BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Rita Hill,)	
)	
Complainant,)	
)	
V.)	Cogo No. W.C 2011 0111
)	<u>Case No. WC-2011-0111</u>
Missouri-American Water Company,)	
)	
Respondent.)	

STAFF'S REQUEST TO POSTPONE THE PROCEDURAL CONFERENCE

COMES NOW the Staff of the Missouri Public Service Commission ("Staff"), by and through its attorney, and submits to the Missouri Public Service Commission ("Commission") Staff's Request to Postpone the Procedural Conference ("Request") set for January 3, 2011 as follows:

- 1. On December 20, 2010 the Commission issued an Order Setting Procedural Conference stating that all parties shall appear at a procedural conference to be held on Monday, January 3, 2011, beginning at 4:00 p.m.
- 2. On December 29, 2010 Staff counsel contacted the Complainant, Rita Hill, by telephone to inquire whether Ms. Hill would have an objection to postponing the procedural conference on January 3, 2011. Ms. Hill returned Staff's call and stated she had no objection to postponing it.
- 3. During this telephone call Ms. Hill also requested that the Commission reschedule the matter at 4:00 pm on any day in the near future, as that is the time she gets off work and is the most convenient time for her to participate via telephone conference.
- 4. On December 29, 2010 Staff counsel also contacted the office of Respondent Missouri-American Water Company's ("Missouri-American") attorney to inquire whether

Missouri-American would have an objection to postpone the procedural conference on January 3, 2011. Counsel's representatives stated it had no objection to postponing this matter.

- 5. There is no objection to this Request to postpone and no party will be prejudiced by such postponement.
 - 6. This Request is not meant to unduly delay the proceedings.

WHEREFORE, Staff respectfully requests the Commission postpone and reschedule the Procedural Conference set for January 3, 2011 to another date in the near future. Staff further requests that the Commission consider Complainant's request to have the matter reset at 4:00 pm for her convenience.

Respectfully submitted,

/S/ RACHEL M. LEWIS

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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 29th day of December, 2010.

/S/ RACHEL M. LEWIS