

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Discontinuance of the)
Registration of Claro Enterprise Solutions, LLC) **File No. DD-2023-0299**

In the Matter of the Discontinuance of the)
Certificate of Service for Claro Enterprise) **File No. XD-2023-0302**
Solutions, LLC)

ORDER CANCELING CERTIFICATE OF SERVICE AUTHORITY

Issue Date: April 28, 2023

Effective Date: May 28, 2023

The Staff of the Commission (Staff) filed motions requesting the Commission cancel or revoke the registration to provide interconnected voice over internet protocol (IVoIP) services and the certificate to provide interexchange telecommunications service of Claro Enterprise Solutions, LLC. The Commission granted Claro Enterprise Solutions, LLC registration to provide IVoIP service in File No. DA-2019-0008. The Commission granted Claro Enterprise Solutions, LLC a certificate to provide intrastate interexchange telecommunications service in File No. XA-2019-0009.

Subsection 392.410(5), RSMo provides the Commission authority to alter or modify any telecommunications certificate of service after notice and hearing. The Commission need not hold a hearing, if, after proper notice and opportunity to intervene, no party requests such a hearing.¹

¹ *State ex rel. Rex Deffenderfer Enterprises, Inc. v. Public Service Commission*, 776 S.W.2d 494 (Mo. App. W.D. 1989).

On March 24, 2023,² the Commission issued its order that anyone wishing to respond to Staff's motion or request a hearing do so by filing a pleading. Claro Enterprise Solutions, LLC filed such pleadings on April 3 and 12. Included in its April 12 filing was a letter in which Claro Enterprise Solutions requested the Commission cancel both its IVoIP and its interexchange and non-switched local exchange telecommunications service certificates. Claro Enterprise Solutions stated it no longer offers these telecommunication services in Missouri. No party requested a hearing.

Based on the request of Claro Enterprise Solutions, the Commission finds that the certificate of service authorities granted to Claro Enterprise Solutions to provide IVoIP and interexchange and non-switched local exchange telecommunications services shall be canceled.

THE COMMISSION ORDERS THAT:

1. The certificate of service authority issued to Claro Enterprise Solutions in File No. DA-2019-0008 to provide telecommunications service in the state of Missouri is canceled.

2. The certificate of service authority issued to Claro Enterprise Solutions in File No. XA-2019-0009 to provide IVoIP service in the state of Missouri is canceled.

3. This order shall be effective May 28, 2023.

4. This file shall close May 29, 2023.

² All dates refer to 2023.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Charles Hatcher, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri
on this 28th day of April, 2023.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 28th day of April, 2023.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

April 28, 2023

File/Case No. DD-2023-0299 and XD-2023-0302

**Missouri Public Service
Commission**

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.