. On page 1, the Total Revenues column data was omitted.
3. On page 2, information regarding capital stock was omitted.
4. On pages W-6, depreciation rates were omitted.
5. Several pages were missing plant information. Please review each page to ensure all information is included. If the information is unknown or n/a, please notate accordingly. Items missing include, but are not limited to: quantity of chemicals on pages W-7 (RS), W-7 (LTA), date of installation on page W-7 (LTA), capacity of pump W-7 (RA), capacity of storage W-8 (WB). Again, please check each page to ensure completeness.
6. The notarized verification page was not signed by the Company. When submitting the annual report form electronically, complete the verification page in full. Electronic signatures are acceptable pursuant to Sections 432.200 through 432.295 RSMo. The original document shall be notarized and kept for your records. On the electronic version, type the electronic signatures (/s/ John Doe) and dates that are reflected on the original document.

A response for this/these item(s) is required in order to show your report as complete and remove it from deficiency status.

You **must resubmit** the annual report with the appropriate changes and the reference number below for it to be properly entered into the system.

Your prompt attention to resolving this matter is appreciated. The Commission's rule 4 CSR 240-3.540 (4) states that a utility company which receives a notice of deficiency for the information provided in the annual report shall respond to that notice within **20 days**, or the

utility company is subject to a **penalty of \$100** for each day that it is late in filing its response to the deficiency.

The completed document/revision should be submitted electronically under EFIS (accessible from the Commission's Web page <http://www.psc.mo.gov/>) or mailed to:

Data Center
Missouri Public Service Commission
200 Madison Street, Suite 100, Jefferson City, MO 65101
(P.O. Box 360, Jefferson City, MO 65102-0360)

When contacting the Commission concerning your report, please reference the following identification number: **BMAR-2010-1684 (water - RU)**.

Should you have any questions or need assistance in this process, please contact me.

A COMPANY RESPONSE TO THE ABOVE DEFICIENCIES IS REQUIRED.

Sincerely,

Lisa Hanneken

Utility Regulatory Auditor
Missouri Public Service Commission
St. Louis, MO 63101
314-340-4700 ext 20
314-340-4758 fax

Today's mighty oak is just yesterday's nut that stood its ground. Anonymous

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