

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Dora M. Middleton,)	
)	
Complainant,)	
)	
vs.)	File No. EC-2018-0076
)	
Union Electric Company,)	
d/b/a Ameren Missouri)	
)	
Respondent.)	

ORDER TO CEASE DISCONNECTION OR RESTORE SERVICE

Issue Date: September 18, 2017

Effective Date: September 18, 2017

The Missouri Public Service Commission is ordering Ameren Missouri to halt the disconnection of Dora Middleton’s account or, if disconnection has already occurred, to re-connect service pending the Commission’s decision on the merits of this action.

On September 15, 2017, the Commission received Dora Middleton’s complaint. The complaint states that Ms. Middleton received a notice from Ameren Missouri that she was scheduled for disconnection on September 21, 2017. On September 18, 2017, the Commission assigned Ms. Middleton’s complaint to the regulatory law judge whose signature appears below.

The complaint alleges that Ameren is discontinuing Ms. Middleton’s service over a \$388.44 charge. Failure to pay may support discontinuance of service under the Commission’s regulations as follows:

Service may be discontinued for any of the following reasons:

(A) Nonpayment of an undisputed delinquent charge [. ¹]

Ms. Middleton's complaint puts the \$388.44 charge formally in dispute. Therefore, nonpayment of the delinquent charge does not support discontinuance of service, and the Commission will order Ameren Missouri to cease any disconnection of Ms. Middleton's service pending the Commission's decision on the merits of Ms. Middleton's complaint

THE COMMISSION ORDERS THAT:

1. Union Electric Company, d/b/a Ameren Missouri, is ordered to cease disconnection or, if disconnection has already occurred, to re-connect service as set forth in the body of this order.
2. This order is effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

John T. Clark, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 18th day of September, 2017.

¹ 4 CSR 240-13.050(1).

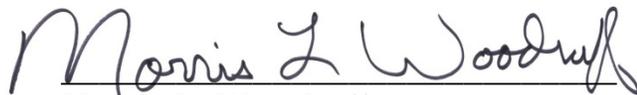
STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission,
at Jefferson City, Missouri, this 18th day of September 2017.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

September 18, 2017

File/Case No. EC-2018-0076

**Missouri Public Service
Commission**

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel

Hampton Williams
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@ded.mo.gov

Dora M. Middleton

Dora M Middleton
1107 Spencer Rd.
St. Peters, MO 63376
doram36@yahoo.com

Union Electric Company

Legal Department
1901 Chouteau Avenue
P.O. Box 66149, Mail Code 1310
St. Louis, MO 63166-6149
AmerenMOS@ameren.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.