

Van Eschen, John

From: Van Eschen, John
Sent: Wednesday, June 01, 2022 2:40 PM
To: Rhohenfeldt@totalhighspeed.net
Subject: RE: Annual Report Deficiency for Total Highspeed, LLC (BMAR-2022-1693)

One additional deficiency issue:

- The annual report's identification of the certificate/registrations held by the company fail to match MoPSC records. The company's annual report solely reflects a CLEC certificate but Missouri PSC records reflect the company has a CLEC certificate and an IXC certificate. (The company is **not** registered to provide IVolP service as suggested in the company's response to Item No. 9 of the company's annual report.)

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Missouri Public Service Commission
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From: Van Eschen, John
Sent: Wednesday, June 01, 2022 2:06 PM
To: Rhohenfeldt@totalhighspeed.net
Subject: Annual Report Deficiency for Total Highspeed, LLC (BMAR-2022-1693)

This email is a deficiency notice for your annual report. Your annual report is considered deficient until the following issue(s) are addressed:

- The company only submitted a "non-public" version of the annual report. In such instances a company must also submit a "public" version of the annual report.
- Item No. 7 on page 5 of your company's annual report fails to fill out the table identifying Relay Missouri revenue collected, retained or remitted to the PSC or alternatively provide an adequate explanation as to Item No. 9 explaining why the company did not impose the Relay Missouri surcharge. The company's response to Item No. 9 states, "We do not offer traditional switched telephone services, only VOIP." This response is inadequate given Section 392.550(5)(A) indicates IVolP providers are subject to the Relay Missouri assessment.

Please resubmit your revised annual report in its entirety if your annual report needs to be revised to correct the deficiency. Any revised annual report/response must be filed within the Missouri Commission's Electronic Filing and Information System (EFIS) using the identification number(s) in the subject of this email.

This deficiency must be resolved within the next 20 days. Failure to respond and adequately resolve the deficiency by this deadline may result in punitive action against the company.

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