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OCT 2 3 2009

Missouri Public Service Commission

October 14, 2009

Sac Osage Electric Cooperative, Inc. P. O. Box 111 - 4815 E. Hwy 54 El Dorado Springs, MO 64744

BEFORE THE PUBLIC SERVICE COMMISSION STATE OF MISSOURI

FILE NO.: EO-2010-0097
Application of Rick Weaver for Change of Electric Supplier

RESPONSIVE PLEADING

On July 13, 1981, Rick Weaver became a member of Sac Osage Electric Cooperative, establishing residential service known as Account Number 13441400. Records indicate that during this time, the cooperative did not receive an undue number of complaints regarding his power quality or reliability of service, other than the normal course of seasonal storm related outages. Billing records indicate that he has received a number of delinquent warnings over the course of time, and frequent late penalties have been applied to his monthly bills. This account was disconnected for non-payment on December 11, 2008. The final bill was \$272.79. It remains outstanding to this date.

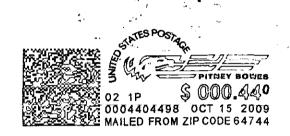
On March 4, 2008, Mr. Weaver also connected an additional service at another location known as Account Number 27668506. This account likewise received delinquent notices and late penalties. It was also disconnected for non-payment of \$412.32 on December 11, 2008. This bill remains outstanding to this date.

Generally, the discussions between Mr. Weaver and our billing department has been due to a total misunderstanding of his partial payments being applied to balances that continually grow as current usage was being billed and added to previous balances being brought forward each month. He owes \$685.11. We have detailed billing records, consumption records, AMR records to indicate reliability, and power quality, as well as service order records to each account.

FOR SAC OSAGE ELECTRIC COOPERATIVE

Tom R. Killebrew, General Manager





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COMMISSION COUNSEL PUBLIC SERVICE COMMISSION

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