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April 26, 2018

Morris L. Woodruff, Secretary  
Missouri Public Service Commission  
200 Madison Street, PO Box 360  
Jefferson City, MO 65102-0360

Re: Supplemental Information regarding TeleQuality Communications, LLC's Name Change  
File No. XR-2018-0295

Dear Secretary Woodruff:

On April 18, 2018, TeleQuality Communications, LLC ("TeleQuality") filed its original PSC Mo. No. 3 Tariff to reflect its change in name from "TeleQuality Communications, Inc." to "TeleQuality Communications, LLC." However, TeleQuality failed to submit some additional information as required by PSC Rule 4 CSR 240-28.030(9). Please accept the additional information provided herein to supplement TeleQuality's name change filing.

Provided in **Attachment A**, attached, is the Certificate of Registration from the Missouri Secretary of State as evidence that the name "TeleQuality Communications, LLC" is duly registered with that office.

In December 2017, as a result of a transaction at the parent level of the company, which did not require Commission approval per its authorized waiver from the RSMo Chapter 392.300.2, TeleQuality Communications, Inc., a Texas corporation, was re-domiciled in Delaware and underwent a statutory conversion to become TeleQuality Communications, LLC. The result of the conversion was completely transparent to TeleQuality customers in Missouri and did not result at that time in a change in rates, services or management of the company. The change in corporate form had no customer impact as the name reflected on customer bills remained "TeleQuality Communications."

TeleQuality offers telecommunications services to health care providers, predominately in rural areas. As such, TeleQuality has a close relationship and active communications with each of its customers, including the five located in Missouri. As part of its high-touch customer service policy, TeleQuality engages with each customer at least once a month, and oftentimes much more. TeleQuality also attempts to visit each customer in person once or twice per year. All TeleQuality customers have a dedicated Customer Relations Manager that communicated with them regularly. None of this changed following the company's statutory conversion.

While TeleQuality did not provide a formal notification to its Missouri customers of the change in name, because the change is both seamless to them and because of TeleQuality's unique relationship with each of them, the company will do so if required by the Commission.

TeleQuality did review its EFIS contacts and determined that none need to be changed, in large part due to the fact that that management of TeleQuality remained the same following its statutory conversion.

Please do not hesitate to contact me regarding this matter. Thank you again for your assistance.

Very truly yours,

*Rose Mulvany Henry*

Rose Mulvany Henry

Bradley Arant Boult Cummings LLP

Attorneys for:

For TeleQuality Communications

Attachments

**ATTACHMENT A**

**Certificate of Registration – Missouri Secretary of State**

# STATE OF MISSOURI



**John R. Ashcroft**  
**Secretary of State**

## CERTIFICATE OF REGISTRATION

WHEREAS,

***TELEQUALITY COMMUNICATIONS, LLC***  
***FL001423270***

existing under the laws of the State of Delaware has filed with this state its Application of Registration and whereas this Application of Registration conforms to the Missouri Limited Liability Company Act.

NOW, THEREFORE, I, JOHN R. ASHCROFT, Secretary of State of the State of Missouri, by virtue of the authority vested in me by law, do hereby certify and declare that on the 9th day of March, 2018, the above Foreign Limited Liability Company is duly authorized to transact business in the State of Missouri and is entitled to any rights granted Limited Liability Companies.

IN TESTIMONY WHEREOF, I hereunto set my hand and cause to be affixed the GREAT SEAL of the State of Missouri. Done at the City of Jefferson, this 9th day of March, 2018.

  
Secretary of State

