1	STATE OF	MISSOURI
2	PUBLIC SERVIC	E COMMISSION
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6	TRANSCRIPT OF	PROCEEDINGS
7	Prehearing	Conference
8		14, 2008
9	Jefferson City, Missouri Volume 1	
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12	Daniel E. Brown,	)
13	Complainant,	) )
14	v.	) Case No. EC-2008-0384
15	Empire District Electric,	)
16	Respondent.	)
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19	HAROLD STEARLEY	Drogiding
20	REGULATORY	
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23	REPORTED BY:	
24	KELLENE K. FEDDERSEN, CSR, RPR MIDWEST LITIGATION SERVICES	, CCR
25	MIDWEST HILLGALION SERVICES	

1	APPEARANCES:
2	DEAN L. COOPER, Attorney at Law Brydon, Swearengen & England, P.C.
3	312 East Capitol P.O. Box 456
4	Jefferson City, MO 65102-0456 (573)635-7166
5	FOR: Empire District Electric.
6	-
7	SARAH KLIETHERMES, Assistant General Counsel P.O. Box 360 200 Madison Street
8	Jefferson City, MO 65102 (573)751-3234
9	FOR: Staff of the Missouri Public
10	Service Commission.
11	ALSO PRESENT: Daniel E. Brown, Pro Se Complainant
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- 1 PROCEEDINGS
- JUDGE STEARLEY: Good morning. Today is
- 3 Tuesday, October 14th, 2008, and we are here for a
- 4 prehearing conference in Daniel E. Brown vs. Empire
- 5 District Electric Company, Case No. EC-2008-0384. My name
- 6 is Harold Stearley, and I'm the presiding officer over
- 7 this matter. The court reporter this morning is Kellene
- 8 Feddersen.
- 9 And we will begin by taking oral entries of
- 10 appearance, starting with the Staff of the Missouri Public
- 11 Service Commission.
- 12 MS. KLIETHERMES: Thank you, Judge. For
- 13 the Staff, Sarah Kliethermes, Governor Office Building,
- 14 Suite 800, 200 Madison Street, Jefferson City, Missouri
- 15 65102.
- JUDGE STEARLEY: Thank you,
- 17 Ms. Kliethermes. And for the Empire District Electric
- 18 Company?
- 19 MR. COOPER: Yes, your Honor. Dean L.
- 20 Cooper from the law firm of Brydon, Swearengen & England,
- 21 P.C., P.O. Box 456, Jefferson City, Missouri 65102,
- 22 appearing on behalf of the Empire District Electric
- 23 Company.
- JUDGE STEARLEY: Thank you, Mr. Cooper.
- 25 Mr. Brown, if you would please enter your appearance for

- 1 our record.
- 2 MR. BROWN: Yes, sir. My name is Daniel
- 3 Brown. I live at 9953 County Road 200, Carthage, Missouri
- 4 64836.
- JUDGE STEARLEY: Thank, Mr. Brown.
- MR. BROWN: You're welcome, sir.
- 7 JUDGE STEARLEY: We will let the record
- 8 reflect that no one is present for the Office of the
- 9 Public Counsel.
- 10 Let me go over a couple of preliminary
- 11 items with you-all and then you can tell me if there's any
- 12 preliminary matters I need to address before I conclude
- 13 the record portion of the prehearing conference.
- Mr. Brown and I have exchanged some e-mails
- 15 in this matter in arranging this prehearing conference,
- 16 and I filed a notice of what we call ex parte contact,
- 17 meaning I had contact with one of the parties alone, but
- 18 it was only regarding those procedural issues.
- 19 Technically, according to our rules, I didn't need to
- 20 report that because no evidentiary hearing had been set in
- 21 this matter, but we try to keep all these matters
- 22 transparent. As I explained to Mr. Brown, we could only
- 23 discuss procedural matters and no substantive matters.
- Mr. Brown has expressed a preference for
- 25 receiving notifications and, if possible, orders and other

