



**Sac Osage Electric
Cooperative, Inc.**

4815 E Hwy 54 • P.O. Box 111
El Dorado Springs, Missouri 64744
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FILED

OCT 23 2009

**Missouri Public
Service Commission**

October 14, 2009

Sac Osage Electric Cooperative, Inc.
P. O. Box 111 - 4815 E. Hwy 54
El Dorado Springs, MO 64744

**BEFORE THE PUBLIC SERVICE COMMISSION
STATE OF MISSOURI**

FILE NO.: EO-2010-0097

Application of Rick Weaver for
Change of Electric Supplier

RESPONSIVE PLEADING

On July 13, 1981, Rick Weaver became a member of Sac Osage Electric Cooperative, establishing residential service known as Account Number 13441400. Records indicate that during this time, the cooperative did not receive an undue number of complaints regarding his power quality or reliability of service, other than the normal course of seasonal storm related outages. Billing records indicate that he has received a number of delinquent warnings over the course of time, and frequent late penalties have been applied to his monthly bills. This account was disconnected for non-payment on December 11, 2008. The final bill was \$272.79. It remains outstanding to this date.

On March 4, 2008, Mr. Weaver also connected an additional service at another location known as Account Number 27668506. This account likewise received delinquent notices and late penalties. It was also disconnected for non-payment of \$412.32 on December 11, 2008. This bill remains outstanding to this date.

Generally, the discussions between Mr. Weaver and our billing department has been due to a total misunderstanding of his partial payments being applied to balances that continually grow as current usage was being billed and added to previous balances being brought forward each month. He owes \$685.11. We have detailed billing records, consumption records, AMR records to indicate reliability, and power quality, as well as service order records to each account.

FOR SAC OSAGE ELECTRIC COOPERATIVE

A handwritten signature in black ink, appearing to read "Tom R. Killebrew", written over a horizontal line.

Tom R. Killebrew,
General Manager



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P.O. Box 111
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JEFFERSON CITY, MO 65102

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COMMISSION COUNSEL
PUBLIC SERVICE COMMISSION

65102+0360

