

**EVERGY MISSOURI WEST, INC. d/b/a EVERGY MISSOURI WEST**

P.S.C. MO. No. 1 18th Revised Sheet No. R-3  
 Canceling P.S.C. MO. No. 1 17th Revised Sheet No. R-3  
 For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 8th Revised Sheet No. R-63  
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Evergy Missouri West, Inc. d/b/a Evergy Missouri West For Missouri Retail Service Area  
**KANSAS CITY, MO 64106**

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RULES AND REGULATIONS  
ELECTRIC

10.01 BUSINESS DEMAND-SIDE MANAGEMENT

**PURPOSE:**

The Business Demand-Side Management (DSM) Programs (Programs), which consist of six programs, are designed to encourage business customers to proactively use energy in such a way as to reduce consumption of electricity, or to shift consumption from times of peak demand to times of non-peak demand.

These Programs are offered in accordance with Section 393.1075, RSMo, Supp. 2009 (the Missouri Energy Efficiency Investment Act or MEEIA) and the Commission's rules to administer MEEIA.

**AVAILABILITY:**

Except as otherwise provided in the terms governing a particular program, these Programs are available to any of Evergy Missouri West's customers served under GS, SGS, LGS or LPS rate schedules. The Programs are not available to customers electing to opt-out of DSM program funding under 4 CSR 240-20.094(7), and monetary incentives that otherwise would be payable under a program are not available to those that have received a state tax credit under sections 135.350 through 135.362, RSMo, or under sections 253.545 through 253.561, RSMo. As provided for in the Commission's rules, customers shall attest to non-receipt of any such tax credit and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

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A customer may elect not to participate (opt-out) in an electric utility's DSM programs under 4 CSR 240-20.094(7) if they:

- Have at least one account with a demand of 5,000 kW in the previous 12 months with that electric utility,  
or;
- Operate an interstate pipeline pumping station, or;
- Have multiple accounts with aggregate coincident demand of 2,500 kW in the previous 12 months with that utility and have a comprehensive demand-side or energy efficiency program with achieved savings at least equal to those expected from the utility-provided programs.

A customer electing to opt-out must provide written notice to the electric utility no earlier than September 1 and not later than October 30 to be effective for the following calendar year, but shall still be allowed to participate in interruptible or curtailable rate schedules or tariffs offered by the electric utility.

Unless otherwise provided for in the tariff sheets or schedules governing a particular program, customers may participate in multiple programs, but may receive only one Incentive per Measure.

The Company reserves the right to discontinue the entire MEEIA cycle 3 portfolio, if the Company determines that implementation of such programs is no longer reasonable due to changed factors or circumstances that have materially negatively impacted the economic viability of such programs as determined by the Company, upon no less than thirty days' notice to the Commission.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 6th Revised Sheet No. R-63.01

Canceling P.S.C. MO. No. 1 5th Revised Sheet No. R-63.01

Evergy Missouri West, Inc. d/b/a Evergy Missouri West For Missouri Retail Service Area  
KANSAS CITY, MO 64106

**RULES AND REGULATIONS  
ELECTRIC**

10.01 BUSINESS DEMAND SIDE MANGEMENT (continued)

**DEFINITIONS:**

Unless otherwise defined, terms used in tariff sheets or schedules in Section 10 have the following meanings:

Applicant – A customer who has submitted a program application or has had a program application submitted on their behalf by an agent or trade ally.

Demand-Side Program Investment Mechanism (DSIM) – A mechanism approved by the Commission in Evergy Missouri West's filing for demand-side programs approval in Case No. EO- 2019-0133.

Business Program- An energy efficiency program that is available to a customer receiving electric service under Service Classifications Small General Service Rate, Large General Service Rate, Large Power Service Rate.

Deemed Savings Table- A list of measures derived from the Company's filed TRM that characterizes associated gross energy and demand savings with specific measure parameters where available.

Energy Efficiency - Measures that reduce the amount of electricity required to achieve a given end use.

Incentive – Any consideration provided by Company directly or through the Program Administrator, including in the form of cash, bill credit, payment to third party, or public education programs, which encourages the adoption of Measures.

Long-Lead Project- A project committed to by a Customer, accepted by the Company, and a signed commitment offer received by the program administrator by December 31, 2022, according to the terms and implementation of the MEEIA 2020-2022 Energy Efficiency Plan that will require until a date after December 31, 2022, but no later than December 31, 2023, to certify completion.

Measure – An end-use measure, energy efficiency measure, and energy management measure as defined in 4 CSR 240-22.020(18), (20), and (21).

Participant – An energy related decision maker who implements one or more end use measures as a direct result of a demand side program.

Program Administrator – The entity selected by Company to provide program design, promotion, administration, implementation, and delivery of services.

Program Partner – A retailer, distributor or other service provider that Company or the Program Administrator has approved to provide specific program services through execution of a Company approved service agreement.

Program Period – The period from January 1, 2020 through December 31, 2022 unless sooner terminated under the TERM provision of this tariff. Programs may have slightly earlier termination dates for certain activities, as noted on the Company website – www.evergy.com.

Project – One or more Measures proposed by an Applicant in a single application.

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**EVERGY MISSOURI WEST, INC. d/b/a EVERGY MISSOURI WEST**

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Canceling P.S.C. MO. No. 1 4th Revised Sheet No. R-63.01.1

For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

**10.01. BUSINESS DEMAND-SIDE MANAGEMENT (continued)**

Total Resource Cost (TRC) Test – A test of the cost-effectiveness of demand-side programs that compares the avoided utility costs to the sum of all incremental costs of end-use measures that are implemented due to the program (including both Company and Participant contributions), plus utility costs to administer, deliver and evaluate each demand-side program.

Trade Ally- An independent contractor that the Company or the Program Administrator has approved to provide specific program services through execution of a Company approved service agreement.

Measure Benefit/Cost Test – Each non-prescriptive Project must pass the Total Resource Cost Test by having a value of 1.0 or greater. Total Resource Cost Test value equals the present value of the benefits of each Measure over the useful life of each Measure divided by the incremental cost to implement the Project Measures. The benefits of the Measure include the Company's estimated avoided costs.

**TERM:**

These tariff sheets and the tariff sheets reflecting each specific Business DSM program shall be effective for three years from the effective date of the tariff sheets, unless another termination date is approved by the Commission.

If the Programs are terminated prior to the end of the Program Period, only Incentives for qualifying Measures that have been installed prior to the Programs' termination will be provided to the customer.

**DESCRIPTION:**

The reduction in energy consumption or shift in peak demand will be accomplished through the following Programs:

- Business Energy Efficiency Rebates - Custom
- Business Energy Efficiency Rebates - Standard
- Business Smart Thermostat
- Business Process Efficiency
- Business Demand Response

In addition, Evergy Missouri West customers also have access to the Online Business Energy Audit.

Program details regarding the interaction between Company or Program Administrators and Participants, such as Incentives paid directly to Participants, available Measures, availability of the Program, eligibility, and application and completion requirements may be adjusted through the change process as presented below. Those details, additional details on each Program, and other details such as process flows, application instructions, and application forms will be provided by the Company website, [www.kcpl.comwww.evergy.com](http://www.kcpl.comwww.evergy.com).

**CHANGE PROCESS:**

The change process is applicable to changes in program detail regarding the interaction between Company or Program Administrators and Participants, and excludes changes to the ranges of Incentive amounts for each Measure.

- 1) Identify need for program detail change regarding the interaction between Company or Program Administrators and Participants;
- 2) Discuss proposed change with Program Administrator;
- 3) Discuss proposed change with Evaluator;
- 4) Analyze impact on program and portfolio (cost-effectiveness, goal achievement, etc.);

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Pursuant to Missouri Rule 4 CSR 240-20.094(6)(A): Any customer meeting one (1) or more of the following criteria shall be eligible to opt-out of participation in utility-offered demand side programs:¶  
The customer has one (1) or more accounts within the service territory of the electric utility that has a demand of the individual accounts of five thousand (5,000) kW or more in the previous twelve (12) months;¶  
The customer operates an interstate pipeline pumping station, regardless of size; or¶  
The customer has accounts within the service territory of the electric utility that have, in aggregate across its accounts, a coincident demand of two thousand five hundred (2,500) kW or more in the previous twelve (12) months, and the customer has a comprehensive demand-side or energy efficiency program and can demonstrate an achievement of savings at least equal to those expected from utility-provided programs.¶  
For utilities with automated meter reading and/or advanced metering infrastructure capability, the measure of demand is the customer coincident highest billing demand of the individual accounts during the twelve (12) months preceding the opt-out notification. ¶  
¶  
A customer electing to opt-out under requirements 1 and 2 above must provide written notice to the electric utility no earlier than September 1 and not later than October 30 to be effective for the following calendar year. Customers electing to opt-out under requirement 3 above must provide notice to the utility and the manager of the energy resource analysis section of the commission during the stated timeframe. Customers electing to opt-out shall still be allowed to participate in interruptible or curtailable rate schedules or tariffs offered by the electric utility. ¶  
¶  
Customers who have satisfied the opt-out provisions of 4 CSR 240-20.094(6) to opt-out of both the DSIM Charge and the Pre-MEEIA rate will not be charged the DSIM Charge and receive an offset of the Pre-MEEIA rate amount on the same bill, based on their actual usage. The pre-MEEIA rate for the GMO rate jurisdiction is \$0.00064 per Kwh and the annual amount contained in base rates is \$5,118,403. ¶  
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**Evergy Missouri West, Inc. d/b/a Evergy Missouri West** For Missouri Retail Service Area  
**KANSAS CITY, MO 64106**

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**RULES AND REGULATIONS  
 ELECTRIC**

**10.01 BUSINESS DEMAND-SIDE MANAGEMENT (continued)**

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- 5) Inform the Staff, Office of the Public Counsel and the Department of Economic Development, Division of Energy, of the proposed change, the time within which it needs to be implemented, provide them the analysis that was done and consider recommendations from them that are received within the implementation timeline (the implementation timeline shall be no less than five business days from the time the Staff, Office of the Public Counsel and the Department of Economic Development, Division of Energy are informed and provided the above referenced analysis.
- 6) Take timely received recommendations into account and incorporate them where Company believes it is appropriate to do so;
- 7) Notify and train customer contact personnel (Customer Service Representatives, Energy Consultants, Business Center) of the changes;
- 8) Make changes to forms and promotional materials;
- 9) Update program website;
- 10) File updated web pages and, if appropriate, updated list of Measures and Incentives amounts in Case No. EO-2019-0133; and
- 11) Inform Customer, trade allies, etc.

Evergy Missouri West will also continue to discuss and provide information on ongoing Program and Portfolio progress at quarterly regulatory advisory group update meetings.

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**PROGRAMS' ANNUAL ENERGY AND DEMAND SAVINGS TARGETS:**

Note that targeted energy and demand savings may be shifted between Programs depending on market response, changes in technology, or similar factors. These targets are based on savings at customer meters (excluding transmission and distribution line losses).

