Salsman, Kari

From: Salsman, Kari

Sent: Wednesday, March 10, 2021 1:12 PM

To: Jeff Humbarger

Subject: Annual Report Deficiency for INdigital. (BMAR-2021-0548 & BMAR-2021-0549)

This email is a deficiency notice for your 2020 annual report. Your annual report is considered deficient until the following issue(s) are addressed:

• The annual report's identification of the certificate/registrations held by the company on page 1 fail to match MoPSC records. Our records indicate the selections made should be IVoIP, IXC and CLEC.

Please resubmit your revised annual report in its entirety within the Missouri Commission's Electronic Filing and Information System (EFIS) using the identification number(s) in the subject of this email. Please ensure a revised annual report is filed within EFIS for each certificate/registration held by the company.

This deficiency must be resolved within the next 20 days. Failure to respond and adequately resolve the deficiency by this deadline may result in punitive action against the company.

Kari Salsman | Missouri Public Service Commission | 573-526-5630