BEFORE THE PUBLIC SERVICE COMMISSION STATE OF MISSOURI

In the Matter of the Application of The Empire District Electric Company and White River Valley Electric Cooperative

Cause No. EO-2004-0246

ORIGINAL

FILED

HEARING

MAR 9 2004

VOLUME 2

Missouri Public Service Commission

FEBRUARY 17, 2004

ASSOCIATED COURT REPORTERS

714 West High Street • Jefferson City, MO 65109 1.573.636.7551 • 1.888.636.7551 • 1.573.636.9055 (Fax) Jefferson City • Columbia • Rolla • St. Louis • Clayton • St. Charles www.missouridepos.com

spherion.

	Page 6
	BEFORE THE PUBLIC SERVICE COMMISSION
	STATE OF MISSOURI
	TRANSCRIPT OF PROCEEDINGS
l	HEARING
	FEBRUARY 17, 2004
	Jefferson City, Missouri
	Volume 2
1	
	In the Matter of the Application of)
1	The Empire District Electric Company)
	and White River Valley Electric) Case No.
1	Cooperative for Approval of a Written) EO-2004-0246
	Territorial Agreement Designating the)
1	Boundaries of Exclusive Service Areas)
	for Each Within the Canyon Springs of)
1	Branson Residential Development Near)
}	Branson, Missouri.
1	
$\parallel 1$	
1	
	NANCY DIPPELL, Presiding,
$\parallel 1$	
$\parallel 1$	
2	
2	
	REPORTED BY:
2	, ·
_	ASSOCIATED COURT REPORTERS
$ $ $ $ $ $	
$\ \ _{2}^{2}$	
2	

1 2 3 4 5		Page 7 A P P E A R A N C E S ITCHELL, Attorney at Law BRYDON, SWEARENGEN & ENGLAND 312 East Capitol Avenue Jefferson City, Missouri 65102 573-635-7166	
3		BRYDON, SWEARENGEN & ENGLAND 312 East Capitol Avenue Jefferson City, Missouri 65102	
4		312 East Capitol Avenue Jefferson City, Missouri 65102	
4		Jefferson City, Missouri 65102	
_		-	
_		573-635-7166	İ
5	FOR:		
5		The Empire District Electric Company	ı
	LISA CH	HASE, Attorney at Law	
6		ANDERECK, EVANS, MILNE, PEACE & JOHNSON	
		700 East Capitol	
7		Jefferson City, Missouri 65102	
		573-634-3422	
8			
9	JOHN CO		
10		-	
12	STEVEN		ĺ
13		-	
	FOR:	Staff of the Missouri Public Service Commission	
49			
	6 7	5 LISA CH 6 7 8 FOR: 9 JOHN CO 10 11 FOR: 12 STEVEN 13 14 FOR: 15 16 17 18 19 20 21 22 23 24	FOR: The Empire District Electric Company LISA CHASE, Attorney at Law ANDERECK, EVANS, MILNE, PEACE & JOHNSON 700 East Capitol Jefferson City, Missouri 65102 573-634-3422 FOR: White River Valley Electric Cooperative JOHN COFFMAN, Acting Public Counsel P.O. Box 2230 Jefferson City, Missouri 65102 573-751-5565 FOR: Office of Public Counsel and the Public STEVEN DOTTHEIM, Chief Deputy General Counsel P.O. Box 360 Jefferson City, Missouri 65102 573-751-8701 FOR: Staff of the Missouri Public Service Commission FOR: Staff of the Missouri Public Service Commission

Page 8 1 (Exhibits Nos. 1, 2 and 3 were marked for 2 identification.) 3 JUDGE DIPPELL: This is Case No. EO-2004-0246 4 in the matter of the application of Empire District Company 5 and White River Valley Electric Cooperative for approval of 6 a written territorial agreement designating the boundaries of exclusive service areas for each within the Canyon 7 Springs of Brandon Residential Development near Branson, 9 Missouri. 10 My name is Nancy Dippell, and I'm the 11 regulatory law judge assigned to this matter. And we're 12 here today basically for a stipulation hearing regarding this territorial agreement. I would like to begin with 13 14 entries of appearance and if Staff would begin. 15 MR. DOTTHEIM: Steven Dottheim, Post Office Box 360, Jefferson City, Missouri 65102 appearing on behalf 16 17 of the Staff of the Missouri Public Service Commission. 18 JUDGE DIPPELL: Thank you. 19 Public Counsel? 20 MR. COFFMAN: John B. Coffman appearing on behalf of the Office of the Public Counsel , PO Box 2230, 21 22 Jefferson City, Missouri 65102. 23 MR. MICHEEL: Greg Mitchell on behalf of 24 Empire District Electric Company with the law first of

