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May 7, 2012

VIA EFIS

Mr. Steven C. Reed Secretary Missouri Public Service Commission Jefferson City, MO 65102-0360

RE: File No. LA-2011-0230 – Application of United Communications Systems, Inc. d/b/a Call One for Certificates of Service Authority in the State of Missouri – Substitute Tariff Sheets – Tariff Tracking No. YL-2012-0565

Dear Mr. Reed:

Enclosed is a substitute tariff sheet of Call One, Inc. ("Call One") in connection with its *Application* in File No. LA-2012-0230. This tariff sheet is being filed to meet concerns raised by Staff in its review. Specifically, we hereby submit:

P.S.C. MO No. 2, Section 7, Original Page 1

This letter and the substitute tariff sheet are being filed only in the EFIS Tariff file, via EFIS.

Sincerely,

/s/ William D. Steinmeier
William D. Steinmeier

cc: General Counsel

Office of Public Counsel

Glenn S. Richards, Pillsbury Winthrop Shaw Pittman LLP

SECTION 7 - CONTRACT SERVICES

7.1 **Special Contract Arrangements**

Pursuant to Section 392.200.8, RSMo, Customer-Specific ICB pricing (special contract arrangements and special service arrangements, above) is authorized only for:

 Dedicated, non-switched private line, and special access services;
 Central office based switching systems which substitute for customer premise, private branch exchange (PBX) services; and

(3) Any retail business service.

Company will provide copies of its customer contracts to the Staff, upon request, on a proprietary basis.

Issued: March 30, 2012

Effective Date: May 14, 2012

Issued By:

Craig J. Foster, CEO 123 N Wacker Dr., Flr 7 Chicago, IL 60606