	Expected Annual kWh Energy Savings Targets at Customer Side of Meter			Sum of Annual by Program
	2020	2021	2022	
<u>Business Standard</u>	<u>13,647,812</u>	<u>16,447,377</u>	<u>16,551,009</u>	<u>46,646,198</u>
<u>Business Custom</u>	<u>2,663,601</u>	<u>3,676,320</u>	<u>3,676,320</u>	<u>10,016,241</u>
<u>Business Process Efficiency</u>	<u>3,618,889</u>	<u>7,639,682</u>	<u>9,212,103</u>	<u>20,470,674</u>
<u>Business Demand Response</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<u>Business Smart Thermostat</u>	<u>28,368</u>	<u>56,736</u>	<u>85,104</u>	<u>170,208</u>
<u>Total</u>	<u>19,958,670</u>	<u>27,820,115</u>	<u>29,524,536</u>	<u>77,303,321</u>

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Earnings Opportunity targets are set forth in Evergy Missouri West's Schedule DSIM, Sheet No. 138.8, as approved in Case No. EO-2019-0133.

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Revised Sheet No. R-63.02  
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**Evergy Missouri West, Inc. d/b/a Evergy Missouri West**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

**RULES AND REGULATIONS**  
**ELECTRIC**

**10.01 Business Demand-Side Management**

(continued)

	Expected Annual kW Demand Savings Targets at Customer Side of Meter			Sum of Annual by Program
	2020	2021	2022	
Business Standard	2,161	2,653	2,700	7,514
Business Custom	423	582	582	1,587
Business Process Efficiency	31	87	109	227
Business Demand Response	49,488	2,604	2,742	53,834
Business Smart Thermostat	207	415	622	1,244
<b>Total</b>	<b>52,309</b>	<b>6,341</b>	<b>6,756</b>	<b>65,4065</b>

Earnings Opportunity targets are set forth in Evergy Missouri West's Schedule DSIM, Sheet No. 138.8, as approved in Case No. EO-2019-0133.

**PROGRAM COSTS AND INCENTIVES:**

Costs of and Incentives for the Business DSM Programs reflected herein shall be identified in a charge titled "DSIM Charge" appearing as a separate line item on customers' bills and applied to customers' bills as a per kilowatt-hour charge as specified in the GS, SGS, LGS or LPS rate schedules. All customers taking service under said rate schedules shall pay the charge regardless of whether a particular customer utilizes a demand-side program available hereunder, unless they have opted-out as provided for previously.

**PROGRAM DESCRIPTIONS:**

The following pages contain other descriptions and terms for the Programs being offered under this tariff.

**CHANGES IN MEASURES OR INCENTIVES:**

KCP&L Greater Missouri Operations Company may offer the Measures contained in Company's filing approved in Case No. EO-2019-0133. The offering of Measures not contained within the aforesaid filing must be approved by the Commission. Measures being offered and Incentives available to customers will be listed on Company's website, www.evergy.com. The Measures and Incentives being offered are subject to change. Customers must consult www.evergy.com for the list of currently available Measures. Should a Measure or Incentive offering shown on Company's website differ from the corresponding Measure or Incentive offering shown in the currently effective notice filed in Case No. EO-2019-0133, the stated Measure or Incentive offering as shown in the currently effective notice shall govern.

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- \*\*\*The original effective date of this tariff sheet was April 1, 2016. However, due to an incorrect reference to 4 CSR 240-20.094(4), the tariff sheet was revised to remove the reference, changing the effective date to April 7, 2017. This tariff sheet shall be effective for three years from the original effective date.¶
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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**RULES AND REGULATIONS  
ELECTRIC**

**10.02 ONLINE BUSINESS ENERGY AUDIT**

**PURPOSE:**

This program provides business customers access, through [www.evergy.com](http://www.evergy.com), to analyze the energy efficiency of their businesses, educational materials regarding energy efficiency and conservation, and information on Evergy's other demand-side management programs.

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**AVAILABILITY:**

This program is available during the Program Period and is voluntary and available to all customers receiving electric service under Service Classifications SGS, MGS, SGA, MGA or TPP rate schedules.

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**PROGRAM PROVISIONS:**

This energy efficiency program is considered educational. Additional details are available at the Company website, [www.evergy.com/businessaudit](http://www.evergy.com/businessaudit).

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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KANSAS CITY, MO 64106

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RULES AND REGULATIONS  
ELECTRIC

10.03 BUSINESS ENERGY SAVINGS -CUSTOM

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**PURPOSE:**

The Business Energy Savings- Custom program is designed to encourage more effective utilization of electric energy through Energy Efficiency improvement opportunities which are available at the time of new equipment purchases, facility modernization, and industrial process improvement. This program provides rebates for Energy Efficiency measures that are not specifically covered under the Business Energy Efficiency Rebates – Standard program. A “Custom Incentive” is a direct payment or bill credit to a Participant for installation of Measures that are part of projects that have been pre-approved by the Program Administrator.

**AVAILABILITY:**

This program is available during the Program Period, and is voluntary and available to all customers receiving electric service under SGS, MGS, LGS, LPS, SGA, MGA, LGA or TPP rate schedules that also meet Custom Rebate Program Provisions below.

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**PROGRAM PROVISIONS:**

This program provides a rebate for installing qualifying high efficiency equipment or systems, or replacing or retrofitting HVAC systems, motors, lighting, pumps or other qualifying equipment or systems with higher energy efficiency equipment or systems. Both new construction projects and retrofit projects are eligible to apply. To become a Participant in the program, customers must request a rebate for a project by submitting an application through the Company website ([www.evergy.com/custom](http://www.evergy.com/custom)). Projects must be pre-approved by the Program Administrator before the project start date to be eligible for a rebate. Customer applications will be evaluated and the rebates will be distributed on a first-come basis according to the date of the customer's application.

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Rebate applications for different energy saving measures at the same facility may be submitted. An entity with multiple facilities may participate for each facility by submitting an application for each facility. The maximum amount of each rebate will be calculated as a flat rate in cents per kWh saved or dollars per coincident peak kW, up to the customer annual maximum. The cents per kWh range or dollars per coincident peak kW and customer annual maximum can be found at [www.evergy.com/mybusiness](http://www.evergy.com/mybusiness). The total amount of program (Business Energy Savings Program - Custom and Standard) rebates that a Participant can receive during a program year is initially set and limited to a program cap of the greater of: 2 x the customers annual DSIM or \$1,000,000 per customer (\$250,000 per project) per program year. Participants that exceed the \$250,000 per project threshold will be eligible for a reduced rate incentive. The program cap can be adjusted for each program year during the Program Period by filing an updated tariff sheet. The rebate for the measure will be issued upon completion of the project's final application process.

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After the Company reviews projects approved and/or paid during the first six months of a program year, the Company may approve applications for additional rebates if the customer has reached its maximum, and if Program funds are available.

By applying for the Custom Rebate Program, the customer agrees that the project may be subject to random on-site inspections by the Program Administrator.

**EVALUATION:**

The Company will hire a third-party evaluator to perform an Evaluation, Measurement and Verification (EM&V) on this Program

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 <sup>4th</sup> Revised Sheet No. R-63.05

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**Evergy Missouri West, Inc. d/b/a Evergy Missouri West** For Missouri Retail Service Area  
**KANSAS CITY, MO 64106**

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**RULES AND REGULATIONS  
ELECTRIC**

**10.04 BUSINESS ENERGY Savings - STANDARD**

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**PURPOSE:**

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The Business Energy Savings - Standard program is designed to encourage installation of energy efficient measures in existing facilities. The primary objectives of this program are to provide pre-set incentives to facility owners and operators for the installation of high efficiency equipment and controls and to provide a marketing mechanism for electrical contractors, mechanical contractors, and their distributors to promote energy efficient equipment to end users.

**AVAILABILITY:**

This program is available during the Program Period, and is voluntary and available to all customers receiving electric service under SGS, MGS, LGS, LPS, SGA, MGA, LGA or TPP rate schedules that also meet the Standard Rebate Program Provisions below.

**PROGRAM PROVISIONS:**

Company will hire a Program Administrator to implement this program. The Program Administrator will provide the necessary services to effectively implement the program and to strive to attain the energy and demand savings targets. Standard Measures and Incentives will be provided to qualifying participants that provide completed Standard Rebate Applications as indicated below:

- Participant must complete a Standard Rebate Application form, or purchase from pre-qualified equipment distributors, available at [www.evergy.com/standard](http://www.evergy.com/standard);
- Participant must provide proof of equipment purchase and installation;
- Measures must be purchased and installed after the effective date of this tariff;
- Measures which receive an Incentive under the Custom Rebate Program are not eligible for this Standard Rebate Program; and
- Standard Measures can be installed as a retrofit in an existing facility.

By applying for the Standard Rebate Program, the Participant agrees that the project may be subject to random on-site inspections by the Program Administrator.

The total amount of program (Business Energy Savings– Custom and Standard) rebates that a Participant can receive during a program year of the Program Period is initially set and limited to a program cap of the greater of: 2x the customers annual DSIM or \$1,000,000 per customer, (\$250,000 per project) per year. Customers that exceed the \$250,000 per project threshold are eligible for a reduced incentive rate. The program cap can be adjusted for each program year during the Program Period by filing an updated tariff sheet. The rebate for the measure will be issued upon completion of the project.

Small to Mid-Sized Business customers (<100 kW) that participate in the small business program track and receive a small business assessment are eligible for the small business incentive rates for qualifying measures.

**ELIGIBLE MEASURES AND INCENTIVES:**

Standard Incentives filed in Case No. EO-2019-0133 are eligible for program benefits and Incentives and may be offered during the Program Period. These include, but are not limited to, the following equipment types:

- Lighting and Controls
- Motors, Pumps and Variable Frequency Drives
- HVAC (Heating, Ventilation and Air-Conditioning)
- Business Computing
- Food Service and Refrigeration

Eligible Incentives directly paid to program Participant and Measures can be found at [www.evergy.com/standard](http://www.evergy.com/standard).

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**EVALUATION:**

The Company will hire a third-party evaluator to perform Evaluation, Measurement and Verification (EM&V) on this Program.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Evergy Missouri West, Inc. d/b/a Evergy Missouri West For Missouri Retail Service Area  
KANSAS CITY, MO 64106

**RULES AND REGULATIONS  
ELECTRIC**

**10.05 BUSINESS PROCESS EFFICIENCY**

**PURPOSE:**

The Business Process Efficiency program is designed to provide energy and demand savings from existing facilities by optimizing building energy management systems and overall consumption. The Company will provide energy assessment services and assistance in implementing identified solutions to customers to ensure that their systems are operating at optimal energy efficiency.

**AVAILABILITY:**

This program is available during the Program Period, and is voluntary and available to all customers receiving electric service under SGS, MGS, LGS, LPS, SGA, MGA, LGA or TPP rate schedules. Participants in this Program will be customers with a facility that meets all the following criteria:

- At least one of the following conditions:
  - Higher than average electric energy intensities (kWh/ft<sup>2</sup>) based on business type;
  - Minimum of 100,000 ft<sup>2</sup>
  - Presence of an energy management system (EMS);
- Mechanical equipment is operational; and
- Will yield cost-effective energy savings according to a Process Efficiency Assessment Study.