Brydon, Swearengen and England, 312 East Capitol Avenue,

25

- 1 Jefferson City, Missouri.
- 2 MS. CHASE: Lisa Chase on behalf of White
- 3 River Valley Electric Cooperative with the law firm of
- 4 Andereck, Evans, Milne, Peace and Johnson, 700 East Capitol,
- 5 Jefferson City, Missouri 65102.
- 6 JUDGE DIPPELL: Okay. The parties have
- 7 reached a stipulation in this matter, but I'm going to go
- 8 ahead and begin and see.
- 9 Mr. Dottheim, would you like to begin with a
- 10 general opening statement or --
- 11 MR. DOTTHEIM: Judge, I really don't have an
- 12 opening statement other than noting that there is a
- 13 Unanimous Stipulation and Agreement that was reached by all
- 14 parties in the case.
- There was a substitution of one page in the
- 16 territorial agreement, which was material to reaching that
- 17 Unanimous Stipulation and Agreement. And the Staff has
- 18 filed a Staff memorandum in support of the Unanimous
- 19 Stipulation and Agreement. So the Staff would recommend
- 20 approval of the amended territorial agreement as meeting the
- 21 legal standard of not detrimental to the public interest.
- JUDGE DIPPELL: Thank you.
- 23 Would the company like to -- or either of the
- 24 companies like to make any opening remarks?
- MR. MITCHELL: I have no opening remarks at

Page 10 this time, your Honor. Thank you. 2 MS. CHASE: I have no opening remarks, your 3 Honor. JUDGE DIPPELL: Public Counsel? 4 5 MR. COFFMAN: I have nothing further to add 6 either. 7 JUDGE DIPPELL: All right. Mr. Mitchell, 8 would you like to begin? I see you've brought a witness 9 today to present the Stipulation and Agreement. Would you 10 like to go ahead and call your first witness then? 11 MR. MITCHELL: Yes. I would like to call 12 Mr. Randy Caruthers to the stand, please. 13 (Witness sworn.) 14 JUDGE DIPPELL: Thank you. You can go ahead. 15 MR. MITCHELL: Thank you. RANDY CARUTHERS testified as follows: 16 17 DIRECT EXAMINATION BY MR. MITCHELL: Would you first state your name for the 18 Q. 19 record, please? 20 Α. Randy Caruthers. 21 And by whom are you currently employed? Q. 22 Empire District Electric Company. 23 And in what capacity right now? Q. 24 Director of commercial operations. Α. 25 What kind of duties do you fulfill for Okay.

- 1 the company in that capacity?
- 2 A. Fulfill the -- basically the outside
- 3 operations, keep the lights on, and then also community
- 4 relations.
- 5 Q. Okay. Thank you.
- 6 Are you familiar with a document titled the
- 7 Fourth Territorial Agreement, which is dated November 15th,
- 8 2003?
- 9 A. Yes, I am.
- 10 Q. Okay. Did you participate in the negotiations
- 11 which led to the execution of that agreement?
- 12 A. Yes, I did.
- Q. Okay. Are you generally familiar with the
- 14 contents of the Fourth Territorial Agreement?
- 15 A. Yes.
- Q. And right now I'm going to hand you --
- MR. MITCHELL: If I may approach, your Honor.
- JUDGE DIPPELL: Yes.
- 19 BY MR. MITCHELL:
- Q. I'm going to hand you what's been marked as
- 21 Exhibit 3. If you would just take a look at that for a
- 22 moment. Do you recognize that document?
- 23 A. Yes, I do.
- 24 Q. Is that the Fourth Territorial Agreement at
- 25 issue in this matter?

- 1 A. Yes, it is.
- Q. Okay. Is that a territorial agreement which
- 3 was entered between White River Valley Electric Cooperative
- 4 and the Empire District Electric Company?
- 5 A. Yes.
- 6 Q. Okay. Has Empire entered into previous
- 7 territorial agreements with other rural electric
- 8 cooperatives?
- 9 A. Yes, we have.
- 10 Q. And is this, in fact, the fourth territorial
- 11 agreement that Empire has reached with White River Valley
- 12 Electric Cooperative?
- 13 A. Yes.
- 14 Q. Can you briefly explain for the Hearing
- 15 Examiner the background and the circumstances that led to
- 16 the execution of the Fourth Territorial Agreement that
- 17 you're looking at?
- 18 A. Basically, we were approached by the developer
- 19 to consider the territorial agreement. And after we got to
- 20 looking at our facilities and the co-op's facilities, in an
- 21 effort to not duplicate facilities, it seemed to make sense,
- 22 so --
- 23 Q. Okay. And this was a product of negotiation
- 24 with White River Valley Cooperative?
- 25 A. Yes.

