



April 13, 2020

Missouri Public Service Commission
Attention: Data Center
200 Madison Street, Suite 100
P. O. Box 360
Jefferson City, MO 65102-0360

RE: 2019 Telecommunications Company or IVoIP Provider Annual Reports

Broadwing Communications, LLC
CenturyLink Communications, LLC
CenturyLink Public Communications, Inc.
CenturyTel of Missouri, LLC d/b/a/ CenturyLink
CenturyTel of Northwest Arkansas, LLC d/b/a/ CenturyLink
Embarq Missouri, Inc. d/b/a CenturyLink
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Level 3 Communications, LLC
Level 3 Telecom of Kansas City, LLC
Spectra Communications Group, LLC d/b/a CenturyLink
TelCove Operations, LLC
WilTel Communications, LLC

Enclosed for filing with the Commission are redacted copies of the 2019 Telecommunications Company or IVoIP Provider Annual Reports for the above referenced companies.

All questions regarding this correspondence should be addressed to:

Mr. Ted Hankins, Regulatory Operations Director
100 CenturyLink Drive
Monroe, LA 71203
318.388.9416

I would appreciate your forwarding any forms associated with these submissions to my attention.

Sincerely,

A handwritten signature in blue ink that reads "Mary Garris".

Mary Garris
Manager - Regulatory Finance

Enclosures

100 CenturyLink Drive
Monroe, LA 71203
318-388-9000

CenturyLink Communications, LLC

Company Name

(Provide the full name of the company as certificated or registered with the Missouri Public Service Commission, including any Commission approved d/b/a, if applicable. Please do not abbreviate.)

TELECOMMUNICATIONS COMPANY OR IVoIP PROVIDER ANNUAL REPORT TO THE MISSOURI PUBLIC SERVICE COMMISSION

For the Calendar Year of
January 1 - December 31, 2019

This filing is required pursuant to Commission Rule 20 CSR 4240-28.012 and/or Section 392.210 RSMO.

Please select how the company is certificated and/or registered with the Commission (check all that apply):

- Incumbent Local Telecommunications Company (ILEC)
- Competitive Local Exchange Telecommunications Company (CLEC)
- Interexchange or Local Non-Switched Telecommunications Company (IXC)
- Interconnected Voice over Internet Protocol Service Provider (IVoIP)

If more than one certificate or registration is held by the company you must file an annual report in the Commission's Electronic Filing and Information System (EFIS) for each certificate or registration. In such situations, we anticipate the annual reports to be identical; however please verify the following:

- The various annual reports filed in EFIS are **identical**.
- The various annual reports filed in EFIS are **different**.
- Not applicable (*Company only has one certificate or registration; therefore only one annual report was filed in EFIS.*)

Please choose one of the following filing options to indicate the security level of the filing:

- Public submission** (NOT Confidential)
- Non-Public submission** (Confidential) (See instructions for special requirements.)
For this filing to be considered Confidential, additional submission of materials is required, pursuant to Commission Rule 20 CSR 4240-2.135.

Annual Report of CenturyLink Communications, LLC
for the calendar year of January 1 - December 31, 2019

1. **State in full the company's information below:**

100 CenturyLink Drive	(318) 388-9000	
Company Street Address	Telephone Number	
Company Mailing Address (if different from street address)		
Monroe	LA	71203
City	State	Zip

2. **The company's contact information in EFIS has been reviewed (and updated as applicable).**

Yes No

3. **Annual Report Contact Information:**

List the contact information of the person completing the form, whether an employee or a third-party preparer. This may differ from the address in Item No. 1.

