

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

James Dickson and Angela Dickson,)	
)	
Complainants,)	
)	
v.)	<u>File No. EC-2016-0230</u>
)	
Kansas City Power & Light)	
)	
Respondent.)	

**ORDER GIVING NOTICE OF CONTESTED CASE, DIRECTING RESPONDENT
TO FILE ANSWER, AND DIRECTING STAFF INVESTIGATION**

Issue Date: March 16, 2016

Effective Date: March 16, 2016

On March 15, 2016, James and Angela Dickson (hereinafter, Complainants or “Dicksons”) filed a formal complaint with the Missouri Public Service Commission seeking relief against Kansas City Power and Light Company (“KCP&L”), a public utility regulated by the Commission. Although Complainants also name KC Water Services as a respondent, the Commission lacks jurisdiction over the municipally owned water system.¹

A copy of the complaint accompanies this notice. This is a contested case² pursuant to section 386.390, RSMo 2000. The Commission will set a 30-day deadline for KCP&L to file an answer. In the alternative, KCP&L may file a written request that the complaint be referred to a neutral third-party mediator for voluntary mediation.

¹ Sections 91.010 and 386.250(3), RSMo 2000.

² A “[c]ontested case’ means a proceeding before an agency in which legal rights, duties or privileges of specific parties are required by law to be determined after hearing.” Section 536.010.4, RSMo (Cum.Supp. 2013).

Upon receipt of requests for mediation, the 30-day time period shall be tolled while the Commission ascertains whether the Dicksons are also willing to submit to voluntary mediation. If the Dicksons agrees to mediation, the time within which answers are due shall be suspended pending the resolution of mediation. Additional information regarding the mediation process is enclosed. If the Dicksons decline to mediate the dispute, KCP&L will be notified in writing that the tolling has ceased and will also be notified of the date by which answers must be filed. That period is usually the remainder of the original 30-day period.

As required by section 536.067(2)(f), RSMo 2000, the Commission informs the parties that the Commission's provisions governing procedures before the Commission, including provisions relating to discovery, are found at Commission rule 4 CSR 240-2.090. The Commission will also set a deadline for its Staff to file a report on the complaint.

On March 16, Robert Hack and Roger Steiner entered their appearance on behalf of KCP&L. Since counsels for KCP&L have entered their appearance, the Commission will forego mailing notice of this order and the Dickson's complaint to Respondent.

THE COMMISSION ORDERS THAT:

1. The Commission's Data Center shall mail a copy of this notice and order and a copy of the complaint to the following:

Attn: Kansas City Water Services
Director Terry Leeds
4800 East 63rd Street
Kansas City, MO 64130

2. KCP&L shall file an answer to the complaint or request mediation no later than April 15, 2016. All pleadings (the answer, the notice of satisfaction of complaint, or request for mediation) shall be filed using the Commission's Electronic Filing and Information System ("EFIS") or by mail to the Secretary of the Commission.

3. The Staff of the Missouri Public Service Commission shall file a report with the Commission no later than April 28, 2016.

4. This order shall be effective when issued.

BY THE COMMISSION



A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Kim S. Burton, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 16th Day of March, 2016.