

**Straub, Mike**

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**From:** Straub, Mike

**Sent:** Wednesday, June 23, 2010 1:58 PM

**To:** 'joyce.tessier@future.ca'

**Subject:** Convergia Inc - IXC - 2009 MOPSC Annual Report Review - Deficiency

Thank you for submitting your 2009 Annual Report to the Missouri Public Service Commission. As a result of my review, I have identified the following items that need to be corrected:

1. Page 7 of the Annual Report questions 13 a through e were not answered. Please answer all Item 13 questions, including all required attachments. Or, you may include a copy of your CPNI for this period and answer Question 13 H., whichever you prefer. Please do not forget to include a new verification page with your resubmission.

A response for this/these item(s) is required in order to show your report as complete and remove it from deficiency status.

You **must resubmit** the annual report with the appropriate changes and the reference number below for it to be properly entered into the system.

Your prompt attention to resolving this matter is appreciated. The Commission's rule 4 CSR 240-3.540 (4) states that a utility company which receives a notice of deficiency for the information provided in the annual report shall respond to that notice within **20 days**, or the utility company is subject to a **penalty of \$100** for each day that it is late in filing its response to the deficiency.

The completed document/revision should be submitted electronically under EFIS (accessible from the Commission's Web page <http://www.psc.mo.gov/>) or mailed to:

Data Center  
Missouri Public Service Commission  
200 Madison Street, Suite 100, Jefferson City, MO 65101  
(P.O. Box 360, Jefferson City, MO 65102-0360)

When contacting the Commission concerning your report, please reference the following identification number: **BMAR-2010-1787**.

Should you have any questions or need assistance in this process, please contact me.

**A COMPANY RESPONSE TO THE ABOVE DEFICIENCY(CIES) IS REQUIRED.**

Sincerely,

Mike Straub  
Utility Services Division, PSC  
(573) 526-5016