Ted Hankins	(318) 388-9416	
Name	Telephone Number	
100 CenturyLink Drive		
Street Address		
100 CenturyLink Drive		
Mailing Address		
Monroe	LA	71203
City	State	Zip

4. **Identify the company's top three principal or general officers at the end of the year.**

Title	Name
Chief Executive Officer & President	Jeffrey K. Storey
Executive Vice President & Chief Financial Officer	Indraneel Dev
Executive Vice President General Counsel and Secretary	Stacey W. Goff

5. Please provide the following revenue information:

Row	RETAIL END USER REVENUES	**	MO Intrastate (Column A)	**	**	Total Company (Column B)	**
1.	Local Service (Basic local telecommunications service, IVoIP service and features associated with these services)	**	Highly Confidential Information Removed	**	**	Highly Confidential Information Removed	**
2.	Interexchange Service (Message toll services, 800 services, interexchange operator services).	**	Highly Confidential Information Removed	**	**	Highly Confidential Information Removed	**
3.	Non-Switched Services (Dedicated non-switched private line services typically used by business customers. <i>Do not include special access or private line services provided to other telecommunications or IVoIP service providers which are reported in Row 7).</i>	**	Highly Confidential Information Removed	**	**	Highly Confidential Information Removed	**
4.	Bundled Voice Service (If telecommunications or IVoIP service is bundled with non-regulated services then a company may apply either of two methods in reporting bundled revenue in Column A. Method 1: Report bundled revenue in Column A based on the unbundled rate for telecommunications or IVoIP	**	Highly Confidential Information Removed	**	**	Highly Confidential Information Removed	**
5.	Retail Uncollectibles. (Amount is typically a negative number.)	**	Highly Confidential Information Removed	**	**	Highly Confidential Information Removed	**
6.	RETAIL END-USER TOTAL (Row 1+2+3+4+5) Revenue in Column A will be provided to Missouri USF Administrator for assessment purposes.)	**	Highly Confidential Information Removed	**	**	Highly Confidential Information Removed	**
WHOLESALE CARRIER'S CARRIER AND UNIVERSAL SERVICE FUND REVENUES							
7.	Revenue from services provided for resale as telecommunications or IVoIP services from another telecommunications or IVoIP service provider. This row typically includes revenue associated with switched access service, special access service, billing and collection service. NECA settlements, if any, should be reported solely in Column B.	**	Highly Confidential Information Removed	**	**	Highly Confidential Information Removed	**
8.	Miscellaneous Carrier's Carrier Revenue (Remaining Carrier's Carrier Revenue provided in FCC Form 499-A, Block 3 that is not reported in Row 7).	**	Highly Confidential Information Removed	**	**	Highly Confidential Information Removed	**
9.	Wholesale Uncollectibles. (Amount is typically a negative number.)	**	Highly Confidential Information Removed	**	**	Highly Confidential Information	**
10.	Federal USF Revenue (List federal USF revenue in Column B; however, any Connect America Fund Inter-carrier Compensation funding used to replace revenue caused by mandatory intrastate switched access rate reductions should be reported in Column A.)	**	Highly Confidential Information Removed	**	**	Highly Confidential Information Removed	**
11.	State USF Revenue	**	Highly Confidential Information Removed	**	**	Highly Confidential Information Removed	**
12.	TOTAL REVENUES (Row 6+7+8+9+10+11) The Total Revenue in Column A should match the Total Gross Intrastate Operating Revenue reported on the Missouri PSC's Statement of Revenue form.	**	Highly Confidential Information Removed	**	**	Highly Confidential Information Removed	**

Revenue reporting clarifications:

Total Company Revenue (Column B) = Missouri Intrastate revenue in Column A + Interstate revenues + International revenues.

IVoIP revenue: If unable to distinguish Missouri Jurisdictional revenue in Column A then a safe harbor percentage can be applied to total revenue that corresponds to the FCC's safe harbor percentage.

Retail non-switched private line service revenue: All of a customer's non-switched private line service revenue can be reported in Column B if 10% or more of the customer's private line network traffic is considered interstate traffic.

Public

For use when filing under seal.

Relay Missouri Assessment¹

		Annual Totals	
7.	Revenue Collected From Relay Missouri Surcharge	\$2,875.82	
	Amount Retained for Billing and Collecting the Surcharge	\$360.00	
	Relay Missouri Revenue Remitted to Relay Missouri Fund	\$2,515.82	

8. Please indicate the per line value of the Relay Missouri Surcharge applied to your customers in December.

0.04

9. If your firm did not impose the Relay Missouri Surcharge, please explain:

N/A

¹ ILECs, CLECs and IVoIP providers are required to complete this page; however, companies classified solely as IXCs are not expected to complete this page.