**PROGRAM PROVISIONS:**

Evergy will hire a Program Administrator to implement this program and achieve energy and demand savings targets. Program benefits have been designed to provide cost effective Process Efficiency services to eligible facilities and include:

- Recruitment and training of Process Efficiency Program Providers;
- Benchmarking of candidate facilities using ENERGY STAR® Portfolio Manager or other comparable procedures to identify facilities with optimization opportunities;
- Access to a group of certified Process Efficiency Service Providers that can provide studies performed by trained auditors to identify cost effective building system optimization Measures;
- Assisting building owners with trade allies and management during the implementation process;
- Building owner staff training on Process Efficiency operations;
- Verification of operating results; or
- Ongoing monitoring of Retro-Commissioned building systems to promote persistence of improvements.

**ELIGIBLE MEASURES AND INCENTIVES**

Measures filed in Case No. EO-2019-0133 are eligible for program benefits and incentives, and may be offered during the Program Period. Eligible Incentives directly paid to customers and Measures can be found at [www.evergy.com/process](http://www.evergy.com/process).

**EVALUATION:**

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on this Program.

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¶  
The program includes four tracks:¶  
Business Express Tune Ups¶

¶  
Provides customers with a streamlined approach via participating trade allies to uncover and improve operational efficiencies of qualifying measures including, but not limited to: compressed air systems, roof top units, etc.¶

¶  
Monitor Based Commissioning¶

¶  
Provides special focus on complex control systems and provides options and incentives for business to improve operations and maintenance practices for ongoing building systems and processes.¶

¶  
Retro-Commissioning Study¶

¶  
Provides customers with a comprehensive study and list of operational and capital energy conservation measures (ECM's) that may qualify for either process efficiency or custom/standard rebate incentives.¶

¶  
Strategic Energy Management¶

¶  
Provides customers with an incentive to offset the cost of a comprehensive facility study detailing energy conservation ...

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**Evergy Missouri West, Inc. d/b/a Evergy Missouri West** For Missouri Retail Service Area  
**KANSAS CITY, MO 64106**

**RULES AND REGULATIONS**  
**ELECTRIC**

**10.06 BUSINESS THERMOSTAT PROGRAM**

**PURPOSE:**

The voluntary Business Thermostat Program is designed to reduce Participant load during peak periods to improve system reliability, offset forecasted system peaks that could result in future generation capacity additions, and/or provide a more economical option to generation or purchasing energy in the wholesale market. Participant curtailment may be requested for any of these operational or economic reasons as determined by the Company. The Program accomplishes this by deploying various demand response technologies to Participants' WiFi-enabled thermostats to modify the run-time of air conditioning unit(s) or heat pump(s) for a specified period of time in a Company coordinated effort to limit overall system peak load.

**AVAILABILITY:**

The Program is available for the Program Period to any customer currently receiving service under any small general service or medium general service rate schedule. Customers must maintain a secure Wi-Fi enabled internet service and have a working central air conditioning system or heat pump. If a WiFi-enabled thermostat is provided to customers at a discounted price, customers must agree to install the thermostat at their premise receiving electric service within fourteen (14) days of receiving the device, and keep it installed, operational, and connected to a secure Wi-Fi network for the duration of the program. Customers must agree to not sell the device for the duration of the program. If it is found that they do, a debit will be issued on their utility bill for the Manufacturer Suggested Retail Price (MSRP) of the WiFi-enabled thermostat or the value of incentive provided to the customer. Payment of that debit will be the customer's responsibility. Property owner's (owner occupant or landlord for a rental property) permission is required to receive a smart thermostat and/or participate in the demand response program with an existing eligible thermostat. Tenant permission is required to receive a thermostat and/or participate in the demand response program with an existing eligible thermostat if the landlord is requesting participation. The Company reserves the right to limit program participation. The Company also reserves the right to apply minimum and/or maximum event performance requirements for incentive payment, to apply financial bonuses or penalties and to terminate participation for non-compliance.

**PROGRAM PROVISIONS:**

The Company will hire a Program Administrator to implement this Program. The Program Administrator will provide the necessary services to effectively implement the Program and strive to attain the energy and demand savings targets. The Company and the Program Administrator will follow a multi-faceted approach to marketing the Program.

**CONTROLS AND INCENTIVES:**

Participants will receive enrollment and participation incentives at a level determined by the Company. If customers have an existing Wi-Fi enabled eligible thermostat, the customer may elect to enroll and participate in the demand response program. If customers had received a Program device from the previous Program (MEEIA Cycle 2), they will not be eligible for a new Program device. However, if the existing MEEIA Cycle 2 device fails, the customer is eligible to continue participation with a new Program device. During a curtailment event, the Company or its assignee will deploy various demand response technologies to Participants' WiFi-enabled thermostats to modify the run-time of air conditioning unit(s) or heat pump(s) for a specified period of time in a Company coordinated effort to limit overall system peak load. The Company reserves the right to set and modify incentive levels at any point during the program.

**EVALUATION:**

The Company will hire a third-party evaluator to perform Evaluation, Measurement and Verification (EM&V) on this Program.

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**Evergy Missouri West, inc. d/b/a Evergy Missouri West** For Missouri Retail Service Area  
**KANSAS CITY, MO 64106**

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**RULES AND REGULATIONS**  
**ELECTRIC**

**63.08 BUSINESS SMART THERMOSTAT (continued)**

**CYCLING METHODS:**

The Company may elect to deploy various types of demand response technologies including, but not limited to: (1) cycling the compressor unit(s); (2) deploying stand-alone pre-cooling strategies; (3) deploying a combination of pre-cooling and cycling strategies; (4) deploying pre-cooling and temperature modification strategies. The Company reserves the right to test new residential thermostat demand response technologies at any point during the program.

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**NOTIFICATION:**

The Company will notify Program Participants of a curtailment event via various communication channels, including, but not limited to: (1) SMS; (2) email; (3) push notifications; (4) in-app notifications; (5) device notifications. The notification can occur prior to or at the start of a curtailment event.

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**CURTAILMENT SEASON:**

The Curtailment Season will extend from June 1 to September 30.

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**EVALUATION:**

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on this Program.

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**CURTAILMENT LIMITS:**

Evergy Missouri West may call a curtailment event any weekday, Monday through Friday, excluding Independence Day and Labor Day, or any day officially designated as such. A curtailment event occurs whenever the thermostat is being controlled by Company or its assignees. Company may call a maximum of one curtailment event per day per Participant lasting no longer than four (4) hours per Participant. Company is not required to curtail all Participants simultaneously and may stagger curtailment events across participating Participants.

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**CURTAILMENT OPT OUT PROVISION:**

A Legacy Participant may opt out of any curtailment event during the Curtailment Season by notifying Company at any time prior to or during a curtailment event. A New Participant may opt out of an ongoing event via their smart phone or by the thermostat itself.

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**NEED FOR CURTAILMENT:**

Curtailments may be requested for operational or economic reasons. Operational curtailments may occur when any physical operating parameter (s) approaches a constraint on the generation, transmission or distribution systems or to maintain Company's capacity margin requirement. Economic reasons may include any occasion when the marginal cost to produce or procure energy or the price to sell the energy in the wholesale market is greater than a customer's retail price. A minimum of one (1) demand response event per season will be dispatched to eligible participants

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**CONTRACT TERM:**

Initial contracts will be for a period of three years, terminable thereafter on 90 days written notice. At the end of the initial term, the thermostat becomes the Participant's property. The customer will remain subject to curtailment unless they make a request with the Company or its assignee to be removed from the program. However, so long as the agreement to participate in the Program is in force, Company will provide maintenance and repair to the programmable thermostat as may be required due to normal use. If the Participant has a Company provided thermostat and leaves the program prior to the end of the initial contract, Company will have 60 days thereafter to remove the thermostat and/or other control equipment. Company will also have a separate Customer Program Participation Agreement outlining Customer and Company responsibilities, and additional information concerning data privacy and Program termination for customers who participate in any studies that will analyze and evaluate customers' behavior and usage of thermostat, and associated software.

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**Evergy Missouri West, inc. d/b/a Evergy Missouri West For Missouri Retail Service Area**  
**KANSAS CITY, MO 64106**

**RULES AND REGULATIONS  
ELECTRIC**

**10.07 BUSINESS DEMAND RESPONSE**

**PURPOSE:**

Business Demand Response ("Program" or "BDR") is designed to reduce Participant load during peak periods to improve system reliability, offset forecasted system peaks that could result in future generation capacity additions, and/or provide a more economical option to generation or purchasing energy in the wholesale market. Participant curtailment may be requested for any of these operational or economic reasons as determined by the Company.

**AVAILABILITY:**

This Program is available during the Program Period, and is available to all customers in the classes identified in the Business Demand-Side Management section that also meet Program provisions. Participants must show economic and technical feasibility for measurable and verifiable load curtailment during the Curtailment Season of June 1 to September 30 and within designated Curtailment Hours of 12:00 p.m. to 8:00 p.m., Monday through Friday excluding Holidays. The Company reserves the right to limit the total Curtailable Load determined under this Program. The Company will determine the most beneficial timing and length of curtailment events during the curtailment season, is not required to curtail all Participants simultaneously, and may elect to only call individual participants and/or stagger Participants as deemed appropriate. The Company also reserves the right to apply minimum and/or maximum event performance requirements for incentive payment, to apply financial bonuses or penalties and to terminate Participation Agreements for non-compliance.

The Company will engage a third-party Administrator to implement all recruitment, enrollment and daily operations for the Program and manage Aggregators. A Customer may participate directly through the Program Administrator ("Administrator") or a Company-approved Aggregator ("Aggregator"). An aggregator is a curtailment service provider, appointed by a customer to act on behalf of said Customer with respect to all aspects of the Program, including but not limited to: a) the receipt of notices from the Company under this Program; and b) the receipt of incentive payments from the Company. The Aggregator will be responsible for establishing independent business to business (B:B) contracts and administering the participation of said customer. The Aggregator is fully responsible for fulfillment of these B:B customer contracts. Contracts between Aggregator and their enrolled customers are not limited to Program provisions.

For the purpose of this program only, and at the Company's option, a Participant with multiple accounts may request that some or all of its accounts be aggregated in one Participation Agreement. The aggregated Participant account will be treated as a single account for purposes of calculating potential Program incentive payments. The Aggregator is responsible for all of their independent B:B customer contracts; no minimum customer account requirements apply. Aggregator must maintain a minimum aggregated load as stated in their Aggregator Participation Agreement to maintain Program eligibility.

