

EXHIBIT D

TECHNICAL AND MANAGERIAL RESOURCES AND ABILITIES

DEBORAH E. BAKER

EXPERIENCE

- | | | |
|-----------|---|--|
| 1974-1988 | De Falco Numismatics, Inc. | Claremont, CA. |
| | <i>Owner</i> | |
| | <ul style="list-style-type: none"> ■ Owned and operated multi-million dollar investment coin company ■ Assisted in the purchase and sales of rare gold and silver coins ■ Bought and sold silver and gold bullion ■ Managed sales representatives ■ Managed advertising department | |
| 1990-1993 | Herbert Hawkins Real Estate
Prudential Real Estate | Rancho Cucamonga, CA.
Rancho Cucamonga, CA. |
| | <i>Sales Representative</i> | |
| | <ul style="list-style-type: none"> ■ Listed and sold residential real estate. ■ Worked with re-location clients ■ Listed and sold bank owned properties | |
| 1991-1992 | Jones Boys | Rancho Cucamonga, CA. |
| | <i>Sales Representative</i> | |
| | <ul style="list-style-type: none"> ■ Telemarketing for sales of newspapers and magazines | |
| 1992-1993 | Jones Boys | Rancho Cucamonga, CA. |
| | <i>Sales Manager</i> | |
| | <ul style="list-style-type: none"> ■ Managed 15 telemarketing representatives for Daily Bulletin Newspaper ■ Managed verification representatives for magazine orders | |
| 1996-1997 | Verification Specialists, Inc. | Irvine, CA |
| | <i>Verifier</i> | |
| | <ul style="list-style-type: none"> ■ Verified sales for a long distance telephone company | |
| 1997-1999 | Independent Verification Specialists, Inc. | Irvine, CA. |
| | <i>President</i> | |
| | <ul style="list-style-type: none"> ■ Verified telemarketing sales orders ■ Hired and maintained a work force of 75 employees ■ Trained and managed verification representatives | |

1999-2007 Customer Service Center, Inc. Irvine, CA

President

- In-bound customer service call center for several long distance telephone companies
- Hired and trained customer service representatives
- Managed between 50 to 200 employees
- Maintained HR services
- Worked with and resolved customer's regulatory complaints
- Set up inside billing services
- Helped increase sales
- Colaborated with outside IT company

2007-Present

- Consultant

EDUCATION

1968 La Habra High School La Habra, CA
■ Graduated

INTERESTS

- Board member and membership chairperson for Seagate Yacht Club
 - Member Huntington Harbour Philharmonic Committee
 - Enjoy working with papercrafts
-

Deborah E. Baker

Ms. Baker is President of Central Telecom Long Distance, Inc., responsible for the entirety of the Company's operations and profitability. Prior to joining the Company, Ms. Baker served as President of Customer Service Center, Inc., a customer service call center company providing customer care services to interexchange carriers. As President, Ms. Baker was responsible for overseeing operations of the 200-employee company, including human resource management, training program curriculum development, billing system design and implementation, oversight of information technology deployment, and increasing company revenues. Ms. Baker was formerly President of Independent Verification Specialists, Inc., a 75-person independent telecommunications account verification firm. Ms. Baker previously held sales management and advertising positions, and owned and operated an investment firm.