- 1 filings by e-mail because that makes things simpler for
- 2 him. Our EFIS system only allows notifications of filings
- 3 to be sent by e-mail as opposed to the actual filing. I
- 4 have no objections to the parties e-mailing filings back
- 5 and forth amongst themselves or to me, but any future
- 6 e-mailings to me from any of the parties I would like them
- 7 to be carboned to all of the parties in this matter so
- 8 these are completely open and transparent.
- 9 So if the parties want after this
- 10 conference or whatever, they can send -- get their e-mail
- 11 addresses, send e-mails back and forth and make sure that
- 12 everyone has each other's e-mail address. Any future
- 13 e-mail correspondence with me should be between all of us
- 14 together so there's no just one-sided contact. Is that
- 15 understood, Mr. Brown?
- MR. BROWN: Yes, sir, it is.
- 17 JUDGE STEARLEY: Okay. Now, with regard to
- 18 the current posture of the case, Mr. Brown, any time a
- 19 case is filed as a formal complaint, just so you're clear,
- 20 the Public Service Commission is not -- individuals file
- 21 complaints. They don't always understand the procedures
- 22 here. It's not like a Better Business Bureau type of
- 23 complaint where staff of an organization would pick up the
- 24 complaint and carry it forward for the person. The Staff
- 25 of the Commission serves as a neutral party in these

- 1 cases, and basically what you have is something similar to
- 2 a formal lawsuit that's in progress right now. So in
- 3 order to maintain that lawsuit, there has to be a viable
- 4 claim stated by the parties, and the relief that's
- 5 requested has to be relief that the Commission is granted.
- 6 Now, I'm assuming -- have you received all
- 7 the filings from the other parties in this case,
- 8 Mr. Brown?
- 9 MR. BROWN: I believe I have.
- 10 JUDGE STEARLEY: So you've received the
- 11 reports of Staff's investigations and you've received the
- 12 answer that Empire filed in this case, the answer to your
- 13 complaint?
- MR. BROWN: Yes, sir, I have.
- 15 JUDGE STEARLEY: Okay. Both of those
- 16 parties have indicated that the relief you've requested is
- 17 not relief the Commission can grant. The Commission has
- 18 not made a decision on that, but when I leave you-all to
- 19 discuss the case amongst yourselves, I want you to
- 20 consider -- the Commission doesn't have to grant a hearing
- 21 in every case. I just want you to know up front, if they
- 22 find that relief has been requested that it cannot grant
- 23 or there's been failure to state a claim that the
- 24 Commission can actually rule upon, the case may end up
- 25 being dismissed.

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1 So I'm not telling you that's what's going
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- 2 to happen. I can't speak for the Commission, the five
- 3 Commissioners on how they would rule, but I just want you
- 4 to know as a matter of procedure. And from the filings
- 5 that came in from the other parties, they have indicated
- 6 that they believe the Commission cannot grant the relief
- 7 you've requested.
- 8 If you-all after your discussions today
- 9 haven't reached some type of settlement in this matter and
- 10 you would like to request a formal hearing, Mr. Brown, you
- 11 may do so. What I am asking the parties to do, though,
- 12 there are some facts that are obviously not in dispute in
- 13 this matter in terms of the outages that occurred with the
- 14 storm.
- 15 So if you-all provide the Commission with a
- 16 date for a proposed hearing, I'm going to ask you-all to
- 17 also file a stipulation as to the facts that you are in
- 18 agreement with. And I will instruct the Staff,
- 19 Ms. Kliethermes, to be the primary person to put that list
- 20 of undisputed facts together and file it with the
- 21 Commission. I'm not asking you to sign off on any things
- 22 you dispute, but only those things that are not in
- 23 dispute.
- 24 And I'd also like to point out that Staff
- 25 has in their report indicated there's another docket

- 1 that's open right now, which is an investigatory docket,
- 2 which has not been completed, and you-all can discuss that
- 3 amongst yourselves. And Mr. Brown, that may be something
- 4 you would want to be a part of or would maybe prefer to
- 5 have this case consolidated with that or something to that
- 6 effect. That may be another avenue for getting your
- 7 concerns addressed. So I'm just bringing that up, and
- 8 you-all can discuss that once I leave if that's something
- 9 that is a possible alternative here.
- 10 And now having thrown all that out there on
- 11 the table, is there anything that the parties would like
- 12 to address with me right now?
- MR. COOPER: I don't know that it's
- 14 necessarily something that we need to address, but I guess
- 15 I will mention, you were talking about the possibility of
- 16 a hearing and a stipulation that you would at least ask
- 17 the parties to attempt to work out before a hearing. I
- 18 think because of the nature of the subject matter of this
- 19 case, the company's probably going to push for written
- 20 testimony in this matter, or at least we'll ask the
- 21 parties about written testimony.
- 22 While many times we've tried recently these
- 23 complaint cases, customer complaint cases live, I'm not
- 24 sure that the nature of these allegations are particularly
- 25 well suited for testifying and responding off the cuff