- 1 Q. Do the terms of the agreement as it's
- 2 presented indicate that it pertains to three separate phases
- 3 of a residential and commercial development that's going to
- 4 be known as the Canyon Springs of Branson Development, which
- 5 is near Branson, Missouri?
- 6 A. Yes.
- 7 Q. Does the agreement provide for Empire to be
- 8 the exclusive provider of electrical service in one of those
- 9 phases and for White River Valley to be the exclusive
- 10 provider in the other two phases?
- 11 A. Yes.
- 12 Q. Does the agreement purport to require any
- 13 person or any customer to change their supplier of electric
- 14 service from what it presently is?
- 15 A. No, it does not.
- 16 Q. Do you agree with the statements which were
- 17 made in our application presented to the Commission, that
- 18 the Fourth Territorial Agreement is not detrimental to the
- 19 public interest and, in fact, is in the public interest?
- 20 A. Yes.
- 21 Q. Would you agree that the territorial agreement
- 22 avoids an unnecessary duplication of service being provided
- 23 to the areas that it involves?
- 24 A. Yes.
- 25 Q. Is Empire equipped and qualified to provide

- 1 excellent service to customers in its exclusive service
- 2 territory under this Fourth Territorial Agreement?
- 3 A. Yes, we are.
- 4 Q. Does Empire want the Commission to issue an
- 5 order approving the agreement?
- A. Yes, we do.
- 7 Q. If the agreement is approved by the Commission
- 8 and if so ordered, will Empire be willing to file tariff
- 9 sheets in cooperation with the Staff of the Commission to
- 10 indicate its existence and its boundaries under this
- 11 agreement?
- 12 A. Yes.
- 13 MR. MITCHELL: I believe that's all I have at
- 14 this time, your Honor.
- JUDGE DIPPELL: All right. Are there any
- 16 additional questions for Mr. Caruthers from the Staff?
- 17 MR. DOTTHEIM: No questions.
- 18 JUDGE DIPPELL: From White Rivers?
- MS. CHASE: No questions, your Honor.
- JUDGE DIPPELL: Public Counsel?
- MR. COFFMAN: No questions.
- JUDGE DIPPELL: All right. I believe that's
- 23 all the questions for you then, Mr. Caruthers. You may be
- 24 excused. Thank you.
- MR. MITCHELL: Thank you.

ŀ		Page 15
	1	JUDGE DIPPELL: Are there any further
١	2	witnesses for Empire?
	3	MR. MICHEEL: No.
	4	JUDGE DIPPELL: Does White River have any
	5	witnesses they'd like to present?
	6	MS. CHASE: No, your Honor.
	7	JUDGE DIPPELL: Staff?
	8	MR. DOTTHEIM: No witness other than Mr. James
	9	Ketter of the Commission Staff who, if there are any
	10	questions from the Bench, Mr. Ketter's findings are
	11	mentioned in the Staff memorandum in support of the
	12	Unanimous Stipulation and Agreement based upon a field
	13	inspection he made of the area covered by the Fourth
	14	Territorial Agreement.
	15	JUDGE DIPPELL: I think I have just one
	16	question for Mr. Ketter, if you'll please come up.
	17	(Witness sworn.)
	18	JUDGE DIPPELL: Thank you.
	19	JAMES KETTER testified as follows:
	20	JUDGE DIPPELL: Well, I guess if you'd go
	21	ahead and state your name for the record, Mr. Ketter.
	22	THE WITNESS: James L. Ketter.
-	23	DIRECT EXAMINATION BY MR. DOTTHEIM:
	24	Q. And, Mr. Ketter, would you please state the
	25	position you hold on the Staff of the Missouri Public
- 1		

- 1 Service Commission?
- 2 A. I'm in the -- I'm in the energy department of
- 3 the Staff operations division, in the energy engineering
- 4 portion of that department.
- 5 Q. And, Mr. Ketter, have you performed a field
- 6 inspection of the area covered by the Fourth Territorial
- 7 Agreement?
- 8 A. Yes, I have.
- 9 JUDGE DIPPELL: Thank you.
- 10 QUESTIONS BY JUDGE DIPPELL:
- 11 Q. And, Mr. Ketter, are you familiar with both
- 12 Empire District Electric Company and the White River Valley
- 13 Electric Cooperative and their operations?
- 14 A. Yes.
- 15 Q. In your opinion, will each of these companies
- 16 be able to provide adequate service to their customers in
- 17 their exclusive service areas?
- 18 A. Yes. I believe they would and they will be
- 19 able to, in my opinion. Empire serves much of Branson and
- 20 this is kind of an extension of their -- of their -- their
- 21 service to the western part of Branson. And White River has
- 22 facilities through Branson over the development of that city
- 23 over the years, but also White River is in the western
- 24 portion of that area that's subject to the territorial
- 25 agreement. So both the utilities have electric facilities