**PROGRAM PROVISIONS:**

This Program may be executed by manual and/or automated demand response methods:

**1) Manual Demand Response (DR)**

A Customer with load curtailment potential during the Curtailment Season and designated Curtailment hours enrolls directly with the Company Program Administrator or Aggregator to participate. The Company or Program Administrator evaluates a Customer's metered usage data from the most recent Curtailment Season and gathers site specific information from the Participant to establish their curtailment plan and estimated associated curtailable load (kW). The Participant/Aggregator enrolls this curtailable load in the Program by executing their Participation Agreement. The Participant receives an event notice from the Company in advance of scheduled curtailment events and they manually execute their facility curtailment plan to curtail at least their enrolled curtailable load for the duration of the curtailment event.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Energys Missouri West, Inc. d/b/a Energys Missouri West For Missouri Retail Service Area  
KANSAS CITY, MO 64106

**RULES AND REGULATIONS  
ELECTRIC**

**10.07 BUSINESS DEMAND RESPONSE (continued)**

2) Automated Demand Response (ADR)

A Customer with load curtailment potential during the Curtailment Season and designated Curtailment hours enrolls with the Administrator or Aggregator. But, rather than manual execution of their load curtailment plan, the Participant's building/energy management system (BMS/EMS) or facility automation system is used to execute their curtailment plan. The Participant or Aggregator receives the curtailment event notice from the Company and signals the automated controls to modify facility loads to successfully curtail enrolled kW load.

Participation Agreements

There will be two versions of Program Participation Agreements ("Agreement"). Customers enrolling with the Administrator will have a customer Agreement between the customer and the Program. Aggregators will have an aggregator Agreement between the Program and the Aggregator. Multi-year participation Agreements will be re-evaluated annually or at any time the Company has data indicating the terms of the participation Agreement cannot be fulfilled by the Participant.

Event Performance and Incentives

The Company will employ a calculated baseline load (CBL) methodology to determine participant demand savings associated with a demand response curtailment event. A CBL approach applies a model or algorithm to develop a customer-specific baseline for each day from historic metered usage data that is then used to forecast load impacts for each hour of the event absent a curtailment event. This baseline is calibrated to best match recent operational and/or weather patterns. This baseline is then compared to the actual metered average hourly demand during the curtailment event. The difference between the forecasted hourly baseline and the actual metered hourly usage during the event equals the hourly kW impact of the event. All kW will be calculated as a whole number. The Seasonal hourly average kW achieved divided by the kW enrolled is the Participant's % kW achieved. The Company will pay the Participant or Aggregator for their achieved Seasonal average percent of their enrolled Curtailable load within the established floor and cap as detailed in their Agreement.

The Company will communicate with Participants and Aggregators in advance of a curtailment event to increase their ability to successfully participate. Customer and Aggregator Agreements will contain specific information for curtailment specifications that fall within the following limits.

- Maximum number of events per season- 10
- Minimum number of events per season- 1
- Maximum duration of an event- 8 hours
- Minimum notification prior to an event- 1 hour

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A customer with load curtailment potential during the Curtailment Season and designated Curtailment hours enrolls directly with the Company, Administrator or Aggregator to become a Participant. But, rather than manual execution of load curtailment, the Participant's building/energy management system (BMS/EMS) or facility automation system is used to execute enrolled curtailment. The Participant or Aggregator receives the curtailment event notice from the Company and signals the automated controls to modify facility loads to successfully curtail enrolled kW load. The Participant receives a financial incentive for participation as described above. If a Customer participates via an Aggregator, the Aggregator receives incentive payment from the Company and provides customer payments in accordance with their specific B:B contracts. All Customer incentive payments, contracts terms & conditions, etc. are unique in the Customer's individual Contract with the Aggregator. The Company reserves the right to assess financial penalties and/or Program termination for non-participation as described in Participants' individual contracts or Aggregator contracts.

PARTICIPATION CONTRACTS  
There will be two versions of program participation contracts. Customers enrolling directly with the Company or Aggregator will have a customer participation contract, and Aggregators will have an AAP participation contract.  
The Company will employ a calculated baseline load (CBL) methodology to determine participant demand savings associated with a demand response curtailment event. A CBL approach applies a model or algorithm to develop customer-specific baselines for each day that is used to forecast load impacts for each hour of the event absent a curtailment event. This baseline is then compared to the actual metered average hourly demand during the curtailment event. The difference between the forecasted hourly baseline and the actual metered hourly usage during the event equals the hourly impact of the event.  
The Company will communicate with Participants and Aggregators in advance of a curtailment event to increase their ability to successfully participate. Customer and Aggregator participation contracts will contain specific information for curtailment specifications that fall within the following limits.  
Maximum number of events per season- 10  
Minimum number of events per season- 1  
Maximum duration of an event- 8 hours  
Minimum notification prior to an event- 1 hour  
Contracts between Aggregator and Customers are not limited to Program provisions.

ADDITIONAL PROGRAM OPTION:  
Market Based Demand Response (MBDR)  
MBDR is offered as a separate Tariff outside of MEEIA. MBDR offers qualified Business Demand Response

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1

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Revised Sheet No. \_\_\_\_\_

**Evergy Missouri West, Inc. d/b/a Evergy Missouri West For Missouri Retail Service Area  
KANSAS CITY, MO 64106**

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**RULES AND REGULATIONS  
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**10.07 BUSINESS DEMAND RESPONSE (continued)**

**ADDITIONAL PROGRAM OPTION:**

Market Based Demand Response (MBDR)  
MBDR is offered as a separate Tariff outside of MEEIA. MBDR offers only qualified Business Demand Response Participants an additional opportunity to reduce their electric costs through participation with the Company in the wholesale Southwest Power Pool (SPP) energy market by receiving payment for providing their load reduction during high energy price periods. MBDR is available to Program Participants whose DR Resources are compliant with the SPP Tariff and SPP Marketplace Protocol requirements and can provide sustainable load reduction during market participation. An MBDR Participant has the option of committing their DR Resources to the SPP energy market unless the company has scheduled a potential Business Demand Response Curtailment Event for the same time period. Participation in MBDR authorizes the Company to offer the Customer's curtailment amount in the SPP Market and Participant compensation is based on any SPP settlement payments less MBDR fees. All SPP registration and technical requirements, market operating and settlement procedures, MBDR fees, etc. are details in Participants individual BMDR contract.

**ADDITIONAL PROGRAM DETAILS:**

Additional Program information and documents can be found at [www.evergy.com/businessdr](http://www.evergy.com/businessdr)

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**EVALUATION:**

The Company will hire a third-party evaluator to perform Evaluation, Measurement and Verification (EM&V) on this Program.

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load reduction during market participation. An MBDR Participant has the option of committing their ¶  
DR Resources to the SPP energy market unless the Company has scheduled a potential Business¶  
Demand Response Curtailment Event for the same time period. Participation in MBDR authorizes the ¶  
Company to offer the Customer's Curtailment Amount in the SPP Market and Participant ¶  
compensation is based on any SPP settlement payments less MBDR fees. All SPP registration and ¶  
technical requirements, market operating and settlement procedures, MBDR fees, etc. are detailed ¶  
in Participant's individual MBDR contract.¶  
**PROGRAM INCENTIVES AND DETAILS:¶**  
All Program incentives may be paid directly to the Participant or Aggregator. The Program's incentive ¶  
Structure, example contracts and specific details can be found at [www.kcpil.comwww.evergy.com](http://www.kcpil.comwww.evergy.com). ¶

Issued: December 16, 2019  
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Effective: January 15, 2020

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 ~~4th~~ Revised Sheet No. R-63.11  
Canceling P.S.C. MO. No. 1 ~~3rd~~ Revised Sheet No. R-63.11

Evergy Missouri West, Inc. d/b/a Evergy Missouri West For Missouri Retail Service Area  
KANSAS CITY, MO 64106

RULES AND REGULATIONS  
ELECTRIC

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**CURTAINMENT LIMITS: (continued)**¶

For Customer's contracted through a Company-approved Aggregator, the Maximum Number of Curtailment

Events, Duration of Curtailment Events and Frequency of Curtailment Events shall be defined within the ¶

Customer's contract and mutually agreed upon by Company, the Customer, and the Aggregator. ¶

¶

**ESTIMATED PEAK DEMANDS:**¶

The Estimated Peak Demand is the average of the Customer's Monthly Maximum Demand for Monday through Friday between 12:00 noon and 8:00 p.m. for June 1 through September 30 from the previous year.¶

¶

The Company may use such other data or methodology as may be appropriate to establish the Estimated Peak Demand. ¶

¶

**ESTIMATED PEAK DEMAND MODIFICATIONS:**¶

The Company may review and, if necessary, adjust the Customer's Estimated Peak Demand based on evidence that the Customer's actual peak demand has changed, or will change, significantly from the ¶

Estimated Peak Demand currently being used to calculate the Customer's Curtailable Load. If a change in the Customer's Estimated Peak Demand results in a change in its Curtailable Load, the Customer shall lose and/or be required to repay its curtailment compensation proportional to the number of days curtailment was not available and the change in the Curtailable Load. ¶

¶

**FIRM POWER LEVELS:**¶

The Customer's Firm Power Level, which is the maximum demand level to be drawn during a Curtailment Event, shall be set at least 25 Kw less than the Customer's Estimated Peak Demand.¶

¶

**FIRM POWER LEVEL MODIFICATIONS: (continued)**¶

Additionally, any change in Firm Power Level that decreases Curtailable Load for the Customer shall result in re-evaluation of all curtailment compensation to the Customer including any payment or credits made in advance of the Curtailment Season. The Customer shall repay the Company prior payments/credits made in excess of the curtailment compensation due based on the decreased level of Curtailable Load.¶

¶

Additionally, any change in Firm Power Level that decreases Curtailable Load for the Customer shall result in re-evaluation of all curtailment compensation to the Customer including any payment or credits made in advance of the Curtailment Season. The Customer shall repay the Company prior payments/credits made in excess of the curtailment compensation due based on the decreased level of Curtailable Load. ¶

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Issued: December 16, 2019 Effective: January 15, 2020

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Evergy Missouri West, Inc. d/b/a Evergy Missouri West For Missouri Retail Service Area  
KANSAS CITY, MO 64106

RULES AND REGULATIONS  
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**CURTAILABLE LOAD:¶**

Curtailable Load shall be that portion of a Customer's Estimated Peak Demand that the Customer is willing ¶ and able to commit for curtailment, and that the Company agrees to accept for curtailment. The Curtailable ¶ Load shall be the same amount for each month of the contract. Under no circumstances shall the ¶

Curtailable Load be less than 25 kW. Curtailable Load is calculated as the difference between the Estimated ¶ Peak Demand as determined above, and the Firm Power Level. ¶

¶ **SELF-GENERATION:¶**

Self-generation as a curtailment method is restricted to customers who can provide documentation validating ¶ Compliance pursuant to Environmental Protection Agency ("EPA") regulations (summarized at ¶ [www.epa.gov/ttn/atw/icengines/comply.html](http://www.epa.gov/ttn/atw/icengines/comply.html)) that affect the use of reciprocating internal combustion engines. ¶

¶ **CUSTOMER COMPENSATION:¶**

Customer compensation shall be defined within each Customer contract. Timing of all payments/credits shall be specified in the curtailment contract with each Customer. Payments shall be paid to the Customer by Company ¶ in the form of a check or bill credit as specified in the contract or by a Company-approved Aggregator as defined ¶ within the Customer's contract. The credits shall be applied before any applicable taxes. All other billing, ¶ operational, and related provisions of other applicable rates schedules shall remain in effect. ¶

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¶ **PROGRAM PARTICIPATION PAYMENT:¶**

For each Curtailment Season, Customer shall receive a payment/credit based upon the incentive structure ¶ outlined within the contract term. The Program Participation Payment for a Curtailment Season is equal to the ¶ per kilowatt of Curtailable Load rate as defined in the Customer's contract.¶

¶ The Program Participation Payment will be divided by the number of months in the Curtailment Season and may ¶ be applied as bill credits equally for each month of the Curtailment Season or as a combined Participation and ¶ Curtailment Event net payment check after the close of the DRI Season. ¶

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At the Company's option and the Customer's request, during a Curtailment Event called for economic reasons, the customer may purchase energy above its Firm Power Level from the Company at a price per kilowatt-hour determined at the beginning of a Curtailment Event. A Curtailment Event Payment will not be paid to Customers for Curtailment Events where this option is used. Customer will not have the option to purchase energy during a Curtailment Event called for operational reasons.

