STATE OF MISSOURI PUBLIC SERVICE COMMISSION

At a session of the Public Service Commission held at its office in Jefferson City on the 28th day of September, 2010.

In the Matter of the Application of Kansas City Power & Light Company for Approval to Make)	
Certain Changes in its Charges for Electric Service)	File No. ER-2010-0355
to Continue the Implementation of Its Regulatory)	Tariff No. JE-2010-0692
Plan)	

ORDER SETTING LOCAL PUBLIC HEARINGS AND DIRECTING NOTICE TO CUSTOMERS

Issue Date: September 28, 2010 Effective Date: September 28, 2010

On June 4, 2010, Kansas City Power & Light Company (KCPL) and KCP&L Greater Missouri Operations Company (GMO) separately submitted to the Commission proposed tariff sheets¹ intended to implement a general rate increase for electrical service provided in their Missouri service areas. On June 11, 2010, the Commission published notice of the tariff filings and set procedural dates, among them a date for KCPL and GMO to submit proposed language for the companies' notification to customers. KCPL and GMO filed their proposed customer notices as directed on July 20, 2010.

No party objected to KCPL's proposed customer notice. The Commission will alter the notice, however, to conform with the notice provided in the related case, ER-2010-0356.

¹ File No. ER-2010-0355, *In the Matter of the Application of Kansas City Power & Light Company for Approval to Make Certain Changes in its Charges for Electric Service to Continue the Implementation of Its Regulatory Plan*; File No. ER-2010-0356, *In the Matter of the Application of KCP&L Greater Missouri Operations Company for Approval to Make Certain Changes in its Charges for Electric Service.*

The Commission's June 11 order also directed the parties to file recommendations for times, dates, and locations of local public hearings. On August 18, 2010, the Office of the Public Counsel filed a pleading on behalf of the parties, suggesting locations for the local public hearings. After considering the parties' suggestions, the Commission has determined that local public hearings will be held in Nevada, St. Joseph, Kansas City, Riverside, Lee's Summit, Carrollton, and Sedalia, Missouri. In addition, the Commission will set certain conditions concerning the parties' participation in the question-and-answer session before each public hearing, as ordered below.

The Commission will also establish a listening post at the Cohen Conference Center, Kansas City Public Library-Plaza Branch on Tuesday, December 7, 2010. The listening post will begin when the 12:00 p.m. local public hearing ends and continue until 5:30 p.m. Staff members will be present at that location to answer questions from the public. Any other party who wishes to send persons to that location to answer questions may do so. Members of the public may also record a video statement during the listening post.

To increase access to the public hearings, the Commission shall open all of its scheduled hearings to take testimony on both the KCPL and GMO cases.²

THE COMMISSION ORDERS THAT:

1. All scheduled local public hearings in File Nos. ER-2010-0355 and ER-2010-0356 concerning Kansas City Power & Light Company and KCP&L Greater Missouri Operations Company shall be open to any interested person to appear and offer comments in either case.

² File No. ER-2010-0355 and File No. ER-2010-0356.

- 2. The Staff of the Commission shall make an informational presentation and conduct a question-and-answer session for the public beginning 30 minutes before each scheduled hearing.
- 3. Kansas City Power & Light Company, the Commission's Staff, and the Office of the Public Counsel shall each prepare a one-page statement outlining their current assessment of the case, and shall bring sufficient copies for distribution at the question-and-answer session that precedes the formal public hearing.
- 4. Kansas City Power & Light Company, the Commission's Staff, and the Office of the Public Counsel shall make a representative available to address substantive issues during the question-and-answer session. Such representative may take five minutes during the question-and-answer session to set forth any perspective it has on the pending rate increase request and must address questions from the audience.
- 5. At its discretion, Staff may be represented by any singular member of its Consumer Services Department, the Information Office, the Utility Operations Division, the Utility Services Division, or Staff Counsel. If Staff determines that no auditor, accountant or engineer needs to be present, Staff Counsel shall be Staff's designated representative at the question and answer session.
- 6. Any other party, at its discretion, may prepare a statement and make a representative available, as set forth in the body of this order.
- 7. The Commission shall hold a local public hearing on Tuesday, November 30, 2010, beginning at 6:00 p.m. and continuing until all persons who wish to testify have done so, in the Lunchroom of the Nevada TeleCenter, 2015 N. West Street, Nevada, Missouri. This hearing will also be videoconferenced.

- 8. The Commission shall hold a local public hearing on Monday, December 6, 2010, beginning at 6:00 p.m. and continuing until all persons who wish to testify have done so, in Leah Spratt Hall, Room 201, Missouri Western State University, 4525 Downs Drive, St. Joseph, Missouri. This hearing will also be videoconferenced.
- 9. The Commission shall hold two local public hearings on Tuesday, December 7, 2010, in the Cohen Conference Center of the Kansas City Public Library–Plaza Branch, 4801 Main Street, Kansas City, Missouri. The first hearing shall begin at 12:00 p.m., and continue until all persons who wish to testify have done so. The second hearing shall begin at 6:00 p.m. and continue until all persons who wish to testify have done so or until 8:50 p.m., whichever is sooner.
- 10. Beginning at the end of the 12:00 p.m. local public hearing held on December 7, 2010, in the Cohen Conference Center of the Kansas City Public Library–Plaza Branch, 4801 Main Street, Kansas City, Missouri (see Ordered Paragraph 9), and continuing until 5:30 p.m., the Commission will establish a listening post for the public. Commission Staff members will be present at that location to answer questions from the public. Any other party who wishes to send persons to that location to answer questions may do so. Members of the public may also record a video statement during the listening post.
- 11. The Commission shall hold a local public hearing on Wednesday, December 8, 2010, beginning at 12:00 p.m. and continuing until all persons who wish to testify have done so, in the City Council Chambers, 2950 NW Vivion Road, Riverside, Missouri.