	Page 17
1	to provide service to this development that's subject of the
2	territorial agreement.
3	JUDGE DIPPELL: Okay. Thank you.
4	Were there any additional questions for
5	Mr. Ketter from either of the companies?
6	MR. MITCHELL: None from Empire, your Honor.
7	JUDGE DIPPELL: Public Counsel?
8	MR. COFFMAN: None, thank you.
9	JUDGE DIPPELL: Thank you. Thank you,
10	Mr. Ketter. You may be excused.
11	Are there any witnesses from Public Counsel?
12	MR. COFFMAN: No, your Honor.
13	JUDGE DIPPELL: All right. Then before we
14	went on the record, I had marked the application as
15	Exhibit 1 and the Stipulation and Agreement in this case as
16	Exhibit 2. Would there be any objection to those documents
17	coming into the record as evidence?
18	All right. Seeing none, then I will admit
19	Exhibits 1 and 2.
20	(Exhibit Nos. 1 and 2 were received into
21	evidence.)
22	JUDGE DIPPELL: And I don't believe we offered
23	the territorial agreement.
24	MR. MICHEEL: We had 3, your Honor, Exhibit 3,
25	the territorial agreement itself with the substitute page.

1	Page 18
1	JUDGE DIPPELL: Would there be any objection
2	to Exhibit 3?
3	MR. DOTTHEIM: No objection.
4	JUDGE DIPPELL: Then I will admit Exhibit 3
5	also.
6	(Exhibit No. 3 was received into evidence.)
7	JUDGE DIPPELL: Would there be any further
8	evidence? Anyone like an opportunity to make a closing
9	statement?
10	All right then. That will conclude the
11	hearing. I appreciate your attending. Thank you very much.
12	We can go off the record.
13	WHEREUPON, the hearing was adjourned.
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	

		Page 19
1	INDEX	Tuge 19
2	COMPANY'S EVIDENCE	
3	RANDY CARUTHERS	
	Direct Examination by Mr. Mitchell	10
4		v v v
	STAFF'S EVIDENCE	
5		
1	JAMES KETTER	
6	Direct Examination by Mr. Dottheim	15
	Questions by Judge Dippell	16
7		
8		
9		
10		
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		i
24		
25		

1	EXHIBITS INDEX		Page 20
		Marked	Rec'd
2	Exhibit No. 1		
	Application	8	17
3			2. The state of th
	Exhibit No. 2		
4	Stipulation and Agreement	8	17
5	Exhibit No. 3		
	Fourth Territorial Agreement	8	18
·6			
7			
8			
9			
10			
11	·		
12			
13			
14			
15			Ì
16			
17			
18			1
19			
20	,		
21			
22			
23			
24			
25			

