

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Cancellation)
of the IVolP Registration of)
Complete Interactive Technologies, Inc.)

File No. DD-2018-0105

STAFF RECOMMENDATION

COMES NOW the Staff of the Missouri Public Service Commission (Staff) and moves for the Missouri Public Service Commission (Commission) to cancel the IVolP registration in Missouri of Complete Interactive Technologies, Inc., (Company) and states:

1. On April 18, 2016, the Commission granted a registration of authority to provide voice over internet protocol (iVoIP) service in Case No. DA-2016-0265, to the Company.

2. On October 25, 2017, the Company notified the Commission that it no longer wished to retain its registration to provide iVoIP services in Missouri.

3. Pursuant to 4 CSR 240-28-030(10) notice shall be provided to the Commission to cancel certification(s) or registration(s) previously granted by the Commission. Notice should comply with the following requirements: (A) The company should submit written notice to the commission, as in a letter, containing the following information: (1) a statement requesting cancellation of a company's certification or registration and citing the specific certificates of service authority and/or registrations; (2) If the company also has a currently effective tariff, then the letter should also request cancellation of the tariff; (B) The letter can be signed by a company official and does not

need to be signed or filed by an attorney; and (C) The letter should be electronically filed in EFIS.

4. The company submitted a letter to the Commission, properly filed in the Commission's Electronic Filing and Information System (EFIS), bearing a request for cancellation of its authority to provide VoIP services in Missouri and signed by an officer of the company.

WHEREFORE, Staff respectfully recommends the Commission cancel Complete Interactive Technologies, Inc.'s authority to provide iVoIP service in Missouri.

Respectfully submitted,

/s/ Whitney Payne

Whitney Payne

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, on this 20th day of November, 2017, to all counsel of record.

/s/Whitney Payne