- 1 while people are sitting on the stand for the first time.
- 2 So it doesn't really require a response right now, but I
- 3 just want to mention that that's likely where the company
- 4 will be encouraging a procedural schedule to go.
- 5 JUDGE STEARLEY: All right. And Mr. Brown,
- 6 just so you know, it's customary practice in the
- 7 Commission cases, especially those involving sophisticated
- 8 parties who have legal counsel, it's frequent that we have
- 9 the initial round of what you would call direct testimony
- 10 in a case prefiled as written testimony. And then if we
- 11 have a hearing, the Commission doesn't have to ask all
- 12 those preliminary introductory type matters of the person
- 13 on the stand. Instead, that witness makes themselves
- 14 available for cross-examination.
- 15 And the parties, you'll be able to discuss
- 16 this amongst yourselves when I leave. Generally that
- 17 allows the parties to hand write out their testimony, and
- 18 then they verify that by signature and usually a notary
- 19 type signature that is, in fact, their testimony.
- MR. BROWN: Okay.
- JUDGE STEARLEY: That's what Mr. Cooper is
- 22 talking about.
- MR. BROWN: Would that be something that
- 24 I'd receive a copy of their questions?
- 25 JUDGE STEARLEY: What you would receive is

1 a copy of their filed testimony. It would be in question

- 2 and answer format as if the attorney were asking their
- 3 witness specific questions, and it would all be in
- 4 writing.
- 5 MR. COOPER: On your version, you would
- 6 write your own questions and answers essentially.
- 7 MR. BROWN: Okay.
- 8 JUDGE STEARLEY: And while that might seem
- 9 awkward, it would sort of be a narrative in your sense,
- 10 too, similar to what you've actually filed in terms of
- 11 your complaint.
- MR. BROWN: Okay.
- JUDGE STEARLEY: Are there any other
- 14 matters anyone would like to bring up at this time?
- MR. BROWN: Nothing on my part.
- JUDGE STEARLEY: I believe the order in
- 17 which I set the prehearing conference where I directed the
- 18 parties that if there was a procedural schedule to be
- 19 filed, it would be filed one week from today by the 21st.
- 20 I'm not requiring necessarily that a procedural schedule
- 21 do be filed, but I would at least like a status report
- 22 from the parties one week from today on where you're at in
- 23 terms of your discussions and what your requests are in
- 24 terms of how you wish to proceed.
- MR. BROWN: Okay.

1	JUDGE STEARLEY: Are there any other
2	matters we need to address in the on-the-record portion of
3	this conference?
4	MR. BROWN: Not from my side, sir.
5	JUDGE STEARLEY: All right. This phone
6	bridge is set up 'til ten o'clock. You-all are certainly
7	welcome to stay and use this room longer than that, but at
8	that point you would need to just use the phone to
9	reestablish contact with Mr. Brown. I will be up in my
10	office today if any of you need me for any reason, and as
11	I indicated earlier, for any future e-mail contacts,
12	please let's do that as a group with all the parties.
13	All right. Thank you very much. That will
14	conclude the on-the-record portion of the prehearing
15	conference, and I will leave the room and leave you-all to
16	your discussions.
17	WHEREUPON, the recorded portion of the
18	prehearing conference was concluded.
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1	CERTIFICATE
2	STATE OF MISSOURI )
3	COUNTY OF COLE )
4	I, Kellene K. Feddersen, Certified
5	Shorthand Reporter with the firm of Midwest Litigation
6	Services, and Notary Public within and for the State of
7	Missouri, do hereby certify that I was personally present
8	at the proceedings had in the above-entitled cause at the
9	time and place set forth in the caption sheet thereof;
10	that I then and there took down in Stenotype the
11	proceedings had; and that the foregoing is a full, true
12	and correct transcript of such Stenotype notes so made at
13	such time and place.
14	Given at my office in the City of
15	Jefferson, County of Cole, State of Missouri.
16	
17	Kellene K. Feddersen, RPR, CSR, CCR Notary Public (County of Cole)
18	My commission expires March 28, 2009.
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