**PENALTIES:**  
Failure of the Customer to effect load reduction to its Firm Power Level or lower in response to any Company request for curtailment shall result in the following reduction or refund of Program Participation Payments and Curtailment Occurrence Payments for each such failure as follows:

Reduction of Program Participation Payment: Customer will receive reduced future Program Participation Payments or a bill debit, in an amount equal to 150% of the Program Participation Payment divided by the Maximum Number of Curtailment Event Hours, the result of which is multiplied by the percentage by which the Customer underperformed during a Curtailment Event Hour.

Any Customer who fails to reduce load to its Firm Power Level as described within their Customer Contract may be removed from the program and/or be ineligible for this program for a period of two years from the date of the third failure.

**CURTAILMENT CANCELLATION:**  
The Company reserves the right to cancel a scheduled Curtailment Event prior to the start time of such Curtailment Event. However, if cancellation occurs with less than two hours of the notification period remaining prior to commencement of a Curtailment Event, the canceled Curtailment Event shall be counted as a separate occurrence with a zero-hour duration.

**TEST CURTAILMENT:**  
The Company reserves the right to request a Test Curtailment once each year and/or within three months after a Customer's failure to effect load reduction to its Firm Power Level or lower upon any Company request for curtailment. Test Curtailments do not count toward the Maximum Number of Curtailment Events. Customers will not be compensated for Test Curtailments.

**VOLUNTARY LOAD REDUCTION:**  
Customers served in this Program also will be served on the Voluntary Load Reduction Rider (Schedule VLR), subject to the paragraph entitled "Special Provisions for Customers Served on Schedule MP." A separate Contract for service on Schedule VLR is not required for customers served under this Program.

**ADDITIONAL VOLUNTARY EVENTS**  
At any time while the Customer's contract is in effect, the Company may request a Customer to participate, on a voluntary basis, in additional Curtailment Events. Customers who are asked and who participate in these additional voluntary curtailments will receive Curtailment Event Payments as outlined previously in this tariff, but will not receive additional Program Participation Payments. This provision applies to all Customers whose contracts are still in force, whether or not they have participated in a number of Curtailment Events equal to their chosen Maximum Number of Curtailment Events.

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KANSAS CITY, MO 64106

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RULES AND REGULATIONS  
ELECTRIC

10.08 RESIDENTIAL DEMAND SIDE MANAGEMENT

PURPOSE:

The Residential Demand-Side Management (DSM) Programs (Programs) are designed to encourage residential customers to proactively use energy in such a way as to reduce consumption of electricity or to shift consumption from times of peak demand to times of non-peak demand.

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These Programs are offered in accordance with Section 393.1075, RSMo, Supp. 2009 (the Missouri Energy Efficiency Investment Act or MEEIA) and the Commission's rules to administer MEEIA.

AVAILABILITY:

Except as otherwise provided in the terms governing a particular program, these Programs are available to residential customers in the Company's service area being served under any residential rate schedule.

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Monetary incentives are not payable to customers that have received a state tax credit under sections 135.350 through 135.362, RSMo, or under sections 253.545 through 253.561, RSMo. As provided for in the Commission's rules, customers shall attest to non-receipt of any such tax credit and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

Unless otherwise provided for in the tariff sheets or schedules governing a particular program, customers may participate in multiple programs, but may receive only one Incentive per Measure.

The Company reserves the right to discontinue the entire MEEIA cycle 3 portfolio if Company determines that implementation of such programs is no longer reasonable due to changed factors or circumstances that have materially negatively impacted the economic viability of such programs as determined by the Company, upon no less than thirty days' notice to the Commission.

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DEFINITIONS:

Unless otherwise defined, terms used in tariff sheets or schedules in Section 10 have the following meanings:

Applicant – A customer who has submitted a program application or has had a program application submitted on their behalf.

Demand-Side Program Investment Mechanism (DSIM) – A mechanism approved by the Commission in Company's filing for demand-side program approval in Case No. EO-2019-0133.

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Energy Efficiency - Measures that reduce the amount of electricity required to achieve a given end use.

Incentive – Any consideration provided by Evergy Missouri West directly or through the Program Administrator and Program Partners, including buydowns, markdowns, rebates, bill credits, payment to third parties, direct installations, giveaways and education, which encourages the adoption of Measures.

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RULES AND REGULATIONS  
ELECTRIC

10.08 RESIDENTIAL DEMAND-SIDE MANAGEMENT (continued)

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In addition, Evergy Missouri West residential customers have access to the Online Home Energy Audit.

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Program details regarding the interaction between Company or Program Administrators and Participants, such as Incentives paid directly to Participants, available Measures, availability of the program, eligibility, and application and completion requirements may be adjusted through the change process as presented below. Those details, additional details on each program, and other details such as process flows, application instructions, and application forms will be provided on the Company website, [www.evergy.com](http://www.evergy.com).

CHANGE PROCESS:

The change process is applicable to changes in program detail regarding the interaction between Company or Program Administrators and Participants in the Programs, and excludes changes to the ranges of Incentive amounts for each Measure.

- 1) Identify need for program detail change regarding the interaction between Company or Program Administrators and Participants in the Programs;
- 2) Discuss proposed change with Program Administrator;
- 3) Discuss proposed change with Evaluator;
- 4) Analyze impact on program and portfolio (cost-effectiveness, goal achievement, etc.);
- 5) Inform the Staff, Office of the Public Counsel and the Department of Economic Development, Division of Energy, of the proposed change, the time within which it needs to be implemented, provide them the analysis that was done and consider recommendations from them that are received within the implementation timeline (the implementation timeline shall be no less than five business days from the time that the Staff, Office of the Public Counsel and the Department of Economic Development, Division of Energy, are informed and provided the above-referenced analysis);
- 6) Take timely received recommendations into account and incorporate them where Company believes it is appropriate to do so;
- 7) Notify and train customer contact personnel (Customer Service Representatives, Energy Consultants, Business Center) of the changes;
- 8) Make changes to forms and promotional materials;
- 9) Update program website;
- 10) File updated web pages and, if appropriate updated list of Measures and Incentive amounts in Case No. EO-2019-0133; and
- 11) Inform Customers, trade allies, Program Partners, etc.

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Company will also continue to discuss and provide information on ongoing program and portfolio progress at quarterly regulatory advisory group update meetings.

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**KANSAS CITY, MO 64106**

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RULES AND REGULATIONS  
ELECTRIC

**10.08 RESIDENTIAL DEMAND-SIDE MANAGEMENT (continued)**

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**PROGRAMS' ANNUAL ENERGY AND DEMAND SAVINGS TARGETS:**

Note that targeted energy and demand savings may be shifted between programs depending on market response, changes in technology, or similar factors. These targets are based on savings at customer meters (excluding transmission and distribution line losses).

	Expected Incremental Annual kWh Energy Savings Targets at Customer Side of Meter						Sum of Annual by Program
	2020	2021	2022	2023	2024	2025	
Energy Saving Products	13,038,632	10,416,978	8,079,124	0	0	0	31,534,734
Heating, Cooling & Home Comfort	7,236,542	7,767,640	8,338,188	0	0	0	23,342,370
Home Energy Report	20,355,375	0	0	0	0	0	20,355,375
Income-Eligible Multi-Family	1,388,947	1,181,931	1,181,931	923,401	963,321	1,010,700	6,650,231
Residential Demand Response	1,220,615	1,402,388	1,549,459	0	0	0	4,172,461
<b>Total</b>	<b>43,240,111</b>	<b>20,768,937</b>	<b>19,148,702</b>	<b>923,401</b>	<b>963,321</b>	<b>1,010,700</b>	<b>86,055,171</b>

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	Expected Incremental Annual kW Demand Savings Targets at Customer Side of Meter						Sum of Annual by Program
	2020	2021	2022	2023	2024	2025	
Energy Saving Products	955	756	582	0	0	0	2,293
Heating, Cooling & Home Comfort	3,133	3,392	3,655	0	0	0	10,180
Home Energy Report	2,550	0	0	0	0	0	2,550
Income-Eligible Multi-Family	243	223	223	180	193	210	1,271
Residential Demand Response	9,221	10,609	11,774	0	0	0	31,604
<b>Total</b>	<b>16,102</b>	<b>14,980</b>	<b>16,233</b>	<b>180</b>	<b>193</b>	<b>210</b>	<b>47,898</b>

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Earnings Opportunity targets are set forth in Evergy Missouri West's Schedule DSIM, Sheet No.138.8 as approved in Case No. EO-2019-0133

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**RULES AND REGULATIONS  
ELECTRIC**

**10.08 RESIDENTIAL DEMAND-SIDE MANAGEMENT**

**(continued)**

**PROGRAM COSTS AND INCENTIVES**

Costs of and incentives for the Residential DSM Programs reflected herein shall be reflected in a charge titled "DSIM Charge" appearing as a separate line item on customers' bills and applied to customers' bills as a per kilowatt-hour charge as specified in the residential rate schedules. All customers taking service under said rate schedule shall pay the charge regardless of whether a particular customer utilizes a demand-side program available hereunder.

**PROGRAM DESCRIPTIONS:**

The following pages contain other descriptions and terms for the Programs being offered under this tariff.

**CHANGES IN MEASURES OR INCENTIVES:**

Company may offer the Measures contained in Evergy Missouri West's filing approved in Case No. EO-2019-0133. The offering of Measures not contained within the aforesaid filing must be approved by the Commission. Measures being offered and Incentives available to customers will be listed on Company's website, www.evergy.com. The Measures and Incentives being offered are subject to change. Customers must consult www.evergy.com for the list of currently available Measures. Should a Measure or Incentive offering shown on Company's website differ from the corresponding Measure or Incentive offering shown in the currently effective notice filed in Case No. EO-2019-0133, the stated Measure or Incentive offering as shown in the currently effective notice shall govern.

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**RULES AND REGULATIONS  
ELECTRIC**

**10.09 HEATING, COOLING & HOME COMFORT,**

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**PURPOSE**

The Heating, Cooling & Home Comfort Program (Program) is designed to provide educational and financial incentives to residential Customers to increase their awareness and incorporation of energy efficiency into their homes.

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**AVAILABILITY**

This program is available during the Program Period, and is available to any Customer receiving service under any generally available residential rate schedule offered by the Company in a structure containing four units or less.