A	appearing 8:16,20	Brydon 7:2 8:25	17:7,11	electric 6:11,11 7:4
	application 6:10 8:4	but 9:7 16:23	COURT 6:22	7:8 8:5,24 9:3
a 6:12 7:1,1,1 8:6,12	13:17 17:14 20:2	by 6:21 9:13 10:17	covered 15:13 16:6	
9:7,9,12,15,18	appreciate 18:11	10:21 11:19 12:18		10:22 12:3,4,7,12
10:8,20,22,24 11:2			co-op's 12:20	13:13 16:12,13,25
11:6,9,12,15,21,21	approach 11:17	14:7 15:13,23 16:6	CSR 6:22	electrical 13:8
11:23 12:1,2,5,9	approached 12:18	16:10 19:3,6,6	currently 10:21	Empire 6:11 7:4 8:4
12:13,18,23,25	approval 6:12 8:5		customer 13:13	8:24 10:22 12:4,6
13:3,6,11,15,20,24	9:20	<u> </u>	customers 14:1	12:11 13:7,25 14:4
14:3,6,12 15:12	approved 14:7	C 7:1	16:16	14:8 15:2 16:12,19
16:2,5,8,14,18	approving 14:5	call 10:10,11		17:6
18:8	are 10:21 11:6,13	can 10:14 12:14	D	employed 10:21
able 16:16,19	14:3,15 15:1,9,10	18:12	D 19:1	energy 16:2,3
Acting 7:9	16:11 17:11	Canyon 6:13 8:7	dated 11:7	engineering 16:3
add 10:5	area 15:13 16:6,24	13:4	department 16:2,4	England 7:2 8:25
additional 14:16	areas 6:13 8:7 13:23	capacity 10:23 11:1	Deputy 7:12	entered 12:3,6
17:4	16:17	Capitol 7:3,6 8:25	designating 6:12 8:6	entries 8:14
adequate 16:16	as 9:20 10:16 11:20	9.4	detrimental 9:21	EO-2004-0246 6:12
adjourned 18:13	13:1,4 15:19 17:14	Caruthers 10:12,16	13:18	8:3
admit 17:18 18:4	17:15,17	10:20 14:16,23	developer 12:18	equipped 13:25
after 12:19	assigned 8:11	19:3	development 6:14	Evans 7:6 9:4
In the second se	ASSOCIATED 6:22	case 6:11 8:3 9:14	8:8 13:3,4 16:22	evidence 17:17,21
agree 13:16,21	at 7:2,5 9:25 11:21	17:15	17:1	
agreement 6:12 8:6	11:24 12:17,20	CCR 6:22	did 11:10,12	18:6,8 19:2,4
8:13 9:13,16,17,19	14:13			Examination 10:17
9:20 10:9 11:7,11		change 13:13	Dippell 6:17 8:3,10	15:23 19:3,6
11:14,24 12:2,11	attending 18:11	Chase 7:5 9:2,2 10:2	8:18 9:6,22 10:4,7	Examiner 12:15
12:16,19 13:1,7,12	Attorney 7:2,5	14:19 15:6	10:14 11:18 14:15	excellent 14:1
13:18,21 14:2,5,7	Avenue 7:3 8:25	Chief 7:12	14:18,20,22 15:1,4	exclusive 6:13 8:7
14:11 15:12,14	avoids 13:22	circumstances 12:15	15:7,15,18,20 16:9	13:8,9 14:1 16:17
16:7,25 17:2,15,23	<u> </u>	city 6:7 7:3,7,10,13	16:10 17:3,7,9,13	excused 14:24 17:10
17:25 20:4,5	<u> </u>	8:16,22 9:1,5	17:22 18:1,4,7	execution 11:11
agreements 12:7	B 8:20	16:22	19:6	12:16
ahead 9:8 10:10,14	background 12:15	closing 18:8	Direct 10:17 15:23	Exhibit 11:21 17:15
15:21	based 15:12	Coffman 7:9 8:20,20	19:3,6	17:16,20,24 18:2,4
all 9:13 10:7 14:13	basically 8:12 11:2	10:5 14:21 17:8,12	Director 10:24	18:6 20:2,3,5
14:15,22,23 17:13	12:18	come 15:16	District 6:11 7:4 8:4	Exhibits 8:1 17:19
17:18 18:10	be 13:4,7,9 14:8,23	coming 17:17	8:24 10:22 12:4	20:1
also 11:3 16:23 18:5	16:16,18 17:10,16	commercial 10:24	16:12	existence 14:10
am 11:9	18:1,7	13:3	division 16:3	explain 12:14
amended 9:20	been 11:20	Commission 6:1	do 10:25 11:22,23	extension 16:20
an 9:11 12:20 13:22	before 6:1,17 17:13	7:14 8:17 13:17	13:1,16 14:6	
14:4 16:20 18:8	begin 8:13,14 9:8,9	14:4,7,9 15:9 16:1	document 11:6,22	F
	10:8	community 11:3	documents 17:16	facilities 12:20,20,21
and 6:11 7:11 8:1,5	behalf 8:16,21,23	companies 9:24	does 13:7,12,15 14:4	16:22,25
8:10,11,14,25 9:4	9:2	16:15 17:5	15:4	fact 12:10 13:19
9:8,8,13,17,17,19	being 13:22	company 6:11 7:4	don't 9:11 17:22	
10:9,10,21,23 11:3	believe 14:13,22	8:4,24 9:23 10:22	1	familiar 11:6,13
11:16 12:4,10,15	•	•	Dottheim 7:12 8:15	16:11
12:19,20,23 13:3,9	16:18 17:22	11:1 12:4 16:12	8:15 9:9,11 14:17	FEBRUARY 6:6
13:19,25 14:8,10	Bench 15:10	COMPANY'S 19:2	15:8,23 18:3 19:6	field 15:12 16:5
15:12,21,24 16:5	between 12:3	conclude 18:10	duplicate 12:21	file 14:8
16:11,12,13,18,19	both 16:11,25	consider 12:19	duplication 13:22	filed 9:18
16:21 17:15,15,19	boundaries 6:13 8:6	contents 11:14	duties 10:25	findings 15:10
17:20,22 20:4	14:10	cooperation 14:9		firm 9:3
Andereck 7:6 9:4	Box 7:9,12 8:16,21	Cooperative 6:12	E	first 8:24 10:10,18
any 9:24 13:12,13	Brandon 8:8	7:8 8:5 9:3 12:3,12	E 7:1,1 19:1	follows 10:16 15:19
14:15 15:1,4,9	Branson 6:14,14 8:8	12:24 16:13	each 6:13 8:7 16:15	for 6:12,13 7:4,8,11
17:4,11,16 18:1,7	13:4,5 16:19,21,22	cooperatives 12:8	East 7:3,6 8:25 9:4	7:14 8:1,5,7,12
Anyone 18:8	briefly 12:14	Counsel 7:9,11,12	effort 12:21	10:18,25 11:21
		Counsel 1.5,11,12	CHOI 1 12.21	10.10,20 11.21
appearance 8:14	brought 10:8	8:19,21 10:4 14:20	either 9:23 10:6 17:5	12:14 13:7,9 14:16