- 12. The Commission shall hold a local public hearing on Wednesday, December 8, 2010, beginning at 6:00 p.m. and continuing until all persons who wish to testify have done so, in the Lecture Hall of the Lee's Summit North High School, 901 NE Douglas Street, Lee's Summit, Missouri.
- 13. The Commission shall hold a local public hearing on Thursday, December 9, 2010, beginning at 6:00 p.m. and continuing until all persons who wish to testify have done so, in the Thompson Conference Center–Side B, Heckart Science and Allied Health Center Building, State Fair Community College, 3201 West 16th Street, Sedalia, Missouri.
- 14. The Commission shall hold a local public hearing on Monday, December 13, 2010, beginning at 6:00 p.m. and continuing until all persons who wish to testify have done so, in the Videoconference Center of the Carrollton Public Library, One North Folger, Carrollton, Missouri. This hearing will also be videoconferenced.
- 15. No later than ten days prior to the local public hearing, Kansas City Power & Light Company shall provide an individual notice to each of its customers in its Missouri service areas.

IMPORTANT NOTICE

NOTICE OF PUBLIC HEARINGS ON RATE INCREASE REQUEST

On June 4, 2010, Kansas City Power & Light Company filed an electric rate case with the Missouri Public Service Commission seeking to increase annual electric operating revenues by approximately \$92.1 million.

If approved in full, a typical Missouri residential customer -- one who uses a monthly average of 1130 kWh in the summer and 780 kWh in the winter -- would see a less than \$13 per month increase in charges.

Public hearings are scheduled on the request. The public hearing will consist of two parts. During the first part representatives of Kansas City Power & Light Company will explain their request to the public. The PSC staff and the Office of Public Counsel will also answer questions and may present their positions regarding the request. The second part is a formal hearing to assure that members of public have the opportunity to make their views on the request, service or billing issues known to the Commission.

The following is the schedule of public hearings:

- <u>Day of week, Date, beginning at Time, in the Building name, Address</u>
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- <u>Day of week</u>, <u>Date</u>, beginning at <u>Time</u>, in the <u>Building name</u>, <u>Address</u>
- Day of week, Date, beginning at <u>Time</u>, in the <u>Building name</u>, <u>Address</u>
- <u>Day of week, Date, beginning at Time, in the Building name, Address</u>
- <u>Day of week, Date, beginning at Time, in the Building name, Address</u>
- <u>Day of week, Date, beginning at Time, in the Building name, Address</u>

A question-and-answer session will be held one-half hour before the beginning of each hearing.

A "listening post" for the public will be established on December 7, 2010, at the Cohen Conference Center of the Kansas City Public Library–Plaza Branch, 4801 Main Street, Kansas City, Missouri. The listening post will begin at the end of the first local public hearing held at this location, and last until 5:30 p.m.. PSC Staff members will be present at that location to answer questions from the public. Members of the public may also record a video statement.

The Public Service Commission will also conduct evidentiary hearings at the PSC offices, 200 Madison Street, Jefferson City, MO, <u>Dated</u>, beginning at <u>Time</u>. If you wish to comment or secure information, you may contact the Office of the Public Counsel, Post Office Box 2230, Jefferson City, MO 65102, telephone 1-866-922-2959, email <u>opcservice@ded.mo.gov</u> or the Missouri Public Service Commission, Post Office Box 360, Jefferson City, MO 65102, telephone 1-800-392-4211, email <u>pscinfo@psc.mo.gov</u>.

The buildings where the hearings will be held meet accessibility standards required by the Americans with Disabilities Act. If a customer needs additional accommodations to participate in these hearings, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.

- 16. The local public hearings shall be held in facilities that meet the accessibility requirements of the Americans with Disabilities Act. Any person who needs additional accommodation to participate in the hearings should call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the hearings.
- 17. The Data Center of the Missouri Public Service Commission shall serve a copy of this order upon the county commission of each county in the service area of Kansas City Power & Light Company.

18. The Public Information Office of the Missouri Public Service Commission shall send a copy of this order to members of the General Assembly and to the media that serve Kansas City Power & Light Company's service area.

19. Kansas City Power & Light Company shall place advertisements in the newspapers serving its Missouri service territory. The advertisements shall contain the information from the customer notice relevant to the customers in the newspaper's circulation area.

20. This order shall become effective upon issuance.

BY THE COMMISSION

Steven C. Reed

Secretary

(SEAL)

Clayton, Chm., Davis, Jarrett, Gunn, and Kenney, CC., concur.

Pridgin, Senior Regulatory Law Judge