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**PROGRAM PROVISIONS**

The Company will hire a Program Administrator to implement this program and provide the necessary services to effectively manage the program and strive to attain the energy and demand savings targets.

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The program consists of three sub-programs:

**Option 1: Insulation & Air Sealing.** Customers that have completed a comprehensive energy audit by a Program energy auditor are eligible to receive the installation of free energy savings items, and rebates. This program will be delivered jointly with Spire Energy so that eligible customers utilizing both utilities' services, may receive benefits from each respective utility. Evergy program offerings are not contingent upon co-deliveries.

**Option 2: Energy Saving Kits or Kit components.** Energy efficient measures provided to residential customers by the Company to include discretionary energy assessments to targeted low income residents. This Option will be delivered jointly with Spire Energy so that eligible customers, utilizing both utilities services, may receive benefits from each respective utility. Evergy offerings are not contingent upon co-deliveries.

**Option 3: HVAC Rebate.** Customers are eligible to receive incentives for improving the efficiency of a home's HVAC equipment.

**ELIGIBLE MEASURES AND INCENTIVES**

Measures filed in Case No. EO-2019-0133 are eligible for program benefits and incentives and may be offered during the Program Period. Eligible Incentives and Measures can be found at [www.evergy.com/homecomfort](http://www.evergy.com/homecomfort).

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**EVALUATION:**

The Company will hire a third-party evaluator to perform an Evaluation, Measurement and Verification (EM&V) on this Program.

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KANSAS CITY, MO 64106

**RULES AND REGULATIONS  
ELECTRIC**

**10.10 RESIDENTIAL HOME ENERGY REPORT PROGRAM**

**PURPOSE:**

The Residential Home Energy Report Program is a behavioral energy efficiency and educational program that provides a comparison of the household energy usage information with similar types of customers, or "neighbors". The Home Energy Report shall be delivered in paper, and/or email format, and is composed of several modules of information to help customers understand and manage their energy use. A few examples of modules included are: (1) neighbor/similar home comparison; (2) energy comparisons over time; (3) energy efficiency tips; and (4) utility program promotional material. The Home Energy Report provides information designed to influence customers' behavior to lower energy usage.

**AVAILABILITY:**

The Program is directed to customers currently receiving electric service under any residential rate schedule. This Program will operate as an opt-out only program, meaning the Company will select customers for participation in the program and will allow opt-out if desired.

**PROGRAM PROVISIONS:**

The Company will assign a program administrator to manage the Program internally. The Company will hire a third-party implementer to deliver this turn-key program with responsibility for all aspects of report generation, energy and demand savings quantification, customer communications and reporting.

Additional program provisions may be found at [www.evergy.com/homereport](http://www.evergy.com/homereport).

**EVALUATION:**

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on the Home Energy Report Program.

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Deleted: KCP&L will select 90,000 customers for participation during the Program Period. The program will operate as an opt-out only program, meaning KCP&L will select customers for participation in the program and will allow opt-out if desired. A customer choosing to opt-out of the program should contact KCP&L to have their premise removed from the reporting group. ¶

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**Evergy Missouri West, Inc. d/b/a Evergy Missouri West** For Missouri Retail Service Area  
**KANSAS CITY, MO 64106**

**RULES AND REGULATIONS  
ELECTRIC**

**10.11 ENERGY SAVING PRODUCTS**

**PURPOSE:**

This program will feature point of purchase discounts on a variety of energy efficiency items.

**AVAILABILITY:**

The Energy Savings Products Program is available during the Program Period and customers may participate in the program by purchasing qualifying products from a participating retailer, or alternate sales venue. Customers receive an instant incentive at the point-of-purchase. The Company will employ proper protocols to verify customer eligibility.

**PROGRAM PROVISIONS:**

Company will hire a Program Administrator to implement this program. The Program Administrator will provide the necessary services to effectively manage the program and strive to attain the energy and demand savings targets.

A Program Administrator may be responsible for items such as incentive and rebate processing, communication with the customer/retailer to resolve application issues and status reporting associated with the program, as directed by Company.

The program uses a two-pronged approach:

1. Increasing supply of qualifying products through partnerships with retailers, manufacturers and distributors; and
2. Creating demand through consumer awareness and understanding the benefits of energy efficiency.

Program promotions will be made available at participating retailers within Company's electric service territory. Participating Program Partners will be listed on the Company website, [www.evergy.com](http://www.evergy.com), with store name and location listed.

**ELIGIBLE MEASURES AND INCENTIVES:**

Energy Saving Products measures filed in Case No. [EO-2019-0133](#), are eligible for program incentives and may be offered for promotion during the Program Period. Eligible products and incentives may be found at [www.evergy.com/homeproducts](http://www.evergy.com/homeproducts). The Company and Program Administer will closely monitor the products being offered and adjust accordingly, in the agreed upon process as needed.

**EVALUATION:**

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on this Program.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Evergy Missouri West, Inc. d/b/a Evergy Missouri West For Missouri Retail Service Area  
KANSAS CITY, MO 64106

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**RULES AND REGULATIONS  
ELECTRIC**

**10.12 INCOME-ELIGIBLE MULTI-FAMILY**

**PURPOSE:**

The objective of this program is to deliver long-term energy savings to income-qualifying customers, specifically those in multi-family housing. This will be achieved through increasing the awareness and educational outreach to property managers and owners about their energy usage, installing energy savings measures and prescriptive and custom rebate offerings for in-unit and common area upgrades.

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**AVAILABILITY:**

The Income-Eligible Multi-Family program is available for the Program Period to any customer receiving service under any residential or business rate meeting one of the following building eligibility requirements:

- Participation in an affordable housing program. Documented participation in a federal, state or local affordable housing program, including LIHTC, HUD, USDA, State HFA and local tax abatement for low-income properties.
- Location in a low-income census tract. Location in a census tract we identify as low-income, using HUD's annually published "Qualified Census Tracts" as a starting point.
- Rent roll documentation. Where at least 50 percent of units have rents affordable to households at or below 80 percent of area median income, as published annually by HUD.
- Tenant income information. Documented tenant income information demonstrating at least 50 percent of units are rented to households meeting one of these criteria: at or below 200 percent of the Federal poverty level or at or below 80% of area median income.
- Participation in the Weatherization Assistance Program. Documented information demonstrating the property is on the waiting list for, currently participating in, or has in the last five years participated in the Weatherization Assistance Program.

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**PROGRAM PROVISIONS:**

Where possible the Company will seek to partner with the natural gas and water companies for co-delivery. The Company will jointly deliver the Program with Spire Energy so that eligible customers utilizing both utilities' services may receive energy savings from each respective utility.

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Deleted: Reside in non-subsidized housing with income levels at or below 200% of federal poverty guidelines. Where a property has a combination of qualifying tenants and non-qualifying tenants, at least 51% of the tenants must be eligible to receive incentives for the entire building to qualify. For Income-Eligible Multi-Family properties with less than 51% qualifying tenants, the building owner will be required to verify installation of comparable qualified energy efficiency measures at their expense in all non-qualifying units. Upon verification and approval, the program may upgrade the entire building, common areas and all of the remaining eligible units with qualified energy efficiency measures. ¶

The Program Administrator will provide the necessary services to effectively implement the program, including but not limited to outreach, recruitment, providing energy assessments/reports and direct installation of low-cost measures. Rebates will be available as prescriptive or custom incentives, for building and individual unit improvements. Evergy Missouri West's program offering is not contingent upon co-deliveries.

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Deleted: and KCP&L GMO will be responsible for implementing and delivering all services associated with the Program. This may include Contractor/Consultant recruiting, training and certification, management of the lead generation process, installation of program measures and quality assurance including resolution of any reported customer complaints.

**EVALUATION:**

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on this Program.

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KANSAS CITY, MO 64106

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RULES AND REGULATIONS  
ELECTRIC

10.12 INCOME-ELIGIBLE MULTI-FAMILY

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Additional program provisions may be found at [www.evergy.com/iemf](http://www.evergy.com/iemf).

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ELIGIBLE MEASURES AND INCENTIVES:

Income-Eligible Measures filed in File No. ~~EO-2019-0133~~ are eligible for program benefits and Incentives and may be offered for promotion during the Program Period. Eligible Measures and Incentives directly paid to customers may be found at [www.evergy.com/iemf](http://www.evergy.com/iemf).

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**Evergy Missouri West, Inc. d/b/a Evergy Missouri West** For Missouri Retail Service Area  
**KANSAS CITY, MO 64106**

**RULES AND REGULATIONS  
ELECTRIC**

**10.13 RESIDENTIAL THERMOSTAT PROGRAM**

**PURPOSE:**

The voluntary Residential Thermostat Program is designed to reduce Participant load during peak periods to improve system reliability, offset forecasted system peaks that could result in future generation capacity additions, and/or provide a more economical option to generation or purchasing energy in the wholesale market. Participant curtailment may be requested for any of these operational or economic reasons as determined by the Company. The Program accomplishes this by deploying various demand response technologies to Participants' WiFi-enabled thermostats to modify the run-time of air conditioning unit(s) or heat pump(s) for a specified period of time in a Company coordinated effort to limit overall system peak load.

**AVAILABILITY:**

The Program is available for the Program Period to any customer currently receiving service under any residential rate schedule. Customers must maintain a secure home WiFi-enabled internet service and have a working central air conditioning system or heat pump. If a WiFi-enabled thermostat is provided to customers at a discounted price, customers must agree to install the thermostat at their premise receiving electric service within fourteen (14) days of receiving the device, and keep installed, operational, and connected to a secure home WiFi network for the duration of the Program. Customers must agree to not sell the device for the duration of the Program. If it is found that they do, a debit will be issued on their utility bill for the Manufacturer Suggested Retail Price (MSRP) of the WiFi-enabled thermostat or the value of incentive provided to the customer. Payment of that debit will be the customer's responsibility. Residential property owner's (owner occupant or landlord for a rental property) permission is required to receive a WiFi-enabled thermostat and/or participate in the demand response program with an existing eligible thermostat. Tenant permission is required to receive a thermostat and/or participate in the demand response program with an existing eligible thermostat if the landlord is requesting participation. The Company reserves the right to limit program participation. The Company also reserves the right to apply minimum and/or maximum event performance requirements for incentive payment, to apply financial bonuses or penalties and to terminate participation for non-compliance.

**PROGRAM PROVISIONS:**

The Company will hire a Program Administrator to implement this Program. The Program Administrator will provide the necessary services to effectively implement the Program and strive to attain the energy and demand savings targets. The Company and the Program Administrator will follow a multi-faceted approach to marketing the Program.

**CONTROLS AND INCENTIVES:**

Participants will receive enrollment and participation incentives at a level determined by the Company, which can be found at [evergy.com/residentialdr](http://evergy.com/residentialdr). If customers have an existing Wi-Fi enabled eligible thermostat, the customer may elect to enroll and participate in the demand response program. If customers had received a Program device from the previous Program (MEEIA Cycle 2), they will not be eligible for a new Program device. However, if the existing MEEIA Cycle 2 device fails, the customer is eligible to continue participation with a new Program device. During a curtailment event, the Company or its assignee will deploy various demand response technologies to Participants' WiFi-enabled thermostats to modify the run-time of air conditioning unit(s) or heat pump (s) for a specified period of time in a Company coordinated effort to limit overall system peak load. The Company reserves the right to set and modify incentive levels at any point during the program.

