

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Expanded Authority of)
)
E. Ritter Communications, L.L.C. to)
Provide Basic Telecommunications in)
Addition to Interconnected Voice over)
Internet Protocol Services)

File No. DA-2021-0162

Application to Expand Authority to Include Basic Telecommunications

Applicant's Legal Name "Applicant"	E. Ritter Communications, L.L.C.
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Applicant seeks to revise DA-2021-0162 to include the category of Basic Local Telecommunications Service and is indicating that request with the following additional authorization checked below:

X	Certificate of Service Authority to Provide Basic Local Telecommunications Service
	Certificate of Service Authority to Provide Non-Switched Local Telecommunications Service
	Certificate of Service Authority to Provide Interexchange Telecommunications Service
X	Registration to Provide Interconnected Voice over Internet Protocol Service

Listed below is basic information regarding the Applicant:

Type of Organization	Limited Liability Company
Jurisdiction Where Organized	Arkansas
Mailing Address	2400 Ritter Drive, Jonesboro, AR 72401
Electronic Mail Address	bob.mouser@rittercommunications.com
Telephone Number	888-336-4466 Res. 888-336-4249 Bus.

The company's services will be identified in a tariff or website as indicated below:

	Tariff
X	Website. The website address is www.rittercommunications.com

Attached is an affidavit signed by an officer of the Applicant stating the various requirements identified in §392.611.4 and/or §392.550 RSMo, plus confirmation the Applicant's service meets the criteria for these services as defined by §386.020. All other information submitted and approved in the original filing remains the same.

WHEREFORE, the Applicant requests the Commission to issue an order granting the Applicant a registration to offer and provide the indicated services identified in this revised application.

Respectfully submitted,
/s/ Erika Gee
Erika Gee
Wright, Lindsey & Jennings LLP
200 West Capitol Ave. Suite 2300
Little Rock, AR 72201
Phone: 501-680-4880
E-mail: egee@wlj.com

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the above and foregoing document was delivered by first class mail, electronic mail or hand delivery, on this 25th day of August, 2021, to the following parties:

General Counsel
Missouri Public Service Commission
PO Box 360
Jefferson City, MO 65102

Office of Public Counsel
PO Box 7800
Jefferson City, MO 65102

AFFIDAVIT

I, Robert G. Mouser, a natural person, do hereby swear and affirm that I am an officer of Applicant and that the following information and statements are true and correct to the best of my knowledge and belief:

(1) Applicant's basic information:

Legal Name	E. Ritter Communications, L.L.C.
Principal Place of Business	2400 Ritter Drive, Jonesboro AR 72401
Principal Executive Officers	Alan G. Morse, President Greg Sunderwood, CTO Kyle Keith, Vice President Enterprise and Wholesale Robert Mouser, Vice President, Hometown Services Jeff Kulas, Vice President, Customer Experience

(2) Area where the Applicant proposes to offer telecommunications and/or IVoIP services:

Identify area by local telephone company exchange, in whole or in part:	AT&T Communication service territory. CenturyLink service territory. Windstream service territory.
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(3) That the Applicant is legally, financially, and technically qualified to provide the requested authorization to provide the indicated telecommunications and/or interconnected voice over internet protocol services;

(4) That the Applicant is ready, willing, able, and will comply with all applicable state and federal laws and regulations imposed upon providers of the indicated telecommunications and/or interconnected voice over Internet protocol services;

(5) That the Applicant will comply with applicable assessment requirements. These assessments include but are not necessarily limited to:

(a) Relay Missouri assessment requirements identified in 20 CSR 4240-28.012(2)(C);

(b) Missouri universal service fund assessment requirements identified in 20 CSR 4240-28.012(2)(B);

(c) Missouri Public Service Commission assessment requirements identified in 20 CSR 4240-28.012(2)(A);

(d) Local enhanced 911;

(e) Any applicable license tax;

(6) That the Applicant will comply with applicable reporting requirements identified in 20 CSR 4240-28.012 including maintaining an updated list of company contacts in the Missouri Commission's Electronic Filing and Information System;

(7) That the Applicant has established a process for handling inquiries from customers concerning billing issues, service issues, and other consumer-related complaints;

and

(8) The Applicant's service meets the criteria as defined within §386.020 for the indicated services sought for certification and/or registration.

This concludes my affidavit.

Robert Mouser

Robert G. Mouser

Printed Name

VP-GM, Hometown Services

(Title)

State of Arkansas

County of Newton

Subscribed and sworn before me this 29th day of July, 2021.

Kenneth Poyner

Notary Public

Notary Seal:

