

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

|                                          |   |                                     |
|------------------------------------------|---|-------------------------------------|
| In the Matter of the Cancellation of the | ) |                                     |
| Registration to Provide Interconnected   | ) | <b><u>File No. DD-2022-0160</u></b> |
| Voice over Internet Protocol Services of | ) |                                     |
| AuraVox, LLC                             | ) |                                     |

**STAFF RECOMMENDATION**

**COMES NOW** the Staff of the Missouri Public Service Commission (Staff) and for its *Recommendation* states:

1. On July 6, 2015, the Commission granted registration for service authority to provide interconnected voice over internet protocol (VoIP) service in Case No. DA-2015-0333, to AuraVox, LLC (“the Company”).
2. On December 15, 2021, the Company notified the Commission that it no longer wished to retain its registration to provide VoIP services in Missouri.
3. Pursuant to 20 CSR 4240-28.011(3) notice shall be provided to the Commission to cancel certification(s) or registration(s) previously granted by the Commission. Notice should comply with the following requirements: (A) The company should submit written notice to the commission, as in a letter, containing the following information: (1) a statement requesting cancellation of a company’s certification or registration and citing the specific certificates of service authority and/or registrations; (2) If the company also has a currently effective tariff, then the letter should also request cancellation of the tariff; (B) The letter can be signed by a company official and does not need to be signed or filed by an attorney; and (C) The letter should be electronically filed in EFIS.

4. The Company properly submitted a letter to the Commission, filed in the Commission's Electronic Filing and Information System (EFIS), bearing a request for cancellation of its authority to provide IVolP services in Missouri and signed by a designee of the Company in accordance with the Commission Rule.

5. The Commission need not hold a hearing, if, after proper notice to the public and opportunity to intervene, no party requests such a hearing. *State ex rel. Rex Deffenderfer Enterprises, Inc. v. Public Service Commission*, 776 S.W.2d 494 (Mo. App. W.D. 1989).

**WHEREFORE**, Staff respectfully recommends the Commission cancel AuraVox, LLC registration to provide VoIP service in Missouri.

Respectfully submitted,

**/s/ Ron Irving**

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**CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, on this 5<sup>th</sup> day of January, 2022, to all counsel of record.

**/s/ Ron Irving**