14:23 15:2,16,21	indicate 13:2 14:10	Lisa 7:5 9:2	none 17:6,8,18	phases 13:2,9,10
17:4	inspection 15:13	look 11:21	Nos 8:1 17:20	please 10:12,19
fourth 11:7,14,24	16:6	looking 12:17,20	not 9:21 12:21 13:15	15:16,24
12:10,16 13:18	interest 9:21 13:19	1001011 12:17,20	13:18	PO 8:21
14:2 15:13 16:6	13:19	M	nothing 10:5	
20:5	into 12:6 17:17,20	made 13:17 15:13		portion 16:4,24
4	18:6		noting 9:12	position 15:25
from 13:14 14:16,18		make 9:24 12:21	November 11:7	Post 8:15
15:10 17:5,6,11	involves 13:23	18:8	now 10:23 11:16	present 10:9 15:5
fulfill 10:25 11:2	is 8:3,10 9:12 11:7	marked 8:1 11:20	l ———	presented 13:2,17
further 10:5 15:1	11:24 12:1,2,10	17:14 20:1	0	presently 13:14
18:7	13:5,14,18,19,25	material 9:16	objection 17:16 18:1	Presiding 6:17
	14:7 16:20,23	matter 6:10 8:4,11	18:3	previous 12:6
G	issue 11:25 14:4	9:7 11:25	of 6:2,4,10,10,12,13	PROCEEDINGS
general 7:12 9:10	it 12:1,21 13:2,14,15	may 11:17 14:23	6:13 7:11,14 8:4,4	6:4
generally 11:13	13:23	17:10	8:5,7,8,14,17,17	product 12:23
go 9:7 10:10,14	its 14:1,10,10	meeting 9:20	8:21,21,23,24 9:2	provide 13:7,25
15:20 18:12	itself 17:25	memorandum 9:18	9:3,15,18,20,21,23	16:16 17:1
going 9:7 11:16,20	it's 13:1	15:11	10:24,25 11:11,14	provided 13:22
13:3	I'm 8:10 9:7 11:16	mentioned 15:11	12:16,23 13:1,3,4	provider 13:8,10
got 12:19	11:20 16:2,2	MICHEEL 8:23	13:8,8,13,22 14:9	public 6:1 7:9,11,11
Greg 7:2 8:23		15:3 17:24	15:9,11,13,25 16:2	7:14 8:17,19,21
guess 15:20	J	Milne 7:6 9:4	16:4,6,15,19,20,20	9:21 10:4 13:19,19
	James 15:8,19,22	Missouri 6:2,7,14	16:20,21,22,24	14:20 15:25 17:7
H	19:5	7:3,7,10,13,14 8:9	17:1,5	17:11
had 17:14,24	Jefferson 6:7 7:3,7	8:16,17,22 9:1,5	off 18:12	purport 13:12
hand 11:16,20	7:10,13 8:16,22	13:5 15:25	offered 17:22	P.O 7:9,12
has 9:17 12:6,11	9:1,5	Mitchell 7:2 8:23	Office 7:11 8:15,21	F.O 7.9,12
16:21	John 7:9 8:20	9:25 10:7,11,15,17	Okay 9:6 10:25 11:5	0
have 9:6,11,25 10:2	Johnson 7:6 9:4	11:17,19 14:13,25	11:10,13 12:2,6,23	
10:5 12:9 14:13	judge 6:18 8:3,11,18	17:6 19:3		Q 10:18,21,23,25
15:4,15 16:5,8,25		E .	17:3	11:5,10,13,16,20
he 15:13	9:6,11,22 10:4,7	moment 11:22	on 8:16,20,23 9:2	11:24 12:2,6,10,14
he 13.13 hearing 6:5 8:12	10:14 11:18 14:15	Mr 8:15,20,23 9:9	11:3 15:25 17:14	12:23 13:1,7,12,16
	14:18,20,22 15:1,4	9:11,25 10:5,7,11	one 9:15 13:8 15:15	13:21,25 14:4,7
12:14 18:11,13	15:7,15,18,20 16:9	10:12,15,17 11:17	opening 9:10,12,24	15:24 16:5,11,15
here 8:12	16:10 17:3,7,9,13	11:19 14:13,16,17	9:25 10:2	qualified 13:25
hold 15:25	17:22 18:1,4,7	14:21,23,25 15:3,8	operations 10:24	question 15:16
Honor 10:1,3 11:17	19:6	15:8,10,16,21,23	11:3 16:3,13	questions 14:16,17
14:14,19 15:6 17:6	just 11:21 15:15	15:24 16:5,11 17:5	opinion 16:15,19	14:19,21,23 15:10
17:12,24		17:6,8,10,12,24	opportunity 18:8	16:10 17:4 19:6
	K	18:3 19:3,6	or 9:10,23 13:13	
I	keep 11:3	MS 9:2 10:2 14:19	order 14:5	R
I 8:13 9:11,25 10:2,5	Ketter 15:9,16,19,21	15:6	ordered 14:8	R 7:1
10:8,11 11:9,12,17	15:22,24 16:5,11	much 16:19 18:11	other 9:12 12:7	Randy 10:12,16,20
11:23 14:13,13,22	17:5,10 19:5	my 8:10 16:19	13:10 15:8	19:3
15:15,15,20 16:8	Ketter's 15:10		our 12:20 13:17	reached 9:7,13
16:18 17:14,18,22	kind 10:25 16:20	N	outside 11:2	12:11
18:4,11 19:1	known 13:4	N 7:1 19:1	over 16:22,23	reaching 9:16
identification 8:2		name 8:10 10:18		really 9:11
if 8:14 11:17,21 14:7	L	15:21	P	received 17:20 18:6
14:8 15:9,16,20	L 6:22 15:22	Nancy 6:17 8:10	P 7:1,1	recognize 11:22
in 6:10 8:4 9:7,14,15	law 6:18 7:2,5 8:11	near 6:14 8:8 13:5	page 9:15 17:25	recommend 9:19
9:18 10:23 11:1,10	8:24 9:3	negotiation 12:23	page 9.13 17.23	record 10:19 15:21
11:25 12:10,20	led 11:11 12:15	negotiation 12.23	part 10.21 participate 11:10	
13:8,10,17,19,19	legal 9:21	no 6:11 8:3 9:25		17:14,17 18:12
14:1,9 15:11,11	lights 11:3		parties 9:6,14	Rec'd 20:1
		10:2 13:15 14:17	Peace 7:6 9:4	regarding 8:12
16:2,2,3,15,16,19 16:23 17:15	like 8:13 9:9,23,24	14:19,21 15:3,6,8	performed 16:5	regulatory 6:18 8:11
	10:8,10,11 15:5	17:12 18:3,6 20:2	person 13:13	relations 11:4
INDEX 20:1	18:8	20:3,5	pertains 13:2	remarks 9:24,25
	1	ī	I	I

