

Salsman, Kari

From: Salsman, Kari
Sent: Thursday, January 26, 2023 11:20 AM
To: Kim Ball
Subject: RE: Annual Report Deficiency for Click Computers, Inc. (BMAR-2022-0944)

Kim,

I've just reviewed the filed reports. A few things that need to be addressed...

- The report titled non-public is marked public on page one. Non-public should be checked.
- The report titled and filed as public contains asterisks in the provided squares denoting confidential data, however the data wasn't redacted/removed. This is a requirement on page 4 for IVolP providers. Whether you choose to redact the data on page 3 & 5 is your choice, but along with the asterisks denoting confidential data, you need to actually remove the numbers in the fields so they're not viewable to the public on pages you want confidential. (The Commission has changed this report designation to non-public to ensure line counts are confidential)
- Only one of the verification pages needs to be completed but needs to be completed in full. If you choose the second one (no notary required) you still need to sign the signature of declarant blank.

If you have any questions please let me know.

Thanks,
Kari Salsman | Missouri Public Service Commission | 573-526-5630

From: Salsman, Kari
Sent: Thursday, December 29, 2022 10:02 AM
To: Kim Ball <kim@clickcomp.com>
Subject: RE: Annual Report Deficiency for Click Computers, Inc. (BMAR-2022-0944)

It's up to you if you want that information to be confidential. We only require page 4 to be.

From: Kim Ball <kim@clickcomp.com>
Sent: Thursday, December 29, 2022 8:48 AM
To: Salsman, Kari <Kari.Salsman@psc.mo.gov>
Cc: Douglas Bradshaw <doug@clickcomp.com>
Subject: RE: Annual Report Deficiency for Click Computers, Inc. (BMAR-2022-0944)

Good morning, Kari

Thank you for the follow up. I'm still not sure if I'm supposed to redact the figures on pages 3 & 5 or if that information is public knowledge. Please advise!

Thanking you in advance! Wishing you a blessed day.

Kim Ball
Bookkeeper / Treasurer
Click Computers, Inc.
P.O. Box 912

Stockton, Mo. 65785
417-955-4942
kim@clickcomp.com

From: Salsman, Kari
Sent: Tuesday, December 13, 2022 3:54 PM
To: accounting@clickcomp.com; akshay.bhande@avalara.com; emily.beahm@avalara.com
Subject: RE: Annual Report Deficiency for Click Computers, Inc. (BMAR-2022-0944)

This email is to notify you that the Missouri Public Service Commission has not received your revised Annual Report as requested in the deficiency email sent below. This matter will be referred to the Missouri PSC's legal department if no response is provided by December 23, 2022.

Your annual report is considered deficient until the following issue(s) are addressed:

- Section 392.550.3(7)(C)RSMo requires companies providing IVolP service to submit, as part of their annual reports, the number of customers or lines served in each exchange, and requires the Commission to maintain such information as proprietary and not available to the public. Therefore, the company must resubmit its report in two forms, a public and non-public version with the line counts redacted in the public version. (The Commission changed the prior reports submitted as public with the line counts included to non-public filings)
- Page 4 of the company's annual report fails to identify line quantities by exchange. A company cannot simply report a state-wide generalized number.

Please resubmit your revised annual report in its entirety, both a public and non-public version, to correct the deficiency.

Thank you,
Kari Salsman | Missouri Public Service Commission | 573-526-5630

From: Salsman, Kari
Sent: Thursday, June 16, 2022 2:26 PM
To: 'emily.beahm@alvara.com' <emily.beahm@alvara.com>
Subject: RE: Annual Report Deficiency for Click Computers, Inc. (BMAR-2022-0944)

This email is a continued deficiency notice for your 2021 annual report. Your annual report is considered deficient until the following issue(s) are addressed:

- Section 392.550.3(7)(C)RSMo requires companies providing IVolP service to submit, as part of their annual reports, the number of customers or lines served in each exchange, and requires the Commission to maintain such information as proprietary and not available to the public. Therefore, the company must resubmit its report in two forms, a public and non-public version with the line counts redacted in the public version.
- Page 4 of the company's annual report fails to identify line quantities by exchange. A company cannot simply report a state-wide generalized number.

Please resubmit your revised annual report in its entirety if your annual report needs to be revised to correct the deficiency. Any revised annual report/response must be filed within the Missouri Commission's Electronic Filing and Information System (EFIS) using the identification number(s) in the subject of this email. This deficiency must be resolved within the next 20 days. Failure to respond and adequately resolve the deficiency by this deadline may result in punitive action against the company.

Kari Salsman | Missouri Public Service Commission | 573-526-5630

From: Salsman, Kari
Sent: Wednesday, April 06, 2022 2:03 PM
To: emily.beahm@alvara.com
Subject: Annual Report Deficiency for Click Computers, Inc. (BMAR-2022-0944)

This email is a deficiency notice for your 2021 annual report. Your annual report is considered deficient until the following issue(s) are addressed:

- The annual report was not submitted on the correct annual report form. Various formats for the form are available on the MoPSC's website at <http://psc.mo.gov/Forms/Forms>
- section 392.550.3(7)(C)RSMo requires companies providing IVolP service to submit, as part of their annual reports, the number of customers or lines served in each exchange, and requires the Commission to maintain such information as proprietary and not available to the public. Therefore, the company must resubmit its report in two forms, a public and non-public version with the line counts redacted in the public version.
- Page 4 of the company's annual report fails to identify line quantities by exchange. A company cannot simply report a state-wide generalized number.
- Item No. 9 on page 5 of your company's annual report fails to identify the proper Relay Missouri surcharge of \$.04. Please verify the Relay Missouri surcharge applied to customers. If the surcharge was not \$.04 please provide an explanation.

Please resubmit your revised annual report in its entirety if your annual report needs to be revised to correct the deficiency. Any revised annual report/response must be filed within the Missouri Commission's Electronic Filing and Information System (EFIS) using the identification number(s) in the subject of this email. This deficiency must be resolved within the next 20 days. Failure to respond and adequately resolve the deficiency by this deadline may result in punitive action against the company.

Kari Salsman | Missouri Public Service Commission | 573-526-5630