Public

For use when filing under seal.

VERIFICATION

The foregoing report must be verified by the Oath of the President, Treasurer, General Manager or Receiver of the company. The Oath required may be taken before any person authorized to administer an oath (Notary Public) by the laws of the State in which the same is taken.

OATH

State Of Colorado }
County Of Broomfield } ss:
Eric J. Mortensen makes oath and says that
Name of Affiant (Company Official/Representative)
s/he is Senior Vice President & Controller
Official Title of the Affiant (Company Official/Representative)
of CenturyLink Communications, LLC
Exact Legal Title or Name of the Respondent (Certificated Company Name)
and is located at 1025 Eldorado Blvd. , Broomfield, CO 80021 (720)-888-8286 ,
Address and Telephone Number of the Affiant (Company Official/Representative)

that s/he has 1) examined the foregoing report; to the best of his or her knowledge, information, and belief, all statements of fact contained in the said report are true and the said report is a correct statement of the business and affairs of the above-named respondent, and 2) examined (and updated as applicable) the company's contact information in EFIS; to the best of his or her knowledge, information, and belief, all listed contacts are correct.

from January 1 , 2019 , to and including December 31 , 2019
Month/Day Year Month/Day Year

Pursuant to section 509.030 of the Missouri statutes and the Missouri Public Service Commission correspondence on March 24, 2020 regarding notarizations, please see the attached declaration of Eric J. Mortensen.

Signature of Affiant (Company Official/Representative)
(If electronic signatures are used, you **must** use "/s/" before the name.)

Subscribed and sworn to before me, a Notary Public, in and for the State and County above named,
this _____ day of _____ , 2020
My Commission expires _____ , _____

Signature of Notary Public
(If electronic signatures are used, you must use "/s/" before the name.)

Notary Commission Number

Annual Report of CenturyLink Communications, LLC for the year ended December 31, 2019

REDACTED PUBLIC VERSION

AFFIDAVIT

State of Louisiana)
) ss.
Parish of Ouachita)

Mary Garris makes oath and says that she is Manager - Regulatory Finance for CenturyLink, Inc. (parent company of CenturyLink Communications, LLC, and that CenturyLink Communications, LLC is submitting its Annual Report for the year ended December 31, 2019, in both a fully completed version and a redacted public version that does not contain information submitted under seal.

Pursuant to Section 392.210, RSMo, CenturyLink Communications, LLC submits the following highly confidential information to be kept under seal:

Page 3: MO Jurisdictional Revenues and Total Company Revenues
Page 4: Exchange Access Lines

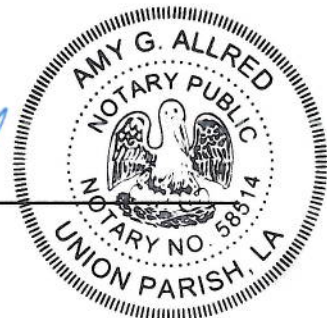
The above-described specific information should be a closed record because disclosure of the confidential information would cause material damage to CenturyLink's competitive and financial position, as well as cause the revelation of CenturyLink's trade secrets, in that it would provide competitors with sensitive data respecting to CenturyLink's business operations.

None of the specific information submitted under seal is available to the public in any format.

Mary Garris

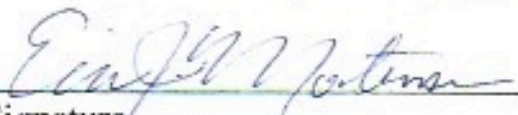
Subscribed and sworn before me, a Notary Public in and for the State and parish above named, this 9th day of April, 2020.
My Commission expires at death.

Amy G. Allred



DECLARATION OF ERIC J. MORTENSEN

I, Eric J. Mortensen, submit this Declaration pursuant to section 509.030 of the Missouri statutes and the Missouri Public Service Commission correspondence on March 24, 2020 regarding notarizations. Under penalty of perjury, I declare that the foregoing report is true and correct to the best of my knowledge and belief.


Signature

4-9-2020
Date

Senior Vice President, Controller