

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED³

APR 01 2005

Name: JEWSIE A TURNER
Complainant

Missouri Public
Service Commission

vs.

Case No.

Company Name: AMEREN UE
Respondent

COMPLAINT

Complainant resides at 7319 LOHMEYER Apt 6
(address of complainant)
St. Louis Mo 63143

1. Respondent, AMEREN UE
(company name)
of St. Louis Mo
(location of company), is a public utility under the
jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

I lived at 5783A McPherson from around 1994 to July 2000. The end of 1999 the property was sold to RAINY CRAWFORD (who was the landlord from hell) before he bought the property CARL WREN own the house with no problems between he & I ever. When Crawford bought the property there were too many things happening & I knew I wasn't going to continue living there. I had some personal issues going on with me & during that time Crawford locked me out of my home. I ended up in a treatment center from July 2000 until April 2001 & after treatment I moved into a recovery house at 3939 Folsom & stayed there until November 2004. I moved into my own place at 7319 LOHMEYER in December 2004 & the first bill I received from AMEREN UE had a past due bill from 5783A

3. The Complainant has taken the following steps to present this complaint to the Respondent:

McPherson of 33700. I believe I do owe part of that bill but not all of that bill. I sent Ameren UE a letter I found that my caseworker had given me to move into the recovery house on Folsom & sent it to them. That wasn't enough for them because they say (because the landlord said he doesn't have any proof of when he locked me out) but I still lived there & Ameren UE believe him (it seems to me because he owns the property they believe he is telling the truth) I wasn't there at that time & I never paid any money to have the electric turned back on, like Ameren UE has stated. I'm willing to work with them, but they refuse to work with me, they want all this money, that I don't have.

WHEREFORE, Complainant now requests the following relief:

I have found other papers proving I wasn't at the McPherson address at the dates in question & I have sent the Energy Assistant papers for help for this bill. I don't feel I have been treated fairly by Ameren UE or the Public Service Commission, just by the statement made by reps from both of these companies.

3-28-05

Date


Signature of Complainant

Attach additional pages, as necessary.
Attach copies of any supporting documentation.