10:2		they'd 15:5	18:13	20:2
REPORTED 6:21	take 11:21	think 15:15	which 9:16 11:7,11	10 19:3
REPORTERS 6:22	tariff 14:8	this 8:3,11,13 9:7	12:2 13:4,16	15 19:6
require 13:12	terms 13:1	10:1 11:25 12:10	White 6:11 7:8 8:5	15th 11:7
residential 6:14 8:8	territorial 6:12 8:6	12:23 14:2,10,14	9:2 12:3,11,24	16 19:6
13:3	8:13 9:16,20 11:7	16:20 17:1,15	13:9 14:18 15:4	17 6:6 20:2,4
right 10:7,23 11:16	11:14,24 12:2,7,10	THORPE 6:22	16:12,21,23	18 20:5
14:15,22 17:13,18	12:16,19 13:18,21	those 13:8 17:16	who 15:9	10 20.5
18:10	14:2 15:14 16:6,24	three 13:2	whom 10:21	2
River 6:11 7:8 8:5	17:2,23,25 20:5	through 16:22	will 14:8 16:15,18	2 6:8 8:1 17:16,19,20
9:3 12:3,11,24	territory 14:2	time 10:1 14:14	17:18 18:4,10	20:3
13:9 15:4 16:12,21	testified 10:16 15:19	titled 11:6	willing 14:8	2003 11:8
16:23	than 9:12 15:8	to 8:11,13 9:7,9,16	with 8:13,24 9:3,9	2004 6:6
Rivers 14:18		9:21,23,24 10:5,8	11:6,13 12:7,11,24	2230 7:9 8:21
rural 12:7	thank 8:18 9:22 10:1	10:9,10,11,12	13:16 14:9 16:11	2230 1.9 0.21
	10:14,15 11:5	11:11,16,20 12:15	17:25	3
S	14:24,25 15:18	12:19,19,21,21	within 6:13 8:7	3 8:1 11:21 17:24,24
S 7:1	16:9 17:3,8,9,9 18:11	13:2,3,7,9,12,13	witness 10:8,10,13	18:2,4,6 20:5
see 9:8 10:8	that 9:12,13,16 11:1	13:17,18,23,25	15:8,17,22	312 7:3 8:25
Seeing 17:18		14:1,4,8,9 15:5	witnesses 15:2,5	360 7:12 8:16
seemed 12:21	11:11,21,22,24	16:16,16,19,21,24	17:11	000 1.12 0.10
SENIOR 6:18	12:2,11,15,16 13:2	17:1,1,16 18:2,8	would 8:13,14 9:9	5
sense 12:21	13:17,21,23 16:4 16:22,24 18:10	today 8:12 10:9	9:19,23 10:8,9,11	573-634-3422 7:7
separate 13:2	that's 13:3 14:13,22	TRACY 6:22	10:18 11:21 13:21	573-635-7166 7:4
serves 16:19	16:24 17:1	TRANSCRIPT 6:4	15:24 16:18 17:16	573-751-5565 7:10
service 6:1,13 7:14	the 6:1,10,10,11,12	two 13:10	18:1,7	573-751-8701 7:13
8:7,17 13:8,14,22	6:13 7:4,11,14 8:4		written 6:12 8:6	
14:1,1 16:1,16,17	8:4,6,7,10,17,17	U		6
16:21 17:1	8:21,21,24 9:3,6	Unanimous 9:13,17	X	65102 7:3,7,10,13
sheets 14:9	9:14,15,17,18,19	9:18 15:12	X 19:1	8:16,22 9:5
so 9:19 12:22 14:8	9:20,20,21,23,23	under 14:2,10		
16:25	10:9,12,18 11:1,2	unnecessary 13:22	Y	7
Springs 6:13 8:8	11:2,3,6,10,11,13	up 15:16	years 16:23	700 7:6 9:4
13:4	11:14,24 12:4,10	upon 15:12	Yes 10:11 11:9,12,15	
Staff 7:14 8:14,17	12:14,15,15,16,16	utilities 16:25	11:18,23 12:1,5,9	8
9:17,18,19 14:9,16	12:18,19,20 13:1,1		12:13,25 13:6,11	8 20:2,4,5
15:7,9,11,25 16:3	13:4,7,8,9,10,12	v	13:20,24 14:3,6,12	
STAFF'S 19:4	13:16,17,18,18,19	Valley 6:11 7:8 8:5	16:8,14,18	
stand 10:12	13:21,23 14:4,5,7	9:3 12:3,11,24	you 8:18 9:9,22 10:1	
standard 9:21	14:7,9,9,16,23	13:9 16:12	10:8,9,14,14,15,18	
state 6:2 10:18 15:21	15:9,10,11,11,13	very 18:11	10:21,25 11:5,6,10	
15:24	15:13,21,22,24,25	Volume 6:8	11:13,16,20,21,22	
statement 9:10,12	15:25 16:2,2,3,3,6	w	12:14 13:16,21	
18:9	16:6,12,21,22,23		14:23,23,24,25	
statements 13:16	16:23,24,25 17:1,5	want 14:4	15:18,24,25 16:5,9	
Steven 7:12 8:15	17:14,14,15,17,23	was 9:13,15,16 12:3	16:11 17:3,8,9,9	
stipulation 8:12 9:7	17:25,25 18:10,12	12:23 18:6,13	17:10 18:11	
9:13,17,19 10:9	18:13	we 12:9,18,19 14:3,6	your 10:1,2,10,18	
15:12 17:15 20:4	their 13:13 16:13,16	17:13,22,24 18:12	11:17 14:14,19	
subject 16:24 17:1	16:17,20,20,20	Well 15:20	15:6,21 16:15 17:6	
substitute 17:25 substitution 9:15	then 10:10 11:3	went 17:14	17:12,24 18:11	
supplier 13:13	14:23 17:13,18	were 8:1 12:18 13:16	you'd 15:20	
support 9:18 15:11	18:4,10	17:4,20	you'll 15:16	
Swearengen 7:2	there 9:12,15 14:15	western 16:21,23 we're 8:11	you're 12:17	
8:25	15:1,9 17:4,11,16	what 10:23,25 13:14	you've 10:8	
sworn 10:13 15:17	18:1,7	what 10:23,25 13:14 what's 11:20	1	
J., OLM 10.15 15.17	these 16:15	WHEREUPON	18:117:15,19,20	
	they 16:18,18		1 3.1 17.13,17,20	
	Value of the second sec			•