

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Revocation of the Service
Authority of iCore Networks, Inc.

)
)

File No. DD-2017-0293

NOTICE OF CONTESTED CASE AND ORDER DIRECTING FILING

Issue Date: May 5, 2017

Effective Date: May 5, 2017

On May 4, 2017, the Commission's Staff filed the *Motion to Revoke Authority*, a copy of which is attached. That filing constitutes a complaint, which requires the Commission to set a hearing.¹ The requirement of a hearing on such issues signifies a contested case.² A contested case is a formal hearing procedure, but it allows for waiver of procedural formalities and a decision without an evidentiary hearing, including by stipulation and agreement.³ The Commission's regulations provide for discovery at 4 CSR 240-2.090.

THE COMMISSION ORDERS THAT:

1. iCore Networks, Inc., shall file an answer no later than June 4, 2017.
2. The commission's data center shall serve a copy of this order and the complaint upon iCore Networks, Inc., by certified mail, postage prepaid at:

iCore Networks, Inc.
Attn: Steve Canton
7900 Westpark Dr., Ste. A-135
McLean, VA 22102.

¹ Section 392.240, RSMo 2016.

² Section 536.010(4), RSMo 2016.

³ Section 536.060, RSMo 2016; 4 CSR 240-2.115.

3. This order shall be effective when issued.

BY THE COMMISSION



A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Ronald D. Pridgin, Deputy Chief
Regulatory Law Judge, by delegation
of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 5th day of May, 2017.

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Revocation of the Service)
Authority of iCore Networks, Inc.)

File No. DD-2017-0

MOTION TO REVOKE AUTHORITY

COMES NOW the Staff of the Missouri Public Service Commission (Staff) and moves for the Missouri Public Service Commission (Commission) to revoke the authority to provide Interconnected Voice Over Internet Protocol (iVoIP) services in Missouri of iCore Networks, Inc. (iCore) and states as follows:

1. On January 14, 2015, iCore filed an application in Case No. DA-2015-0165, to provide iVoIP services in Missouri. On January 23, 2015, the Commission granted iCore the authority to provide iVoIP services throughout Missouri.

2. Section 392.550 identifies certain requirements iVoIP providers must meet in order to receive registration. Section 392.550.3(5) specifically imposes certain fees and charges on iVoIP providers and Section 392.550(6) requires an iVoIP provider to remit the annual assessment imposed by the Commission under Section 386.370. Additionally, Section 392.550.3(7) requires an iVoIP provider to submit an annual report to the Commission along with other necessary information to calculate assessments. The requirements iVoIP providers must meet are further explained and codified in 4 CSR 240-28.040 (reporting) and 4 CSR 240-28.050 (assessments).

3. iCore's application filed in Case No. DA-2016-0165, states the Company, "is ready, willing, able, and will comply with all applicable state and federal laws and regulations imposed upon providers of interconnected voice over Internet protocol

services.” The Company filed in conjunction with its application an affidavit agreeing to “remit the annual assessment imposed by the Commission under Section 386.370, RSMo” and “file, either directly or indirectly through an affiliated competitive local exchange carrier, with the Commission an annual report at a time and covering the yearly period fixed by the Commission”.

4. On May 20, 2016, Staff sent a letter requesting iCore’s 2015 Statement of Revenue. Staff has received no contact from the Company in response to its letter. The company has failed to:

- a.) File a statement of revenue for 2015.
- b.) Submit its assessment payment for 2015.
- c.) Submit an annual report for 2015.

5. Due to the Company’s failure to comply with the applicable statutes, rules and orders, Staff moves for the Commission to revoke iCore’s authority to provide iVoIP services.

WHEREFORE, Staff respectfully recommends the Commission revoke iCore’s authority to provide Interconnected Voice Over Internet Protocol services in Missouri.

Respectfully submitted,

/s/ Whitney Payne

Whitney Payne
Legal Counsel
Missouri Bar No. 64078
Attorney for the Staff of the
Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102
(573) 751-8706 (Telephone)
(573) 751-9285 (Fax)
whitney.payne@psc.mo.gov

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, on this 4th day of May, 2017, to all counsel of record.

/s/Whitney Payne



Commissioners

DANIEL Y. HALL
Chairman

STEPHEN M. STOLL

WILLIAM P. KENNEY

SCOTT T. RUPP

MAIDA J. COLEMAN

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.mo.gov>

SHELLEY BRUEGGEMANN
General Counsel

MORRIS WOODRUFF
Secretary

WESS A. HENDERSON
Director of Administration

NATELLE DIETRICH
Staff Director

May 20, 2016

iCore Networks, Inc.
Attn: Steve Canton
7900 Westpark Dr., Ste. A-135
McLean, VA 22102

Dear Mr. Canton:

Pursuant to Section 392.210.1, RSMo, Section 393.140(6), RSMo, and the Rules at 4 CSR 240-3.165 (Electric Utilities), 4 CSR 240-3.245 (Gas Utilities), 4 CSR 240-3.335 (Sewer Utilities), 4 CSR 240-3.435 (Steam Heating Utilities), 4 CSR 240-3.540 (Telecommunications Companies), and 4 CSR 240-3.640 (Water Utilities), public utilities are required to submit an annual report to the Missouri Public Service Commission on or before April 15th of each year.

This letter is a notification and warning that the Missouri Public Service Commission has not received from your company its required 2015 Annual Report as of the date of this letter.

If your company does not file its report by June 15, 2016, Staff will file a Complaint with the Commission for the utility's (or receiver, if applicable) failure to submit an Annual Report on time. A utility that does not timely file its annual report is subject to a penalty of one hundred dollars (\$100) and an additional penalty of one hundred dollars (\$100) for each day that it is late in filing its Annual Report.

Questions about the annual report form or its content may be submitted to: Kim Bolin at (573) 751-5026 or by email at kim.bolin@psc.mo.gov. The completed document should be submitted under EFIS (accessible from the Commission's web page: <http://www.psc.mo.gov>) or mailed to:

Manager of the Data Center
Missouri Public Service Commission
200 Madison Street, Suite 100

P.O. Box 360
Jefferson City, MO 65102-0360

Sincerely,

Kevin A. Thompson
Chief Staff Counsel

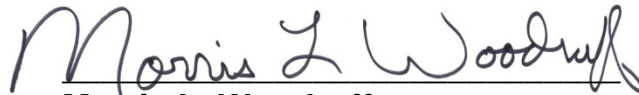
STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 5th day of May 2017.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

May 5, 2017

File/Case No. DD-2017-0293

**Missouri Public Service
Commission**

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel

Hampton Williams
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@psc.mo.gov

iCore Networks, Inc.

Legal Department
7900 Westpark Dr., Ste. A-315
McLean, VA 22102

**Missouri Public Service
Commission**

Whitney Payne
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
whitney.payne@psc.mo.gov

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.