# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Cancellation of the Registration for VoicePro, Inc. (VoIP)

File No. DD-2023-0195

## ORDER CANCELING IVOIP REGISTRATION

Issue Date: December 27, 2022 Effective Date: January 26, 2023

On December 13, 2022, the Commission's Staff filed a motion asking the Commission to cancel the IVoIP registration of VoicePro, Inc. The Commission granted VoicePro that registration in File No. DA-2014-0206, effective January 31. 2014.

Staff explains that VoicePro notified the Commission in a November 30, 2022 letter that it does not serve any customers in Missouri and asked the Commission to cancel its registration. Staff indicates VoicePro's request to cancel its registration is in compliance with Commission Rule 20 CSR 4240-28.011(3), and asks the Commission to cancel that registration.

On December 13, 2022, the Commission issued an order allowing parties until December 23, 2022, to object or to request a hearing. No objections or requests for a hearing were filed.

The Commission has the authority to cancel a registration pursuant to Section 392.410.5, RSMo, which states, in part, "[a]ny certificate of service authority may be altered or modified by the commission after notice and hearing, upon its own motion or upon application of the person or company affected."

Based on the company's request, and Staff's motion, the Commission finds that the registration granted to VoicePro shall be canceled.

### THE COMMISSION ORDERS THAT:

- 1. The registration to provide IVoIP services granted to VoicePro, Inc. in File Number DA-2014-0206 is canceled.
  - 2. This order shall become effective on January 26, 2023.
  - 3. This file may be closed on January 27, 2023.



BY THE COMMISSION

Morris L. Woodruff

Secretary

Morris L. Woodruff, Chief Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri on this 27<sup>th</sup> day of December, 2022.

# STATE OF MISSOURI

### OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 27<sup>th</sup> day of December, 2022.

SION OF THE OF T

Morris L. Woodruff Secretary

# MISSOURI PUBLIC SERVICE COMMISSION December 27, 2022

File/Case No. DD-2023-0195

Missouri Public Service Commission

Staff Counsel Department 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 staffcounselservice@psc.mo.gov Office of the Public Counsel

Marc Poston 200 Madison Street, Suite 650 P.O. Box 2230 Jefferson City, MO 65102 opcservice@opc.mo.gov Missouri Public Service Commission

Ron Irving 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 Ron.Irving@psc.mo.gov

VoicePro, Inc. Legal Department 4390 Green Ash Drive Earth City, MO 63045

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Morris L. Woodruff Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.