

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Discontinuance of the)
Registration of Zen Communications, LLC) **File No. DD-2022-0039**

ORDER CANCELING IVOIP REGISTRATION

Issue Date: August 25, 2021

Effective Date: September 24, 2021

On August 12, 2021, the Commission's Staff filed a motion asking the Commission to cancel the IVolP registration of Zen Communications, LLC (Zen Communications). The Commission granted Zen Communications that registration in File No. DA-2020-0185, on January 3, 2020.

Staff explains that Zen Communications notified the Commission in its 2021 Statement of Revenue that it does not serve any customers in Missouri and requests its registration be canceled. Staff indicates Zen Communications' request to cancel its registration is in compliance with Commission rule 20 CSR 4240-28.011(3), and asks the Commission to cancel that registration.

On August 12, 2021, the Commission issued an order allowing parties until August 23, 2021, to object or to request a hearing. No objections or requests for a hearing were filed.

The Commission has the authority to cancel a registration pursuant to Section 392.410.5, RSMo, which states, in part, “[a]ny certificate of service authority may be altered or modified by the commission after notice and hearing, upon its own motion or upon application of the person or company affected.”

Based on the company's request, and Staff's motion, the Commission finds that the registration granted to Zen Communications shall be canceled.

THE COMMISSION ORDERS THAT:

1. The registration to provide IVolP services granted to Zen Communications in File Number DA-2020-0185, is canceled.
2. This order shall become effective on September 24, 2021.
3. This file may be closed on September 25, 2021.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Morris L. Woodruff, Chief Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri
on this 25th day of August, 2021.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 25th day of August, 2021.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

August 25, 2021

File/Case No. DD-2022-0039

**Missouri Public Service
Commission**

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Zen Communications, LLC

Legal Department
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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.