## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Union Electric Company, d/b/a ) File No. ER-2010-0036

AmerenUE's Tariffs to Increase Its Annual ) Tariff Nos. YE-2010-0054

Revenues for Electric Service ) and YE-2010-0055

## ORDER DIRECTING AMERENUE TO NOTIFY CUSTOMERS OF THE CORRECT ADDRESS FOR THE DEXTER LOCAL PUBLIC HEARING

Issue Date: December 15, 2009 Effective Date: December 15, 2009

On November 5, 2009, the Commission issued an order setting local public hearings regarding Union Electric Company, d/b/a AmerenUE's request for a general rate increase for retail electric service. That order scheduled a local public hearing on January 5, 2010, at the National Guard Armory in Dexter, Missouri. Unfortunately that order contained an incorrect address for the Armory. The correct address for the Armory is 1702 State Highway 114 East, Dexter, Missouri 63841. The Commission issued an order on December 8 correcting the address, but AmerenUE had already notified its customers of the incorrect address.

In its December 8 order, the Commission directed AmerenUE to file a recommendation describing how its customers in the Dexter area can best be notified of the corrected address for the local public hearing. The Commission also established a time for other parties to respond to AmerenUE's recommendation. AmerenUE responded to that order on December 11, indicating it would take various steps to provide the correct address for the local public hearing to its customers in the Dexter area. AmerenUE

represented that the attorneys for Staff and Public Counsel concur with the steps it proposed. No other party responded to AmerenUE's proposal.

The additional notifications proposed by AmerenUE are reasonable and will ensure that persons in the Dexter area are informed of the correct location for the local public hearing.

## THE COMMISSION ORDERS THAT:

- 1. Union Electric Company, d/b/a AmerenUE shall take the following steps to notify members of the public of the correct address for the January 5, 2010, local public hearing in Dexter, Missouri.
  - a. AmerenUE shall publish an advertisement communicating the corrected address for the hearing in the local Dexter newspaper before the hearing;
  - b. AmerenUE shall issue a media release to the Dexter media outlets containing the corrected address before the hearing;
  - c. AmerenUE shall post a sign on the incorrect location to direct its customers to the correct location; and
  - d. AmerenUE shall station a person at the incorrect location for 30 minutes before commencement of the hearing to direct customers to the correct location for the hearing.

2. This order shall become effective immediately upon issuance.

## BY THE COMMISSION

Steven C. Reed

Secretary

(SEAL)

Morris L. Woodruff, Chief Regulatory Law Judge, by delegation of authority under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 15<sup>th</sup> day of December, 2009.