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Revised Sheet No. \_\_\_\_\_

**Evergy Missouri West, Inc. d/b/a Evergy Missouri West** **For Missouri Retail Service Area**  
**KANSAS CITY, MO 64106**

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RULES AND REGULATIONS  
ELECTRIC

**10.13 RESIDENTIAL THERMOSTAT PROGRAM** (continued)

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**CYCLING METHODS:**

The company may elect to deploy various types of demand response technologies including but not limited to: (1) cycling the compressor unit(s); (2) deploying stand-alone pre-cooling strategies; (3) deploying a combination of pre-cooling and cycling strategies; (4) deploying pre-cooling and temperature modification strategies. The Company reserves the right to test new devices at any point during the program.

**NOTIFICATION:**

The Company will notify Program Participants of a curtailment event via various communication channels, including, but not limited to: (1) SMS; (2) email; (3) push notifications; (4) in-app notifications; (5) device notifications. The notification can occur prior to or at the start of a curtailment event.

**CURTAILMENT SEASON:**

The Curtailment Season will extend from June 1 to September 30.

**CURTAILMENT LIMITS:**

The Company may call a curtailment event any weekday, Monday through Friday, excluding Independence Day and Labor Day, or any day officially designated as such. A curtailment event occurs whenever the thermostat is being controlled by Company or its assignees. Company may call a maximum of one curtailment event per day per Participant, lasting no longer than four (4) hours per Participant. Company is not required to curtail all Participants simultaneously and may stagger curtailment events across participating Participants.

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**CURTAILMENT OPT OUT PROVISION:**

A Legacy Participant may opt out of any curtailment event during the Curtailment Season by notifying Company at any time prior to or during a curtailment event and requesting to be opted out. A Participant with a WiFi-enabled thermostat may opt out of an ongoing event via their smart phone or the thermostat itself.

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**NEED FOR CURTAILMENT:**

Curtailments may be requested for operational or economic reasons. Operational curtailments may occur when any physical operating parameter(s) approaches a constraint on the generation, transmission or distribution systems or to maintain Company's capacity margin requirement. Economic reasons may include any occasion when the marginal cost to produce or procure energy or the price to sell the energy in the wholesale market is greater than a customer's retail price. A minimum of one (1) demand response event per season will be dispatched to eligible participants.

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**Evergy Missouri West, Inc. d/b/a Evergy Missouri West** For Missouri Retail Service Area  
**KANSAS CITY, MO 64106**

**RULES AND REGULATIONS  
ELECTRIC**

**10.13 RESIDENTIAL THERMOSTAT PROGRAM (continued)**

**CONTRACT TERM:**

Initial contracts will be for a period of three years, terminable thereafter on 90 days written notice. At the end of the initial term, the thermostat becomes the Participant's property. The customer will remain subject to curtailment unless they make a request with the Company or its assignees to be removed from the program. However, so long as the agreement to participate in the Program is in force, Company will provide maintenance and repair to the thermostat as may be required due to normal use. If the Participant has the Company provided thermostat and leaves the program prior to the end of the initial contract, Company will have 60 days thereafter to remove the thermostat and/or other control equipment.

Company will also have a separate Customer Program Participation Agreement outlining Customer and Company responsibilities, and additional information concerning data privacy and Program termination for customers who participate in any studies that will analyze and evaluate customers' behavior and usage of thermostat, and associated software.

**EVALUATION:**

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on this Program.

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KANSAS CITY, MO 64106

**RULES AND REGULATIONS  
ELECTRIC**

**10.14 ONLINE HOME ENERGY AUDIT PROGRAM**

**PURPOSE:**

This Program provides residential customers access to significant digital educational content available through their "My Account" portal. This content provides customers with the tools and resources they need to learn how their home is using energy, and how to better manage it to maximize efficiency and energy savings. Examples of digital pages or "widgets" available to customers include: (1) Home Energy Audit; (2) Compare to Neighbor; (3) Energy Trends; (4) Ways to Save; (5) My Plan, and (6) a general settings page. Also embedded in content within this program is information on the Company's other demand-side management programs and general offerings, so customers are not only presented with significant information on how to save energy, but also how they can partner with the Company to do so.

**PROGRAM PROVISIONS:**

This energy efficiency program is considered educational. Additional details are available at the Company website, [www.evergy.com/homeaudit](http://www.evergy.com/homeaudit).

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**RULES AND REGULATIONS  
ELECTRIC**

**10.15 RESEARCH and PILOT PROGRAM**

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**PURPOSE:**

The Research & Pilot program is designed to focus on research and innovation of new concepts and improving current programs to drive better results. The Program will provide the Company with a screening and evaluation mechanism to accomplish this and allow the Company flexibility to explore and research various ideas and concepts - outside of the traditional DSM model structure.

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**AVAILABILITY:**

This program is available to Customer's receiving service under any generally available residential or commercial rate schedules. There will be a variation of customer availability, which is dependent on the concept scope and customer segment applicability.

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Some of the concepts may be delivered jointly with Spire Energy so that eligible customers, utilizing both utilities services, may receive benefits from each respective utility. EVERGY offerings are not contingent upon co-deliveries.

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**PROGRAM PROVISIONS:**

The Company will hire a Program Administrator to implement this program and provide the necessary services to effectively manage the program and achieve energy and demand savings targets.

**ELIGIBLE MEASURES AND INCENTIVES:**

Measures filed in Case No. EO-2019-0133 are eligible for program benefits and Incentives and may be offered during the Program Period. Eligible Incentives directly paid to customers can be found at www.evergy.com/pilot.

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**EVALUATION:**

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on this Program.

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**10.16 RESERVED FOR FUTURE USE**

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RULES AND REGULATIONS  
ELECTRIC

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Deleted: A. PURPOSE: The Residential Energy Reports Program (Program) provides residential customers with an Energy Report that provides a comparison of the household energy usage information with similar type customers or "neighbors." The intention of the Energy Report is to provide information that will influence customers' behavior in such a way that they lower their energy usage. This is a behavioral modification program. ¶

¶ B. AVAILABILITY: ¶

¶ This program is not available after December 31, 2015. ¶

¶ This Program is directed to customers currently receiving service under any generally available residential rate schedule. The Company will conduct a three-year pilot of the Program, selecting 57,000 customers per year for participation. The Program will operate as an opt-out only program, meaning the Company will select customers for participation in the program and will allow opt-out if desired. This Program is offered in accordance with Section 393.1075, RSMo, Supp. 2009 (the Missouri Energy Efficiency Investment Act). ¶

¶ Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure. ¶

¶ C. PROGRAM PERIOD: ¶

¶ This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet. ¶

¶ D. PROGRAM PROCESS: Program participants will be delivered an energy usage report on how energy is used by their households four to six times per year. The reports are delivered separate from the regular bill. The Customer's home energy usage is compared to the average usage of households that are geographically located in close approximation of one another and have similar characteristics such as dwelling size and heating type. Reports will be generated using customer energy usage data and data from public records. The report displays a monthly neighbor comparison, a twelve-month neighbor comparison, a personal comparison of this year's usage versus last year and specific energy tips that are based on the characteristics and usage of the household.

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Deleted: F. PROGRAM ADMINISTRATION: The Program will be implemented by the Administrator. The Administrator will deliver a turn-key program with responsibility for all aspects of customer selection, report generation, energy savings quantification, customer communications, and reporting. All Residential Energy Reports will be automatically delivered to the target market by the Administrator. The Company will maintain oversight of the Program through monthly, quarterly, and yearly status reports and meetings with the Administrator. The Company will jointly develop marketing messages contained in the Residential Energy Reports with the Administrator. The Program will also serve as an integrated marketing vehicle for all other residential DSM measures.

Issued: December 16, 2019 Effective: January 15, 2020  
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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 ~~6th~~ Revised Sheet No. R-64.05  
Canceling P.S.C. MO. No. 1 ~~5th~~ Revised Sheet No. R-64.05

Evergy Missouri West, Inc. d/b/a Evergy Missouri West For Missouri Retail Service Area  
KANSAS CITY, MO 64106

RULES AND REGULATIONS  
ELECTRIC

10.20 RESERVED FOR FUTURE USE

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- Deleted: Multi-Family Rebate Program (FROZEN)

Deleted: A. PURPOSE: The Multi-family Rebate Program advances comprehensive energy efficiency measures, including: whole house solutions, plug load efficiency, visual monitoring and displays, performance standards, local government opportunities and DSM integration. ¶

¶ Multi-family property owners and managers have been historically less responsive to energy efficiency efforts than have residential customers. This unique customer segment warrants additional attention and effort to motivate property owners and managers to actively participate in energy efficiency programs. The Multi-family Rebate Program proposes a series of comprehensive measures designed to address systems within multi-family housing establishments. ¶

¶ The Multi-family Rebate Program offers prescribed rebates for energy efficient products to motivate the multi-family property owners/managers to install energy efficient products in both common and dwelling areas of multi-family complexes and common areas of mobile home parks and condominiums. An additional objective is to heighten property owners/managers and tenants awareness and knowledge of energy efficiency. ¶

¶ This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).¶

¶

¶ B. AVAILABILITY: Eligible Participants include property owners, managers and authorized agents of existing residential multifamily complexes with two or more dwellings, receiving electric service from the company, may participate in this Program. New construction does not qualify. ¶

¶

¶ Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure. ¶

¶ Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor. ¶

¶ This Program is not available after February 11, 2015.¶

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 ~~4th~~ Revised Sheet No. R-64.06  
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**Evergy Missouri West, Inc. d/b/a Evergy Missouri West** For Missouri Retail Service Area  
RULES AND REGULATIONS  
ELECTRIC

10.21 RESERVED FOR FUTURE USE

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This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet. If the program is terminated prior to the end of the three-year program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.¶

¶ D. PROGRAM PROCESS: ¶

¶ The following general process will be followed:¶

- Participants should obtain and review the Multi-family Rebate Program Application.¶
- Participants submit Application to the Company to reserve rebates funds for the property. Upon approval (or denial) of the Application, Participants will receive confirmation by letter.¶
- Purchase and install eligible energy efficient products.¶
- Complete the rebate documentation along with a copy of all purchase receipts.¶

¶ E. PROGRAM PROVISIONS: ¶

Reservations for rebates are required and will be accepted on a first-come, first-served basis prior to the installation of any product(s). Rebates will not be paid without a corresponding reservation. Multiple rebate reservations for different phases of the energy efficiency retrofit projects for the same complex are acceptable. A single Participant cannot have more than \$250,000 in rebate reservations at any point in time. Reservations are valid for 90 calendar days from the date of reservation request. Contact details will be posted on KCPL.com.¶

¶ Participants are free to hire any licensed contractor to install these eligible measures. The Company has no liability or responsibility whatsoever, concerning the contractor. ¶

¶ Participants are responsible for complying with applicable permitting requirements, restrictions, codes, ordinances, rules, and regulations pertaining to all installations. All eligible measures must be purchased new. Measures that are used, rebuilt, resale, rented or leased, won as prizes, or provided by insurance companies do not qualify.¶

¶ Rebates are limited to only one rebate per eligible measure (for example, lighting retrofit) per address every five (5) years. The final requested total rebate amount for the total project cannot exceed the reserved total rebate amount.

