

From: James Maggard [<mailto:Jim@seg-corp.com>]
Sent: Thursday, April 12, 2012 12:27 PM
To: Pridgin, Ron
Cc: maggard@hotmail.com
Subject: EO-2012-0286

The Honorable Judge Pridgin

Re: case EO-2012-0286 GMO's response dated April 5th.

I received your information from Louis Mills of the PSC. I am writing in response to the most recent filing from KCPL requesting additional delays. My original request to have power restored to my business was on December 20th of last year. At that time KCPL informed me that I would need to change my service which I have since confirmed will cost approximately \$40,000.

The requested change was to remove meter CTs from within the transformer enclosure. This method of metering was the standard for Aquila and Missouri Public Service (the prior utility companies before being bought by KCPL). When KCPL was approved to purchase Aquila did they inform the PSC that many customers would have to pay large sums to change their service? KCPL representatives have personally bragged to me about how much money they have forced other customers to pay for similar situations.

KCPL has clearly told me on several occasions that they will not bend yet their letter requesting additional delays indicates they "believe a mutually agreeable solution can be found". I believe their sole purpose is to further delay restoring power to my business in hopes that I will give up.

I am 78 years old and trying to re-open my business to help my financial situation. The delays have already been very costly, I respectfully request that the additional delays not be allowed.

Thank You for your help
Sincerely
John Maggard