
SECTION 3 – DESCRIPTION OF SERVICES

3.9 Individual Case Basis Pricing

3.9.1 Individual Case Basis (ICB) Pricing is a service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer.

3.9.2 Rates, terms or conditions for Services may be determined on an Individual Case Basis and determined by contract between the Company and the Customer.

3.9.3 Customer-specific contracts may include, but are not limited to:

- (A) Central Office-based Services;
- (B) High Speed Private Line Services;
- (C) Customized Services that are required because of size or configuration;
- (D) Customer volume of revenue commitments for which the Company must meet competitive demand of the marketplace.
- (E) Special construction Services;
- (F) Any other Service for which the Company has authority to enter into Customer-specific contract pursuant to the Commission's rules.

3.9.4 Pursuant to Section 392.200.8 RSMO. Customer-specific ICB pricing is authorized only for:

- (1) dedicated, non-switched, private line, and special access services
- (2) central office based switching systems which substitute for customer premise, private branch exchange (PBX) services and
- (3) any retail business service

Company will provide copies of its customer contracts to the Staff, upon request, on a proprietary basis.

Issued: April 16, 2010Effective: May 31, 2010

Issued By:

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