Deleted: The Company may conduct an on-site inspection to verify eligible measure(s) eligibility, installation, and operation prior to payment of the rebate.¶

¶ Eligible measures installed and paid incentives under this Program are not eligible for an incentive through any of the Company's other Energy Efficiency programs.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 ~~4th~~ Revised Sheet No. R-64.07  
Canceling P.S.C. MO. No. 1 ~~3rd~~ Original Sheet No. R-64.07

**Evergy Missouri West, Inc. d/b/a Evergy Missouri West** For Missouri Retail Service Area  
**KANSAS CITY, MO 64106**

RULES AND REGULATIONS  
ELECTRIC

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A rebate check for eligible measure(s) will be mailed no later than eight weeks after the Company receives the completed application including all required documentation. If the project is selected for inspection, the verification process may delay payment. Incomplete or incorrect applications cannot be processed. Participants will be notified if applications do not meet the requirements. The Program Administrator may make available, either directly or indirectly through Program Partners, rebates and incentives on certain approved ENERGY STAR® products. Customer Incentives to purchase Eligible Lighting and Appliance Measures may be provided on the Company's website, KCPL.com. ¶

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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KANSAS CITY, MO 64106

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RULES AND REGULATIONS  
ELECTRIC

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For two family residential buildings, all building thermal envelope measures are required to meet minimum requirements of the 2012 International Residential Code, Part IV, Chapter 11, Section N1102.1.1 through N1102.1.4 ("IRC Code"). Table N1102.1.1 of the IRC Code specifies the minimum R-factor insulation and fenestration requirements by component. Alternative U-Factors may be used provided they meet the requirements of the IRC Code. For other residential buildings, other than single or two-family, building thermal envelope measures are required to meet the minimum requirements of the IECC 2012 International Energy Efficiency Code, Chapter 4, Section 402. Table 402.1.1 of the IECC code specifies the minimum R-Factor insulation and fenestration requirements by component.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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KANSAS CITY, MO 64106

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RULES AND REGULATIONS  
ELECTRIC

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Deleted: A. PURPOSE: The Commercial & Industrial Prescriptive Rebate Program (Program) is designed to encourage Commercial & Industrial (C&I) customers to install energy efficient measures in existing facilities. More specifically, the program is designed to:

- provide incentives to facility owners and operators for the installation of high efficiency equipment and controls; and
- provide a marketing mechanism for electrical contractors, mechanical contractors, and their distributors to promote energy efficient equipment to end users.

This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

B. AVAILABILITY: These Programs are available to any of the Company's customers served under GS, SGS, LGS, or LPS rate schedules. Customer applications will be evaluated and the rebates will be distributed on a first-come basis according to the date of the customer's application.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

C. PROGRAM PERIOD: This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet. If the program is terminated prior to the end of the three-year program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Evergy Missouri West, Inc. d/b/a Evergy Missouri West  
KANSAS CITY, MO 64106

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC

10.25 RESERVED FOR FUTURE USE

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Deleted: Administrator – The Program will be implemented by a third-party vendor specializing in programs of this type. The Administrator will be responsible for marketing, training, incentives and reports.¶

¶ Eligible Measure – Products incentivized in the Program which are pre-screened and determined to provide the required energy efficiency benefit.¶

¶ Program Partner – A retailer, distributor, or manufacturer of ENERGY STAR® qualified products who has met the qualifications and executed the necessary agreements for participating in the Lighting and Appliance Program. Participating Program Partners will be listed on the KCPL.com website with store name and location listed as well as any in-store promotions being offered at the current time.¶

¶ E. PROGRAM PROCESS: The following general process will be followed:¶

- ¶ Participants should obtain and review the C&I Prescriptive Rebate Program Application.¶
- ¶ Participants submit Application to the Company to reserve rebate funds for the premise. Upon approval (or denial) of the Application, Participants will receive confirmation by letter.¶
- ¶ Purchase and install eligible energy efficient measures.¶
- ¶ Complete the rebate documentation along with a copy of all purchase receipts. ¶

¶ F. PROGRAM PROVISIONS: Reservations for rebates are required and will be accepted on a first-come, first-served basis prior to the installation of any product(s). Rebates will not be paid without a corresponding reservation. Multiple rebate reservations for different phases of the energy efficiency retrofit projects for the same premise are acceptable. A single Participant cannot have more than \$250,000 in rebate reservations at any point in time. Reservations are valid for six months from the date of reservation request. Contact details will be posted on KCPL.com.¶

¶ Participants are free to hire any licensed contractor to install these eligible measures. The Company has no liability or responsibility whatsoever, concerning the contractor.¶

¶ Participants are responsible for complying with applicable permitting requirements, restrictions, codes, ordinances, rules, and regulations pertaining to all installations. All eligible measures must be purchased new. Measures that are used, rebuilt, resale, rented or leased, won as prizes, or provided by insurance companies do not qualify.¶

¶ The final requested total rebate amount for the total project cannot exceed the reserved total rebate amount. Total rebates for the Commercial & Industrial Custom Rebate Program and the Commercial & Industrial Prescriptive Rebate Program may not exceed \$250,000 per customer per year.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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KANSAS CITY, MO 64106

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RULES AND REGULATIONS  
ELECTRIC

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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For Missouri Retail Service Area

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RULES AND REGULATIONS  
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10.27\_RESERVED FOR FUTURE USE

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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For Missouri Retail Service Area

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**RULES AND REGULATIONS  
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10.29 RESERVED FOR FUTURE USE

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**Evergy Missouri West, Inc. d/b/a Evergy Missouri West**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Evergy Missouri West, Inc. d/b/a Evergy Missouri West For Missouri Retail Service Area  
KANSAS CITY, MO 64106

RULES AND REGULATIONS  
ELECTRIC

10.31 RESERVED FOR FUTURE USE

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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KANSAS CITY, MO 64106

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RULES AND REGULATIONS  
ELECTRIC

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Evergy Missouri West, Inc. d/b/a Evergy Missouri West For Missouri Retail Service Area  
**KANSAS CITY, MO 64106**

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ELECTRIC

10.33 RESERVED FOR FUTURE USE

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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RULES AND REGULATIONS  
ELECTRIC

10.34, RESERVED FOR FUTURE USE

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Deleted: A. PURPOSE: The Appliance Turn-In Program (Program) is designed to incent residential customers to remove operating, inefficient, secondary appliances (older vintage room air conditioners, refrigerators, freezers, and humidifiers manufactured before 2002), taking the appliances out of the home and recycling them in an environmentally safe manner. The secondary purpose is to raise awareness of the energy benefits of Energy Star® appliances.¶

¶ B. AVAILABILITY: This Program is available to any Customer currently receiving service under any generally available residential rate schedule. This Program is offered in accordance with Section 393.1075, RSMo, Supp. 2009 (the Missouri Energy Efficiency Investment Act).¶

¶ Appliances (older vintage room air conditioners, refrigerators, freezers, and humidifiers) shall be in working order at the time of turn-in and manufactured before 2002. Refrigerators or freezers must be clean, empty defrosted, and at least 10 cubic feet and no more than 32 cubic feet in size.¶

¶ Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure. ¶

¶ Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor. ¶

¶ C. PROGRAM PERIOD: This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet. If the program is terminated prior to the end of the three-year program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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KANSAS CITY, MO 64106

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RULES AND REGULATIONS  
ELECTRIC

10.35 RESERVED FOR FUTURE USE

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- ¶
- Customers will contact the Administrator through a toll-free phone number or online at KCP&L.com to schedule the appliance pickup.¶
- A confirmation message will be provided to the customer by telephone.¶
- The Administrator verifies the unit is eligible and removes it from the home.¶
- Upon collection of the unit, Customer will verify collection by signing a transfer of ownership.¶
- The unit is permanently disabled and taken to a certified recycling agency or disposed of in accordance with Environmental Protection Agency (EPA) approved practices.¶
- Incentives are mailed to the Customer within six (6) weeks of the appliance pick-up.¶

¶ Additionally, special promotions and coupons toward more efficient units will be distributed at retailer locations to encourage appliance turn-in.¶

¶ E. PROGRAM INCENTIVE: Customers will receive \$75 per unit turned-in. Customers are eligible to receive a per unit incentive for up to three (3) qualifying units. One of the three qualifying units must be a refrigerator or freezer. ¶

¶ F. PROGRAM ADMINISTRATION: The Program will be implemented by the Administrator. The Administrator will be responsible for market research, participant identification, advertising, training, incentive processing, and status reporting associated with the Program. KCP&L will maintain oversight of the Program through monthly, quarterly, and yearly status reports and meetings with the Administrator.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Evergy Missouri West, Inc. d/b/a Evergy Missouri West For Missouri Retail Service Area  
KANSAS CITY, MO 64106

RULES AND REGULATIONS  
ELECTRIC

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Deleted: A. PURPOSE: This voluntary program is designed to promote energy efficient lighting. The program promotes several products that are energy efficient, such as solid state lighting and light emitting diode technologies. ¶

¶  
B. AVAILABILITY: Any residential customer may participate in the program by acquiring qualifying products from participating program partners through purchase or other approved distribution methods, such as social marketing distribution, kits and or direct installation. Additionally, the Company may offer lighting measures through an online store with the proper protocols to verify the participant is a KCP&L Greater Missouri Operations Company customer and will utilize best practices for number of purchases per transaction.¶

¶  
Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.¶

¶  
C. PROGRAM PROVISIONS: Company will implement this program. A Program Administrator may be responsible for items such as incentive processing, rebate processing, communication with the customer to resolve application issues and status reporting associated with the program, as directed by the Company.¶

¶  
The program uses a two-pronged approach:¶

¶  
Increasing supply of qualifying products through partnerships with retailers, manufacturers and distributors; and¶

¶  
Creating demand through consumer awareness and understanding of the ENERGY STAR® label and the benefits of energy efficiency.¶

¶  
Program promotions will be made available at program partner locations within the Company's electric service territory. Participating program partners will be listed on the Company website, [www.kcpl.com](http://www.kcpl.com), with store name and location listed as well as any in-store promotions being offered.¶

¶  
D. ELIGIBLE MEASURES AND INCENTIVES: Home Lighting Rebate measures and incentives may be offered for promotion during the program period. Measures include, but are not limited to, CFL and LED lamps. Eligible lighting products and Incentives paid directly to customers or program partners may be found at [www.kcpl.com](http://www.kcpl.com).¶

¶  
E. PROGRAM PERIOD: This energy efficiency program shall be effective from the date of tariff approval through December 31, 2015. ¶

Issued: December 16, 2019  
Issued by: Darrin R. Ives, Vice President

Effective: January 15, 2020

Deleted: June 14, 2019

Deleted: July 4, 2019