MISSOURI PUBLIC SERVICE COMMISSION November 21, 2002

Case No. CK-2003-0182

Dana K Joyce P.O. Box 360 200 Madison Street, Suite 800 Jefferson City, MO 65102 John B Coffman P.O. Box 7800 200 Madison Street, Suite 640 Jefferson City, MO 65102

Sondra Morgan Delta Phones, Inc. 312 E. Capitol Jefferson City, MO 65102

Legal Department Southwestern Bell Telephone Co. One Bell Center, Room 3520 St. Louis, MO 63101

Enclosed find a certified copy of an ORDER in the above-numbered case(s).

Sincerely,

Dale Hardy Roberts

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Secretary/Chief Regulatory Law Judge

Uncertified Copies: To all interexchange and local exchange telecommunications companies certificated in the state of Missouri