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**FILED<sup>3</sup>**

MAR 18 2005

Missouri Public  
**Service Commission**

March 16, 2005

Public Service Commission  
Governor Office Building  
200 Madison St.  
P.O. Box 360  
Jefferson City, MO 65102-0360

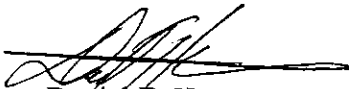
RE: Jennie Zbinden vs. Union Electric Co. d/b/a Ameren UE

Dear Sir or Madam:

Enclosed please find Complaint in the above referenced matter.

Should you need any further information, please do not hesitate to contact me.

Sincerely,



Daniel E. Hunt  
DEH:mlw

Enclosure – Complaint



3. The Complainant has taken the following steps to present this complaint to the Respondent:

On September 2, 2004 Respondent sent a crew out at Complainant's request to fix the problem. It was not repaired, Complainant was told to hire a private electrician. A private electrician told Complainant that the problem was with Respondent's wiring which was burned through. A second complaint was made on Sept. 2, 2004 during which an agent of Respondent's told Complainant that there was no problem and to call the fire department if it caught fire. Respondent finally replaced wire on Sept. 3, 2004 but not until after several household appliances were severely damaged. Plaintiff filed a Petition for damages with the Circuit Court of Callaway County on January 31, 2005. On March 10, 2005, Judge Joe Holt stayed that case to allow the PSC to investigate and make a finding as to responsibility.

WHEREFORE, Complainant now requests the following relief:

Complainant requests that the PSC investigate the defective wiring complaint and make a finding as to fault, and for any other such other and further relief as may be available to her.

3/16/05  
Date

Jennifer G. Blunden  
Signature of Complainant

Attach additional pages, as necessary.  
Attach copies of any supporting documentation.